



# Help Hope Home

*Ending Homelessness In Southern Nevada*

An Introduction to  
Southern Nevada's  
Homeless Continuum of  
Care and Regional Plan  
to end homelessness



# OBJECTIVES

Today  
you  
will  
leave  
with...

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An understanding of homelessness in Southern NV

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An understanding of Help Hope Home, the Southern Nevada Continuum of Care (CoC)

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Knowledge of the core principles outlined in our regional plan to end homelessness

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An understanding of how to get involved in our regional efforts

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# HOMELESSNESS DEFINED

Under the Continuum of Care, a person or family is considered homeless when they are:

- Living in a place not meant for human habitation, such as the street, a car, an encampment, a storm drain, etc.
- Living in an Emergency Shelter
- Living in a Transitional Housing program



# WHO EXPERIENCES HOMELESSNESS?



# HOMELESSNESS IN SOUTHERN NEVADA

- Approximately 6,490 people experience homelessness on any given night in Southern Nevada
- More than 24,900 Southern Nevadans will experience homelessness this year
- 76.9% were living in Southern Nevada at the time of becoming homeless
- **Nevada has the 3<sup>rd</sup> highest rate of total unsheltered homeless individuals in the Nation**



# LEADING CAUSES

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Unemployment

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Inability to afford housing

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Disability including Mental Health/Substance Abuse Disorders

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Life Crisis/Significant Loss

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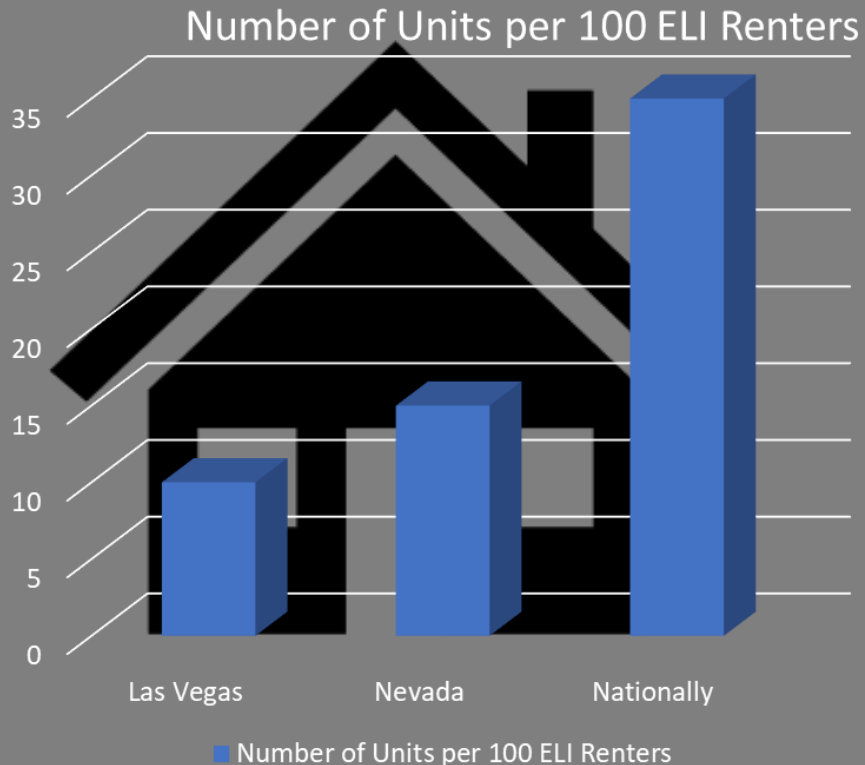
Domestic Violence

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Lack of income; Nearly 80% of Americans live paycheck to paycheck



# Affordable Housing Shortage



Statewide, only 15 affordable rental units are available for every 100 extremely low income households.

In Las Vegas, the shortage is greater, with only 10 available units for every 100 ELI renters.

In Clark County, a family of four is considered extremely low income when earning \$24,300 or less a year.

Quiz: What hourly wage is needed to afford a 2bdrm unit at FMR for a family of four?

