

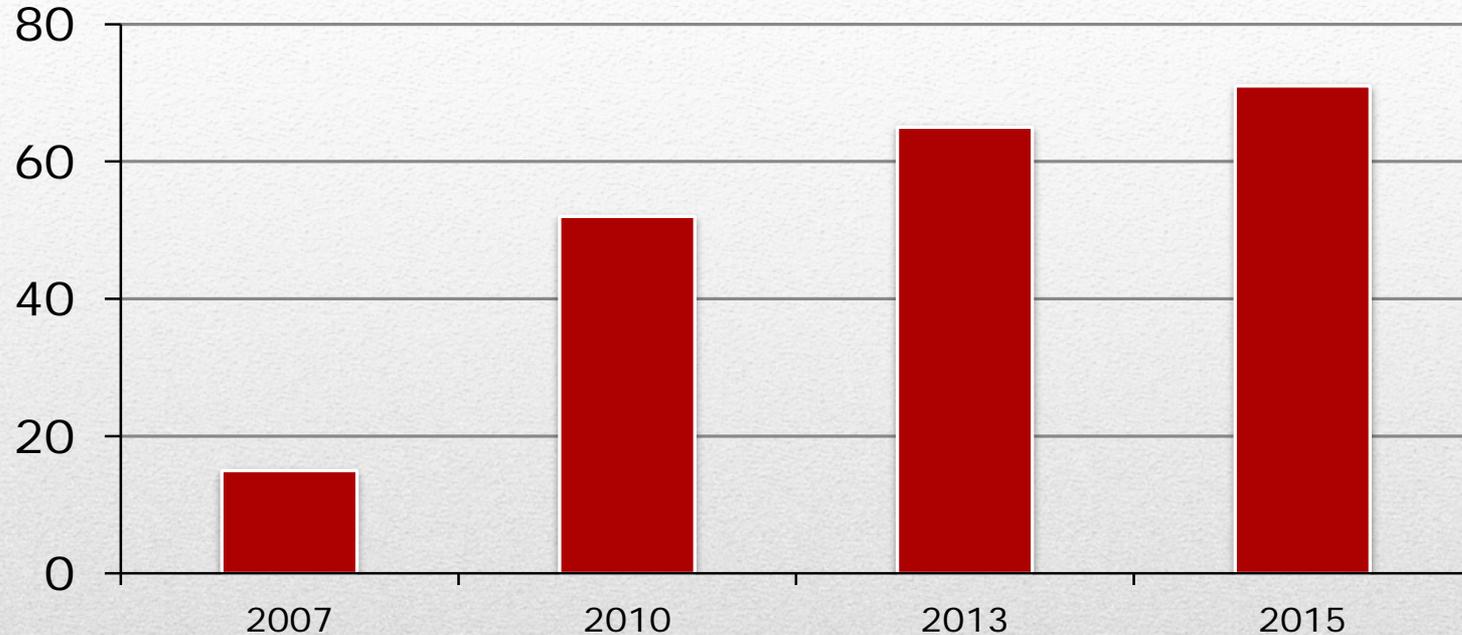
# Clarity Community Management Information System

January 2015 Update

Rob Herdzik (robh@bitfocus.com)



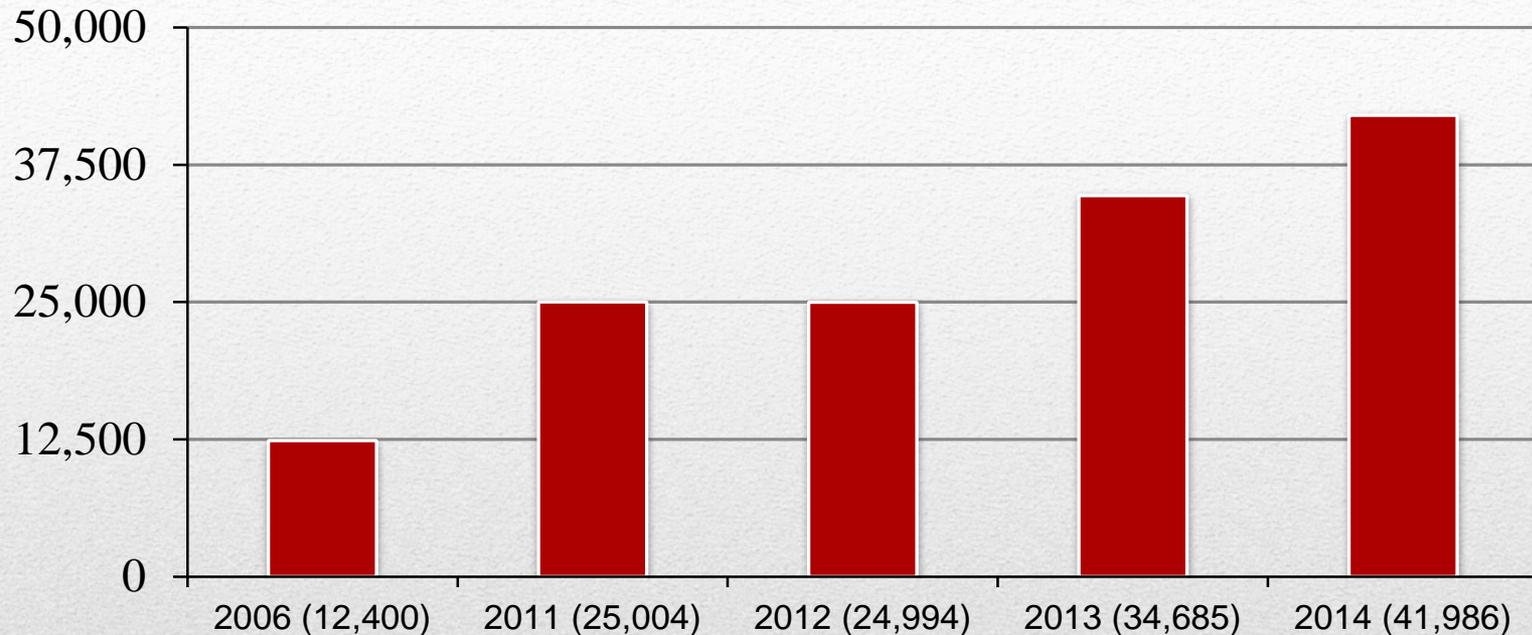
## Participation Growth - Southern Nevada



