

Coordinated Entry System Working Group Report to the CoC Board

Working Group: Coordinated Entry

Chairs: Michele Fuller-Hallauer and Kelly Robson

Held: **February 19, 2019** Clark County Social Service, 1600 Pinto Lane.

Attendance:

Linda Godoy, Julee King, Jennifer Varsallona, Lou Lacey, Peter McCoy, Catherine Huang Hara, Kelly Robson, Louis Hixon, Mindy Torres, Sylvia Davis, Sasha Whitmire

Accomplishments-Action Items Completed:

- Matcher report--1660 on the queue 692 are chronic homeless.
- Training will be on Feb 26th. Will add a blurb about DV clients on the training tool.
- HELP still receiving calls from clients. Clots are being told to call the Matchers about where they are on the queue. The calls are coming from CCSS.
- There are clients on the queue that are at-risk and literally homeless. Think this is due to youth grants taking at-risk. Suspect at risk families on queue as well. Bitfocus was asked to separate the at-risk and literally homeless on the queue.
- DISCUSSION ABOUT CLTS THAT HAVE BEEN DENIED/EXITED BY PROVIDER
- ROLES AND RESPONSIBILITIES TO BE AN ASSESSMENT AGENCY
- Vacancies:
 - AWOC PSH: 0
 - AWOC RRH: 0
 - AWOC Safe Haven: 3 males
 - Families PSH: 0
 - Families RRH: 0
 - Youth RRH: 0
 - Youth TH: 0
 - Vets TH: 0
 - Vets SSVF: 0
 - DV RRH: 0
- NEXT STEPS:
 - Review P&P's
 - SNHD follow-up about their request to be an assessment site. With holidays, this task got dropped. Lou will reach out to them.

Sub-Groups:

Diversion Working Group

Chairs: Michele Fuller-Hallauer and Kelly Robson

Held: **March 5, 2019** Clark County Social Service, 1600 Pinto Lane.

Attendance: Mindy Torres, Kelly Robson, Michele Fuller-Hallauer, Tanya Sutton, Nick Lenderman, Virginia Sawyer, Anthony Malone, Tiffany Evans, Liz Maya, Mike Pawlak

Accomplishments-Action Items Completed:

PILOT DEVELOPMENT

- A. Report back from the Training review team
- B. Report back and review of HMIS data collection
- C. Identify Next steps and assignments—reviewed, updated and report back on the action plan.

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ACTION ITEMS:

- Training Review Team still needs to meet
- MFH to send One Drive link to attendees that did not receive the link
- Flexible Funding pooling sub-group has been identified, but needs to meet to determine the logistics of managing a flexible funding pool.
- Bitfocus to send analysis of who is completing F-Chats, then specific invites will go to those agencies asking them to join the upcoming meetings.
- Once MFH receives info on HMIS administrator for Connecticut Coalition to End Homelessness, will connect that person to Tanya.

Coordinated Entry Task Force

Chairs: Mindy Torres and Marisa Cervantes

Held: **February 12, 2019** Clark County Social Service, 1600 Pinto Lane.

Attendance: Mindy Torres, Jennifer Varsallona, Lou Hixon, Linda Godoy, Kelly Robson, Barbara Coggins, Melissa Nolan, Melissa Bowman, Dani Sparks, Sasha Whitmire, Kiera Herry, Melissa Taylor, Sylvia Davis, Dana Cole, Marisa Cervantes, Mike Reed, Letanuu Faletufuga, Najea Rodgers, Jason Arroyo, Kim Moore

Accomplishments-Action Items Completed:

- MATCHING CONCERNS/REPORT
 - Email sent out by the CEWG in order to do assessment training. Seems that there are some folks that are not aware the HELP has the community matchers even though emails were sent to all assessors when the shift occurred. coordinatedentry@helpsonv.org.
 - Assessors need to make sure to update the location tabs. Need to track their locations on the location tab and follow them where they are.
 - Re-do the assessment= mental health (off meds, hallucinating), SA (not compliant and now I am). Also, make sure you write in the notes while you're updating the assessment.
 - Sylvia = had a situation with a shelter resident who went to HOSN received a phone call there and were sending them back to Safe Nest-once back one of the biggest questions is why can't I make a choice where I want to go. After spending time with them they are not DV and SN won't put them out. Even if the situation is not a DV-they can stay at the facility as long as they are working the program.
 - Linda = if your already an access site your new folks can be trained Feb 26th at CCSS. Disability question on the CHAT that answer needs to be yes if they have mental health/substance abuse/physical health problem. LH when doing the F CHAT need to link the family members. LG if they have kids in the DFS they need a Family CHAT.
- LOOKER REPORT REVIEW (Community Que Statistics)
 - 1661 on the Q. 669 Chronic homeless. Ages 55-65, few vets 35, Twice as many men than females. 658 females, 998 males on the Que. 219 have income. Only 6 on the que with the VI-SPDAT.
- VACANCY UPDATE
 - No PSH = 0, Safe Haven 2 open beds,
- PROVIDER CONCERNS
- CASE CONFERENCING
- Reviewed and discussed clients on the HOT LIST

NEXT STEPS based on decisions:

- Discussion around client choice of where they do the assessments.
- Need to train the assessors to ask if they want to do a DV assessment or continue to complete the CHAT. It is the client's choice.

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- Public alerts for the HOT List clients. Only two programs eligible will be Link. Public Alert will be set for thirty days.

NEXT MEETING: MARCH 12, 1-3P AT CCSS

Moving On Initiative

Chairs: Ariana Saunders and Sashia Whitmire

Held: No meeting—subgroup work taking place

Accomplishments-Action Items Completed:

- Did not meet this month as a full group. But members are continuing to work on their assigned activities that are focused on:
 - Engaging other communities to learn about their program/process and collect information on lessons learned
 - Building out our policies and procedures
 - Revising the assessment tool
- A sub-group met to review and revise the Moving On assessment tool so it can be used for general case planning as well as identify candidates for moving on. The group is working on a few more revisions and then the assessment will be presented to the larger group for approval at the next meeting.

NEXT MEETING Monday, April 1st at 1:30pm at CCSS (3rd floor training room).

Coordinated Outreach

Chairs: Lou Lacey and Catherine Huang Hara

Held: **February 21, 2019** Clark County Social Service, 1600 Pinto Lane.

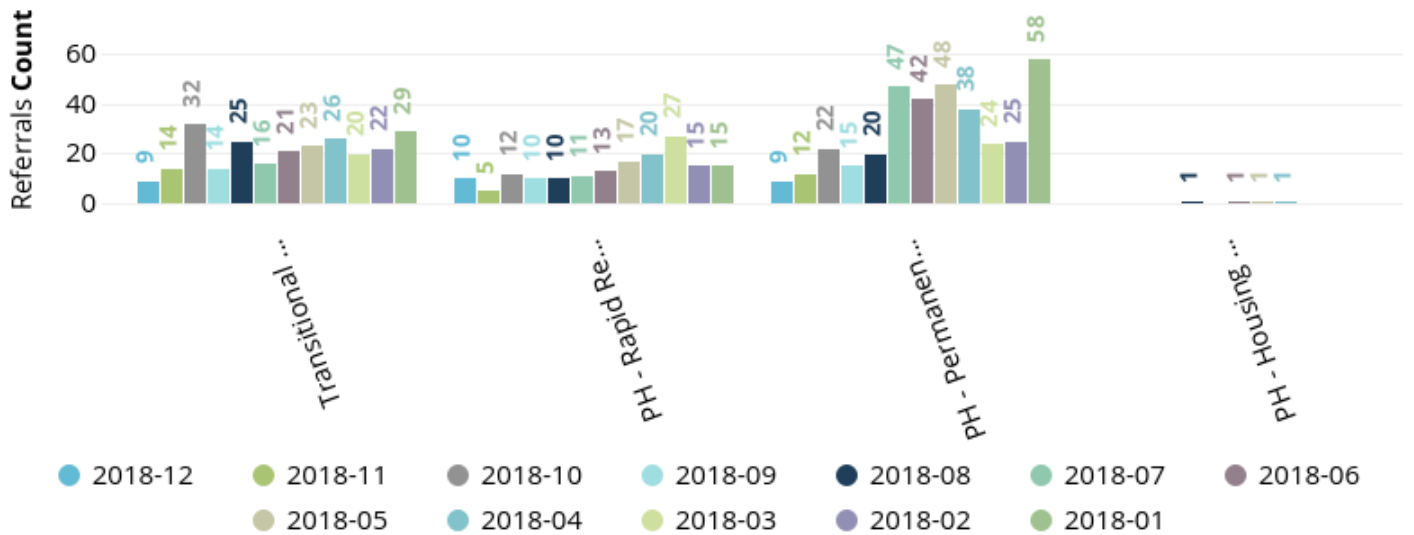
Accomplishments-Action Items Completed:

- Homeless Census: suggestions for areas of improvement for unsheltered count
- Agency updates:
 - NPHY: new to outreach, hosts drop-in center for youth 12-24, free rides available to Safe Place locations, Drop-In Center at 4981 Shirley St, Safe Place Hotline 24/7 1-866-827-3723
 - Salvation Army: Warming Station at 7:00 am for snow
 - LVRM: Warming Station at 8:00 am for snow
 - Courtyard: Inside cots for 7-8 individuals with disabilities; occasionally can accommodate for 24-48 hours, though families are not recommended to be there
 - HELP of Southern Nevada: Las Vegas Diaper Bank 2/25 Monday 8-3 pm, possible cloth diapers, once monthly distribution, ID of any form accepted (even if expired) with proof of birth of child

SN CE Assessment Activity Dashboard

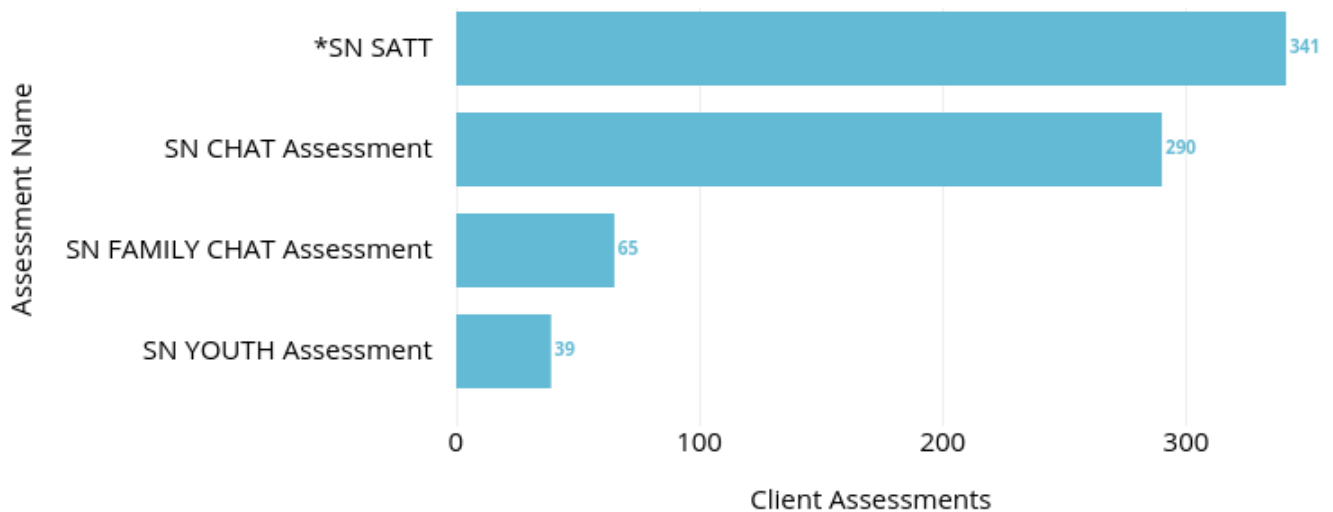
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2018 SN CE Monthly Referrals Accepted in Programs by Type

