OVERVIEW
CSH's Framework
Clark County FUSE
CONTACT INFORMATION
CONCLUSION & QUESTIONS
CLARK COUNTY'S FUSE
August 10, 2017

Brooke Page

Assistant Manager, Clark County Social Serivce
Brooke.Page@clarkcountynv.gov
(702) 455-3704

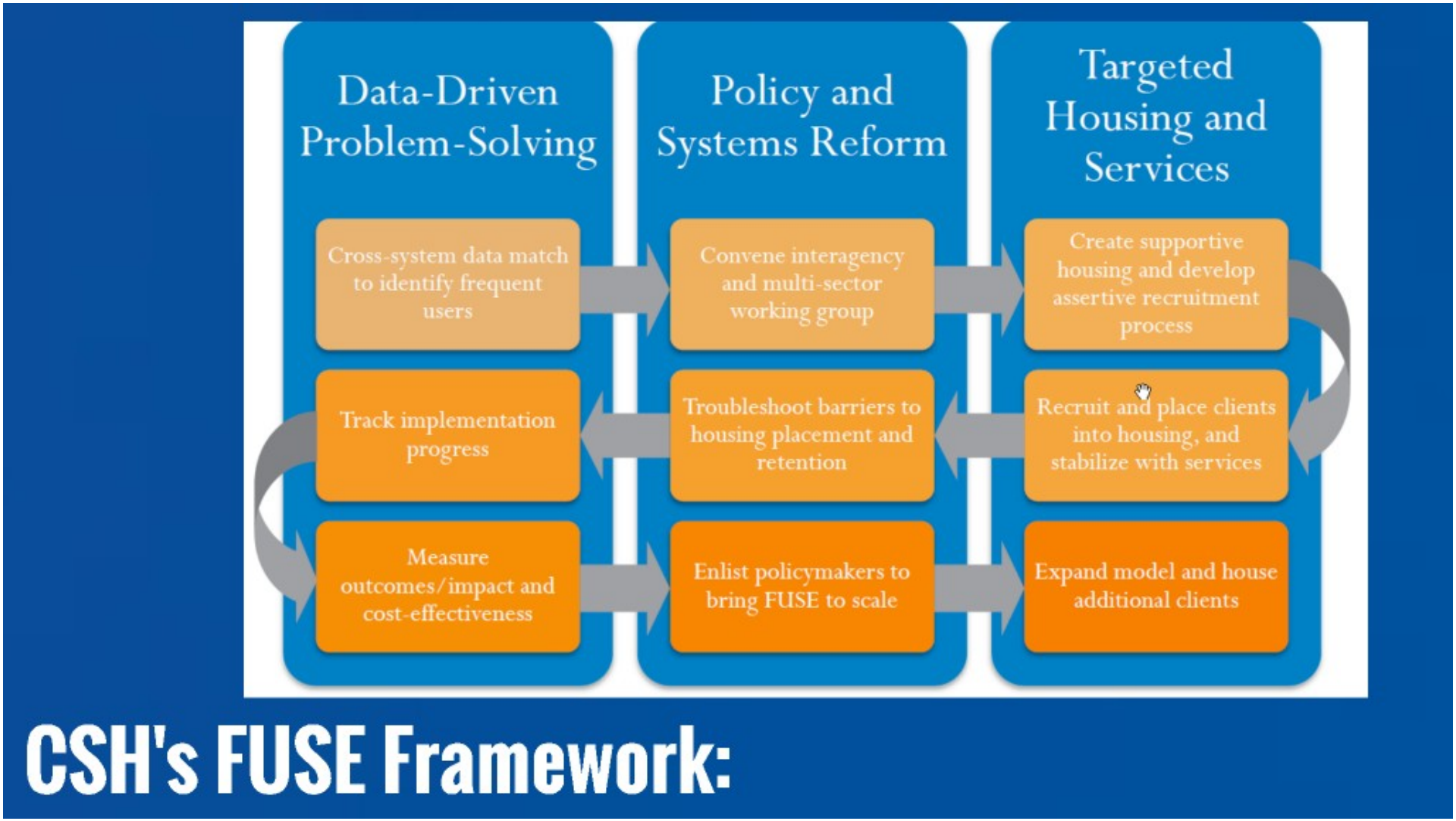
Introduction:

An overview of the ClarkCountyFUSE (Frequent User System's Engagement)

- The Issue of Frequent Use
- CSH's FUSE Framework
- Southern Nevada's FUSE
- ClarkCountyFUSE PSH

The Issue:

San Diego's FUSE



CSH's FUSE Framework:

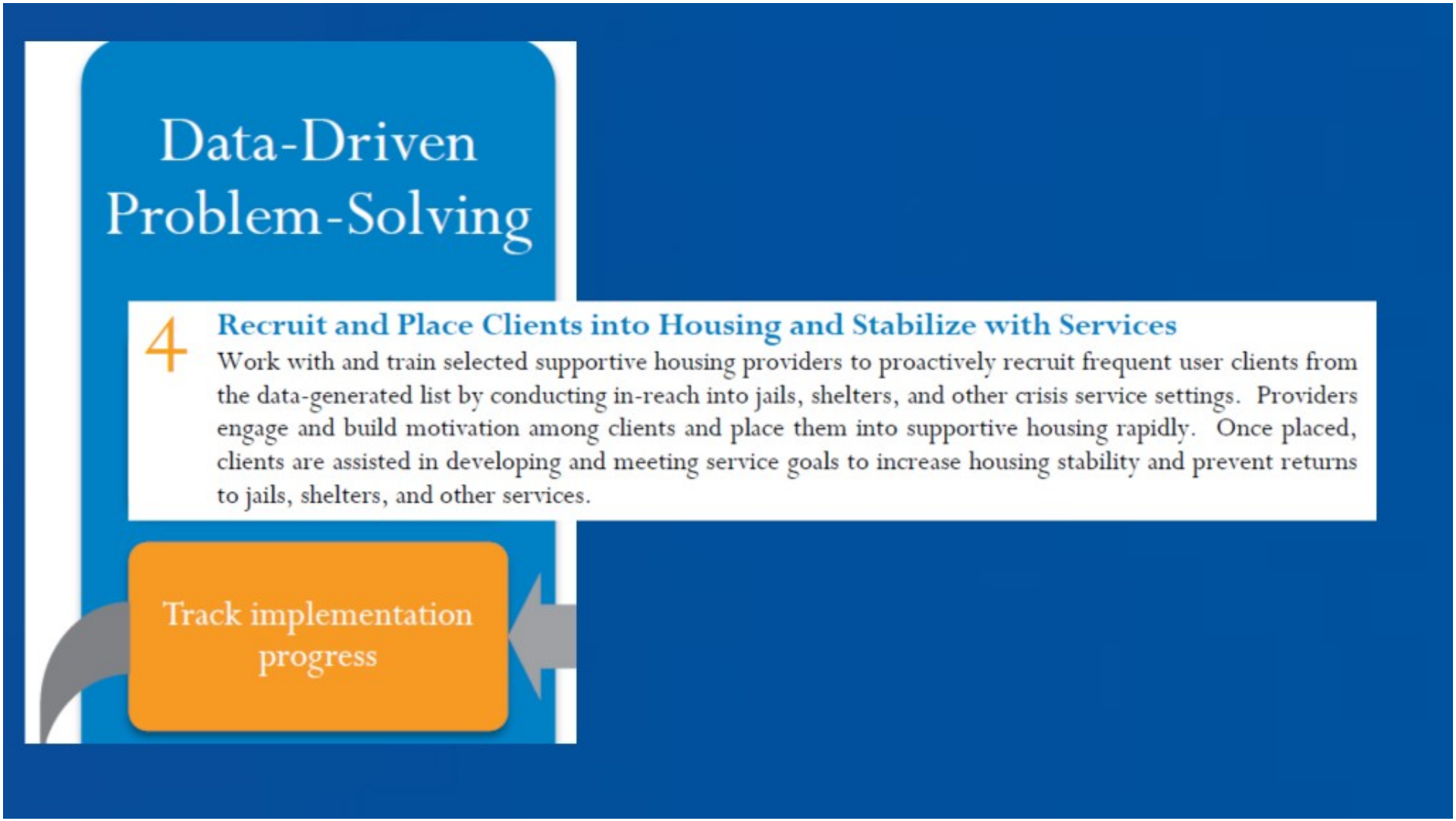
Data-Driven
Problem-Solving
Cross-system data match to identify frequent users
1
Conduct Cross-System Data Match to Identify Frequent User Cohort
Match administrative data across corrections, homeless services and other crisis public services to develop a list of shared clients who meet specified thresholds of high service use (e.g. 4 jail and 4 shelter admissions in last 3 years).

