

**SOUTHERN NEVADA REGIONAL PLANNING COALITION
SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD
MEETING MINUTES
April 9, 2015**

In attendance: Julie Calloway, Co-Chair, City of Boulder City
Nick Spriggs, Co-Chair, Briggs & Spriggs
Tim Burch, Vice Co-Chair, Clark County
Arash Ghafoori, Vice Co-Chair, Nevada Partnership for Homeless Youth
Mary Ellen Donner, Chair, City of North Las Vegas
Barbara Geach, City of Henderson
Kathi Thomas-Gibson, alternate, City of Las Vegas
Terri Thompson, alternate, Clark County School District
Pastor Henry Sneed, The Church LV
Jesse Robinson, HELP of Southern Nevada
Deborah Kamprath, alternate, Nevada HAND
Kyle Hirschi, alternate, Las Vegas Metro Police Department
Amber Batchelor, S.A.F.E. Nest
Donna Jordan, Southern Nevada Adult Mental Health Services
Stacy Sutton Pollard, Nevada Homeless Alliance
Heather DeSart, Workforce Connections
Shalimar Cabrera, U.S. Vets – Las Vegas
David Slattery, Las Vegas Fire & Rescue
Geoff Spataro, United Way of Southern Nevada
Joshua Brown, United States Veterans Administration
Melissa Clary, Huntridge Neighborhood Association
Angela Marshall, Second Chance Christian Ministries
Taylor Hough, alternate, Touro University Nevada
Nancy Menzel, UNLV
Deacon Thomas Roberts, Catholic Charities of Southern Nevada
Terry Murphy, Fremont Street Experience
Kena Adams, Moapa Band of Paiutes
Corrine Valencia, U.S. Navy Veteran
Erin Kinard, WestCare, Inc.

Absent: Stephen Harsin, City of Las Vegas
Mike Mullin, Nevada HAND
David Schofield, Las Vegas Metro Police Department
John Hill, Southern Nevada Regional Housing Authority
Vicki Chan-Padgett, Touro University Nevada
Vacant, Clark County School District
Vacant, Business Seat

Agenda Item 1. Call to order, notice of agenda compliance with the Nevada Open Meeting Law.

A meeting of the Southern Nevada Regional Planning Coalition's Southern Nevada Homelessness Continuum of Care Board was called to order at 2:05 p.m., on Thursday, April 9, 2015, at United Way of Southern Nevada, 5830 W. Flamingo Road, Las Vegas, Nevada, 89103. The agenda was duly posted in compliance with the Nevada Open Meeting Law requirements.

Agenda Item 2. Public Comment.

No public comment was given.

Agenda Item 3. Approval of the Agenda for April 9, 2015.

A motion was made to approve the agenda. The motion was approved unanimously.

Agenda Item 4. Approval of the Minutes from the March 12, 2015 meeting.

A motion was made to approve the Minutes. The motion was approved.

Agenda Item 5. Receive an introductory presentation from the United States Interagency Council on Homelessness; for possible action.

