

**SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD
MEETING MINUTES
July 14, 2016**

In attendance: Michael Pawlak, Co-Chair, Clark County Social Service
Arash Ghafoori, Co-Chair, Nevada Partnership for Homeless Youth
Kelly-Jo Shebeck, Vice Co-Chair, Clark County School District
Erin Kinard, Vice Co-Chair, WestCare, Inc.
Julie Calloway, City of Boulder City
Barbara Geach, City of Henderson
Kathi Thomas-Gibson, alternate, City of Las Vegas
Lorena Candelario, alternate, City of North Las Vegas
Monica Gresser, Brazen Architecture
Vesela Zehirev, MGM Resorts International
Nick Spriggs, Briggs and Spriggs
Cynthia Hurtado, alternate, Las Vegas Metro Police Department
David Slattery, Las Vegas Fire & Rescue
Donna Jordan, alternate, Southern Nevada Adult Mental Health Services
Kena Adams, Moapa Band of Paiutes
Emily Paulsen, Nevada Homeless Alliance
Taylor Hough, Touro University Nevada
Bob Morgan, United Way of Southern Nevada
Shalimar Cabrera, U.S. Vets – Las Vegas
Phyllis Cobb, Veterans Administration
Ardell Galbreth, Workforce Connections
Nancy Menzel, UNLV

Absent: Dawn Davis, Catholic Charities of Southern Nevada
Jesse Robinson, Advocate
Melissa Clary, Huntridge Neighborhood Association
Jackie Bañales-Garcia, Nevada HAND
Christy Shannon, alternate, S.A.F.E. Nest
Angela Marshall, Second Chance Christian Ministries
Henry Sneed, The Church LV
Dwayne Alexander, Southern Nevada Regional Housing Authority
Corrine Valencia, Military Veteran

Agenda Item 1. Call to order, notice of agenda compliance with the Nevada Open Meeting Law.

A meeting of the Southern Nevada Regional Planning Coalition's Southern Nevada Homelessness Continuum of Care Board was called to order at 2:13 p.m., on Thursday, July 14, 2016, at United Way of Southern Nevada, 5830 W. Flamingo Road, Las Vegas, Nevada, 89103. The agenda was duly posted in compliance with the Nevada Open Meeting Law requirements.

Agenda Item 2. Public Comment.

No Public Comment was given.

Agenda Item 3. Approval of the Agenda for July 14, 2016; for possible action.

A motion was made to approve the agenda. The motion was approved unanimously.

Agenda Item 4. Approval of the Minutes from the June 9, 2016 meeting; for possible action.

A motion was made to approve the minutes. The motion was approved unanimously.

Agenda Item 5. Receive an update on the *Notice of Funding Availability* (NOFA) for the Continuum of Care program and the 2016 grant application process.

Michele Fuller-Hallauer, Manager, Clark County Social Service, reported the HUD 2015 Program Award Funding Report presented new information. Through appeal efforts to HUD regarding the scoring of the 2015 award application, HUD has re-scored the application, allowing a higher score, which in turn, allowed funding for another project. Southern Nevada