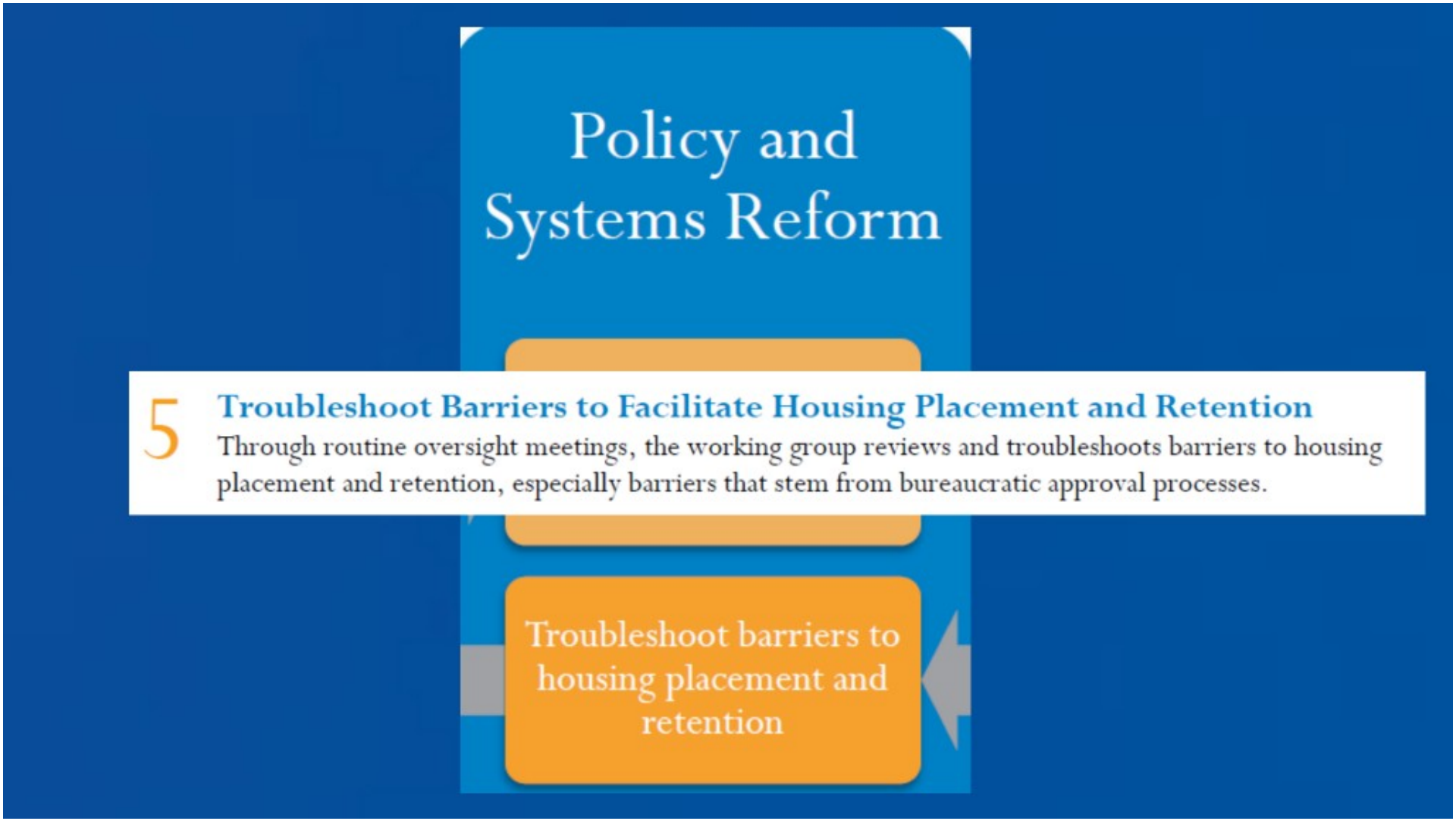
2 **Convene Stakeholders & Create Interagency, Multi-Sector Working Group**