Katy Miller, United States Interagency Council on Homelessness, presented an introduction and overview. The USICH is a federal agency based in Washington D.C. Ms. Miller is based in Seattle, Washington and covers the West Coast. Ms. Miller has been working behind the scenes with staff here in Las Vegas and announced she is very impressed with the work that has been done on addressing homelessness in Las Vegas. Ms. Miller shared that there is unprecedented attention at the federal level and from the White House on homelessness and specifically around Veteran homelessness. Currently USICH coordinates 19 federal agencies in their west coast council. USICH is currently chaired by Labor Secretary Perez and coordinate these agencies around a federal strategic plan to end homelessness. The first priority on the USICH list is to end Veteran homelessness by the end of 2015. The USICH is seeing that communities are already coming forward and reporting that they have ended veteran homelessness. There are a great amount of VA resources and an incredible amount of coordination that has contributed to the success being seen. There is a big push particularly from Secretary McDonald who sees ending Veteran homelessness as his top priority. Ms. Miller has met with the local Medical Center Veterans Administration director and acting director on April 8th and reports that they are excited and very much on board. She believes that the momentum is here and the work on the ground and by agencies in the 25 Cities and the Mayors Challenge efforts are showing that it can be done. We are getting better data and we are getting a clear sense for what it is going to take to end veteran homelessness. On the federal side of the issue Ms. Miller shared that there are better definitions of what it means to end veteran homelessness and developed greater tools to assist in the process. Ms. Miller shared four handouts; 10 strategies to end veteran homelessness, criteria for achieving the goal of ending veteran homelessness, questions to assess whether your community has achieved goal of ending veteran homelessness, and identifying and referring veterans experiencing homelessness. These resources have been developed from the experiences of cities such as New Orleans, Houston, and several other communities ready to declare the end to veteran homelessness. The work done by the USICH has determined that there are several things needed to end veteran homelessness. First is the commitment of leadership. The Mayors Challenge has offered an opportunity for the development of the type of leadership needed. Here in Las Vegas all mayors have signed onto the challenge. Ms. Miller reported that in talking to Mayor Goodman this morning she is ready to partner with the other mayors and make a firm commitment and work with the VA in that partnership. Ms. Miller reported that ending veteran homelessness is not just the VA's job and they can't possibly do it alone. Instead it is going to take the entire community to truly end veteran homelessness. The win for this community if it is able to show an end to veteran homelessness is we can show the community and the nation that this can be done for all populations. It is believed that similar resources expended to addressing veteran homelessness will continue to be directed toward the same for all populations if communities can continue to show improvement. Ms. Miller shared that she believes from the information she has gathered at meetings and while meeting with staff that "Las Vegas has what it takes to meet this goal". The things that will keep the success coming are communication and the simple steps to get the framework in place. The coordinated entry systems are a key piece. Ms. Miller stated that coordinated intake is not going to end homelessness but instead will make it possible to maintain zero. Getting to the list of all veterans that are living on the streets and in shelters, counting them off, assigning a person and knowing where they are and getting them into housing, and understanding what is needed in the system is what will make achieving zero happen. It is understood that people will continue to become homeless in our community and issues will always arise, but if we can create good systems were we can catch someone quickly and move them to permanent housing within 30 days then we can maintain what is being called functional zero. Ms. Miller believes that Las Vegas is on the path to functional zero. She believes that if Las Vegas can show that it can reach functional zero this is an amazing message that can be sent to the rest of the country. Although New Orleans has already reached a functional zero they also have a much smaller number of veterans in need. Las Vegas has a "huge" number of homeless veterans. Ms. Miller encouraged all in Las Vegas to keep moving forward with urgency and warned the community not to get caught-up in the details. Instead, keep moving forward. Las Vegas has the support of its federal partners who are paying a lot of attention to the work being done here. Ms. Miller will be continually checking in with and following up with staff to offer information and resources from USICH and other federal partners as needed.

Agenda Item 6. Receive an introductory presentation from the Nevada Interagency Council on Homelessness; for possible action.

Ellen Richardson-Adams, Chair Nevada Interagency Council on Homelessness, presented the accomplishments of the NICH in collaboration with the United States Interagency Council on Homelessness and specifically with Ms. Miller. There are two appointed chairs for the Nevada Council, Ms. Richardson-Adams for the south and Mr. Michael McMahon for the north. Position chairs representing the north and south has provided the leadership necessary to make this a statewide approach and effort. The NICH was established through an executive order signed by Governor Brian Sandoval in 2013. The executive order directs the council to: coordinate and focus Nevada's efforts to address homelessness, use an integrated approach that supports and encourages interagency cooperation, works to increase the awareness of homelessness and the issues related to homelessness, directs the Nevada council to work with the USICH and local governments, to develop a 10 year plan and to provide the Governor with an annual report of accomplishments by the end of each fiscal year. The executive order outlines that each chair-person will be Governor appointed and that each council will be limited in membership to 20 individuals. Ms. Richardson-Adams reports that currently there are 18 active members of the council and two positions remain open. All requests for membership are made through the Governor's office and appointed by him. The activities of the NICH to date include a council kick off meeting in September 2014, NICH council meetings held every other month beginning in September. The next council meeting is scheduled for May 8, 2015 at 8:30 a.m. at 6171 W. Charleston. This location is the DCFS building (8) at Jones and Charleston. The public is welcome to and encouraged to attend these meetings. The subcommittee activities to date include; Bylaws developed and approved. The CABHI subcommittee meets to review CABHI provider status and address challenges and strengths. The NICH has subcontracted the strategic plan development and facilitation to Social Entrepreneurs, Inc. (SEI). The strategic planning group is the most active group to date. They are actively writing and modifying the statewide strategic plan. The group is in the process of developing goals and strategies that can be broken down into systematic change and priorities. Each Continuum of Care region has active representation on the subcommittees of the NICH. Others participating include HUD, various non-profit providers, state and local level representatives. The mission set forth by the Nevada Governor's Interagency Council on Homelessness is to lead efforts with the goal of preventing and ending homelessness in Nevada. The core values established by the NICH are: every person matters, homelessness is unacceptable, homelessness can be prevented, homelessness is expensive, homelessness is solvable and there is strength in collaboration. The Nevada Interagency Council on Homelessness is committed to upholding these core values and has identified 8 strategic plan goals in order of priority. The goals are Housing, Homeless Prevention and Intervention, Wraparound Services, Education and Workforce Development, Coordination of Primary and Behavior Health, Coordination of Data and Resources, Policies, Long Term Planning. Ms. Richardson-Adams reported the next steps for the council to be: complete the strategic plan, submit the NICH first annual report to the Governor's Office, share the statewide strategic plan with all stakeholders, grow the system and monitor statewide alignment with strategic goals and work to implement strategic plan strategies to achieve the identified goals. Ms. Richardson-Adams directed all interested in the progress of the NICH to the website where agendas, the executive order and vacancy forms are available. Anyone interested in being on the email list is to contact Annabelle Ballard. The email will serve as the alert to future meetings, agenda copies and drafts. Ms. Richardson-Adams is the contact person for the south and Mr. McMahon for the north.