Answer: \$18.35



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**31% between the ages of 51-60**

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**10% of homeless population is over the age of 61**

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**74.5% of homeless survey respondents reported having at least 1 disabling condition**

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**47.6% of survey respondents reported experiencing mental illness, depression, or PTSD, or any possible variation thereof**

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**35.7% of the survey respondents reported to be currently experiencing alcohol or drug abuse**

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**13.9% of survey respondents reported suffering from co-occurring mental illness and substance abuse and that this co-occurring disorder prevented them from obtaining work or housing**

## **AGING AND DISABLED POPULATION**





# Homeless Youth

## **LEADING REASONS:**

**ABUSE  
(PHYSICAL/SEXUAL/EMOTIONAL)**

**PARENTAL REJECTION OF LGBTQ  
YOUTH**

**FAMILY ECONOMIC  
INSTABILITY/LACK OF  
AFFORDABLE HOUSING**

**INVOLVEMENT IN CHILD  
WELFARE SYSTEM**

**POOR EDUCATIONAL OUTCOMES**

- 32% of homeless Southern Nevadans are under the age of 25
- On any given night, 2,052 unaccompanied youth experience homelessness in Southern Nevada
- Las Vegas has the 3rd highest number of unaccompanied homeless youth in the nation
- 2<sup>nd</sup> highest rate of unsheltered unaccompanied youth in the nation



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Nevada has 3rd highest  
total number of  
unaccompanied homeless  
youth in the nation

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Nevada has the highest  
rate of unsheltered  
unaccompanied youth in  
the nation

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89.2% of unaccompanied  
homeless youth are  
unsheltered statewide

**HOMELESS  
YOUTH IN  
NEVADA**



# HOMELESS FAMILIES WITH CHILDREN

- On any given night, 111 families with children are homeless in Southern Nevada, living in a shelter, or a place not meant for humans to live, such as in a car or on the street.
- Clark County School District has identified more than 15,000 homeless students including those who are living doubled-up with other families in a single home and families living in weekly hotels.





## CHRONICALLY HOMELESS

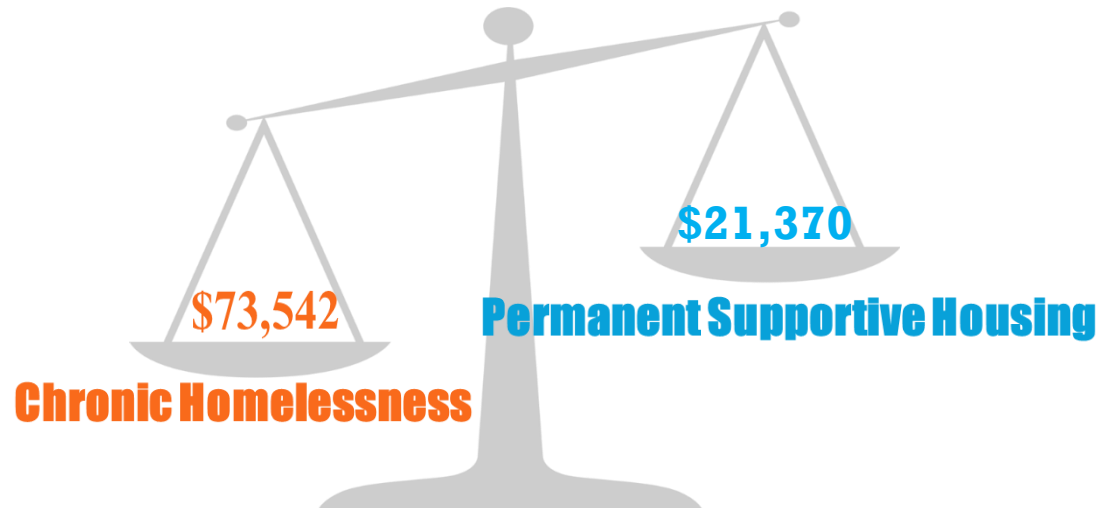
- Nevada has the 5<sup>th</sup> highest rate of unsheltered chronically homeless community members in the nation.
- People who are chronically homeless have a documented disability and have been homeless 4 or more times in the last 3 years, or have been homeless for one year or longer.
- In Southern Nevada
  - 81% of CH individuals are unsheltered
  - 34% had 4 or more disabling conditions
  - 40% use the ER for primary medical care



# THE COST OF HOMELESSNESS

## Supportive Housing Saves Community Funds

An estimated \$40,000 per person, per year is saved by housing chronically homeless individuals through mitigating ER visits, jail time, arrests, and medical costs.