Adult Mental Health Services' Families First, a permanent supportive housing program, is now funded, making them eligible for renewal in the 2016 competition. Ms. Fuller-Hallauer continued to report on the current year's process. All the current year's local applications have been submitted. The CoC Evaluation Working Group Scoring and Ranking team have been reading and scoring applications, and hearing the applicants' presentations. Scores are now complete and the monitoring results have been given to the projects. Now, the CoC Evaluation Working Group Scoring and Ranking team will reconvene to rank applications. However, within NOFA, it states HUD will release whether any money is available for bonus projects no earlier than August 5. This bonus money affects the Tier I and Tier II funding amounts. The CoC consolidated application is due to HUD on September 14. By working with all the working groups, the goal is to try to finalize the application by August 5. The Scoring and Ranking team will need to have time to convene to rank the local applications once HUD releases the information. Next, there needs to be time for an appeals period; time for the rankings to come to the board for approval of the application to be submitted according to the order of ranking; time for applications to be input to eSNAPS; and time to review the input applications to ensure a tight consolidated application. Ms. Fuller-Hallauer recommended a special meeting for the board to vote on the recommendations presented by the Scoring and Ranking team. Nick Spriggs, Briggs and Spriggs, asked if Ms. Fuller-Hallauer could project the date for the special meeting, to which she suggested the week of August 23. Arash Ghafoori, Nevada Partnership for Homeless Youth, asked about the workings of the appeals process. Ms. Fuller-Hallauer stated once the Evaluation Working Group makes the rankings and recommendations, the providers are then notified of their ranking by the CoC Grants Coordinator. If the process is not clear, open, and transparent, and the Evaluation Working Group did not take into account things that needed to be, the provider can appeal the decision. A separate team comprised of former members of the Evaluation Working Group who were not involved in this year's ranking and scoring will re-evaluate the information submitted. They will also hear from any providers appealing their score and ranking. If a recommendation is overturned, the application returns to the ranking team for reconsideration for a final recommendation to the board. Mike Pawlak, Clark County Social Service, questioned the length of time needed for the appeal process. Ms. Fuller-Hallauer stated that in the past, 3-5 calendar days have been allowed from the date of notification to the date the provider informs the Evaluation Working Group that an appeal will be filed. From that time, the appeals team is immediately ready to hear appeals. Barbara Geach, City of Henderson, suggested the final recommendations be heard by the board the week of August 23. Nick Spriggs, Briggs and Spriggs, asked if the meeting to vote on the recommendations would be in addition to or in place of the regularly scheduled board meeting on August 11. Ms. Geach suggested it be in place of the original meeting. Mr. Pawlak stated a motion was needed to change the meeting. Donna Jordan, Southern Nevada Adult Mental Health Services, brought up the issue of rescheduling the August meeting, but the results from HUD are not yet received. After much discussion on the wording of the motion, Ms. Fuller-Hallauer suggested that the board consider a motion that a special meeting of the CoC board be scheduled after further guidance is received from HUD for the 2016 CoC application in order to receive recommendations from the CoC Scoring and Ranking Team. Catherine Huang Hara, Clark County Social Service, stated the meeting room at United Way of Southern Nevada was available on August 22 from 2:00 p.m. – 5:00 p.m. The motion was made and passed.

Agenda Item 6. Questions and answers regarding reports from the Board working groups (Evaluation, Planning, HMIS, Monitoring, Community Engagement).

Mike Pawlak, Clark County Social Service, stated that Michele Fuller-Hallauer provided the Evaluation Working Group report in her presentation, since there was no June meeting due to scoring and evaluations being done on the local projects. Donna Jordan, Southern Nevada Adult Mental Health Services, commented that she likes the written reports of each working group. Nick Spriggs, Briggs and Spriggs, stated the minutes for the Monitoring Working Group have been provided and his availability for questions. Kathi Thomas-Gibson, City of Las Vegas, stated the Planning Working Group provided Gaps Analysis information. Emily Paulsen, Nevada Homeless Alliance, reported that the Community Engagement Group has completed a monthly newsletter and requested those wanting to receive the newsletter sign up for it. The Community Engagement Working Group is also working to increase social media. The next meeting will be Monday, July 18, at Clark County Social Service, 1600 Pinto Lane, 3rd Floor Training Room, at 10:00 a.m. Ms. Jordan commended the Community Engagement Working Group for including a list of the meeting participants in their report and would like to see all the working groups do this in the future. Arash Ghafoori, Nevada Partnership for Homeless Youth, reported there have been not changes with the Youth Working Group, since it is waiting for the consultants to set up a meeting. Barbara Geach, City of Henderson, reported that the HMIS Working Group has completed the final drafts of the DMIS/HMIS User Agreement. The next meeting will be on Thursday, July 21, at 1:30 p.m. and is a conference call.

Agenda Item 7. Receive an update from each board member regarding relevant activities within their respective organizations relating to homelessness.

Mike Pawlak, Clark County Social Service, mentioned that Clark County Social Service will inform the board at the next CoC Board Meeting of changes that will be occurring. Emily Paulsen, Nevada Homeless Alliance, mentioned that Project Homeless Connect will be held on November 15 at Cashman Center, and asked everyone to spread the word.

