

2018 CoC Consolidated Application Process Debrief

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Help Hope Home
Ending Homelessness in Southern Nevada



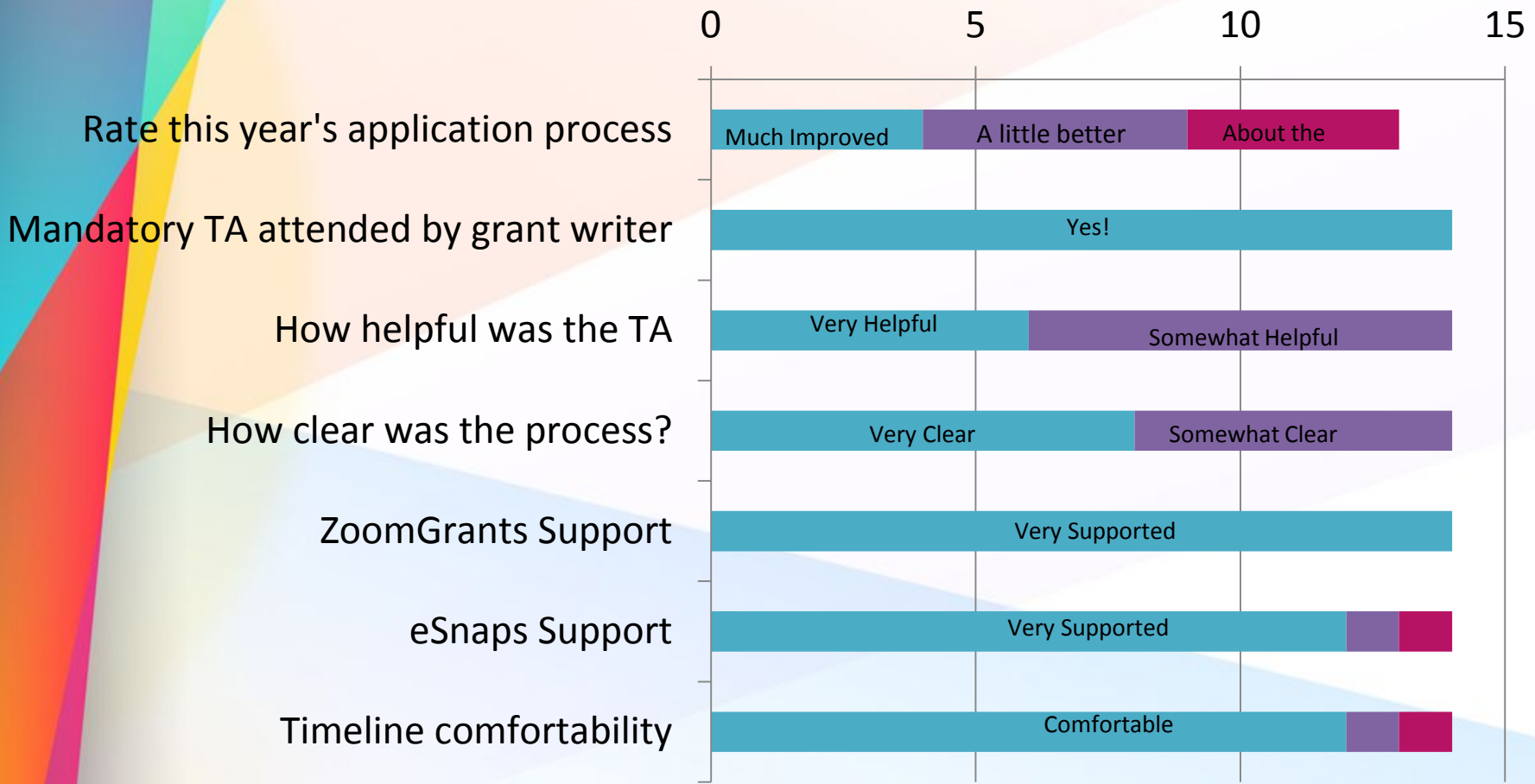
The Survey

Survey Structure

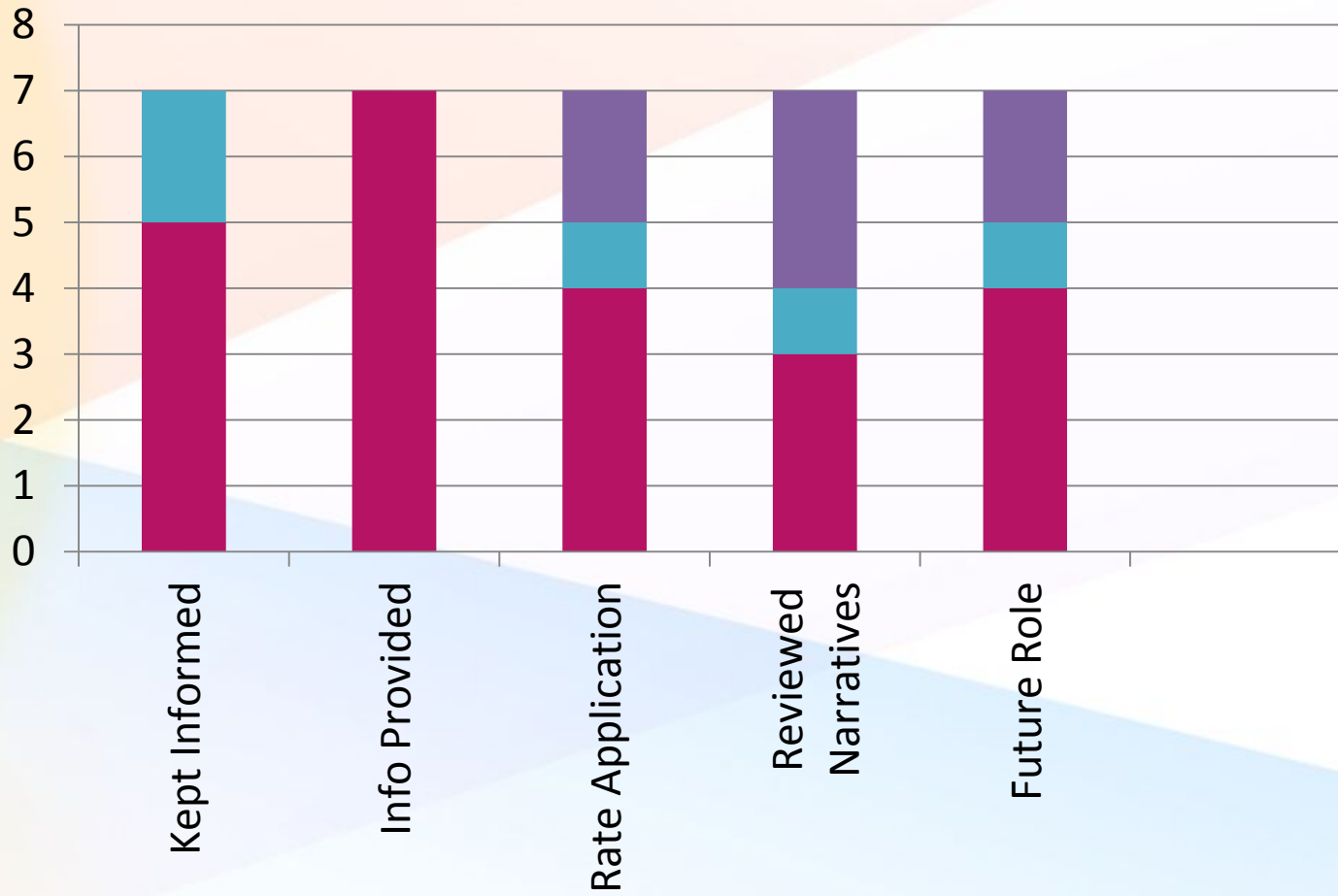
- 6 parts to the survey
- Done in Google Forms to include branching questions.
- Attempt to capture different perspectives depending on role in the process
- Survey provided to new applicants, renewal applicants, board members, members of the EWG, MWG, Scoring & Ranking, anyone who attend the TA session in June and chose not to apply