Based on FUSE project estimations of current expenditures for chronically homeless population - [Lauren.Fulton@csh.org](mailto:Lauren.Fulton@csh.org)





Requires having a system of care that **prevents** homelessness to the maximum extent possible, while seeking to ensure that homelessness, when it occurs, is **rare, brief** and limited to a **one time** occurrence.

This is done through the use of **proven practices, collaboration and civic engagement.**

## SETTING A PATH TO ENDING HOMELESSNESS IN CLARK COUNTY

# CONTINUUM OF CARE

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A Continuum of Care (CoC) is a regional or local planning body that coordinates housing and services funding for homeless families and individuals

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Applies for and receives annual U.S. Department of Housing and Urban Development (HUD) CoC funds

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Drives systemic change

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Promotes communitywide commitment to the goal of ending homelessness

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HUD requirement

Container for community-level planning

Coordination and alignment

Oversight and governance

Capacity building and support

**WHY DOES  
THE COC  
EXIST?**





# WHO IS HELP HOPE HOME?



= SOUTHERN NEVADA HOMELESS COC



Help Hope Home is the  
SNH CoC

An inter-agency regional  
planning body committed to  
ending homelessness

Includes all who choose to  
participate and are  
concerned with and/or are  
providing services to  
individuals and families who  
are experiencing  
homelessness.





# STAKEHOLDER PARTNERS

- Drives systemic change
- Promotes communitywide commitment to the goal of ending homelessness
- Applies for and receives annual HUD SNH CoC funds
- Plans for the SNH CoC's geographic area
- Designates and operates a Homeless Management Information System (HMIS)
- Operates the SNH CoC's governance and system operation, including coordinated assessment, written standards, and performance expectations and monitoring



# WHAT DOES HELP HOPE HOME DO?





## The Organization

- Help Hope Home
- Accountable and governing body



## The “System”

- Resources addressing homelessness
- The applicant and recipient of Federal funds



## The Process

- How programs are oriented to one another
- How people move through the system

Adapted from: [http://allhomekc.org/wp-content/uploads/2017/06/Final-Dec\\_PPT.pdf](http://allhomekc.org/wp-content/uploads/2017/06/Final-Dec_PPT.pdf)

