



Help Hope Home
Ending Homelessness In Southern Nevada

2019 Southern Nevada Homeless Census Volunteer Frequently Asked Questions

What is involved in volunteering for the census?

Volunteers work in small teams to conduct a visual tally of persons experiencing homelessness in designated areas/census tracts. The information obtained through your efforts as volunteers will assist service providers, policy makers, funders, and local, state and federal governments to better understand and plan for the needs of those experiencing homelessness.

When will the census take place and how do I register to volunteer?

Urban Count: Tuesday, January 22nd 10:00 PM through 4:00 AM on Wednesday, January 23rd
For volunteer registration, visit <https://tinyurl.com/19HomelessCensus>

Youth Count: Wednesday, January 23rd from 7:30 AM to 2:30 PM
For volunteer registration, visit <https://tinyurl.com/19YouthCensus>

When you register for either opportunity, be sure to select your preferred location (deployment site) by clicking on the green "SIGN UP" button. Every effort is made to accommodate your preference of deployment sites, however each site has a maximum number of volunteers needed. Once the limit has been reached, you may be asked to select a different deployment site.

Who is eligible to volunteer?

Adults and youth (ages 14 and older) are eligible and welcomed to volunteer. Any volunteer under the age of 18 must be in high school and accompanied by a parent or legal guardian during the entire volunteer shift. Volunteers must be available to stay for the entire time.

Will there be volunteer training?

Yes, there will be in-person and web-based training options available that should take no more than an hour of your time. Training will educate volunteers about why our community completes a homeless census each year; what to expect during the count and how to prepare; and how to use the count tools.

If you sign up to volunteer, you will receive further information about training opportunities and how to RSVP. There will also be a mini-training at your chosen deployment site when you arrive, so you'll have all the information you need before you go out to count!

Where do I go on the day of the count?

Go to the deployment site you selected when you completed your online volunteer registration or, if you were contacted about moving to a different site, report there instead. Please arrive on time to grab some refreshments and participate in the volunteer refresher training.

Can I bring friends, family members or co-workers to volunteer with me?

Yes! You are encouraged to bring as many team members as you can. The more people helping, the better! Every effort is made to allow people to volunteer together but because each team should consist of no more than 3-4 people, your group may be asked to split up so more area can be covered more quickly.

If you are coming by yourself, no problem! You will be paired up with 1 or 2 other volunteers.





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What do I need to bring with me on the day of the count?

Bring yourself, your teammates, a flashlight, a mobile phone and your positive energy! If you are willing to use your vehicle to drive your team through census tracts, please bring that too. Anything else needed to complete the count will be supplied to you at your deployment site (i.e. maps, pens/pencils, clipboard, tally sheets, etc.)

What should I wear?

Wear warm, comfortable clothing, such as jeans, coats, and sneakers, in case you are assigned to a census tract that requires walking. If you are walking, you may receive a bright colored vest to wear while conducting the census.

Will I be working with people who are or were homeless?

If you are helping in areas of high density that require walking to canvass the area, you may be teamed with a navigator who has been or is currently homeless. Navigators operate as experts to help find places and locations that may be inhabited by those who are currently homeless. All of the navigators have been referred and screened by our local providers to participate.

What safety measures are being put in place for volunteers?

Volunteer safety is the number one priority! Keep in mind the following safety protocols designed to keep you and your teammates safe:

- Volunteer training will review safety protocols. Be sure to participate in training!
- Volunteers are always deployed in teams, so no one ever goes out alone.
- The census is coordinated with law enforcement.
- You will have direct contact with the deployment captains at your site. They will be available to answer your calls and texts if you have questions or concerns. When you sign in at your deployment site, be sure to provide your contact information. Be sure to write down their contact numbers before you leave with your team to count.
- If you come across an area where you do not feel safe, do not enter.
- Do not enter tunnels or washes. There are specially trained teams that count in these areas.

What if I need documentation saying I volunteered?

Staff at the deployment sites will be able to provide you with a letter that verifies your participation.

I volunteered before and didn't really see any homeless people. Why?

We are required to count in any census tracts where there was even one person experiencing homelessness seen during the previous two census events. If you don't see anyone, you are still helping a lot because you are identifying areas that won't need to be counted next year.

What if I have other questions not answered here?

If you have questions, please call 702-455-5832, or email HelpHopeHome@clarkcountynv.gov