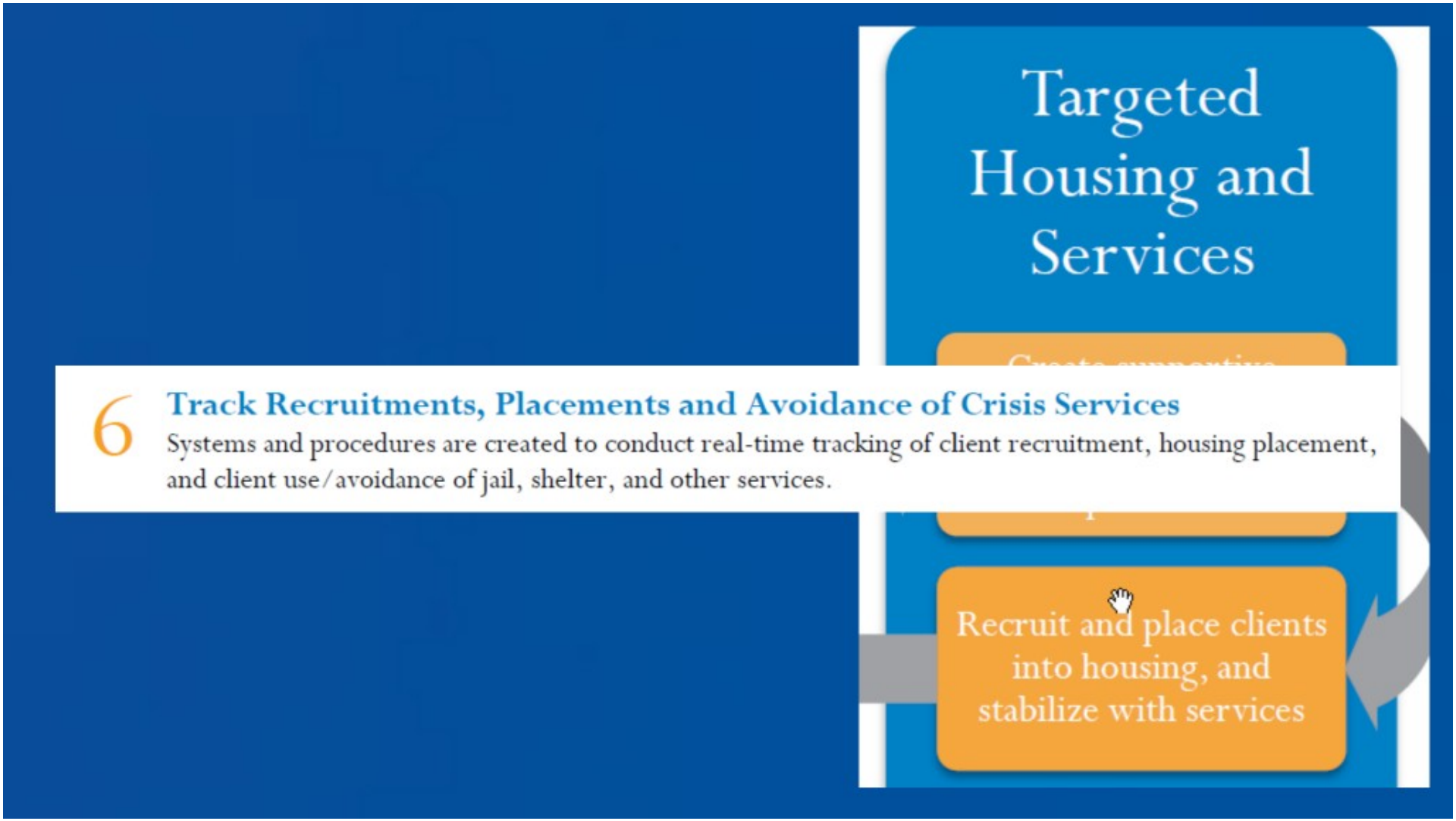
Convene key public agencies, policymakers, and community stakeholders into a working group to help adapt the model, assemble resources, track and troubleshoot process, oversee outcomes, and advocate for the expansion of the model.