Terry Murphy, Fremont Street Experience, asked which slots are open on the council and are there any representatives of the business community on the NICH. Ms. Richardson-Adams reported that David Bigler has been participating but has not been appointed as a member of the council.

Agenda Item 7. Receive an update on the progress of the 25 Cities Initiative; for possible action.

Dr. Cynthia Dodge, VA Community Resource and Referral Center (CRRC), provided an update of the veteran housing numbers. Dr. Dodge restated the Veterans Administration (VA) goal of ending veteran homelessness by the end of 2015. She restated that 2,550 is the takedown target number of identified homeless veterans. The VA anticipates that 2,040 of those individuals will need support services to be rehoused. The remaining 510 currently homeless vets have the resources to end their own homelessness and most likely will accomplish that on their own. The overall monthly housing goal for the CRRC is to house 204 veterans per month for the remainder of 2015. In January 95 veterans were placed into housing. February represents the ramp up month and over the course of February 93 veterans went to permanent housing. In March the housing number reached 134 housed. Dr. Dodge is awaiting the 2015 PIT count results and will at that time recalculate and report back to the group an updated monthly housing target.

Bobby Gordon, Clark County Social Service, Coordinated Intake, at the last meeting presented the goal of creating FAQ's and a Prezi for the toolkit. The development of these items has been accomplished and the Prezi will be viewed within this presentation. The email contact for questions related to Coordinated Intake has been established. Ms. Gordon reports that this email is now available and she encourages those with questions related to Coordinated Intake to contact her or Michele Fuller-Hallauer and they will respond to questions. A code to track veterans in the HMIS system has been developed. This tracking system provides a mechanism for prioritizing ineligible vets and other subpopulations. To more effectively match

clients to service needs the goal is to collect more detailed eligibility information, create a google doc to track vacancies and to create a dashboard to track client service activities in the system. Ms. Gordon announced that a graduate student available this semester has been assigned the task of working with providers to gather more information from the providers so that more detailed and more appropriate matching decisions based upon the vacancies in permanent supportive housing, transitional housing and rapid re-housing are occurring. A google doc will then be developed and used to track housing availability data. HMIS has developed a draft dashboard available for review to more effectively track homeless veterans in the system, where they have been previously for services and how they are prioritized for level of need based on coordinated intake data.

Kathi Thomas-Gibson, City of Las Vegas, presented the progress of the Mayor's Challenge. Instead of creating another working group the Mayor's Challenge group has decided to blend together several other working groups. A 1½ day working group was convened. The following goals came out of the working group. A regional analysis has been completed and submitted to the Southern Nevada Regional Planning Coalition and approved this month. Because this work has already been done the Mayor's Challenge group has decided to adopt that information as their framework for moving forward. Progress reports will be brought back to this group for discussion. The group has also participated in a series of phone call forums in order to be efficient and effective instead of having separate meetings within each separate jurisdiction. In this forum the Mayor's Challenge group has been working by phone with the National League of Cities, U.S. Conference of Mayors, Housing and Urban Development, Veterans Administration so that there is a unified forum across a number of topic areas. Once it was determined that many of the national initiatives were meeting about ending homelessness it was decided that it was more effective to meet monthly and review and address the priorities of other national initiatives. Once a standard meeting date of the Mayor's group is established Ms. Thomas-Gibson will report the dates and times of such meetings. All meetings will be open to the public and there will be a call in line as well. There have also been some preliminary, behind the scenes discussions in regards to domiciliary and contacting folks who can get the Mayor's group in contact with information on the history of domiciliary in Southern Nevada. It has been determined that in order to make these resources available to Southern Nevada legislative action is necessary. Due to the fact that this 2015 legislative session is more than half over there is not much chance to bring this discussion forward at this time. However, the group will continue to work on this area to lay ground work for further action on this item. Future updates will be provided. Next goal is supported employment. In response to the needs in this area and feedback provided the Mayor's Challenge group for homeless veterans report that if they were able to get a job they could likely eliminate their homeless issues on their own. The City of Las Vegas is ramping up to do a job fair specific to veterans. The plan is to plug in with other jurisdictions and other entities that regularly provide those services. The Mayor's Challenge group does not believe this to be duplicative even if the same employers are represented because transportation is an issue. The plan is to have a sort of roving job fair to make it much easier for veterans that lack transportation to make necessary employment connections. The idea is to get the potential employers to places that veterans can have easy access to them. Lastly, the community engagement piece is being tabled and referred to the active community engagement committee that has been doing work in the area of PSA's, blogs and other community engagement strategies.