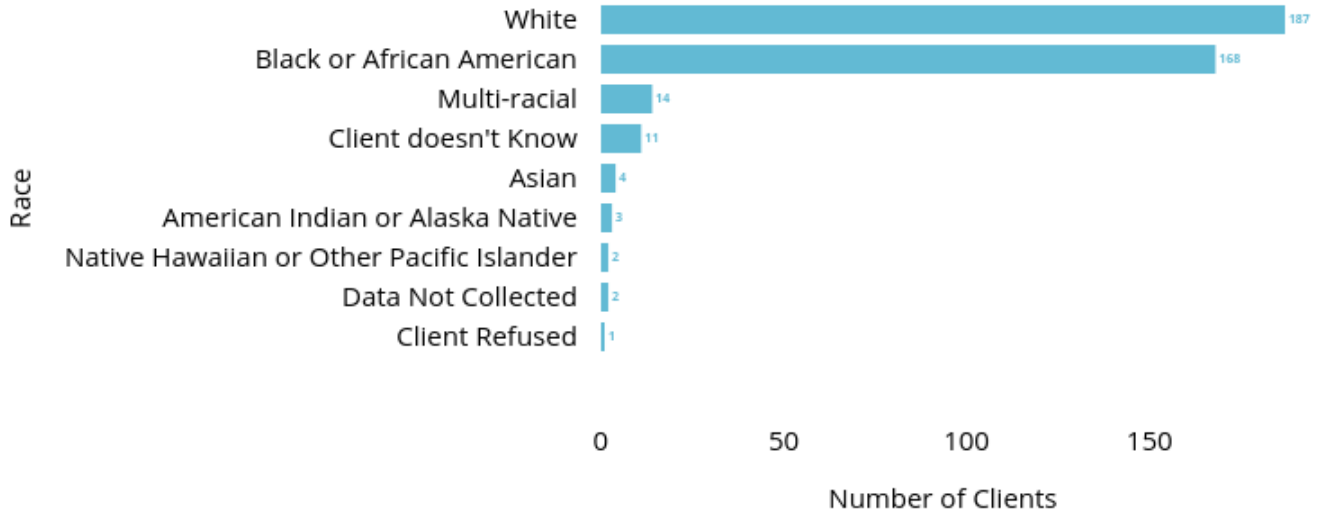


ASSESSMENT ACTIVITY FOR THE PAST 30 DAYS

Completed Assessments by Type (past 30 days).



Race of Clients Assessed (past 30 days)