Arash Ghafoori, Nevada Partnership for Homeless Youth, suggested that Public Comment be heard next in order to fully focus on the workshop being facilitated by Bob Morgan, United Way of Southern Nevada.

Agenda Item 9. Public Comment.

Kena Adams, Moapa Band of Paiutes, brought before the board issues she is having when trying to utilize resources of some agencies. She feels she is being served more like a general caller, rather than being given the consideration of a board member. Phyllis Cobb, Veterans Administration, announced their current CRRC facility at 916 W. Owens will be moving in August, even though there is no official date. They are presently working with their community partners at the CRC to keep them informed. There will be a planning session at the CRRC on July 19 to discuss the collaborative outreach event being planned for July 26-28. She suggested that anyone interested either contact her or attend the meeting on the 19th. Phillip Hollon, The Salvation Army, thanked Arash Ghafoori for presenting on behalf of The Salvation Army at the June CoC meeting. Mr. Hollon commended Nevada Homeless Alliance for Project Homeless Connect. At the 2015 Project Homeless Connect, The Salvation Army connected with Schleusner Chiropractic which was interested in a campaign to aid local veterans. Their customers were offered raffle tickets for bringing in toiletry and hygiene items, and at the end of the donation campaign, a TV was then raffled off to the participants. At the recent Electric Daisy Carnival (EDC), The Salvation Army was invited to set up a booth in Carnival Square. Guests to the EDC could play carnival games for free and win stuffed animals and prizes. The guests could then come to The Salvation Army booth and trade their prizes for EDC memorabilia which was provided by Insomniac Productions. During the 3-day event, nearly 1000 stuffed animals and prizes were collected. During the annual Christmas Distribution event at Cashman Center on December 16 & 17, these stuffed animals and prizes will be distributed to children. The Salvation Army also wants to thank Family Dollar Store for providing cookies and snacks for the residents and guests. The Salvation Army has also been invited to participate with HBO in the filming of an upcoming episode of their Vice TV series. United Airlines sponsored a free community meal on June 30. In addition to the meal, guests were given a First Class amenity kit consisting of various toiletry items. On July 6, the students and staff at CORE Academy and the UFC served the community meal and provided guests with goodie bags consisting of socks, power bar, candy bar, bottled water and a personalized note from a student. The Salvation Army received a check for almost \$1000, due to efforts of The Las Vegas Justice Court from their 3rd Annual fund-raiser, which allowed court employees to donate \$10 per week through September 30 to wear jeans to work. Dunkin Doughnuts is presently sponsoring a bottled water drive from July 5-29. Every customer that donates a case of bottled water will receive a free coffee and doughnut. The Salvation Army invited everyone to the grand opening and ribbon cutting of The Salvation Army's new Client Choice Food Pantry on Friday, July 15 at 12:00 noon, at The Salvation Army Family Services located at 1581 N. Main St. This was made possible through the generosity of The Pinball Hall of Fame, Three Square Food Bank, Smith's Food and Drugs, The Las Vegas Rotary Club, PAL Humane Society, and the support of the City of Las Vegas.

Agenda Item 8. Discussion and workshop with the Continuum of Care and the Board on ending homelessness in Southern Nevada facilitated by Bob Morgan, President & CEO of United Way of Southern Nevada.

