Southern Nevada

Phase III:

Focusing on Ending Veteran Homelessness











25 Cities Convening

- Los Angeles, CA September 23 & 24, 2015
- Local Team

Purpose:

- 1. To generate and document key insights from communities that have successfully address key issues, such as creating and using by-name lists; mobilizing landlords, and strengthening their systems
- 2. To collectively find creative solutions to challenges identified by communities
- To strengthen relationships among and between community teams
- 4. Reflect on the collective leadership challenges









Plan: Build a Landlord Collaboration

Engagement of landlords towards accessing more affordable housing units

Key Leadership

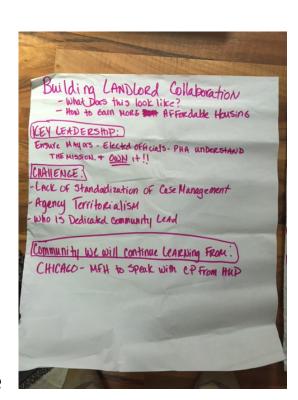
- Elected Officials
- Public Housing Authority
- Housing Service Providers

Challenges

- Lack of standardized case management
- Agency territorialism
- Lack of dedicated community lead

Community to Engage as Best Practice

- Chicago, IL
 - Michele commits to following up with contact at local HUD Field Office













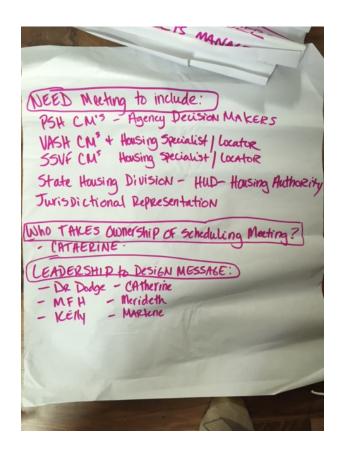
Plan: Build a Landlord Collaboration

Need Collaboration and Convening of

- Agency Decision Makers
- Case Managers from Permanent Supportive Housing, VASH, SSVF
- Housing Specialist Locators from VASH/SSVF
- Nevada Housing Division
- HUD
- Housing Authority
- Jurisdictions

Leadership to Design the Message

- VA: Dr. Cynthia Dodge
- Clark County: Michele Fuller-Hallauer, Catherine Huang Hara
- The Shade Tree: Marlene Richter
- HELP of Southern Nevada: Kelly Robson
- Caridad: Merideth Spriggs









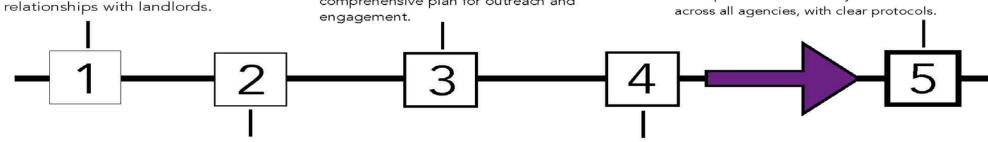




LANDLORD STRATEGY

- There is a clear central community contact with policies and procedures formally defined and utilized.
- Political and community leaders are moderately engaged.
- The community organizes occasional landlord trainings/briefing sessions.
- There are attempts but no shared comprehensive plan for outreach and

- Central contact has clear policies and procedures and agencies have shared understanding and commitment. Shared pools of resources, such as damage deposits, 24-hour hotline, and advance rent payments, support recruitment.
- Political officials and business leaders publicly support and invest in local infrastructure. A collaborative, longterm strategy exists to recruit landlords.
- A dedicated community lead develops and implements strategies to maintain relationships with landlords. Landlord appreciation events occur regularly along with other incentives to keep landlords engaged.
- · One specific list is centrally maintained and shared across all agencies, with clear protocols.



- There is a nascent central community contact to coordinate and connect interested landlords but no formal process.
- · Agencies work together to strategize, but it is not formalized nor consistent.

- The central contact has clear policies and procedures. There is a shared understanding and commitment to service standards and response times across agencies receiving referrals.
- Mayor's office and political officials are engaged and publicly support through calls to action.
- · Community-wide landlord recruitment events are organized occasionally, usually as a one-time event.
- · A community lead is dedicated to scheduling and facilitating landlord trainings/briefing sessions.
- One list of landlords/units exists across all providers but is often out of date and/or has unclear protocols for how to utilize.





There is no central contact

to recruit and build

nor community coordination







25 Cities and the US Conference of Mayors have a Combine Working Group to address Veterans Homelessness.

Meetings are held on the first
Thursday of each month at 10 am

• Conference calls are scheduled for the **Third Thursday** at 10 am

• The Conference Call number is 702/229-4717.

