



Update on Implementation of
10 Point Plan
**Southern Nevada Regional
Homeless and Housing Plan**
July 2005 – June 2006



Help Hope Home

Helping the Homeless in Southern Nevada

Mission: A coordinated regional approach to assist individuals and families achieve stable and sustainable lives.

Enhance coordination between non-profit organizations and government

*Desired Outcomes: Reduced duplication of services
Capacity building with partner organizations
Faster service delivery
Reduced cost of service delivery*

- Promote diversification of funding sources
 - Fund the homeless trust fund with private sector contributions
 - Established fund with United Way serving as fiscal agent
 - Partnership with the Las Vegas Walk of Stars
 - Marketing campaign outlined
 - Contributions totaled \$8,710; total in Trust Fund \$11,810
 - Conducted corporate giving survey
- Promote enhanced collaborations
 - Active participation by local jurisdictions, government agencies, non profits and business partners in the SNRPC Committee on Homelessness
 - Joint funding of the regional coordination efforts and programs contributed by the City of Boulder City, City of Henderson, City of Las Vegas, City of North Las Vegas and Clark County
 - Coalition of youth providers conducted a valley-wide assessment of homeless youth in Clark County to estimate the number of homeless youth and their needs – November 2005
 - Symposium held on Homeless Youth Issue – November 2005
 - Incorporation, restructuring and board development of the Southern Nevada Homeless Coalition
 - Restructuring of the Continuum of Care process to provide consistency with planning and evaluation
- Develop higher performance standards for funded entities
 - Utilization of contracting process to help set standards for outcome and process evaluation for AB580
 - Grants administrator to provide technical assistance and training
 - Incorporate HMIS mandate for reporting

- Create intergovernmental partnerships
 - Active membership on the SNRPC Committee on Homelessness
 - Creation and adoption of a regional plan – July 2005
 - Coordinated State-wide Continuum of Care Competition; joint meeting held in October 2005
 - City of Las Vegas developed and adopted 10 Year Plan to End Homelessness
 - Explore opportunities for citizen involvement
 - Site visits to San Francisco to see Project Homeless Connect – a community mobilization event connecting those that are homeless to services and resources
 - Enhancements made to the Southern Nevada Homeless Coalition's Stand Down for the Homeless

- Improve communication among governmental and non-profit entities
 - Held two symposiums focusing on the homeless issue and faith based entities – September/October 2005
 - Developed and adopted communication protocol between the entities – July 2005
 - Developed and adopted protocols for agencies responding to encampments – September 2005
 - Local jurisdictions and agencies participated on the Las Vegas Food Advisory Council with Catholic Charities and the Hilton Foundation.

- Increase education regarding homeless issues
 - Provided regular training to non-profit partners in the areas of grantsmanship, program management, client services, and staff skills
 - Continue the Mainstream Programs Basic Training series for frontline case workers; increase other opportunities
 - Developed Public Awareness Campaign

Prevent individuals and families from becoming homeless

Desired outcome: Homeless population is reduced

- Raise education and awareness of early warning signs that lead to homelessness
 - Utilize available print, broadcast, and electronic media to deliver information to the general public

- Coordinate access to a network of available services for at-risk subpopulations
 - Increase access to the Nevada Fund for Energy Assistance administered through the Welfare Division via CDBG and ESG rent/utility assistance providers
 - Dispersed through neighborhood based non-profits
 - Implementation of the 211 system
 - Opened the Fertitta center, a one-stop service center located on the property of Catholic Charities; the average monthly number of clients seen was 1,482.