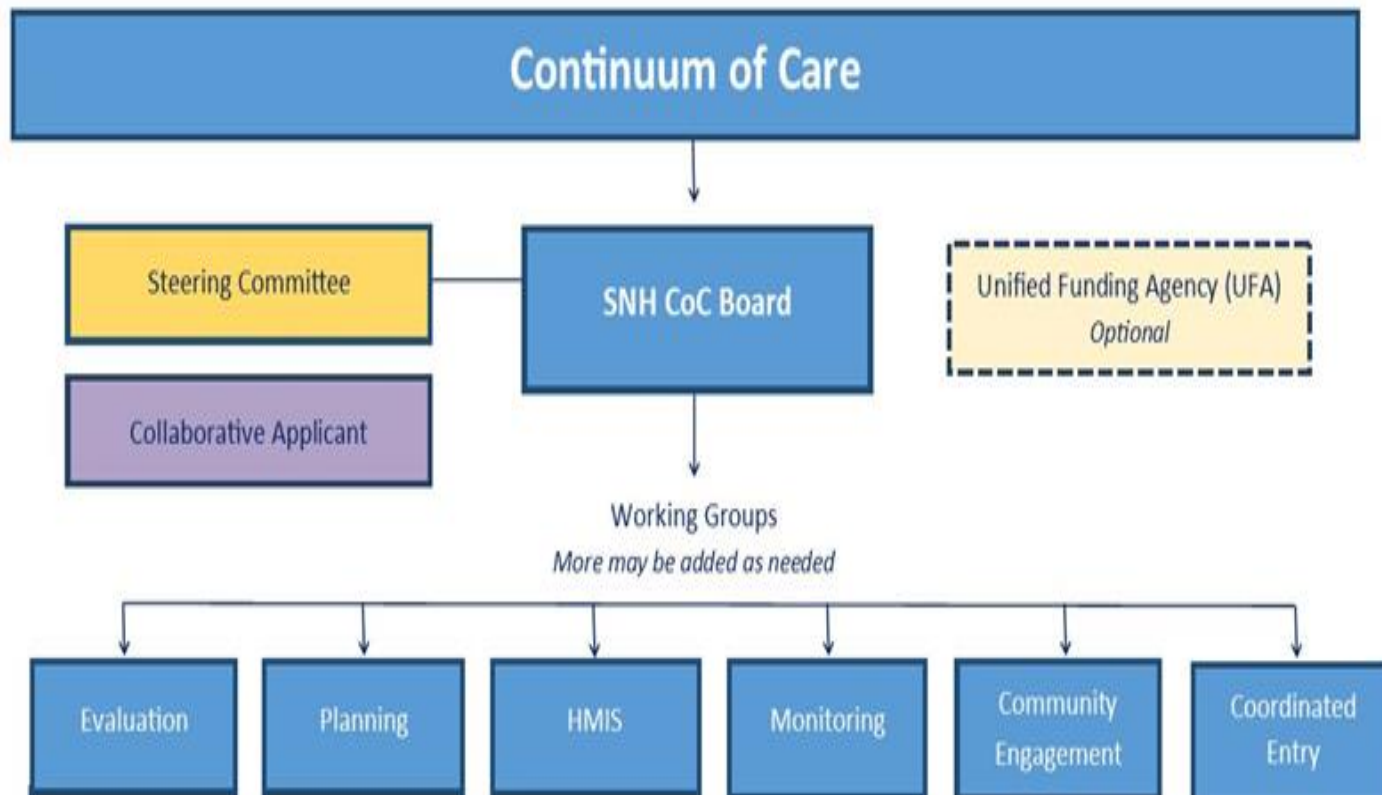


# HOW TO BECOME A MEMBER

- CoC Membership is unlimited and the SNH CoC Board has initiated an open invitation.
- Any person or agency may become a member of the SNH CoC, if there is an interest to work with or serve the homeless population.
- Membership forms for the CoC helps the CoC establish a comprehensive database for all future notices to meetings and information sharing.
- CoC Membership and Board Interest Forms for the SNH CoC Board are available at <http://helphopehome.org/continuum-of-care-coc/>



# COC STRUCTURE



# COC WORKING GROUPS

Evaluation	Planning	HMIS	Monitoring	Community Engagement	Coordinated Entry
<ul style="list-style-type: none"> <li>• Determine funding priorities</li> <li>• Oversee collaborative application process</li> <li>• Determine collaborative applicant</li> <li>• Other homeless RFP's and evaluations</li> <li>• ESG Coordination</li> </ul>	<ul style="list-style-type: none"> <li>• System coordination</li> <li>• Annual PIT count</li> <li>• Annual Gaps Analysis</li> <li>• Consolidated plan</li> <li>• Discharge Planning</li> <li>• Governance charter updates</li> <li>• Alignment and capacity building</li> </ul>	<ul style="list-style-type: none"> <li>• Designation of HMIS lead</li> <li>• Designation of HMIS Administrator</li> <li>• Oversee operation</li> <li>• Ensure HMIS Compliance</li> <li>• Reporting</li> </ul>	<ul style="list-style-type: none"> <li>• Performance measures</li> <li>• Annual compliance</li> <li>• Capacity assessment</li> </ul>	<ul style="list-style-type: none"> <li>• Coordinated messaging and all media outlets</li> <li>• Community Outreach</li> <li>• Inventory of community partners</li> <li>• Public service announcements</li> <li>• Educational materials</li> <li>• Website content</li> </ul>	<ul style="list-style-type: none"> <li>• Implementation and administration of Coordinated Entry Systems</li> <li>• Review, analysis, monitoring, and evaluation of CE system</li> <li>• Attends to system-level matching concerns; and system-level provider concerns</li> <li>• Reviews grievances for the CE system that are not resolved at the provider level</li> <li>• Develops CE policies, procedures, and protocols for approval by the SNH CoC Board;</li> <li>• Guidance, training, capacity building support, communication updates</li> <li>• Community Outreach on CE system</li> </ul>



