

Southern Nevada Homelessness Continuum of Care Board
CoC Monitoring Working Group Report to the CoC Board
February 2018

Working Group: Monitoring Working Group (MWG)

Champion: Lorena Candelario

Chair, Leone Lettsome, City of North Las Vegas; Vice-Chair Marilyn Provost, United Way of Southern Nevada

Working Group Attendance: Present – Leone Lettsome (City of North Las Vegas) - Chair, Marilyn Provost (UWSN) - CoChair, Karen Schneider (CCSS), Tara Ulmer (CCSS), Julee King (Bitfocus), Bridget Claridy (HELP), Stacey Youngblood (City of Henderson), Arcelia Barajas (City of Las Vegas), and Michelle Johnston (US Vets).

February 14, 2018: Held in-person 1:30pm – 3:00pm @ Clark County Social Service located at 1600 Pinto Lane, 3rd Floor Training Room.

Accomplishments – Action Items Completed:

- Performance Monitoring Tool/ V3 Report Review & Suggestions: completed the discussion on scoring. The group talked about adopting the point allocations shared in previous group discussion.
- The group agreed to include the recidivism section with a scale of 0-35%, as it is a newly introduced measure (0%-5% = 20; 5.5%-8% = 19; 8.5%-11% = 18; 11.5%-14% = 17; 14.5%-17% = 16; 17.5%-20% = 15; 20.5%-23% = 14; 23.5%-26% = 13; 26.5%-29% = 12; 29.5%-32% = 11; 32.5%-35% = 10. Any percentage above 35% receives 0 points.) This can be looked at closer in the coming years as it is fine-tuned and hopefully guidance is received from HUD on this. There was then discussion around the data entry timeliness and that real-time data is even more important now considering matcher functions. The group agreed to reduce the scaling of data entry timeliness to the following: (0-7 = 4; 8-15 = 3; 16-23 = 2; 24-31=1; 32+ = 0). There was then discussion on the scale for % of clients in SOAR process. This measure is included to give programs credit for clients that are unable to earn income or increase their education. This number is made up of clients not included in earlier measures that show enrollment into Nevada SOAR program in HMIS. The new measure would include a total of all three PLUS the SOAR measure; in other words, the total of the four measures would equal 65% or higher for 10 points and then the mainstream and noncash benefits would be 10 points. The same threshold for programs of concern will apply in the V3. (Bridget suggested that this be another measure that stays for this year, but can be fine-tuned to increase in future years.)

- Monitoring Forms Training Update: Karen shared with the group the positive feedback received regarding Bridget's facilitation of the training sessions. There was discussion about special concerns regarding DV program monitoring.

Near term: Action Items In-progress / Pending:

- Policies & Procedures Discussion: After the group members' individual review of sample Monitoring P&P's from other communities, the consensus was to choose the Idaho example as a starting point. Leone asked everyone to review, make notes, and prepare for rough draft form by 2nd week of March. The MWG is expected to have a completed version of P&Ps by April 17th.
- Basic desk monitoring will need to be completed prior to 2018 NOFA.
- External Monitoring Contract: Bridget has completed her review; Leone, Tara, Tameca, Karen, and Martin will aim to finish their reviews by February 23rd, in advance of the February 28th deadline.

Goals not yet met / Issues:

- Draft policies and procedures- MWG is expected to have a completed version of P&Ps by April 17th
- Scheduling of Desk Monitoring: March thru April would be the timeline for desk monitoring. The group discussed the 2nd week of March to begin no firm dates determined.

Announcements:

Next Meeting: Wednesday, March 14, 2018 at Clark County Social Service, 1:30-3:00pm.