

**SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD  
MEETING MINUTES  
October 11, 2018**

**In attendance:** Emily Lewis, Co-Chair, Advocate, Government, City of Henderson  
Emily Paulsen, Co-Vice Chair, Advocate, Nevada Homeless Alliance  
Shalimar Cabrera, Co-Chair, Veteran Service Provider, U.S. Vets-Las Vegas  
Alletha Muzorewa, Workforce Investment, Workforce Connections  
Annie Wilson, Law Enforcement, Las Vegas Metro Police Department  
Arash Ghafoori, Social Service Provider, Nevada Partnership for Homeless Youth  
Carlton Craig, University, UNLV  
Genese Jones-Torrence, Social Service Provider, S.A.F.E. Nest  
Kathi Thomas-Gibson, Government, City of Las Vegas  
Kena Adams, Advocate, Advocate, Indian Voices  
Laure Raposa, Alternate, Public Housing Authority, Southern Nevada Regional Housing Authority  
Lavonne Atkins, Mental Health Provider, Southern Nevada Adult Mental Health Services  
Leone Lettsome, Alternate, Government, City of North Las Vegas  
Lisa Hewitt, Alternate, Veteran Service Provider, VA Community Resource and Referral Center  
Mandy Martin, Business, Las Vegas Sands  
Meg Pike, School District, Clark County School District  
Melissa Clary, Advocate, Huntridge Neighborhood Association  
Michael Pawlak, Government, Clark County Social Service  
Monica Gresser, Business, Brazen Architecture  
Robert Dawson, Social Service Provider, Catholic Charities of Southern Nevada  
Stavan Corbett, United Way of Southern Nevada  
Troy Oglesbee, Faith-Based, Save A Life

**Absent:** David Slattery, Emergency Medical Services, Las Vegas Fire and Rescue  
Erin Kinard, Health Care Provider  
Henry Sneed, Faith-Based, City of Las Vegas Mayor's Faith Initiative  
Jennifer Harris, Homeless or Formerly Homeless  
Julie Calloway, Government, City of Boulder City  
Kevin Sharps, Affordable Housing, Nevada HAND  
Siloh Moses, Homeless or Formerly Homeless, Serving Hope LV  
Taylor Hough, Healthcare Provider, Touro University Nevada

**Agenda Item 1. Call to order, notice of agenda compliance with the Nevada Open Meeting Law.**

The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 2:05 p.m., on Thursday, October 11, 2018, at United Way of Southern Nevada, 5830 W. Flamingo Road, Las Vegas, Nevada, 89103.

**Agenda Item 2. Public Comment.**

No public comment.

**Agenda Item 3. Approval of the Agenda for October 11, 2018; for possible action.**

A motion was made to approve the agenda. The motion was approved.

**Agenda Item 4. Approval of the Minutes from the September 13, 2018; meeting; for possible action.**

A motion was made to approve the minutes. The motion was approved.

**Agenda Item 5. Recognition of community partners through first annual Help Hope Home Partner Awards Ceremony.**

Nevada Assemblyman Tyrone Thompson announced that we are here to acknowledge and celebrate the hard work of many community organizations for their partnership with the Southern NV Homelessness Continuum of Care and for their efforts to end homelessness. The Southern NV Homelessness CoC, also known as Help Hope Home exists for many reasons. The CoC drives systemic change around solving homelessness and promotes a communitywide commitment to this goal.

The keynote speaker, Dr. Tiffany Tyler, is the CEO of Communities in Schools (CIS). She is a published researcher, a psychologist and has extensive experience as a nonprofit administrator. Prior to her appointment at CIS, Dr. Tyler served as the chief operations officer at Nevada Partners, where the program she led was recognized as a model workforce program by the White House. Tyler has been recognized by the local workforce board as a workforce development champion. Tyler earned a Bachelor of Psychology from the

University of Southern California, a Masters in counseling from California State University-Northridge and a Doctorate of Educational Psychology from The University of Nevada, Las Vegas.

The HMIS Working Group earned the expansion grant which allow as us to provide additional free licenses for homeless service providers. They developed and implemented quarterly training informational meetings for each agency utilizing HMIS. The quarterly meetings and training are utilized as a tool to ensure quality data is entered into HMIS by each agency and consistent monitoring of public alerts to ensure effective and efficient use of this HMIS feature. They created the concept of Provider Agency Data Leads (PADL) where each agency identifies a specific person to serve as the agency data lead to attend the quarterly trainings. They developed the quality data plan ensuring the data quality standards are met and they developed an ongoing system enhancement and development which ensures that the system is kept during the most relevant data points assisting in data driven decision making.