- HACA (Henderson Allied Community Advocates) opened a new Family Resource Center made possible by funding from the City of Henderson and a federal appropriation
- Provide flexible payment and funding standards to assist at-risk households
 - Provided outreach workers access to flexible-use funds through AB580 funding
 - Revised and simplified eligibility guidelines for assistance at Clark County Social Service (January 2006); rental assistance increased from \$369 to \$400
 - Clark County Social Service sub-contracted Welfare Set-Aside Funds to community based non-profits for homeless prevention efforts. 1,247 families remained in their homes or moved into more suitable housing
 - City of Las Vegas Emergency Housing Assistance Program assisted 263 individuals by providing them with housing to prevent homelessness

Provide seamless client services through effective partnerships

Desired outcomes: Homeless population is reduced

Individuals perceive that services are available to assist them

- Support implementation of shared technology
 - Acquired regional funding for Homeless Management Information System (HMIS)
 - Mandatory HMIS utilization by providers is required as condition of funding – AB580, CDBG, ESG
 - Increased number of unique entries into HMIS by over 300% (from 2500 to 10,300)
 - 70% of CoC funded providers actively use the HMIS system for case management (5/06)
- Develop system for seamless delivery of programs and services
 - The Stand Down for the Homeless provides a venue for multiple partnerships and collaboration among agencies and services 57 agencies participated. (11/05)

Foster self-sufficiency through access to education, training and employment opportunities

Desired Outcomes: Homeless population is reduced

Job placement and retention increases for at-risk individuals

- Support adult and alternative education/employment services that coordinate with local entities and providers
 - Going Home Prepared program served 250 ex-offenders aged 14-35
 - EVOLVE program provided employment opportunities and supporting services for 215 for ex-felons; provided resource and referral to 5288 individuals
 - Catholic Charities Resident Work Program expanded its staffing and services to include a job retention component (1/06)

- Casa Grande opened—a minimum security re-entry facility that provides job development, life skills, substance abuse and mental health counseling as needed (12/05)
- Foster skill-building services to ensure client job retention/advancement
 - Strengthened relationship with Nevada Partners job readiness programs – Contract with Clark County Social Service

Increase the availability of stable and sustainable housing

Desired outcomes: Homeless population is reduced

Inventory of affordable housing in the Las Vegas Valley increases

- Create regional strategy for low-income housing
 - Creation of the SNRPC’s Work force Housing Subcommittee – July 2005
 - Launched the Due Diligence Study to determine if the 3 regional housing authorities should be consolidated to deliver better services to low-income citizens
- Support and increase housing options for homeless from emergency shelter to permanent housing
 - Support emergency shelter and transitional housing using various funding sources
 - Funded emergency inclement weather beds – winter and summer
 - Off-site Lodging Program
 - AB580 funds for stabilization and transitional housing – “Housing First” approach
 - Awarded funds through 2005 Continuum of Care Competition process—
 - 18 NEW units of Permanent housing for chronically homeless mentally ill
 - 75 NEW units of permanent housing for homeless veterans
 - 28 NEW units of transitional housing for homeless youth and young adults
 - New case management for 590 hardest to serve homeless individuals staying at St. Vincent HELP transitional Housing Program.
 - Continued funding for 10 permanent housing units for homeless veterans.
 - Continued funding for 42 transitional housing units for homeless mentally ill
 - Continued funding for Intensive case management for 118 homeless veterans
 - Continued funding for 9 transitional housing units for homeless families
 - Continued funding for 80 permanent housing units for homeless mentally ill.
 - Southern Nevada Adult Mental Health Services began utilizing the 70 HOME TBRA vouchers for the chronically homeless mentally ill (12/05)
 - Nevada Partnership for Homeless Youth increased their supportive housing units by 9 beds (FY 05/06)

- Promote valley-wide acquisition, rehabilitation, or new construction of permanent affordable housing
 - Provide home rehabilitation, emergency housing repairs, construction of low-income senior housing
 - Opening of two low-income housing projects for Seniors
 - Annabelle Pines; 156 units; December 05
 - Rochelle Pines; 115 units; November 05
 - Caminar began rehabilitation on its 16-unit group home providing Transitional and Permanent Housing for persons with HIV/AIDS (FY 05/06)
 - Dina Titus Estates provides 25 units of severely disabled housing
 - City of Henderson provided funding to 274 households for rehabilitation or emergency repairs and assisted 6 families with first-time homebuyer assistance

Facilitate the transition from homelessness through intensive case management

*Desired outcomes: Homeless population is reduced
Repeated episodes of homelessness (recidivism) are reduced
Individuals perceive an improvement in their living situation*

