

# HOMELESS HOUSING AND SERVICES GAPS ANALYSIS

SOUTHERN NEVADA/ CLARK COUNTY

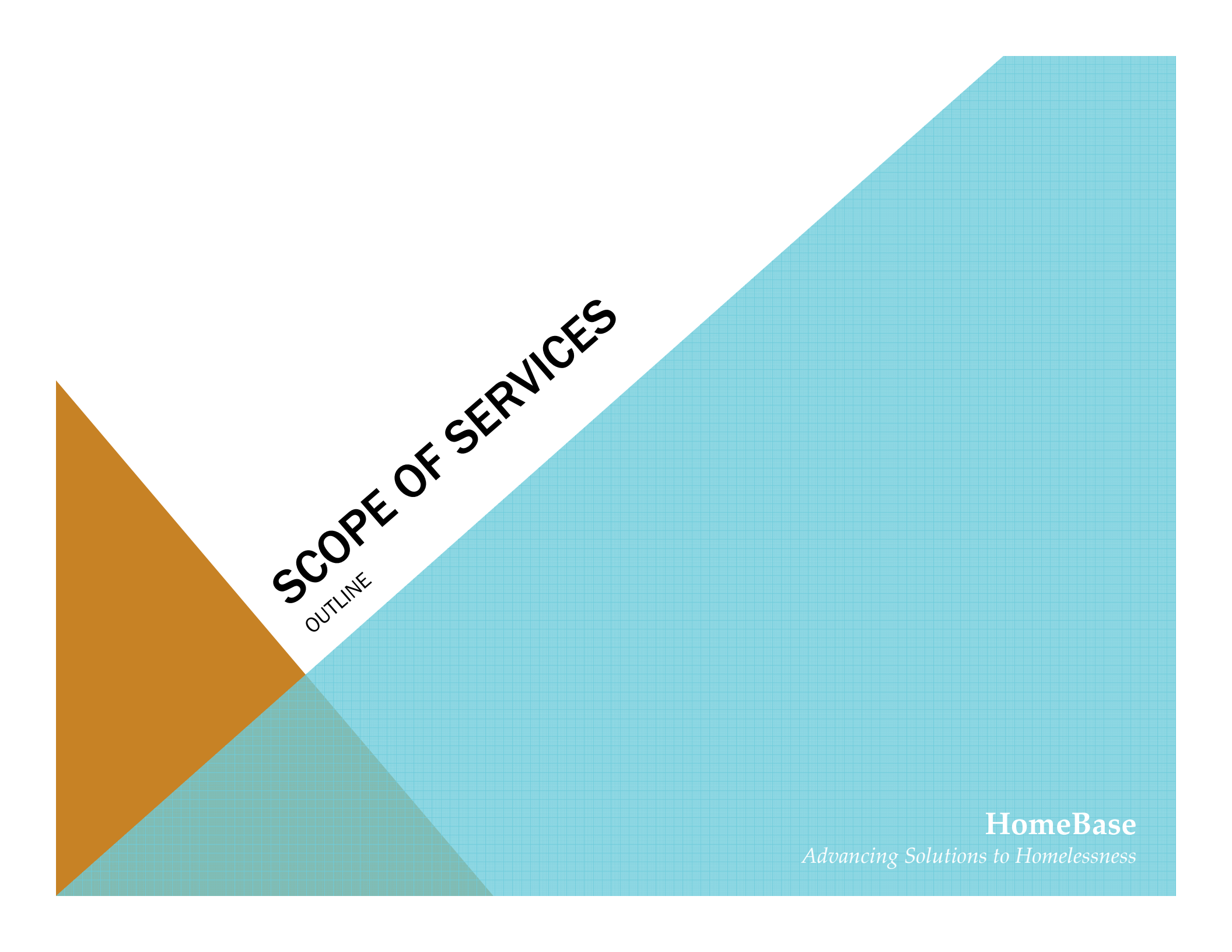
COMMITTEE ON HOMELESSNESS

PRESENTATION OF PRELIMINARY REPORT

JUNE 13, 2013

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# SCOPE OF SERVICES

OUTLINE

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## OVERVIEW

- Gathering data and information to identify system and service gaps
  - Availability of housing and services
  - Unmet needs
  - Barriers to access
  - Provider capacity building and training needs
  - Continuum of Care/Regional Initiatives Office capacity/staff needs
  - Degree of coordination/collaboration in place, between providers and among local governments

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# TIMELINE

- **April**
  - Existing data and information gathered and reviewed
  - Online survey tool created for data-gathering
- **May**
  - Survey tool released with return date by end of May
  - Community meetings held
  - Focus groups held
  - Existing data and information gathered and reviewed
  - Online survey tool created for data-gathering
- **June**
  - All data is gathered, analysis underway
  - Draft key findings presented to Committee on Homelessness for feedback
- **July**
  - Final report complete