The Community Engagement Working Group launched the Help Hope Home 101, the Southern Nevada Speakers Bureau, published facts sheets on homelessness, launched a Youtube video channel, hosted the first annual Help Hope Home awards and published the monthly newsletter.

The Monitoring Working Group key accomplishments include; drafting policies and procedures for the group, obtaining an outside auditor to perform onsite monitoring, updating scoring and ranking materials and conducted desk monitoring and completion of updates to the V3 tool.

The Planning Working Group reviews expenditures of planning grant funds to facilitate timely use, and had successful inclusion of a third party oversight of the NOFA process in response to stakeholder concerns about transparency.

The Ad Hoc Governance Group made timely revisions and responsive adjustments to governance documents.

The Evaluation Working Group established policies and procedures for scoring and ranking of projects for the COC competition, they provided feedback and approval on streamlining the local application process, released updated local application in Zoom Grants that merit the federal application; they work with other working groups to determine local priority and scoring matrices' for prioritizing projects, implemented third party facilitation of the local competition process and the scoring and ranking process team reviews project applications.

The Coordinated Entry Task Force, This group combined the youth group, family working group and the domestic violence work group into the CETF. These group works with the Clark County Housing Navigator for placing clients into housing, working on the hotlist to find placements for clients who are not chronically homeless but scored high on the chat assessment, they kicked off the coordinated entry for families and DV survivors, they coordinated with five agencies to serve as the CE assessment site for families. The coordinated entry matchers developed written policies and procedures for the coordinated entry matching process to include all populations, coordinated matching efforts across all populations to ensure compliance with HUD direction. They established protocols for matching shared clients in overlapping populations, established electronic monthly point-in-time reports which are generated by HMIS and show queue activity and demographics.

Much of the work of the CoC takes place across various working groups where community partners volunteer their time to work together on a variety of shared goals and tasks. Each working group of the CoC was given an opportunity to recognize a member who goes above and beyond and whose work in the group really shines. The members of the CoC that are being recognized today as Superstars are the following: Built For Zero: Kelly Robson; Community Engagement: Kolanda Scott; Coordinated Entry/Exit: Linda Godoy; Data and System Improvement Working Group: Michelle Livings; Diversion: Cherry Richardson; HMIS Working Group: Mindy Torres; Joint Housing Working Group: Karen Schneider; Monitoring Working Group: Karen Schneider; Steering Committee: Shalimar Cabrera; Youth Working Group: Melissa Jacobowitz; Planning Working Group: Kathi Thomas-Gibson; Evaluation Working Group: Stacy DiNicola; Governance Ad Hoc: Clark County Social Service; Coordinated Outreach: Louis Lacey; Moving On Initiative: Ariana Saunders; Trust Fund: Melissa Clary.

#### Performance-based Awards

The Housing Stability Award is being awarded to the organization with the highest housing stability measure. The winner of this award had the highest rate of residents that either transitioned to or remained in permanent housing during the 2017-2018 program year. The winner of this award is U.S.VETS.

Quality data input is critically important to the success of the CoC, including increasing the CoC's competitiveness for federal funding. The Data Quality Award is being awarded to the organization with the highest data quality measure in HMIS during the 2017-2018 program year. The winner of this award is Family Promise.

The next series of awards go to individuals and organizations that were selected through a nomination process open to all members of the CoC:

HELP Award

The HELP award is to honor a front-line staff member of a CoC member organization; such as a case manager, outreach worker, service assistant, peer specialist, etc. The nominees for this award demonstrate the following professional qualities: Homeless advocate, Empathetic, Linkages (creates linkages) and Person-centered.

The nominees for this award are: Ricardo Ocampo, NPHY; Emily Paulsen, Nevada Homeless Alliance; Melissa Taylor, NPHY; Brandi Nachtwein, U.S.VETS; Michele Fuller-Hallauer, Clark County Social Service; Mariah Bailey, NPHY; Meg Pike, CCSD Title I HOPE; Sashia Whitmire, WestCare; Maria Machuka, LSSN; Cheryl Noori, DWSS; Troy Oglesbee, CREDOLV; Alexandria Anderson, Southern NV CHIPS; Wendy Grant, Veterans Village; and Lenore Jean-Baptiste.

The winner of this award is Ricardo Ocampo, NPHY. The nomination reads: “Ricardo goes above and beyond to help everyone in the community. He has more passion than anyone to make a change, even outside of work he is an advocate in our community. At a young age, Rico empathetically joined the fight against youth homelessness through outreach and his work as Director of Camp Anytown. He has created many linkages between homeless youth and agencies that can help, and with members of the community to build capacity. Rico embodies person-centeredness. He was even selected as one of few young individuals across the country to represent the United States in the United Nations.”