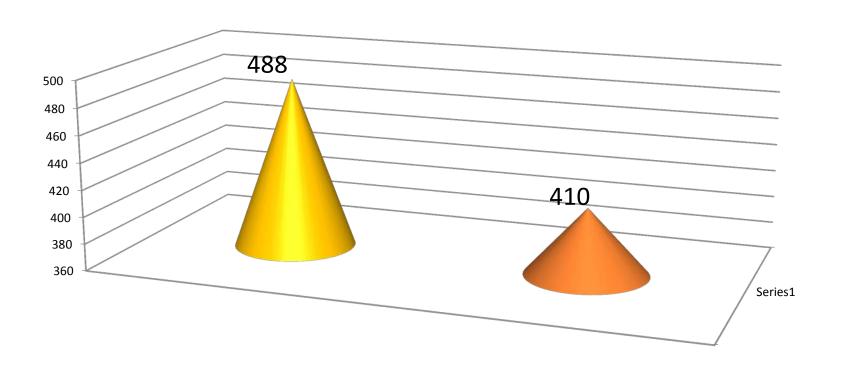
Standing Agenda includes:

- Fair Housing
- Forums
- National Initiatives
- State Domiciliary tabled
- Supportive Employment
- Volunteerism

https://youtu.be/ ZzENs3OfGA



Community Queue



- RapidRehousing/TransitionalHousing
- Permanent Supportive Housing

Community Queue Clean up started September 2015

• Client has had not contact within the homeless system in the last 60 days.

Current Community Housing Vacancies as of October 7th

Households without Children

Permanent Supportive Housing 0

Rapid Rehousing 10 (Henderson)

Transitional Housing
47

Safe Haven



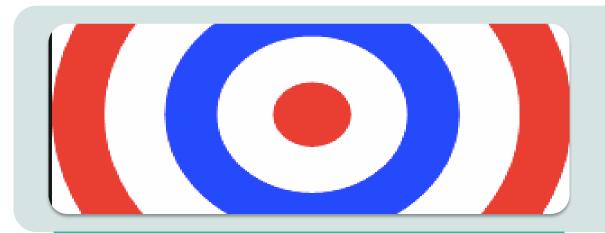








We will END Veterans Homelessness by 12/31/15





Each month we will place 150-200 Veterans who are homeless into permanent housing January 95 May 105 February 93 June 138 March July 134 153 April 147 August 167 September 190





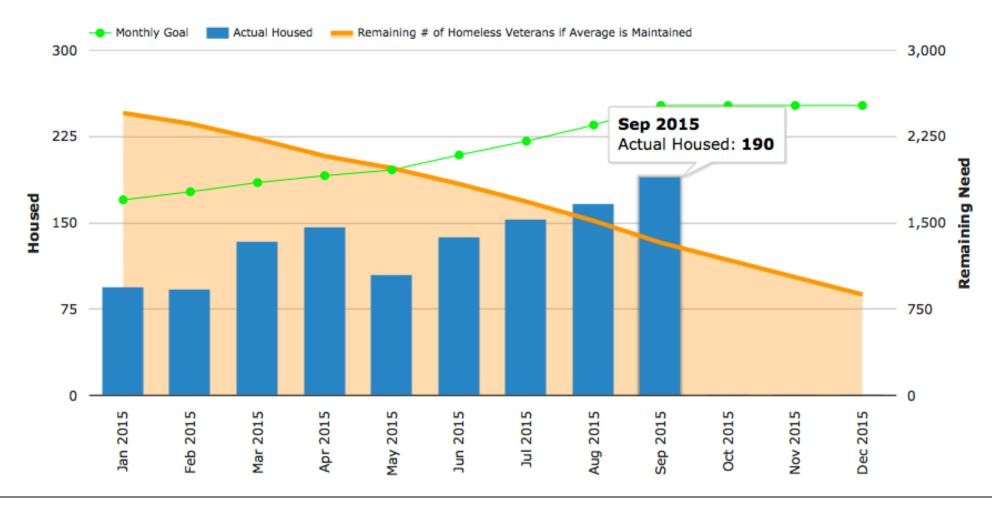






Las Vegas CoC

VETERAN DASHBOARD











Veteran Definition

 A person who has successfully completed training and served at least 1 day of active duty in one of the 5 main branches of the US Military.

OR

 A person who has served for at least six (6) consecutive years in the National Guard or Reserves.

As indicated on the DD214











Definition of Ending Veteran Homelessness (Functional or Operational Zero)

- Functional Zero does NOT mean that Veterans will never again experience a housing crisis or homelessness.
- It DOES mean that we have the systems, services, resources and housing inventory to respond quickly and effectively.
- The community has the capacity to prevent homelessness whenever possible and can assist Veterans who fall into homelessness with a rapid return to permanent housing.
- On average, the goal for returning homeless Veterans to permanent housing is 30 days.











Functional or Operational Zero (continued)

- By the end of 2015, no Veteran will be sleeping on the streets and every Veteran in Southern Nevada who needs a permanent home will have access to one.
- Beginning in 2016, homelessness among Veterans will be BRIEF, RARE AND NON-RECURRING.
- More specifically, as a community we will:
 - Quickly identify and engage Veterans who are at risk of, or experiencing homelessness.
 - Provide interventions to prevent Veterans from entering homelessness.
 - Provide immediate access to shelter/transitional housing.
 - Quickly engage the Veteran in a plan to achieve and maintain stable housing.









United States Interagency Council On Homelessness (USICH) Benchmarks for Ending Veteran Homelessness

- The community has identifies all veterans experiencing homelessness.
- The community provides shelter immediately to any veteran experiencing unsheltered homelessness who wants it.
- 3) The community only provides service-intensive transitional housing in limited instances.
- The community has capacity to assist veterans to swiftly move into permanent housing.
- 5) The community has resources, plans, and system capacity in place should any veteran become homeless or be at risk of homelessness in the future.