Stacy Sutton Pollard, Nevada Homeless Alliance, and chair-person for the community engagement working group reported that the group is currently working on developing a community wide donation wish list and donation directory to better support local agencies. The directory can provide a helpful way for concerned citizens to be able to support and donate to local agencies. The community engagement working group has reached out to all agencies. The survey asked each agency to identify the kinds of donations they can receive and when/how to donate. The goal is to eventually put this information in the form of a directory and get it out to the community. The goal for completion of the directory is within the next month. Once complete the directory will be published online.

Merideth Spriggs, Caridad, reported that the Coordinated Outreach working group has made some great progress recently. They group has developed a definition for outreach. Many agencies report that they are outreach agencies. However, not everyone is out in the street doing outreach. The Coordinated Outreach group decided on a working community definition of outreach is and what community outreach is going to look like. The group has also been addressing the need to develop a written outreach process. The group has also encouraged agencies to develop an outreach release of information. The previous release included the VA and recent updates to the release process have included Clark County Social Service. What is being experienced is that an individual may report being a veteran and it is later determined that they are either not a veteran or they have been dishonorably discharged. Adding CCSS to the release then allows the Coordinated Outreach group to refer the individual out to CCSS for support services if it is determined that they are ineligible for veteran services. Lastly, the group has been working on developing a master list of agencies. This process has begun and Ms. Spriggs will continue to send agencies a weekly reminder to turn in weekly emails. Then agencies will be asked to bring their list to each weekly meeting to begin the process of assigning groups to assist with more efficiently getting people into housing.

Michele Fuller-Hallauer, Continuum of Care Coordinator, and Steve Silverman, HELP USA, Co-Chairs of the Shelter working group presented. Ms. Fuller-Hallauer announced the Shelter group has been very busy over the last month. Representatives from all local shelters have been working together to develop a survey. The survey was distributed to all shelters to find out who is doing what and to determine what are funders are requiring. They are also looking at the agency requirements for folks to access shelter services. The goal was to establish what shelter services we have in this community, shelter availability and barriers to shelter access. The Shelter working group then followed this up with a meeting of the group and the emergency shelter service providers. This meeting was facilitated by our Continuum of Care HUD funded T.A. providers from Home Base. They really walked the group through “what is emergency shelter, what are our current barriers, what are the things this community is doing very well, what are the things we could strengthen, and how can our system make some shifts within the way we provide services so that we can better serve our homeless citizens in our community. Through this discussion a plan was developed that includes the Shelter working group meeting again in two weeks to review some documents that will be developed from conversations had yesterday during the working group meeting. Then the entire group will reconvene during the agency directors meeting in May to roll out what the intentions are of this group, the recommendations of this group for each of the providers and identifying where the gaps are in our system. The findings and discussion of this group will then be reported back to this Continuum of Care group as a presentation so that each member has the chance to know where the Shelter group is and will be provided information about adjustments needed to our current system and where our gaps still are so that the larger group can help the Shelter working group find creative ways to fill the current gaps. This group has also identified the need to develop a navigation system. Ms. Fuller-Hallauer reported that a navigation system exists from the previous 100 Day initiative under phase two of 25 Cities. The plan is to meet with the previous team and the current team within the next two weeks to look at the navigation system and what was learned and apply those things to the last 100 day sprint. A barrier for individuals to move forward in the system of permanent supportive housing is documentation necessary to be able to sign an apartment lease. How will the support system help individuals access these items during the interim period while waiting for funding to become available for housing placement? Bridge Housing has been identified as a need in our community. The work that needs to be accomplished in this area is to determine the bridge housing definition that is in alignment with the federal definition and then to begin identifying where funding can be accessed to support Bridge Housing in our community. Ms. Fuller-Hallauer requested that at this time the Prezi presentation be shown. She introduced the next speaker.