# SUB WORKING GROUPS

Youth  
Working  
Group

Built for Zero

Homeless  
Count

Performance  
Measures  
(Data  
Collection)

Coordinated  
Outreach

Housing

Homeless  
Trust Fund

## Ad Hoc Groups

SNH CoC  
Board  
Member  
Selection  
Committee

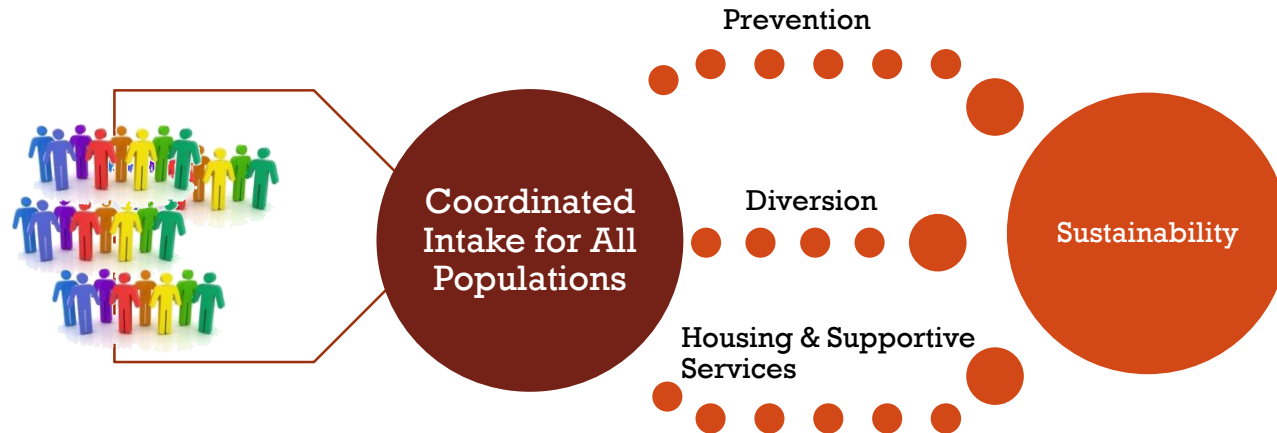
Governance  
Structure

United  
Funding  
Agency  
Committee





# WHAT IS A HEALTHY SYSTEM?



Housing for all Nevadans  
Homelessness is rare, brief, and one-time



# SYSTEM DRIVERS



# HUD PRIORITIES

Coordinated Intake / Assessment

Housing First

Reducing Barriers

Data Informed Decision Making

Targeting Resources to People of Highest Need





# **FEDERAL GOALS – OPENING DOORS**



**End Veteran Homelessness by 2015**



**End Chronic Homelessness by 2017**



**End Family Homelessness by 2020**

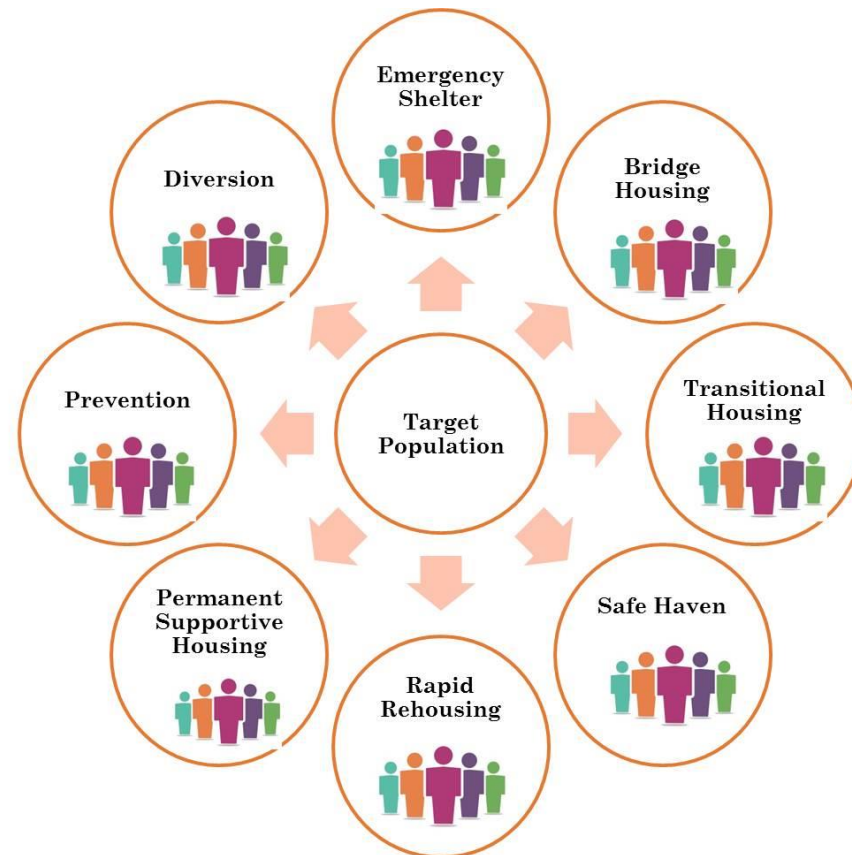


**Set a Path for Ending all Homelessness**



# END HOMELESSNESS=RARE, BRIEF, AND ONE-TIME

When a system is **robust** with **programs** to  
serve **everyone** who seeks those services