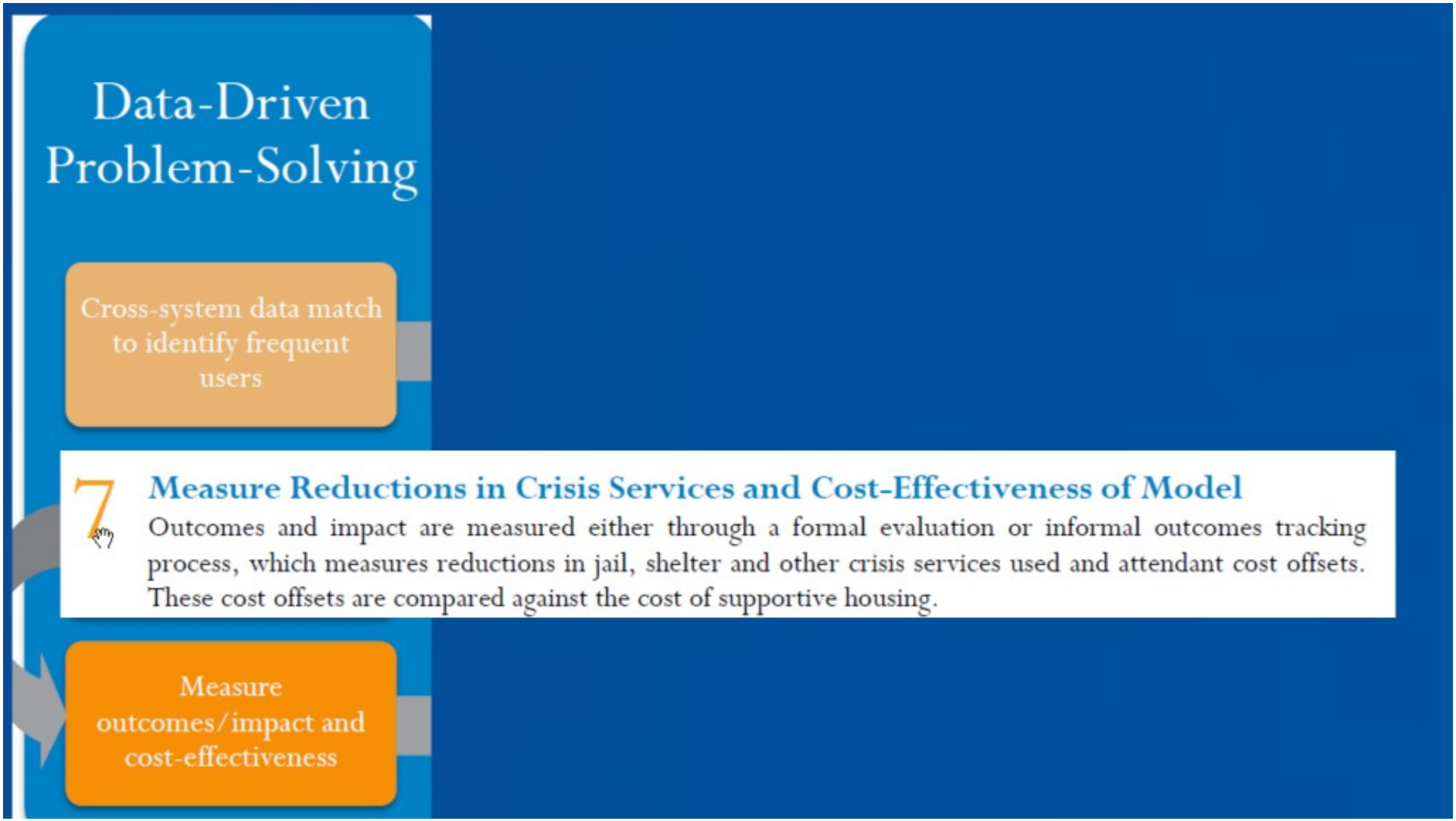
3 Design and Assemble Resources for Supportive Housing and Assertive Recruitment through In-Reach into Jails, Shelters and Other Services