Jeff Ugai, Home Based presented a Prezi presentation designed to demonstrate the service flow for individuals presenting at a coordinated intake site. Mr. Ugai is our community technical assistance support person assigned by HUD. The Prezi has been designed to supplement some of the other tools described by Ms. Fuller-Hallauer and Ms. Gordon. Each tool will be combined within a tool kit to assist frontline case management staff to navigate the system especially situations in which there are specialized procedures, as well as tools to assist clients in knowing what is going on and where they are in the process. The tools described will be rolled out over the next several months using the communication tools and email address mentioned previously. A request was made to clarify MCIT. Mr. Ugai defined MCIT as the acronym for mobile crisis intervention team. Officer Kyle Hirschi, Las Vegas Metropolitan Police, asked how the client is located again after they go into coordinated intake and housing is located for them. Mr. Ugai responded that HMIS is the platform being used. When a provider has a unit available the mobile crisis intervention team will be asked to locate the individual. Donna Jordan, Southern Nevada Adult Mental Health Services asked how long a unit will be held until the client can be located. Ms. Gordon responded that a placement will be held for seven days while attempts are made to locate the individual. After the seven days the placement will be moved to the next person on the priority list. Barbara Geach, City of Henderson asked for clarification that individuals are responsible for their own transportation. She inquired about strategies to move clients from locations such as Boulder City to services in Clark County or even Henderson. She questioned whether or not the cost of transportation for the homeless individual had been considered and how that individual is supposed to pay for that. Ms. Gordon reported that the leadership team for Coordinated Intake has identified that transportation is an issue. She reported that Coordinated Intake makes every attempt to utilize the collective transportation resources available including relying on other agency resources to get the person to services. Ms. Gordon reported that if Coordinated Intake has a veteran the VA will assist with the transportation. The working group will continue to work on transportation challenges. Angela Marshall, Second Chance Christian Ministry outlined the steps in the Coordinated Intake process and commented that her concern is how discouraging this process is for a homeless person needing immediate assistance. Ms. Gordon made the clarification that the community queue presented in the Prezi is not another stop in the process. Instead the community queue is a virtual holding place. She explained that if a client has gone through the Coordinated Intake process and there is not an immediate housing opening they are placed on an electronic holding process that will then queue them up when housing becomes available. Mr. Ugai commented that Rob Herdzik, Bitfocus, is working to make the queue process as streamline as possible. The unique advantage to the Coordinated Intake process is vacancy information for all the various housing providers is available and each is using a common process instead of having to go door to door to locate openings. Ms. Marshall asked if this process is through HMIS. Mr. Ugai clarified that HMIS is the platform making this type of electronic coordination

possible. Dave Slattery, Las Vegas Fire and Rescue, thanked Mr. Ugai for the unified definition of outreach and coming together on that. Mr. Slattery asked if we have numbers on the steps of the Coordinated Intake process. When we make the outreach contacts do we have the numbers of those that the system is actually placing? He is interested in not just the numbers being placed but also the percentage of those the system is having contact with and at which point in the intake process are they getting lost. Ms. Gordon reported that the system does have numbers and she offered to bring these numbers to the next meeting. Mr. Slattery is interested in learning what the best matrix is for measuring the success of the system. He is interested in learning what we should be looking at to understand the success of this system and how the process is doing each step of the way. He also brought up the idea of looking at timelines. How long is it taking from initial contact on the street to placement in housing looking at both the minimum and the maximum? Ms. Gordon shared that this information is collected through HMIS and is able to be reported. Timelines are collected from the time the individual reaches coordinate intake, the referral is made, they go to the community queue and the housing placement takes place. Melissa Clary, Huntridge Neighborhood Association, asked if we have any geographic mapping of where individuals are being housed into the community. Ms. Gordon answered that this information can also be reported out. This information will be very helpful in planning for resources needed in those areas. She is already aware that some areas are lacking in supportive services. Terry Murphy, Fremont Street Experience, asked once an individual reaches Coordinated Intake where does someone sleep until they get a home. Ms. Gordon reported that it could be that individuals may be at a local shelter. She also reported that once someone has been through the assessment process if there is no home available there are other sources through Clark County Social Services such as financial assistance while the person is waiting. Ms. Murphy also shared that she and Ms. Spriggs met with RTC about transportation last week. They asked if it was possible for someone with a Clarity card to have access to a five day bus pass to assist individuals while they are getting their paperwork in order for housing placement. Previously, bus passes provided only one day of transportation. The RTC is checking with their board members. She is optimistic that they didn't say no and will keep the group updated. Kena Adams, Moapa Band of Paiutes, asked for clarification on serving the rural community members. She asked who would be a contact person for someone in Moapa. She serves both Las Vegas and Moapa Reservation and inquired about how to access services for clients. Ms. Gordon clarified that these clients would still be served in Clark County and she would need to bring someone to Las Vegas to access the Coordinated Intake process. Ms. Fuller-Hallauer also shared that the mobile crisis intervention team could go out to assist if she needed them to. Arash Ghafoori, Nevada Partnership for Homeless Youth, asked about the unified definition of outreach. He asked for clarification that outreach is defined to include street outreach. Merideth Spriggs, Caridad, clarified that the outreach working group was defining outreach as street outreach. Officer Hirishi asked if there is a way to train others out doing homeless outreach to do the assessments so they can be completed in the field so that individuals wouldn't have to worry about transportation. Instead officers could serve the same purpose as the mobile crisis intervention team does. Ms. Gordon shared that she wanted to talk afterwards about this process. She shared her concern that doing the VISPDAT assessment requires special training and she is concerned about oversight of who is conducting the intake assessments. Also, many clients are often not comfortable completing a field assessment. Dr. Cynthia Dodge, Veterans Administration, wanted to restate that the CRRC is the veteran Coordinated Intake resource for the community. She shared that because the CRRC has been the Coordinated Intake resource to veterans for about the last two years most of the first responders and outreach folks and agency partners have known this veteran process for a long time. However, she wanted to reiterate that process. The CRRC does operate just a little bit differently. They do have more resources than the rest of the community and they also have more social workers doing assessments which are done on a walk-in basis. Each assessment is done at the time of first contact unless they walk in too late in the day. However, then the CRRC will negotiate transportation for the following day to get them back to the office, and there are no waiting lists. Dr. Dodge requested that anyone having challenges around a homeless veteran to please contact her directly. She reported that they have staff that will come out to do the assessment or bring the client to the CRRC as needed. Donna Jordan, Southern Nevada Adult Mental Health, thanked the group for outlining everything and is impressed with how items have been sub-committed and broken out to how things can work and be managed. She shared that she applauds everyone for that. Michele Fuller-Hallauer, Continuum Care Coordinator, in an effort to circle the presentation process back around shared that SNHCoC is working to coordinate and collaborate all the federal initiatives and all the technical assistance under the one umbrella of 25 Cities. This past week this community has been invited to participate in Zero 2016. This is another technical assistance opportunity for this community to take the lessons learned under our Ending Veteran Homelessness by 2015 Challenge and adapt those lessons and use them as a launching pad to address our chronic homeless population. Federally we want to end chronic homelessness by the end of 2016. The Community Intake project advisory team met last Tuesday and would like to sign-up and participate as a community as a part of the Zero 2016. Tim Burch, Clark County Social Service, stated that a sign-on to Zero 2016 required a vote and introduced a motion for the community intake advisory team to participate in further intensive planning with the Zero 2016 Initiative. The motion was seconded and motion passed.

