

Las Vegas/Clark County Technical Assistance Action Plan

Strategy	Action Steps	Person/ Organization Responsible	Timeframe
Standardize performance outcomes and require funding applicants to reach these outcomes in order to receive funding through the Evaluation Working Group	Establish 5-8 standard performance outcomes required for all grantees that relate directly to the strategic plan.	TA provider with help from Eval Working Group	Design tools April/May of 2012
	Revise scoring tools and other informational materials to reflect outcome requirements.	Data analyst to help with training and reporting.	Ideally, tools should be fully implemented during 2012 NOFA
	Train grantees and potential grantees on performance outcome requirements.	HMIS Coordinator to establish reporting in HMIS with TA	
	Establish standard reporting in HMIS to track outcomes for all grantees.		
Develop and implement monitoring tools to ensure grantees meet performance outcomes	Create monitoring tools that complement scoring tools (see above) for performance measurement, including use of standardized reporting.	TA provider with help from Eval Working Group	
	Ensure that monitoring tools also meet HUD and other grant requirements, including appropriate accounting.		
	Establish and implement a monitoring schedule.		
	Use data to inform policy.	Create standard report for Committee on Homelessness to report outcomes from monitoring/scoring tools. Report should clearly outline how outcomes further strategic plan goals.	TA provider with help from Eval Working Group
	Present report to COH on quarterly basis. Seek guidance from COH about changing programs, including reducing funding from under-performing grantees and re-alignment of program models to mirror best practices.		
	Establish annual schedule for CoC to review strategic plan with outcomes data and realign practices as need.		
	Establish workgroup to explore best practices and policies from other CoCs as gaps are identified.		
	Explore use of existing local funding and staffing for opportunities to realign resource allocation to CoC staffing.		

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<p>Implement centralized intake or other standardized system for intake into larger system of care.</p>	<p>Map the current system; analyze gaps in how clients move through the current system. The analysis must identify areas that need better targeting. The analysis should also use current HMIS data to identify high usage of housing and services relative to need.</p>	<p>TA provider with help from Ad Hoc or Eval Working Group</p>	<p>July 2012 to start process</p>
	<p>Explore best practices to help identify and map out an improved system, including exploring concept of centralized intake and a “hub model”</p>		