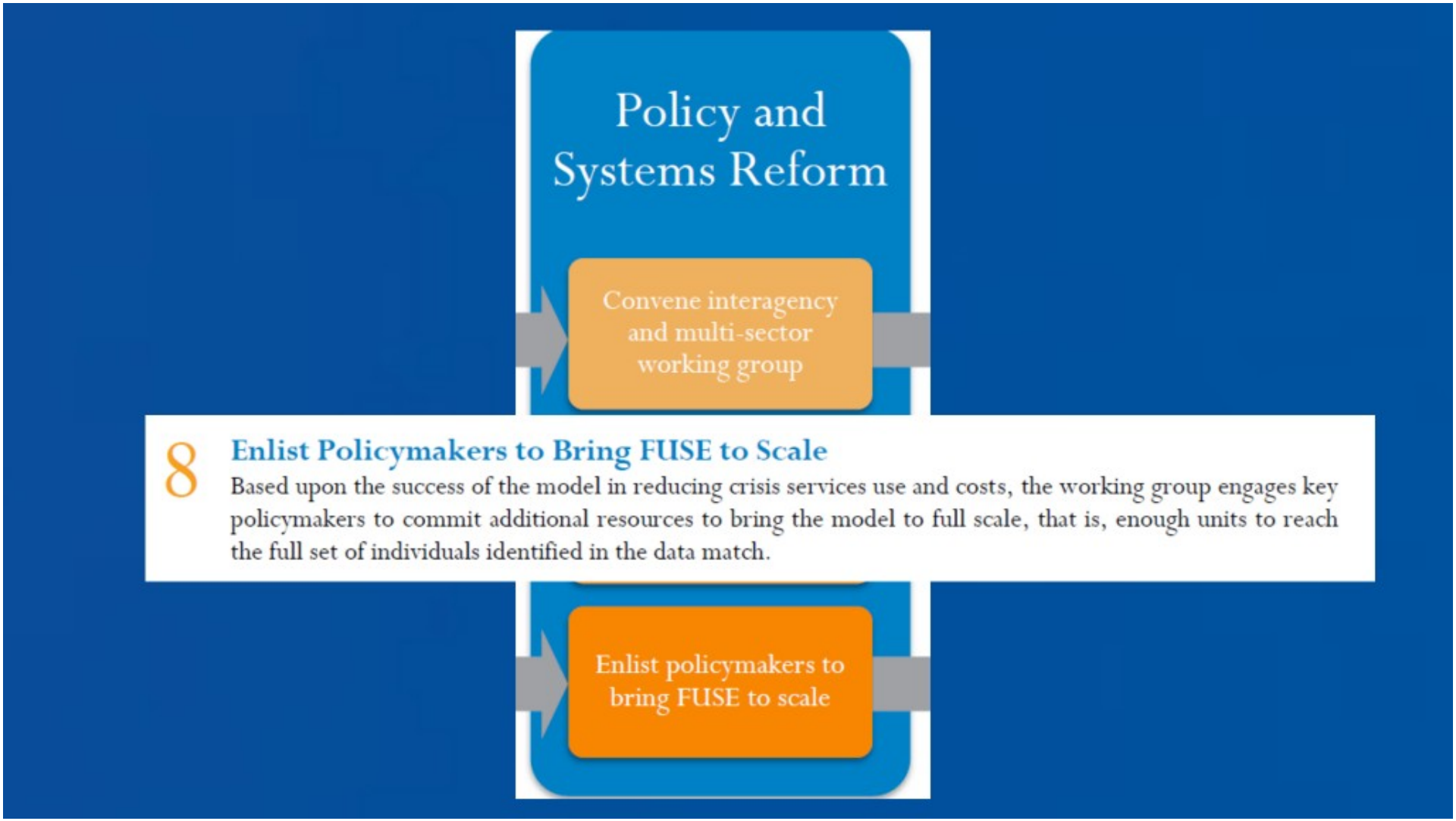
Work with partners to design the intervention—supportive housing coupled with assertive client engagement and recruitment through in-reach into jails, shelters, and other settings—assemble the resources needed for the intervention (e.g. rent subsidies, unit set-asides, services funding), and select participating providers.


Data-Driven Problem-Solving
4
Recruit and Place Clients into Housing and Stabilize with Services
Work with and train selected supportive housing providers to proactively recruit frequent user clients from the data-generated list by conducting in-reach into jails, shelters, and other crisis service settings. Providers engage and build motivation among clients and place them into supportive housing rapidly. Once placed, clients are assisted in developing and meeting service goals to increase housing stability and prevent returns to jails, shelters, and other services.
Track implementation progress


Policy and Systems Reform
5
Troubleshoot Barriers to Facilitate Housing Placement and Retention
Through routine oversight meetings, the working group reviews and troubleshoots barriers to housing placement and retention, especially barriers that stem from bureaucratic approval processes.
Troubleshoot barriers to housing placement and retention


Targeted Housing and Services
6
Track Recruitments, Placements and Avoidance of Crisis Services
Systems and procedures are created to conduct real-time tracking of client recruitment, housing placement, and client use/avoidance of jail, shelter, and other services.
Recruit and place clients into housing, and stabilize with services

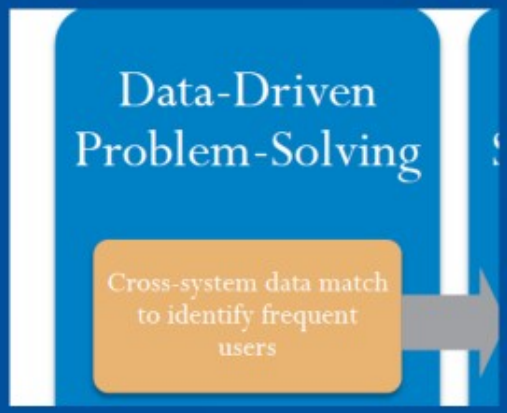

Data-Driven Problem-Solving
Cross-system data match to identify frequent users
7
Measure Reductions in Crisis Services and Cost-Effectiveness of Model
Outcomes and impact are measured either through a formal evaluation or informal outcomes tracking process, which measures reductions in jail, shelter and other crisis services used and attendant cost offsets. These cost offsets are compared against the cost of supportive housing.
Measure outcomes/impact and cost-effectiveness