Agenda Item 8. Receive an update from the Nevada Homeless Alliance and presentation from HELP of Southern Nevada on their mobile crisis intervention team; for possible action.

Stacy Sutton Pollard, Nevada Homeless Alliance, announced that the next Provider meeting is Wednesday April 15th from 8:30-9:30 a.m. at HELP of Southern Nevada on Flamingo. The meeting is open to anyone who serves homeless and would like to get more involved in what this community is doing. Ms. Pollard also announced that Family Connect has been scheduled for Thursday May 21st at Rancho High School. This is the first time that Family Connect will be held onsite at a school. The Nevada Homeless Alliance is partnering with Title 1 and the Clark County School District and Communities and Schools to facilitate Family Connect. This year the amount of children's activities and games available has grown. The hope is that this will draw in more families to the event. There will be onsite services, vision services, and giveaways. Ms. Pollard announced on behalf of Living Grace Home a non-profit transitional housing service provider to pregnant young woman age 16-22, that about two weeks ago the agency experienced a severe flood in one of their homes. The flood damaged all the flooring and requires that they replace the drywall up to two feet above the flood line. Insurance has only covered a small portion of the damage. Ms. Pollard is making a request for the community to come out and support the rebuilding of their facilities. Living Grace has setup a go fund me page and Ms. Pollard will be sharing that link information on social media. Arash Ghafoori, Nevada Partnership for Homeless Youth, suggested that the agency reach out to Home Aide of Southern Nevada and talk to Katelyn Shay, Director. This agency may be able to assist with uncovered costs.

Mindy Torres, Homeless Services Director and Diana Watson, Homeless Services Supervisor for HELP of Southern Nevada presented on the agency's homeless services programs. HELP of Southern Nevada has two components to their service delivery process. A Mobile Crisis Intervention Team (MCIT) and Intensive Case Management (ICM). There are two MCIT teams working Monday through Thursday 5:30 a.m. to 3:30 p.m. and Thursday through Sunday 2 p.m. to 12 a.m. The Intensive Case Management supportive staff unit has sixteen case managers, a Licensed Clinical Social Worker (LSCS), and a Certified Alcohol Drug Counselor (CADC). Ms. Torres described that the Mobile Crisis Intervention Team seeks out homeless individuals and families residing in places not meant for habitation. They don't necessarily have to be chronically homeless. HELP will transport individuals and families to Coordinated Intake services. All MCIT, PATH and ICM staff are trained to administer the VISPDAT. Each is also trained to assist with the application process for social security and disability benefits with the SSI/SSDI Outreach Access Recovery (SOAR) process as well as application for the Supplemental Nutrition Application Program (SNAP). HELP of Southern Nevada's Licensed Clinical Social Worker provides mental health individual and group counseling and disability assessments. The Certified Alcohol and Drug Counselor-Intern provides individual and group substance abuse counseling and evaluation for disability assessments. All staff is CPR trained and each team includes peer support. HELP of Southern Nevada has five permanent supportive housing programs; New Beginnings, Help Them Home, Cooperative Agreement Benefitting Homeless Individuals (CABHI), Healthy Living and A New Start. Each program has the following requirements:

- New Beginnings/Help Them Home – chronically homeless, have a diagnosed disability (mental, physical or substance abuse), and be referred through Coordinated Intake.
- Cooperative Agreement Benefitting Homeless Individuals (CABHI) – must be diagnosed with a co-occurring disorder (mental health, substance abuse), and be referred through Coordinated Intake.
- Healthy Living – must be medically fragile, chronically homeless and referred from UMC only.
- A New Start (Family) – not required to be chronically homeless/ must come from streets or shelter and one member of the family must have a diagnosed disability.

