



Street Outreach & Intervention Services

Clark County Social Service
helphopehome@clarkcountynv.gov

Coordination by Clark County Social Service

- CCSS staffing provide:
 - Scope of work and contract development
 - Coordination and tracking of outreach activities
 - Connection to coordinated intake
 - Collaboration among contracted providers as needed
 - Medical assessment as needed
 - Quality management oversight
- Contact information: helphopehome@clarkcountynv.gov

Mobile Crisis Intervention Teams (MCIT)

- Mobile crisis intervention and outreach to the homeless in the urban areas of Clark County
- Multi-disciplinary approach serving households found in areas not meant for human habitation
- Provision of immediate assessment and services towards stability
- Funded by Clark County

HELP of Southern Nevada MCIT

- HELP of Southern Nevada provides 2 dedicated outreach teams of 6 staff with each of the following:
 - 1 Qualified Mental Health Supervisor & Team Leader
 - 1 Qualified Mental Health Associate Outreach Worker
 - 1 Certified Substance Abuse Counselor
 - 1 Peer Advocate
 - 2 Outreach Workers

MCIT Performance Outcomes

- Encounter & engage 350 unduplicated households
- Assess for housing needs
- Screen & assess mental health, substance use & medical treatment needs
- Successful transitions to intensive case management

Mobile Outreach Safety Team (MOST)

- Assertive Community Treatment (ACT) with Intensive Case Management for Clark County
- Provides intervention services to those with a mental health condition who come into contact with law enforcement within 3 days of referral
 - 4 or more Legal 2000 (L2K) within the previous 6 months
 - Law Enforcement's Crisis Intervention Treatment (CIT) Unit will verify referral is appropriate
- Provision of outreach, field crisis intervention, referral, and connection to stabilizing services
- Funded by State Block Grant

WestCare MOST

- WestCare provides a dedicated ACT team comprised of
 - 1 Clinical Professional Counselor
 - Coordination of psychosocial community services
 - 4 Qualified Mental Health Counselors
 - Completing screening and diagnostic assessments
 - Linking to community resources

SPIRIT & MOST

- SPIRIT (Suppression, Prevention, Intervention, Referral Intelligence Tool)
- Provides automated assessment, referral and connection tools

MOST Performance Outcomes

- Respond to CIT Unit centralized referrals within 3 days
- Provide intensive universal screening
- Construct an action plan to address needs as outlined in the screening
- Connect to basic needs and linkages to medical and mental health care, stabilizing treatment, housing, and other stabilizing services as necessary for stabilization
- Monitor the outcome of the MOST initial contact to assure that client continues to be stable, or provide targeted outreach to individual to attempt to stabilize them until all efforts are exhausted

Medical Outreach Homeless Recovery (MOHR) PENDING

- Mobile crisis intervention and outreach to the homeless in the Henderson
- Diversion from emergency room and inpatient hospitalization for chronically homeless households who are medically vulnerable from St. Rose Dominican Hospitals
- Provision of medical, mental health, case management & housing services using Critical Time Intervention (CTI)
- To Be Funded by Dignity Health

MOHR Partnership

- Volunteers in Medicine: Medical Care
- WestCare: Behavioral Health
- New Genesis: Case Management and Navigation
- Lutheran Social Services of Nevada: Housing

MOHR Performance Outcomes

- Reduce readmits to the hospital by 80% (32 clients)
- Case manage using CTI model of:
 - Transition to the Community
 - Try-out
 - Transfer of Care
- Successful transitions to community resources



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