### Consistent growth in participation

- New participation by Food Pantries, Faith Based Organizations, Hospitals, and First Responders.
- Expansion of coverage to non-housing and preventative/ supportive services.

## New Clients Created – Southern Nevada



### Consistent growth in clients managed

- expansion in program types supported under Clarity
- increased coordination amongst service providers
- ease of system use and streamlined intake process

# Southern Nevada Participating Agencies

- 71 Participating/Onboarding Agencies
- 650+ Active Users
- 120+ Programs being managed
- CMIS Integrated Coordinated Intake System
- Open Data Sharing System
- Member of a Statewide System

Southern Nevada Participating Agencies

2015

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## **New Agencies in various stages of onboarding:**

- Health Plan of Nevada
- Downtown Rangers
- Mobile Crisis Intervention Team (MCIT)
- Amerigroup
- S.A.F.E. House (Separate DV System)
- Safe Nest (Separate DV System)
- The Children's Cabinet (multi-CoC)
- Las Vegas Fire & Rescue
- Las Vegas Detention & Enforcement
- Las Vegas Municipal Courts
- UMC (large training conducted, actively using system)
- Local HUD Field Office

## **Southern Nevada New Participating Agencies**

2015

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## • Coordinated Intake Pilot Overview

- Coordinated Intake Implemented July 1<sup>st</sup> 2014
- 811 - Assessments Completed and Scored
- Centralized Assessment Prescreen Integration with Automatic scoring/prioritization.
- Automatic Program matching based on Assessment Prioritization and eligible program integration.
- Community-wide waitlist to help ensure most vulnerable clients are prioritized for next available services. Waitlist can be sorted based on most vulnerable.
- Community-wide Reporting provides real-time analysis of current health and status of the system.
- Full client outcome tracking from first Intake to achieved outcomes at exit.
- Continued refinement and automation of the process with the Change Working Group.

# Coordinated Intake

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- 2014 AHAR Report Submitted. Intensive period to prepare data for submission. All categories submitted and reviewed, pending HUD approval.
- 2015 Homeless Census – Developed software and Mobile Survey to collect data.
- Encourage participation and coordination amongst non-participating agencies.
- Continued refinement of eligibility criteria for Agency programs, identifying gaps based on data driven processes.
- Expand on statistical data analysis to provide stronger community performance and outcome measurement.
- Expansion to include additional Federal Partners (VA, RHY, PATH, HOPWA)

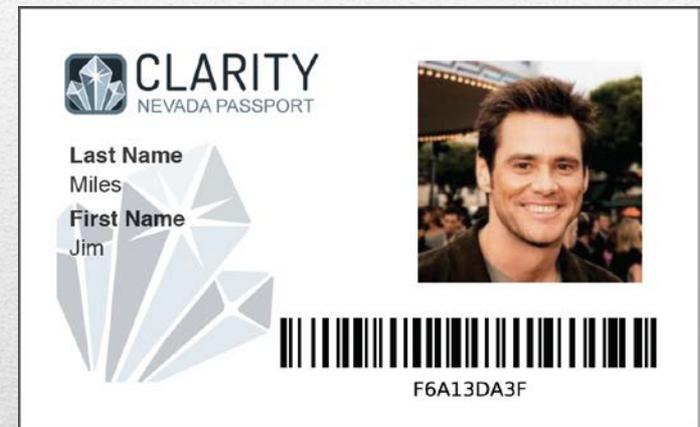
# Clarity CMIS/HMIS

## 2015 Goals

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## Expand Swipe Cards via Clarity Passport

- Focused training efforts on the benefits of Swipe Cards.
- Provide assistance on setup and integration of swipe cards to agency internal process.



## Clarity CMIS/HMIS 2015 Goals

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Encourage participation and coordination amongst non-participating agencies.

- Expansion of capabilities of Clarity beyond HMIS, enabling agencies to manage other program types.
- Workgroups and community outreach to engage organizations such as faith based groups, Hospitals, food pantries, and other community partners.

# Clarity CMIS/HMIS

## 2015 Goals

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- Telephone Help Desk (702.614.6690 x2)
- Email Support Ticket System ([support@bitfocus.com](mailto:support@bitfocus.com))
- Fully Featured web site ([www.miner-hmis.com](http://www.miner-hmis.com))
- Remote and Classroom Training
- Training Manuals (with step by step graphic instruction)
- help.clarityhs.com (new Support wiki with video tutorials)
- Custom Report Writing / Assessment Development Services

# CMIS/HMIS Technical Support

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