The following are key components to services provided by HELP of Southern Nevada. They utilized a "Housing First, Harm Reduction" model. They provided wrap around services. Allow all clients to proceed at their own pace during the transition from homelessness to housing. HELP provides services to clients on a twenty clients to one case manager ratio. HELP of Southern Nevada is a certified Medicaid provider and is currently in the process of working toward all staff becoming Medicaid certified. The agency also has available five property inspectors that do regular property inspections to ensure safety and security of each property. Kena Adams, Moapa Band of Paiutes, asked if HELP of Southern Nevada will accept a disability statement from LADC for diagnosis of disability or do they have to be on social security disability to show disability through the state. Ms. Torres stated that they need a letter stating that the client has been diagnosed as disabled for a year or more. Melissa Clary, Huntridge Neighborhood Association, asked about a consolidated phone contact card for whom to call for different services. She stated that she would love to see a card like this again so that anyone can give out a card to residents or someone to reach out to if they see someone on the street. Ms. Torres shared that their Mobile Crisis Team staff has a little card to be handed out that has resources listed. Ms. Clary said she would love to get that same card here to hand out to her neighbors. Michele Fuller-Hallauer, Continuum of Care Coordinator, also shared that this information can be located at the HelpHopeHome website in the form of a resource guide. Updates are currently being made and the hope is that this resource directory will be available for distribution within the next month or so.

Agenda Item 9. Receive an update from the Planning Working Group and approve changes to the governance structure; for possible action.

Tim Burch, Clark County Social Service, reported that the Southern Nevada Regional Planning Coalition (SNRPC) co-chair Chris June Giunchigliani is in review and will sponsor the item at the next meeting to go ahead and charter out the Continuum of Care (CoC) board out from underneath the existing structure of the Committee on Homelessness (CoH) to underneath the SNRPC. The SNRPC will charter out the functions of the CoC as written and revisions will be visited at a later date and will go forward at that time.

Agenda Item 10. Receive an update from each board member regarding relevant activities within their respective organizations relating to homelessness.

Nancy Menzel, UNLV School of Nursing, reported that UNLV has a 50th Anniversary coming up. Today she is wearing a banner to announce the up and coming anniversary. Remote Area Medical is coming to Las Vegas October 2 through 4th. Services will be located at the Tarkanian Basketball Academy at 2730 South Rancho Drive. Services being provided are free dental care on site. They also will provide eye exams and will be providing eye glasses which are able to be made on site. Ms. Menzel is hoping that all will get the word out so as many can attend as possible. General medical care was provided last year, mostly as referrals and immunizations. She also announced that they are looking for any healthcare providers who might be interested in volunteering for this event. Ms. Menzel also announced that she has 48 nursing students that need a 15 week practicum placement in the community. She requested that anyone interested in having nursing students work at your agency to contact her directly.

Donna Jordan, Southern Nevada Adult Mental Health Services, provided informational flyers for her agencies "Drop in Center". The center is open Monday through Friday 8 a.m. to 5 p.m. The center is located on the main campus of the Southern Nevada Adult Mental Health Services center at 6161 West Charleston. The center is open to anyone. Some of the onsite services include; peer to peer support groups, computer lab access, and relaxation areas. They also have their "Spring Fling" coming up on May 15th from 11 a.m. to 3 p.m. also at the main campus. Everyone is invited and welcome to come out. Any agencies interested in a provider table call 702-486-3656 to make arrangements. Agencies can provide services or information about access to services from their table.

Barbara Geach, City of Henderson, shared that the HMIS working group is still needing new working group members and she encourage all CoC members to consider membership. They currently have five members and will begin meeting in May. Mary Ellen Donner, City of North Las Vegas, announced her retirement May 1st. She thanked everyone for the experience and announced that her replacement will either be Cass Palmer, Neighborhood & Leisure Services Director, or Lorena Candelario, Neighborhood Services Manager.

Arash Ghafoori, Nevada Partnership for Homeless Youth, announced its sixth annual homeless youth bowling tournament on May 30th at the Suncoast. For more information about the tournament call Nevada Homeless Youth or go to their website. He shared that it's a really cool event with lots of great prizes and very nice swag bags provided by tournament sponsors. The event has a low price point and is a great way to help out homeless youth. He also announced that they will have a mystery celebrity guest emceeding the event. The event also hosts a Heisman Traveling Trophy which is currently located with Expedia. Mr. Ghafoori also took this opportunity to thank fellow board members, new board members and the audience. He noted that this group is working on making major changes in this community. He noted that there are many simultaneous initiatives going on that we just get these presentations and one slide show after another. However, he pointed out that all this work demonstrates huge accomplishments and represent milestones that indicate progress in the right direction. The system is still rough around the edges but all the group needs to do is buff them out. He noted that the group is doing a really good job and he wants to personally thank everyone for their patience and continue perseverance.

