



Homeless Management Information System
Committee On Homelessness Update

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Clarity HMIS Statistics

- ◆ April 1st 2013 marks the 1 year anniversary of the conversion from MetSYS to Clarity HMIS.
- ◆ Significant increase in agencies participating in the system outside of housing, including faith based organizations, food pantries, and preventative/supportive services.
- ◆ Significant increase in Programs being managed through Clarity HMIS, both from new agencies and existing agencies.
- ◆ Expansion of HMIS amongst U.S. Departments, such as the Veteran Administration, PATH, RHYMIS in underway.

Clarity HMIS Statistics

- ◆ Remarkable growth of HMIS agency utilization:
 - ◆ 2007: ~15 Agencies
 - ◆ 2010: 52 Agencies
 - ◆ 2012: 65 Agencies

Clarity HMIS Statistics

- ◆ Substantial increase in User participation of HMIS:
 - ◆ 2007: ~125 Users
 - ◆ 2010: ~400 Users
 - ◆ 2012: 600+ Users
 - ◆ Total of 204,000+ clients have been entered into HMIS since inception.

Clarity HMIS Statistics

- ◆ Clients managed through the Clarity HMIS on a monthly basis system-wide has drastically increased:
 - ◆ June 2009: 4,197 clients actively managed through HMIS
 - ◆ June 2010: 7,678 clients actively managed through HMIS
 - ◆ June 2012: 12,971 clients actively managed through HMIS

Annual Housing Assessment Report (AHAR) Participation

- ◆ AHAR is an annual report to the U.S. Congress on the extent and nature of homelessness. It is an effort to use HMIS data to produce national estimates on homelessness.
- ◆ 2012: 4/6 shells were submitted for both general population and Veteran specific data.
- ◆ 2013: Due to a successful data integration project providing a daily import into Clarity HMIS, 2013 will see a 5/6 AHAR shell participation level.
- ◆ Data is expected from all housing programs in the community, regardless of funding source, which poses participation challenges from non-mandated programs

Clarity Human Services

2012 Development Plans - Status

- ◆ With Homebase and the CoC, implementing through the HMIS Performance Measures [**Initial Measure Reporting Developed – ongoing process**]
- ◆ Goals interface [**Completed**]
- ◆ Swipe Cards via Clarity Passport [**Completed, agencies beginning to integrate**]
- ◆ Data Import XML [**Completed, daily import process occurring**]
- ◆ Email Communication on Service Expiration or Program Warnings [**Completed**]
- ◆ Referral Connectivity, Communication, Tracking, and Outcome Reporting [**Completed**]

Clarity Human Services

2013 Goals

- ◆ Complete and Integrate Centralized / Coordinated Intake process linking Eligibility and Referral amongst Community Partners.
- ◆ Expand Mobile and Paperless utilization amongst agencies.
- ◆ Expand Swipe Cards via Clarity Passport.
- ◆ Encourage participation and coordination amongst non-participating agencies.
- ◆ Expand Data Intake level from basic data entry to full Program level data entry amongst agencies providing minimal data to expand performance measure reporting.
- ◆ Expand on statistical data analysis to provide stronger community outcomes.

HMIS Implementation Snapshot

- ◆ Statewide, multi-CoC System (Northern, Rural, Southern)
- ◆ Statewide Inter-Agency Data Sharing
- ◆ 16,411 Clients were managed through the HMIS in January 2013 (4,197 June 2009, 7,678 June 2010, 12,971 June 2012)
- ◆ 65 HMIS Member Agencies in Southern Nevada
- ◆ Data Quality has increased in Clarity to ~99%
- ◆ HMIS Working Group meetings are held every other month.

HMIS Technical Support

- ◆ Telephone Help Desk (702.614.6690 x2)
- ◆ Email Support Ticket System (support@bitfocus.com)
- ◆ Fully Featured web site (www.miner-hmis.com)
- ◆ Remote and Classroom Training
- ◆ Training Manuals (with step by step graphic instruction)
- ◆ Custom Report Writing / Assessment Development Services