# METHODOLOGY

- Review of Existing Studies, Documents, and Data
  - APRs, PIT, HIC, and other reports; HMIS data
- Survey Tool to Gather Additional Data and Information
  - Sent to all providers, including Evaluation Working Group and faith-based community
- Community Meetings
  - Providers: post Evaluation Working Group Meeting
  - Discharge Planning: Corridor of Hope Meeting
- Client Focus Groups: emergency shelter, transitional housing, permanent housing, outreach/street, youth
- Key Informant Interviews

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# GAPS BY PROGRAM COMPONENT

PRELIMINARY FINDINGS – SUBJECT TO CHANGE

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# PREVENTION AND RAPID REHOUSING SERVICES

- Better information about what is available, and easier access to what clients are eligible for
- Coordinated intake and referral
- Support services to accompany rapid rehousing assistance
- Coordinated outreach and assistance
- Credit repair services
- More resources for people who are newly homeless
- Rental assistance

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## BASIC NEEDS SERVICES

- Better information about what is available, and easier access to what you are eligible for
- Transportation
- Case management
- Identifications/assistance restoring documents/ birth certificates
- Weekend and after-hours services and shelter
- Homeless court



## SHELTER AND HOUSING

- Permanent supportive housing for persons with disabilities
- Permanent affordable housing for persons without disabilities
- Wet housing/ harm reduction
- Rapid rehousing for longer than 3 months
- Supportive services to accompany permanent supportive housing
- Programs with lower barriers
- Evidence-based practices from other communities
- Shelters for couples and full families
- Shelters that allow pets

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# HEALTH AND BEHAVIORAL HEALTH SERVICES

- Dental services
- More mental health services
- More locations for physical health services/ mobile health services

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# OUTREACH, ENGAGEMENT, REFERRAL AND ADVOCACY SERVICES

- More information about what's available
- Consistent case management standards
- Standardized intake and assessment between agencies
- Multidisciplinary outreach connected to case management

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# EDUCATION, SKILL BUILDING, AND EMPLOYMENT SERVICES

- Job development/ connections with employers who are hiring
- Employment One Stops/ WIA Services

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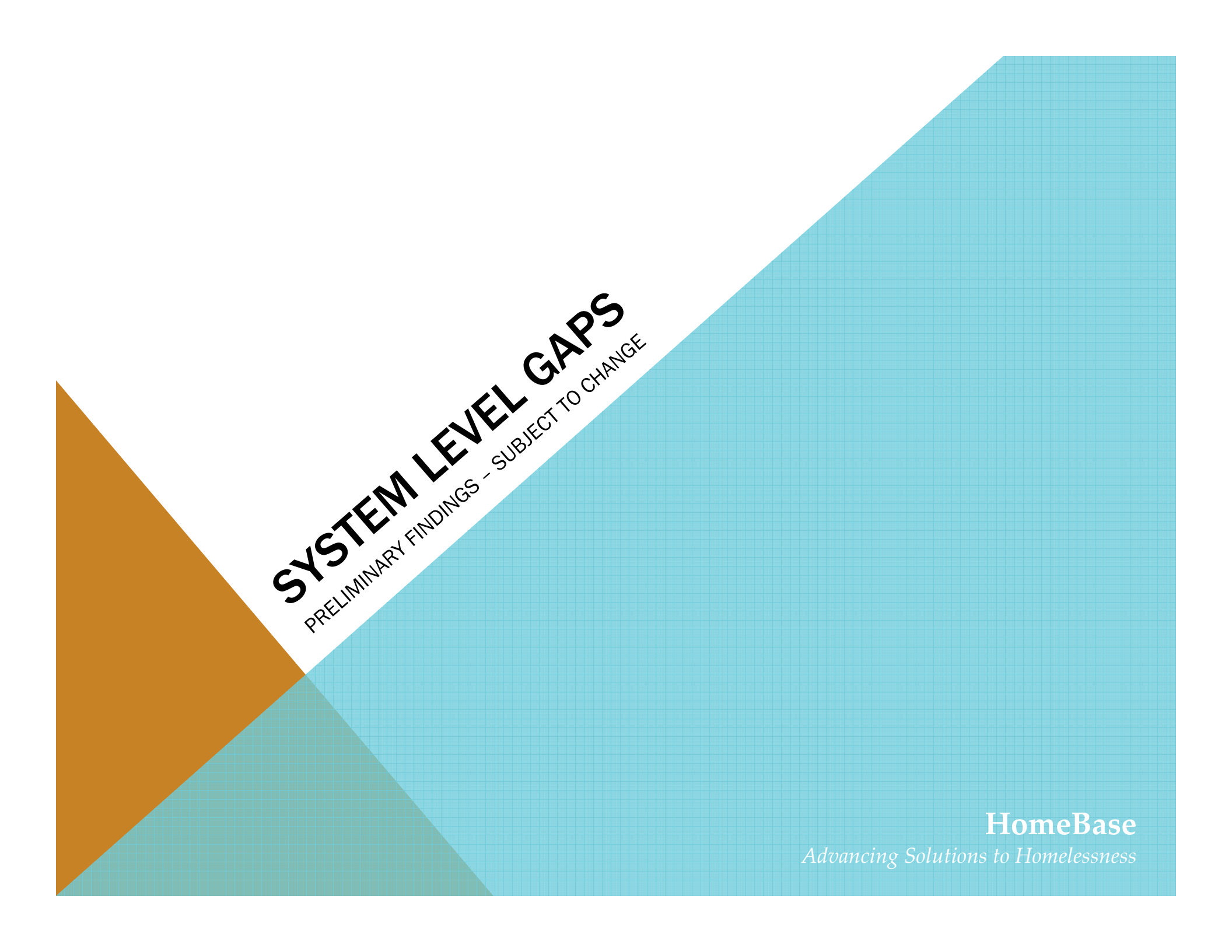
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## CHILDREN, YOUTH, AND FAMILY SERVICES