Tim Burch, Clark County Social Services, announced that CCSS has a medical services administrator position open. The position requires someone with a medical or mental health background with discharge or administration experience. He reported that although CCSS has changed the way that regional coordination is done CCSS has not decreased its commitment to coordination of these issues. Social Service has put together positions that will be able to coordinate all outreach and contracts on an ongoing basis to make sure that all our homeless individual's mental and physical health and social emotional wellbeing are being fully addressed through our contracts and providers. This is the scope of any of these positions. He requested that if the group has anyone who's interested in this position or any of the eight social work positions coming open please ask people to apply. All positions are equally important and the more of these positions the agency has filled the less the waiting list is for entry into supportive services. Mr. Burch directed anyone interested in these positions to the Clark County website.

Nick Spriggs, Briggs & Spriggs, announced that after sitting through a meeting last week with HomeBase that the data information discussed previously in this meeting is definitely available. He requested that anyone interested in the monitoring group is encouraged to consider joining this group. He directed folks to speak with Catherine Huang or Michele Fuller-Hallauer.

Josh Brown, Chief of Social Work for the Veterans Administration, announced on behalf of Dr. Cynthia Dodge her resignation effective the end of June. Mr. Brown announced that he will be the bridge during the transition until the time that someone else is hired to replace Dr. Dodge. Lastly, for members of the Cities groups, the VA is planning on inviting the Mayoral Group for the Mayoral Challenge to reissue some things on Thursday June 4th by invitation only and held at the CRRC on Owens. The date may change based on the number of mayors available on the current chosen date.

David Slattery, Las Vegas Fire and Rescue, reported that they have been requested to follow the lead of Clark County Fire Department and begin marking whenever they encounter a patient who is homeless and accessing the "911" system. Not to give away any of their identity but instead to help with future efforts of prevention and mapping. Mr. Slattery announced that they have been able to achieve that and are actively capturing that information right now.

Terry Thompson, Clark County School District, announced that Paula Zier is no longer with their department and will be filling in for her until the time that she is replaced.

Shalimar Cabrera, U.S. Vets – Las Vegas, announced that the Stand Down has taken place. She will request to be placed on the agenda for next month to give a full report. She announced that the event was very successful thanks to the support of the community. The Stand Down served 825 veterans and she reports that the outcomes are looking very good. She projected that outcomes are three times better than last year's event, so far. She expressed her thanks to everyone that participated.

Agenda Item 11. Public Comment.

Phillip Hollon, the Salvation Army, shared some activities that have taken place in the last month. Salvation Army has had a Master in Nursing student this past semester. She has been coming out to the Lied Dining facility to help in the planning of nutritious community meals and to provide meal planning. While there she reached out to Vitamix Corporation to see if they could help to get some blenders to make meals and smoothies for the homeless community. Vitamix responded and has provided Salvation Army with "tons" of blenders. They are industrial blenders that will be able to be used in the dining room to serve smoothies and sauces and other blended nutritious meals. Salvation Army has partnered with the Aids Healthcare Foundation and now has a mobile unit coming on to Salvation Army property once a month making testing available. Mr. Hollon offered to let Nevada Homeless Alliance know when they will be there so information can go out to anyone needing these services (free testing and counseling). Also, United Airlines reached out to Salvation Army and wanted McCarran United Airlines staff to get involved in volunteering projects. United made a request for volunteer funds from their headquarters in Chicago, Illinois and Mr. Hollon has received a check for \$1,500 to go towards those volunteer activities. This money will be used as seed money to move forward with the planning and implementation of future United Airlines volunteer projects. Lastly, the Kiwanis Club of the Las Vegas strip will be partnering with Salvation Army on Saturday April 25th to do a drive to collect hygiene items for Salvation Army Day Shelters.

Meredith Spriggs, Caridad, reminded the group of the up and coming "Undie Sunday" event April 12th at Nacho Daddy downtown from 3 p.m. to 5 p.m. They are collecting new and gently used bras, brand new socks and underwear for infants through adults. Partners include Catholic Charities, Salvation Army and Shade Tree. These agencies will be receiving these donations.

Stacy Sutton Pollard, Nevada Homeless Alliance, announced and commended the 4th grade students at Sandy Miller Elementary school. They did a play on homelessness to educate their community and raised over \$600~~s~~ to help a homeless family.

Annie Wilson, Homeless Liaison for Las Vegas Metropolitan Police Department, announced an event held three weeks ago at a local library. They had 61 homeless attend the event. They hosted many other agencies which help to provide housing, relocation services and many others. Also, the "Giving Project" is Saturday April 11th from 10 a.m. to 2 p.m. at Cashman Center.

The meeting adjourned at 3:41 p.m.