Bob Morgan, United Way of Southern Nevada, asked if any of the participants had done human center design work. He went on to explain that it requires thinking outside the box and picking up new ideas to combat homelessness in the community. Mr. Morgan explained that the audience is divided into groups of 4 and the workshop is broken into time limited sections. Participants were given the opportunity to draw a solution to homelessness. A discussion was held about issues that keep the community from ending homelessness, which included: the feeling of not having enough time; workers/agencies pressured; the need to get things done; no chance to consult with others or plan ahead; overcomplicating or simplifying issues. The groups of 4 were then subdivided into groups of 2. The subgroups were to determine each other's problem through interviewing, catalog how to achieve goals/wishes/insights from sharing, draw as many solutions to the problem identified and then share the drawing with their partner with feedback. Each 2-person team was to then draw 1 solution for a final concept. Finally, after the 2-person team explained their solution-drawing to the 4 person group, the group was to choose the best solution to present to the audience. Arash Ghafoori, Nevada Partnership for Homeless Youth, stated their team determined that First Responders and Providers need to get together to come up with ideas and money. 911 operators need to be empowered to have more triage options up-front, First Responders and providers need to have more of a front end response to the issue and not a back end response, and a Metro bicycle team should be connected with the outreach team to have access to the homeless and reduce the number of unnecessary 911 calls. Nick Spriggs, Briggs and Spriggs, presented his group's idea of having a benefits package to award families for the performance of the children in school. Another team stated their focus was on training for employment, as well as legalizing marijuana with the proceeds funneled to homeless services. The money would be used to provide housing, as well as workforce training. If the individual goes through employment training, the employer and employee, for a small amount of time, would give back to the workforce training agency. The idea of having an online portal available to allow the community to sponsor an individual through training was also considered. Cynthia Hurtado, Las Vegas Metropolitan Police Department, presented the idea of a container campus as well as utilizing the North Las Vegas jail and turning it into a medical/mental health facility for homeless, an education and family facility, cooling station and bathrooms. Local businesses, i.e., Home Depot and Ikea, could use their resources to

build the campus. Also, a partnership with the Police Department, Fire Department and the Department of Motor Vehicles would be forged to assist in helping the facility run smoothly. Tameca Ulmer, Community Resources Management, showed her team's picture with dollar signs and expressed that all solutions went back to needing the funds. Kathi Thomas-Gibson, City of Las Vegas, stated her team determined that more honest conversations to increase trust, collaboration, and increased effectiveness are needed. Also, more discussion about shared visions and values and what the policies with more capacity building, shared expectations of a successful outcome, and definition clarity are also needed. Shalimar Cabrera, U.S. Veterans Initiative – Las Vegas, said her team determined more flexible funding and uses were needed. This includes building a low barrier campus, a partnership with an Uber driver, peer-to-peer training, and a homeless GO app to find the homeless. Armena, Lutheran Social Services, expressed that her team's solution would be to have a Homeless 911, Amber Alert, and Social Services 911; basically, a technical solution to get together to create a 911 type system, but for CoC use. Donna Jordan, Southern Nevada Adult Mental Health Services, stated her team's concept was to create a centralized place, like presented for Project Homeless Connect, where one campus that utilizes many shelters and supports for families, pets, medical, and mobile crisis. This would be a mobile campus and would be moved after the eminent domain timeframe. In order to fund this project, a portion would come from taxes, a portion from contributions, interns from the schools could be used to staff the facility, retired law enforcement to work security, the church community would be responsible for the food and clothing. Basically, it would be a one-stop facility. Everyone was then given the opportunity to vote for one overall solution presentation. Next, comments regarding the workshop were allowed. Taylor Hough, Touro University, stated he thought it was wonderful to start with lots of ideas & bring it down to one. Mike Pawlak, Clark County Social Service, suggested that there are lots of options and programs available and the community should go to the stakeholders to determine what they are. Monica Gresser, Brazen Architecture, mentioned giving college and high school kids the opportunity to volunteer which could then lead them into a social service career. Mr. Ghafoori mentioned many closely related underlying themes and ideas that were brought up in each presentation and those should be taken into consideration to come up with a solution and consensus. Ms. Thomas-Gibson reminded everyone that the third charrette is coming into the Corridor of Hope on August 4th and the stakeholders are needed, to get into the vision of the charrette. Nancy Menzel, UNLV, suggested that all the solutions presented are "downstream" solutions, but she wants work to be done "upstream" to keep people from facing the challenges. Mr. Morgan brought to everyone's attention that the results of the workshop would be better used if it was being done with clients rather than providers, and then the "upstream" challenges would be addressed more. He offered the United Way facility to any providers which have a group of clients with whom they would like to utilize the workshop. Mr. Spriggs mentioned that there needed to be a measure to determine if solutions that do exist are being utilized properly. Mr. Morgan informed the presenters of each solution that they are to count the number of votes for their project, and then email Michele Fuller-Hallauer with the count and a brief paragraph summarizing their project.

The meeting adjourned at 4:18 p.m.