# CONTINUUM WIDE SUPPORTIVE HOUSING TYPES



Prevention & Diversion



Emergency Shelter – 1606 Beds & 28 VA Beds\*



Transitional Housing – 514 Beds & 310 VA Beds\*



Safe Haven – 25 Beds



Rapid Rehousing – 355 Beds & 171 VA Beds\*



Permanent Supportive Housing – 1182 Beds & 1043 VA Beds\*

\*These beds are dedicated for Veterans and are funded by VA Grant and Per Diem Program, SSVF, HUD-VASH, and VA Health Care for Homeless Vets.



# TRANSITIONING TO COORDINATED INTAKE



Many Doors:  
First Come,  
First Served

One Door:  
Equal  
Opportunity for  
Access



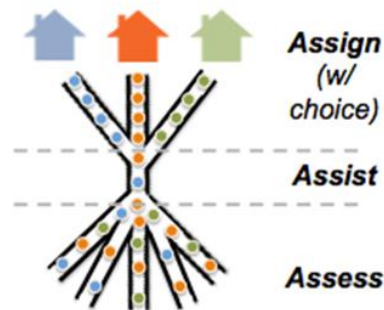
# COORDINATED ENTRY

## Coordinated Entry System

### Without CES



### With CES



- Standardized Access Points
- Clients are encouraged to access population specific access sites (but not required)
- Each assessor trained on each assessment tool
- All assessments go to the same Community Queue
- Vacancies that cross populations are coordinated through matching
- Assessing Priority
- Coordinated Referral

