



Southern Nevada CHIPs

Managing Operator: The Courtyard



About Us

Who is Southern Nevada CHIPs?

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Executive Director

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Assistant Director

About Us

Mission

We work to improve the health and happiness of our community by improving health care and social service navigation, providing the **RIGHT service**, to the **RIGHT person**, at the **RIGHT time**.



About Us

What we do

- We understand that Access to and navigation of social and health services can be complicated, challenging, and sometimes overwhelming for the most vulnerable members of our community. We serve to assist our community members through these processes. This accomplished through
 - Psycho-Social Evaluations
 - Needs Assessments
 - Individualized Plans
 - Case Management
 - Motivational Interviewing
 - Resource Referrals
 - Service Navigation

A word cloud graphic on the right side of the slide, featuring various terms related to healthcare and social services. The words are in different sizes and orientations, with 'Ethnicity' and 'Poverty' being prominent. Other visible words include: Disease, Management, Rural Is, Employment, Health P, Ability, Healthcare Gender, Wellbeing, Mental Health, Health Pro, Child Development, Violence, Environmental Issues, Physical Environment, Urban, Immigration, Chronic Pain, Healthy Aging, Health Economic, Maternal Health, Adolescent Health, Obesity, Education, and Criminal Justice Involvement.



Programs

Our Programs

Southern Nevada CHIPs

CHIPs Second Responders

- The 2nd Responders program is a partnership with the following local fire jurisdictions:
 - Clark County Fire Department,
 - Henderson Fire Department,
 - Las Vegas Fire and Rescue, and
 - North Las Vegas Fire.
- Clients are referred by first responders in the field. The team assesses the needs of the whole person. Working with the client to identify how their medical needs, pharmaceutical needs, mental health, environment, and socioeconomic status contributes to their ability to be able to access services. Clients are then provided with a referral, navigation assistance, and case management to help them acquire needed services.

Our Programs

Southern Nevada CHIPs

Mobile Health Collaborative

- SNV CHIPs serves as the fiscal agent and co-coordinator of Mobile Health Collaborative events.
- The MHC addresses client and provider need and gaps by uniting efforts. Events are held in communities with identified high needs and high risk. Local clinics reserve a block of appointments for attendees who need quick follow-ups. The events include providers from most insurance companies, plus dental, vision and behavioral and mental health resources and providers. To address the complex social needs of the community, a division of social workers, social need resources with follow up is included in all events. These can range from housing to utilities and free transportation

Crisis Response Team

- The CRT is a partnership between
 - SNV CHIPs,
 - Las Vegas Fire and Rescue, and
 - AMR.
- Our CRT team is comprised of a Paramedic, Emergency Medical Technician, and a Licensed Clinical Social Worker. This team goes to predesignated call types, that have been flagged as psychiatric. They have the unique set up to address medical needs and psychiatric needs in the field.
- Clients in crisis are able to begin to build rapport with a mental health professional while in crisis and do not have to wait for the sometimes-lengthy process, for intake enrollment to be seen. This program is geared to reduce unnecessary legal holds in our Valley's Emergency Departments, and give clients a path that better suites their individual need.

The Courtyard

The goal of The Courtyard is to expand access to homeless services by filling existing service gaps in the City's urban core. By offering a predictable and routine location for these services, current outreach efforts will be expanded resulting in decreased homelessness through an enhancement in upstream service provision. The Site serves as a "safe zone" where homeless individuals and families can see respite during the day and rely on a safe, respectful location to spend the night. Services / Opportunities Offered at the Courtyard include:

- Coordinate Supportive Services to fill many major service gaps, such as mental health and addiction services, medical services, housing placement, ID recovery, legal aid, etc.
- Provision of a "safe zone" for individuals experiencing homelessness, at a low barrier entry level that does not have service participation requirements or preconditions to entry (such as sobriety or a minimum income threshold) and eliminates requirements that can become barriers for those seeking help.
- Increase access to housing by providing housing search and coordination services as well as access to the Southern Nevada Coordinated Entry system –
- Access to basic human needs: hygiene, hydration, and a safe place to stay.
- Paid on the job training for individuals experiencing or at risk of homelessness who have been recognized as reliable volunteers on campus.

CHIPs

Courtyard Staff

- Service Coordinators
- Case Managers
- Navigators
- Operations & Facilities



Courtyard Partnership

Improving Together

CHIPs Role

- Coordination of Service Providers
- Site Management
- Case Management
 - Form Completion
- Assist in preparing clients for optimal success in your programs

Community Collaborators/Partners Role

- Housing Opportunities
- Primary Health Care
- Behavioral Health Care
- Rental assistance
- Utility assistance
- Education
- Employment / Job Readiness
- And More...

Partnership

We are here to support our community, clients and partners alike. Please let us know what we can do to support your mission. Providing us with the criteria for your programming and any paperwork we can do on the front end, may assist in assuring we only send clients who are appropriate for your programming.

We hope that you can further achieve your mission by coming down to The Courtyard and providing direct services.

QUESTIONS?





Contact Us

For Service Providers, contact

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Director

702.560.6584 ext. 705

For Clients, contact

The Courtyard

702.229.6117