- Increased collaboration and communication among providers
- Increased collaboration and communication between providers and CPS
- Affordable housing
- Housing first models

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# SYSTEM LEVEL GAPS

PRELIMINARY FINDINGS – SUBJECT TO CHANGE

# KEY TRAINING AND CAPACITY BUILDING NEEDS FOR PROVIDERS

- Consistent standards and training for case management services based on evidence-based practices
- Increased collaboration and partnership with other providers, including referrals, joint program development, information sharing
- Evaluation capacity and use of system-wide performance measures for agency planning and quality improvement
- “Homeless Cultural Competency” training for all staff that work with clients

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# COC/SYSTEM LEVEL ASSISTANCE FOR PROVIDERS

- Leadership to facilitate CoC compliance with HEARTH requirements, ie coordinated assessment system, transitional housing conversions, monitoring and oversight, etc
- Promoting coordinated project development and fundraising
- Building collaboration and partnerships with other stakeholders, such as PHA and housing developers
- Facilitating interagency collaboration, including no wrong door approach, creation of shared staffing positions, coordinated case management, etc.
- Data sharing, analysis and evaluation
- Source for information on complying with HUD grant management requirements
- More staff for CoC/ RIO to accomplish these tasks
- Homeless issues need better PR/ community engagement/ public education campaign
- A solid vision for the CoH: to give direction and drive regional efforts

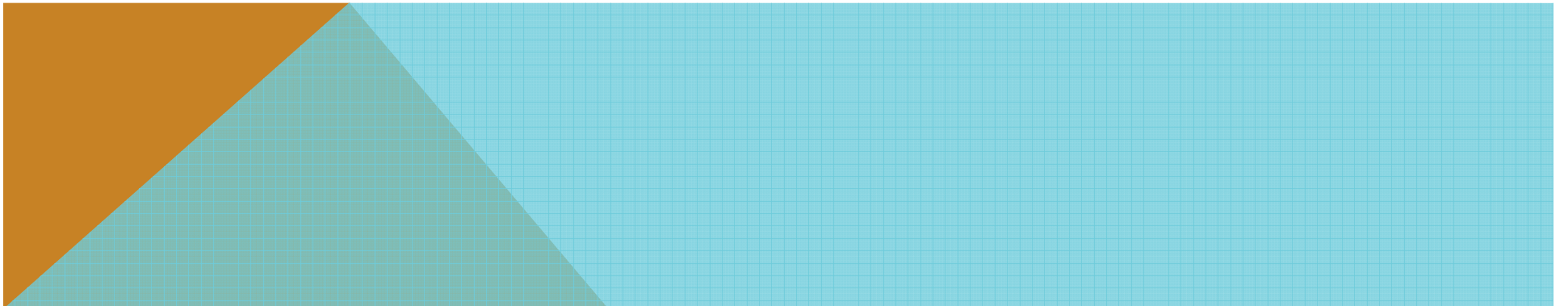
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# OTHER RESEARCH

- Performance Data



# QUESTIONS FOR COMMITTEE ON HOMELESSNESS

FEEDBACK ON PRELIMINARY FINDINGS

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# QUESTIONS

- General questions about preliminary findings?
- What surprised you about any of these preliminary findings?
- Do you feel that there are other areas you want to hear more about?
- Do you disagree with any of the gaps and needs that were listed?
- What other elements would you like to see in the final report?
  - Best practices
  - CoC Capacity and Structure
  - Recommendations
  - Other?