Required by HUD as designated by the HEARTH Act







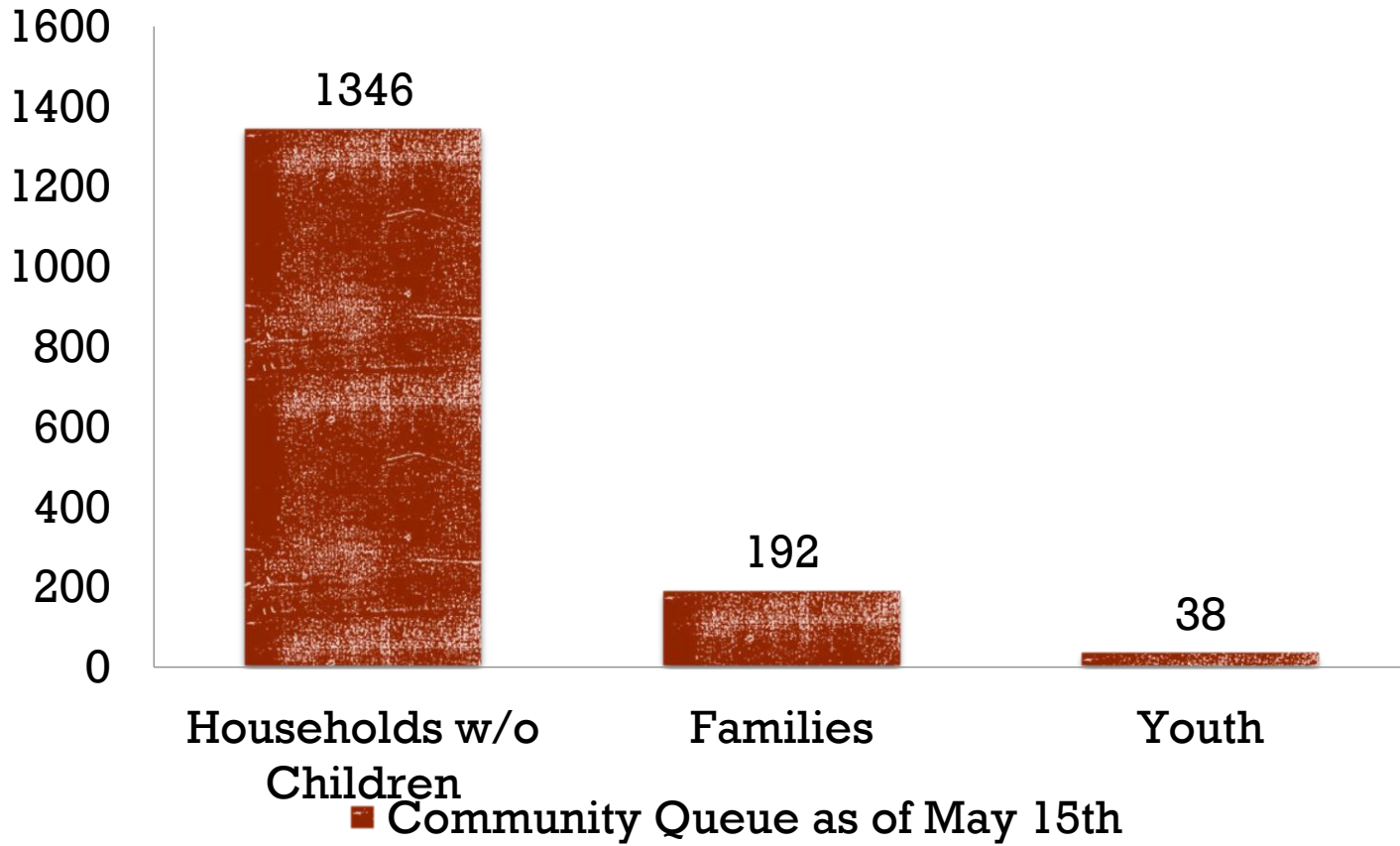
# Prioritizing Households Most in Need

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- Living on the street the longest
- Households with unsheltered children
- Most vulnerable



# HOUSEHOLDS ON THE COMMUNITY QUEUE WAITING FOR HOUSING



## KEY ACHIEVEMENTS 2007-2016 MEETING HELP PLAN GOALS



GROWTH IN PROVIDER PARTICIPATION  
IN HMIS TO 93.5%



ADOPTION OF COORDINATED AND  
CENTRALIZED INTAKE AND ASSESSMENT  
FOR HOMELESS INDIVIDUALS



DIVERSIFICATION AND GROWTH OF THE  
SNH COC BOARD FROM 11 MEMBERS TO  
36 MEMBERS



ADOPTION OF A STATEWIDE PLAN TO  
END HOMELESSNESS BY THE INTERAGENCY  
COUNCIL ON HOMELESSNESS

## REGIONAL PLAN: HELP

- The HELP portion of the plan is focused on helping agencies and service providers work collaboratively to create a roadmap for change.
- **THE GOALS:**
- Centralized/ Coordinated Assessment and Intake
- Fully utilize the Homeless Management Information System (HMIS), including information sharing, and evaluation of service outputs and outcomes
- Establish a coordinated network that specifically addresses homeless issues through consortiums, outreach and engagement team





