

# HELP OF SOUTHERN NEVADA

Homeless Services Programs

# HOMELESS SERVICES

**Homeless Services has two major components that consist of the following:**

- Mobile Crisis Intervention Team (MCIT)**
  - a. Their are two teams: AM/PM Team
  - b. AM Team = Mon – Thurs 5:30am to 3:30pm
  - c. PM Team = Thurs – Sun 2pm to 12am
  
- Intensive Case Management (ICM)/SUPPORTIVE STAFF**
  - a. 16 Intensive Case Managers
  - b. LCSW (full time)
  - c. CADC-Intern (full time)

# CRISIS INTERVENTION TEAMS

## **Mobile Crisis Intervention Team (MCIT):**

MCIT seeks out individuals/families who are chronically homeless or homeless with a substance abuse, mental health or physical disability living in places not meant for human habitation.

## **PATH:**

For clients who are chronically homeless and are Severely Mentally Ill living places not meant for human habitation.

- The goal of these teams is to encourage clients living in places not meant for human habitation to engage in services.

# MCIT and PATH

## ▪ **MCIT Members:**

- a. SSI/SSDI Outreach Access Recovery (SOAR) Trained
- b. Supplemental Nutrition Application Program (SNAP) Trained
- c. CPR Trained
- d. VI-SPDAT Trained
- e. Peer Support

## ▪ **PATH Members:**

- a. SSI/SSDI Outreach Access Recovery (SOAR) Trained
- b. Supplemental Nutrition Application Program (SNAP) Trained
- c. CPR Trained
- d. VI-SPDAT Trained
- e. Peer Support

# INTENSIVE CASE MANAGEMENT SERVICES

- **Intensive Case Managers are certified:**

- a. SSI/SSDI Outreach Access Recovery (SOAR) Trained
- b. Supplemental Nutrition Application Program (SNAP) Trained
- c. CPR Trained

- **Licensed Clinical Social Worker**

- a. Mental Health individual and group counseling
- b. Disability assessments
- c. CPR Trained

- **Certified Alcohol Drug Counselor-Intern**

- a. Substance abuse individual and group counseling
- b. Disability assessments
- c. CPR Trained

# PERMANENT SUPPORTIVE HOUSING PROGRAMS

- **HELP of Southern Nevada has five permanent supportive housing programs:**
  - To be referred to **New Beginnings** or **HELP THEM HOME** you must be chronically homeless, have a disability and be referred by Coordinated Intake.
  - To be referred to **Cooperative Agreement Benefitting Homeless Individuals** you must have a co-occurring disorder (Mental health and substance abuse), be chronically homeless and be referred by Coordinated Intake.
  - To be referred to **Healthy Living** you must be medically fragile and be chronically homeless. **Referrals are from UMC ONLY** (Medically Fragile is someone who needs care beyond the scope of shelter care)
- To be referred to **A New Start** you **DO NOT** have to be chronically homeless, but must come from the streets or shelters. HELP does prioritize chronics.

# Key components of the Housing Programs

- HELP uses the basic philosophy of “Housing First, Harm Reduction” Model meaning that clients can be immediately placed in housing and then barriers are addressed.
- HELP will provide “Wrap Around Services” addressing barriers of homelessness such as mental health, employment, finances, legal issues, substance abuse, mainstream benefits etc..
- The success of a client is driven at their pace. Meaning “unlearning” the survival mode of the streets.
- Best Practice Model Ratio is used: 20:1
- HELP is an approved Medicaid Provider and all staff are in the process of becoming Medicaid certified.

# ENGAGED, ENCOUNTERED AND HOUSEHOLD SERVED

**Oct 1, 2014 to March 31, 2015**

MCIT: TOTAL ENGAGED: 384

TOTAL ENCOUNTERED: 433

PATH: TOTAL ENGAGED: 42

TOTAL ENCOUNTERED: 139

**July 1, 2014 to March 31, 2015**

New Beginnings Households Served: 167

CABHI Households Served: 105

Help Them Home Households Served: 47

A New Start Households Served: 127