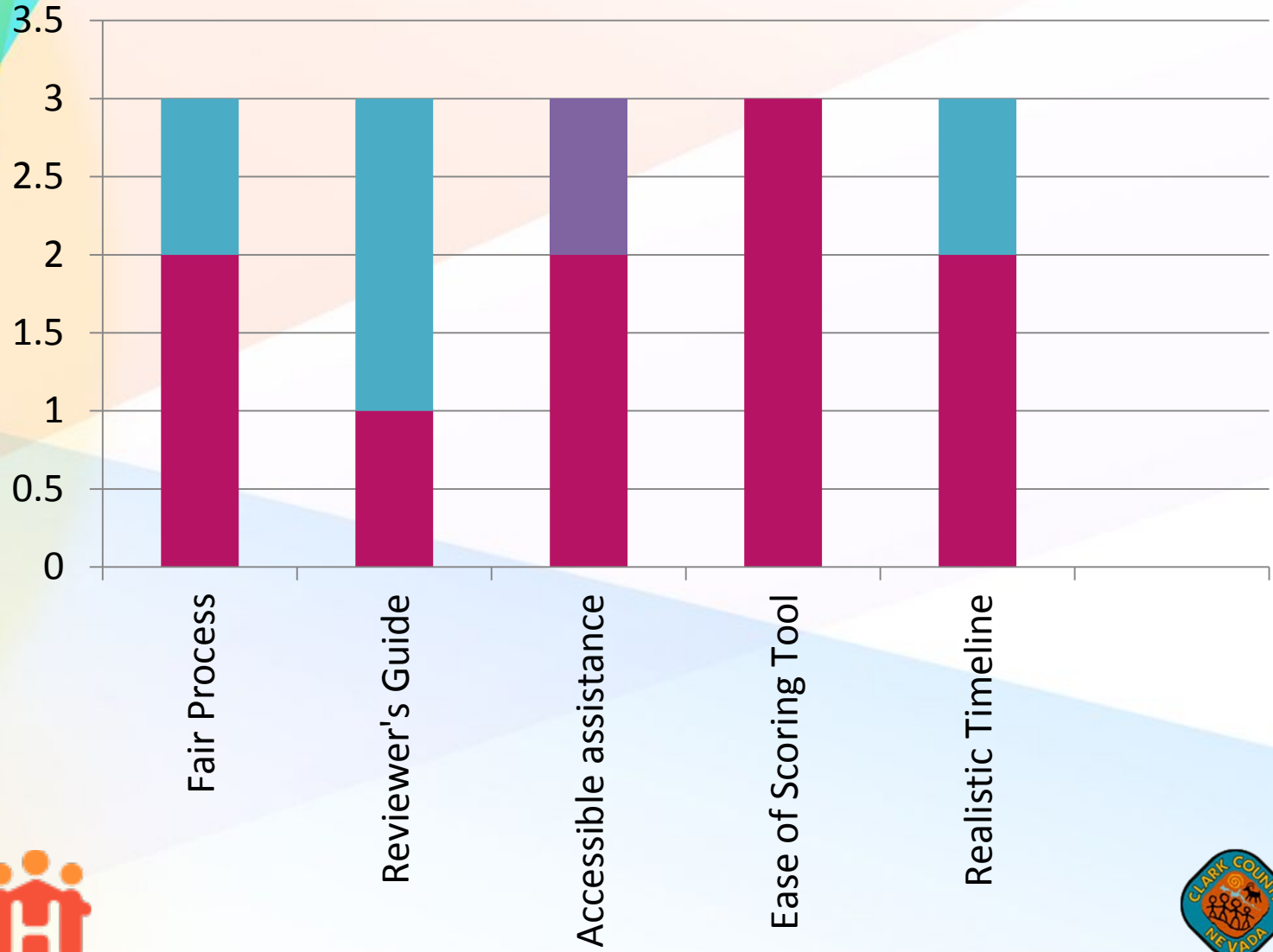
Applicant Questions and Responses



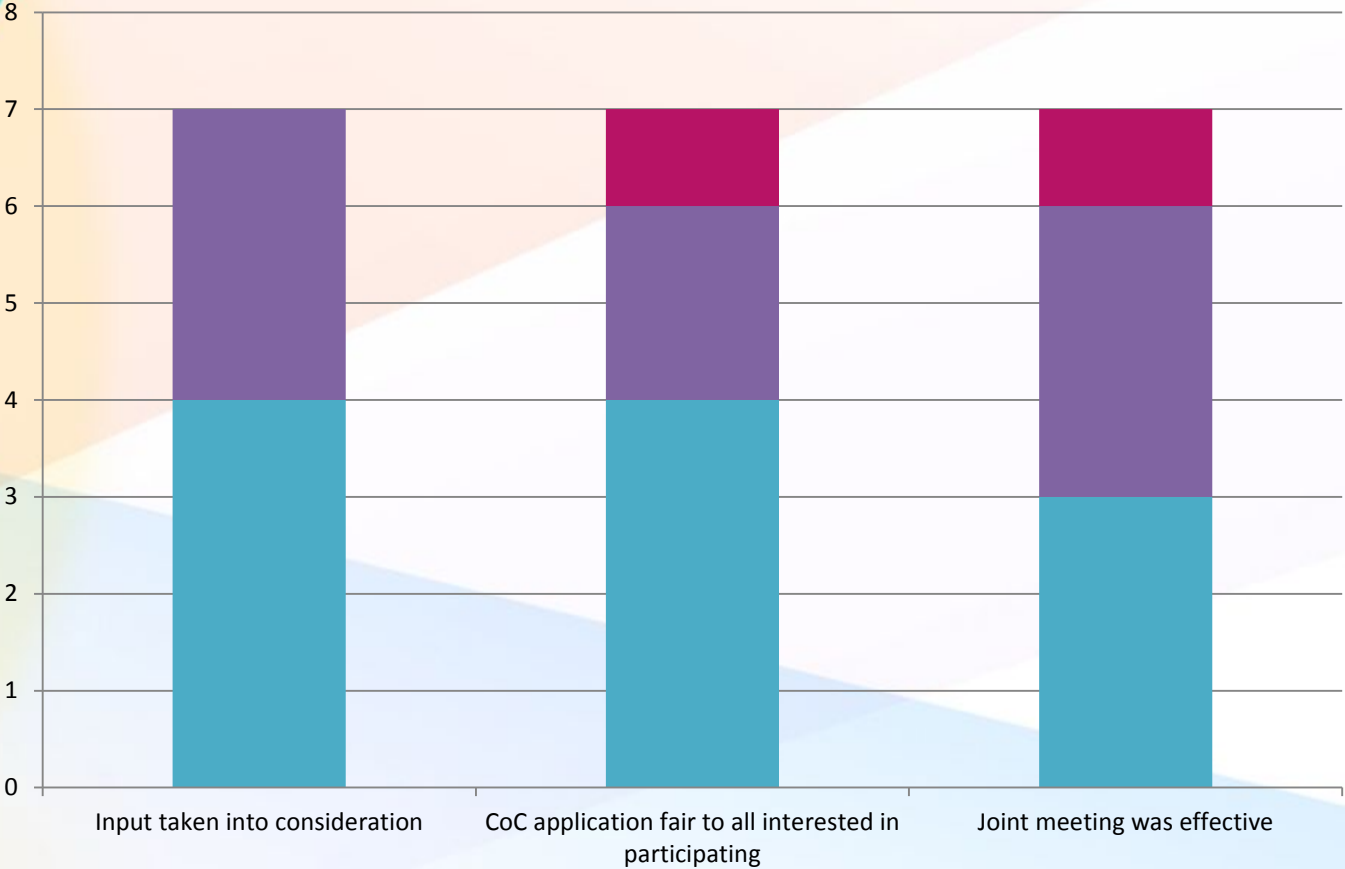
CoC Board Members



SRT



EWG/MWG



Process Strengths

- Ease of application with ZoomGrants mirroring eSnaps.
- Developed spreadsheet and feedback form to receive and provide targeted feedback to applicants.
- Instituted two scores that were averaged for agency application during review process to provide.



General Comments

What are your suggestions for improving the process in 2019?

- Improvement in scoring criteria and process.
 - Designing a monitoring tool to ensure it is conducive to ALL CoC program types.
 - Getting the V3 Tool implemented to ensure everyone is scored fairly.
 - Threshold to identify programs that are truly low performing so they can be restructured or reallocated
- Feedback to providers on ZoomGrants applications to improve eSnaps submissions.
- Earlier Process



Taking it back...

Topic	Possible Points	ANTICIPATED Points
Established Policies & Procedures	64 points	46 points
Data submitted	76 points	44 points
Narratives	60 points	60 points
Totals	200 points	150 points



Policies and Procedures

- **LGBT**
- **Public Housing Agency**
- **Addressing Racial and Ethnic disparities**
- **Strategy to effectively re-house families within 30 days of becoming homeless.**
- **MOU's between CoC and educational supports and services.**



HUD Performance Measures

- Increase in number of RRH beds
- At least 85% of beds covered in HMIS
- Decrease of at least 5% of sheltered homeless
- Reduce the number of first time homeless
- Reduction in length of time individuals and families remain homeless by at least 5%
- Reduce by at least 5% the rate of returns to homelessness over 6 and 12 months
- Decrease in number of CHI and decrease in total unsheltered



Next Steps...

What to expect moving forward?

- Home Base will be involved in the process from the beginning.
- Currently working toward improving the process for next year's application.
- Developing a timeline that will begin the application process sooner.
- Strategic progress monitoring.
- Discussion around quarterly meetings between the EWG and MWG to ensure all groups are on the same page.
- TA for unsheltered
- RRH Learning Collaborative in 2019



Questions???