## KEY ACHIEVEMENTS 2007-2016 MEETING HOPE PLAN GOALS



INCREASED INCOME FOR PERSONS  
RECEIVING HOMELESS SERVICES AT  
PROGRAM EXIT



A GROWTH IN THE PERCENTAGE  
OF YOUTH WHO ARE EXPERIENCING  
HOMELESSNESS IN OBTAINING GED'S, HIGH  
SCHOOL DIPLOMAS OR ENTERING POST-  
SECONDARY EDUCATION FROM 30% TO 89%



AN INCREASED NUMBER OF OUTREACH  
TEAMS REPORTED IN HMIS



ENHANCED SERVICE DATA THROUGH  
THE ABILITY TO TRACK SERVICE ACCESS  
USING CLARITY PASSPORTS

## REGIONAL PLAN: HOPE

The HOPE portion of the plan focuses on Supportive Services for people experiencing homelessness and those at risk for homelessness.

### THE GOALS:

- Increase educational attainment of youth
- Increase access to shelter for youth
- Increase access to IDs and birth certificates



## KEY ACHIEVEMENTS 2007-2016 MEETING HOME PLAN GOALS



ACHIEVEMENT OF FUNCTIONAL ZERO  
STATUS FOR VETERAN HOMELESSNESS



TRANSITION FROM FOCUS ON DEVELOPMENT  
OF TRANSITIONAL HOUSING TO RAPID  
REHOUSING



A STEADY GROWTH IN PERSONS EXITING  
HOMELESS SERVICE PROGRAMS TO STABLE  
HOUSING



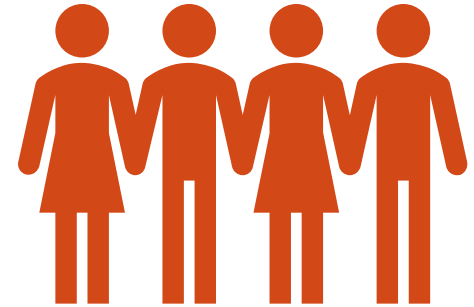
AN INCREASE IN PERCENTAGE OF PERSONS  
WHO STAY IN STABLE HOUSING FOR GREATER  
THAN 6 MONTHS AFTER PROGRAM EXIT (89% IN  
2016).

## REGIONAL PLAN: HOME

- The HOME portion of the plan is focused on strategies to close the door to homelessness.
- **THE GOALS:**
  - Increased numbers of clients maintaining permanent housing
  - Improved stability of homeless individuals and increased access to permanent housing



# GET INVOLVED



- Sign-up to receive the Help Hope Home Newsletter
- Follow us on Facebook and Twitter @HelpHopeHome
- Join a working Group
  - Find our calendar of meetings at:  
<http://helphopehome.org/attend-a-meeting/>
- Attend a SNH CoC Board Meeting (Regularly held at 2:00 pm on the 2<sup>nd</sup> Thursday of each month at the United Way of Southern Nevada)
- Advocate
  - Sign-up to receive the Nevada Homeless Alliance Newsletter and act on opportunities to advocate and improve policy  
<http://nevadahomelessalliance.org/>
  - Educate others about homelessness and the solutions
- Donate to local service agencies
  - Partner on the distribution of donated goods to ensure the items are safely distributed and don't contribute to blight or foodborne illness
  - Volunteer your time



# RESOURCE DIRECTORIES

- Help Hope Home Website:
  - <http://helphopehome.org/get-help/>
- Nevada 2-1-1:
  - Call 2-1-1 or 1-866-535-5654
  - Text your zip code to 898211
  - Visit <http://www.nevada211.org/>
- Homeless Shelter Directory:
  - <http://www.homelessshelterdirectory.org/cgi-bin/id/city.cgi?city=las+vegas&state=NV>







- [helphopehome@clarkcountynv.gov](mailto:helphopehome@clarkcountynv.gov)
- [info@NevadaHomelessAlliance.org](mailto:info@NevadaHomelessAlliance.org)