Policy and Systems Reform
Convene interagency and multi-sector working group
8
Enlist Policymakers to Bring FUSE to Scale
Based upon the success of the model in reducing crisis services use and costs, the working group engages key policymakers to commit additional resources to bring the model to full scale, that is, enough units to reach the full set of individuals identified in the data match.
Enlist policymakers to bring FUSE to scale

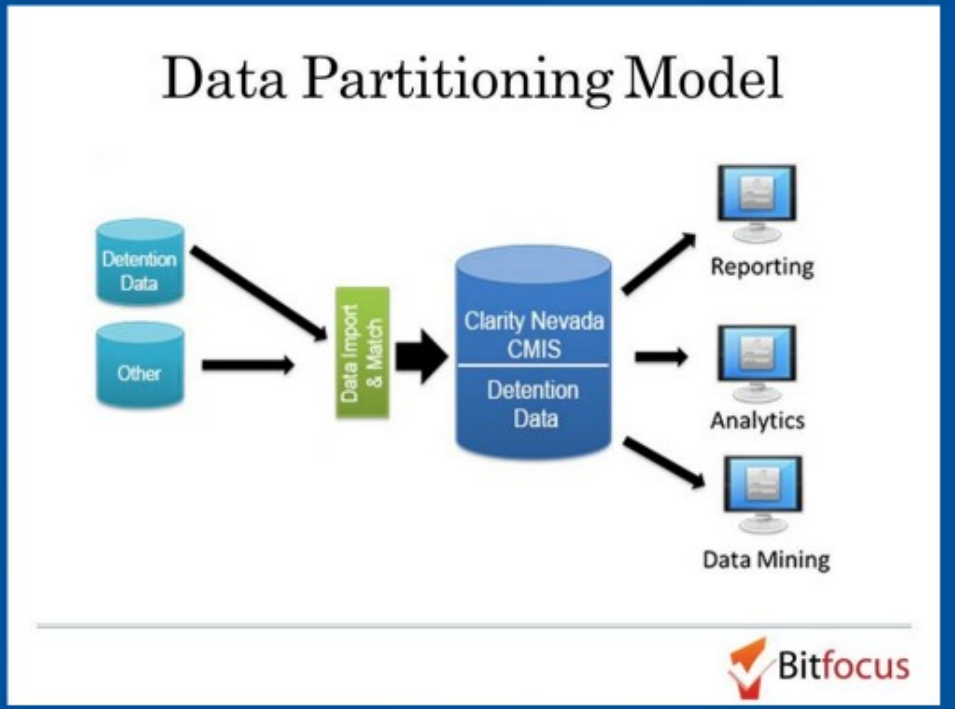
Targeted Housing and Services
Create supportive housing and develop assertive recruitment process
9
Expand the Model, Participating Providers and House New Clients
With newly committed resources, expand capacity of current providers and recruit and train new providers to recruit and house new frequent user clients.
Expand model and house additional clients

ClarkCountyFUSE Purpose

- Clark County Detention Center is Overcrowded
- Clark County Lacks a Cross-Sector Communication Mechanism/ Data Sharing MOU
- Convene the Criminal Justice System and the Continuum of Care to Address Frequent Users
- Develop a Supportive Housing Plan for Frequent Users of the Criminal Justice System



- ✔ CCDC
- ? Henderson
- ? CLV
- ? NLV
- ? Courts



- Data Use Agreement
- CC, CCDC, Bitfocus
- Consent Signed

Frequent Users Use ALL the Systems
Stakeholders Include:

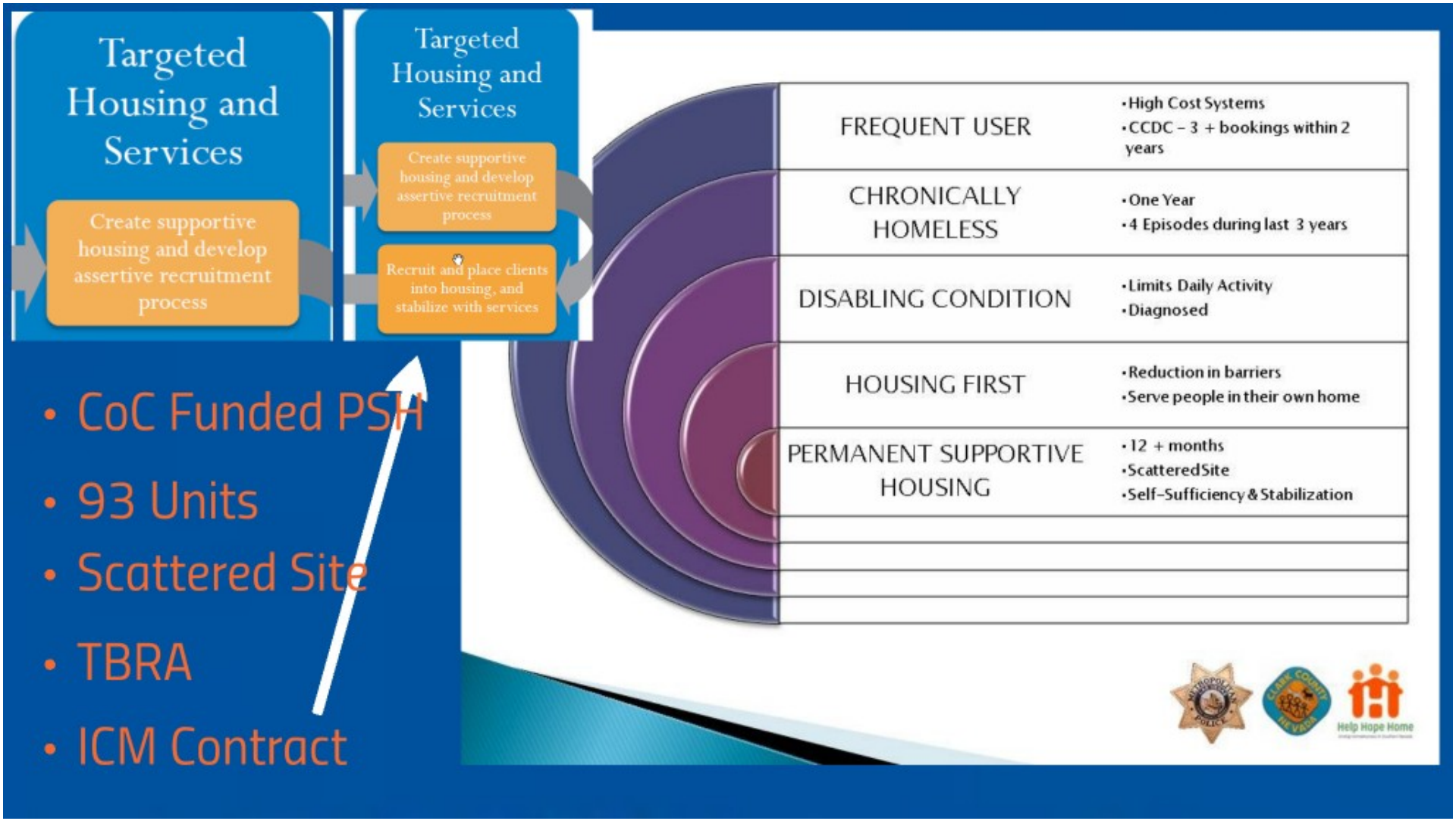
Behavioral Health & Addiction Services
Bitfocus
Continuum of Care
WestCare
Southern Nevada Adult Mental Health Services
Improving Quality of Life
Help Hope Home

CSH

Policy and Systems Reform

Convene interagency and multi-sector working group

- 2016 Larger Working Group - All Systems
- 2017 CCDC - PSH Implementatiom
- Fall 2017 - Reconvene All Systems


Targeted Housing and Services
Create supportive housing and develop assertive recruitment process
Targeted Housing and Services
Create supportive housing and develop assertive recruitment process
Recruit and place clients into housing, and stabilize with services
FREQUENT USER
•High Cost Systems
•CCDC – 3 + bookings within 2 years
CHRONICALLY HOMELESS
•One Year
•4 Episodes during last 3 years
DISABLING CONDITION
•Limits Daily Activity
•Diagnosed
HOUSING FIRST
•Reduction in barriers
•Serve people in their own home
PERMANENT SUPPORTIVE HOUSING
•12 + months
•Scattered Site
•Self-Sufficiency & Stabilization
• CoC Funded PSH
• 93 Units
• Scattered Site
• TBRA
• ICM Contract
Help Hope Home

Processes Underway:
Data-Driven Problem-Solving
Cross-system data match to identify frequent users
Track implementation progress
Measure outcomes/impact and cost-effectiveness
Policy and Systems Reform
Convene interagency and multi-sector working group
Troubleshoot barriers to housing placement and retention
Enlist policymakers to bring FUSE to scale
Targeted Housing and Services
Create supportive housing and develop assertive recruitment process
Recruit and place clients into housing, and stabilize with services
Expand model and house additional clients

Questions?

OVERVIEW
CSH's Framework
Clark County FUSE
CONTACT INFORMATION
CONCLUSION & QUESTIONS
CLARK COUNTY'S FUSE
August 10, 2017