#### HOPE Award

The HOPE award is to honor a stakeholder organization of the COC. The nominees for this award demonstrate the following professional qualities: Housing First, Optimizes Community Resources, Purpose Driven and Empowering to all.

The nominees for this award are: Clark County Social Service, Help of Southern Nevada, U.S.VETS, MORE Team, Nevada Partnership for Homeless Youth, Family Promise, LVMPD, CREDOLV and Nevada Homeless Alliance.

The winner of this award is Nevada Partnership for Homeless Youth. NPHY’s Outreach, Safe Place Mobile Crisis Intervention, Emergency Shelter, Operation Go Home, and Drop-In Center programs operate under a Housing First orientation. In 2017, NPHY partnered with Las Vegas Sands Corp. and sponsorships from the Las Vegas Review-Journal and UNLV Greenspun College of Urban Affairs to secure all resources necessary to coordinate and present the first annual Southern Nevada Youth Homelessness Summit, the biggest gathering of stakeholders to work together to end youth homelessness ever in Southern Nevada. NPHY works with existing legal and social service organizations to create to a more civilized, humane way to deal with youth effectively. NPHY actively works to bring in new partners and stakeholders to empower them in community processes, including corporate partners, higher education, young adults with lived experience, and the general public.

#### HOME Award

The HOME award is to honor an individual stakeholder in the CoC. The nominees for this award demonstrate the following professional qualities: Heroic Efforts, Openhearted, Motivational and Ethics Champion. The nominees for this award are:

Arash Ghafoori, NPHY; Kevin Whalen, The Salvation Army; Shalimar Cabrera, U.S.VETS; Troy Oglesbee, CREDOLV; Michele Fuller-Hallauer, Clark County Social Service; Kathi Thomas-Gibson, City of Las Vegas; Emily Lewis, City of Henderson; Kelly Swan, Renew Therapeutic Enhancement Services; Officer David Garris, LVMPD; Emily Paulsen, Nevada Homeless Alliance.

The winner of this award is Michele Fuller-Hallauer, Clark County Social Service. Michelle is extremely dedicated and works hard to ensure we keep evolving to end homelessness in our state. She passionately pursues solutions with a kind word for everyone. Watching her interactions with people, her consistent passion, ethical standards, and kindness has been motivational enough to get me out of my warm bed on a cold night to participate in the PIT! Michelle is a natural ego-less leader to whom people and groups rightfully turn for problem-solving, innovation, direction and to make sure ‘the right thing’ gets done.

#### CHAMP Award

The CHAMP award is to honor a foundation, donor, or a philanthropic organization of the CoC. The nominees for this award demonstrate the following professional qualities: Collaborative, Humanitarian, Action Oriented, Motivated and Passionate. The nominees for this award are: Las Vegas Sands Corporation and Clean the World Foundation.

The winner of this award is Las Vegas Sands Corporation. Las Vegas Sands Corp. is exceptionally collaborative, working closely with a variety of homeless and veteran services providers to help them accomplish their missions. Sands Corporation is very concerned with human welfare and the humanitarian issues going on in our community. They’ve proven that they’re action-oriented by following through on what they say they value, such as funding service providers, co-presenting the first-ever Southern Nevada Youth Homelessness Summit, and supporting our community’s work around Built for Zero and chronic homelessness. They prove themselves as a humanitarian organization by devoting significant monetary, time, and human resources to fighting homelessness in Southern Nevada.

#### HERO Award

The HERO award is to honor an agency in the COC. The nominees for this award demonstrate the following professional qualities: Homelessness Solutions, Effective, Results Oriented, Opens doors or Creates Opportunity. The nominees for this award are:

Nevada Homeless Alliance, NPHY, Clark County Social Service, HELP of Southern Nevada, U.S.VETS, LV Rescue Mission and CREDOLV.

The winner of this award is The Nevada Homeless Alliance. Nevada Homeless Alliance is an exemplary member of the CoC, providing not only human resources but an exceptional commitment to ending homelessness, a true hero to the cause. NHA has done a terrific job identifying effective actions and solutions toward reducing homelessness. NHA is part of creating unique and new solutions in an effective manner that ensures community collaborations and awareness unlike any other group! The value of the Pop-Up Events cannot be overstated.

**Agenda Item 6. Public Comment**

No public comment.

**The meeting adjourned at 3:18 p.m.**