- Improve coordination and availability of case management
 - AB580 contracted services provide intensive case management to chronically homeless individuals in non-traditional ways (hours, outreach)
 - Supported improving services to youth including outreach, shelter, case management and essential services
 - Winter Shelter Program included 6 beds for youth
 - AB580 contracted services include mobile crisis intervention for youth
 - Southern Nevada Adult Mental Health Services continued their PACT Teams with the approval of their state budget (8/05)
 - CCSS COACH program provided community based outreach helping 292 homeless individual file for their Social Security benefits
 - Program received national recognition and an award by the United States Interagency Council on Homelessness and the US Social Security Administration (5/06)
 - St. Vincent-HELP Apartments added 2 case workers through CoC funding (12/05)
 - 64% of Clark County's Federal Funds for Homeless Services are used to continue street outreach, emergency shelter, and distribution of food and hygiene products.
 - Clark County Social Service has provided a trainer for the Federal SOAR initiative to train case managers in more effective techniques of assisting clients in application to SSI/SSDI (12/05)
 - Implemented coordinated Homeless Management Information System (HMIS); two agencies exploring data sharing

- Improve quality and accuracy of information and referral services
 - Community Outreach Development conducted an inter-faith Symposium on the Homeless in Clark County (10/05)

- Funds awarded to HELP of Southern Nevada to provide information and referral services and develop 211 system.

Ensure the availability of basic needs services

*Desired Outcomes: Homeless crisis situations are reduced
Homeless interventions are less frequent*

- Support programs that enable basic hygiene, adequate diet and activities of daily living
 - Storage included in AB580 contracted services
 - AB580 funded the build-out of a facility at the Salvation Army Campus
 - AB580 funded programs provided 24 hour street-based outreach with distribution of basic needs good to youth and adults.
 - Catholic Charities provides restroom facilities for the unsheltered homeless through Clark County Funds (4/06)
 - Catholic Charities has resumed renting lockers for unsheltered individuals (1/06)
- Enhance partnerships with law enforcement
 - Implementation of protocols for agencies responding to encampments, used in 28 interventions
 - Training and Information and Referral

Increase access to medical, dental and vision care services

*Desired Outcomes: Increased employability
Improved job readiness
Reduced cost of service delivery for providers
Individuals perceive improved health and living situation*

- Provide support services sensitive to the needs of medically frail homeless individuals
 - AB580 funding for improvements at Salvation Army location of Nevada Health Centers clinic
 - Established Off-Site Lodging Program to ensure access to emergency shelter
 - Eye exams and 200 eyeglasses were provided by the Lions Club for the homeless at the Veterans Stand Down (5/06)
 - Southern Nevada Homeless Coalition and Miles for Smiles to partnered to provide dental services at the annual Homeless Stand Down (11/05)
 - Nevada Partnership for Homeless Youth provides vision services for their clients.

Improve the availability of mental health services

*Desired Outcomes: Increased employability
Improved job readiness
Reduced cost of service delivery for providers
Individuals perceive improved health and living situation*

- Support efforts for mental health services for the homeless

- Increased State funding for mental health services
- WestCare Triage Center
- AB580 contracted services provide for immediate mental health services to assist with stabilization
- CCSS Licensed Clinical Social Worker on staff to provide mental health claims for the HOPE Grant. By providing assistance onsite, she was able to provide medical and financial help so the client would not be homeless and could obtain medical treatment upon release.

Improve the availability of substance abuse treatment programs

Desired Outcomes: Increased employability

Improved job readiness

Reduced cost of service delivery for providers

Individuals perceive improved health and living situation

- Support efforts to increase substance abuse services for the homeless
 - AB580 contracted services provide for a continuum of substance abuse services - street-based to residential treatment options
 - City of Las Vegas established Chronic Inebriate Pilot Program – January 2006
 - WestCare Community Triage Center renewed funding for modified detox and substance abuse treatment (5/06)

- Support Seamless services between treatment programs and housing
 - WestCare Community triage center added a housing specialist to their staff (7/05)
 - The Interagency Council on Homelessness has been formed to address discharge planning throughout the state (4/06)