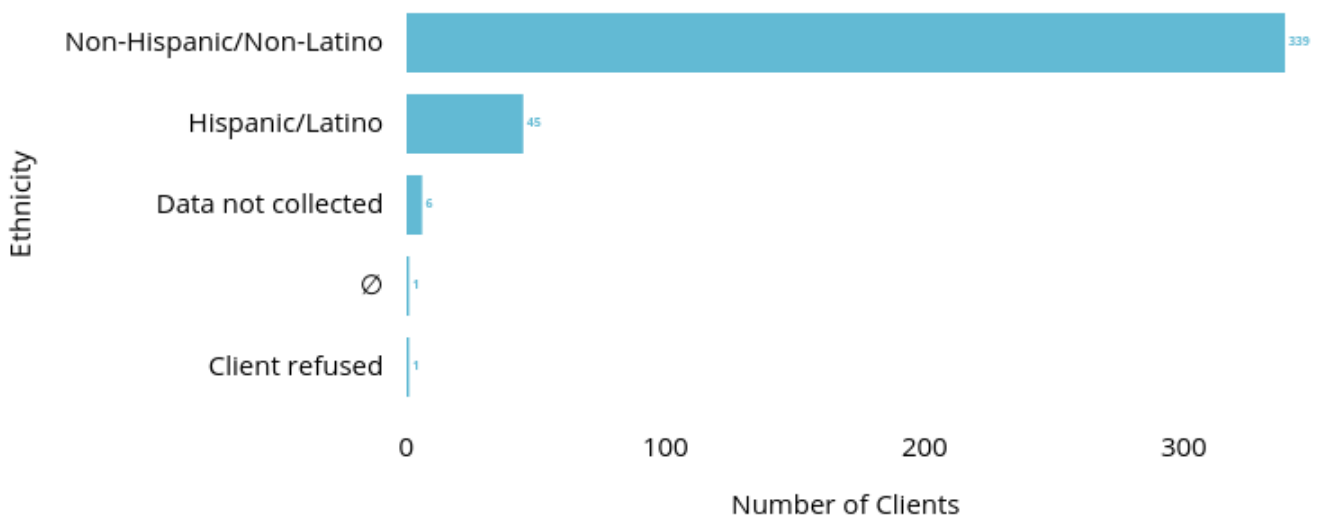


Total Assessments (past 30 days)

394

Total Assessments (past 30 days)

Ethnicity of Clients Assessed (past 30 days)

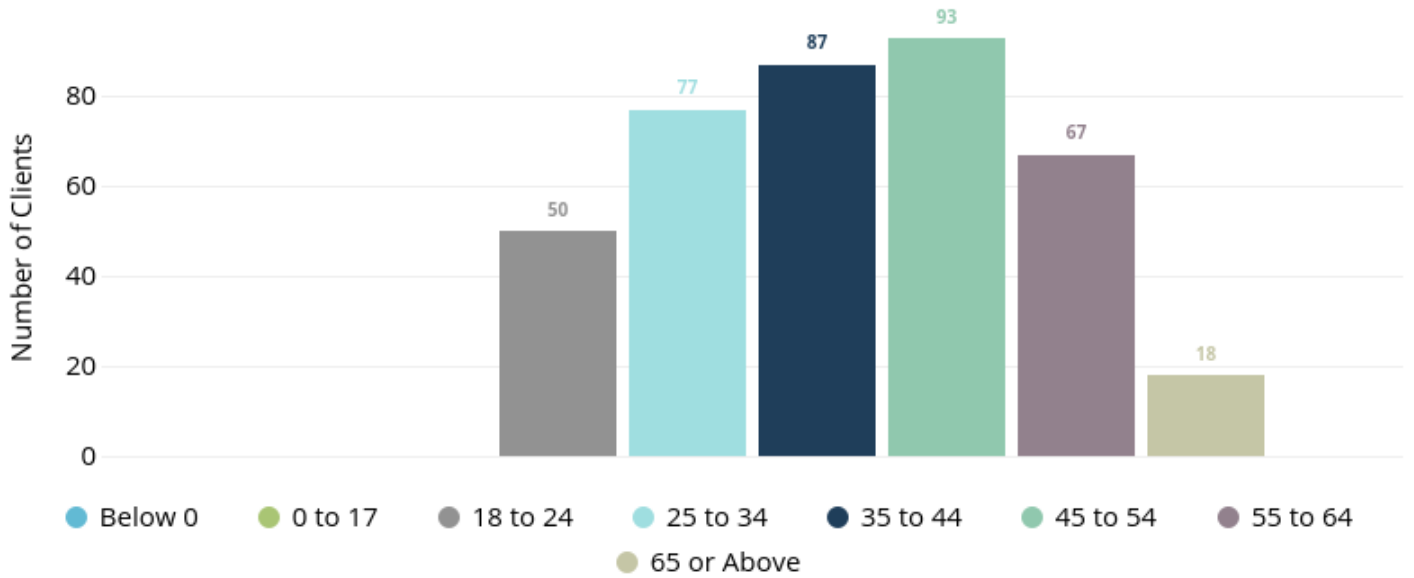


Veterans Assessed (past 30 days).

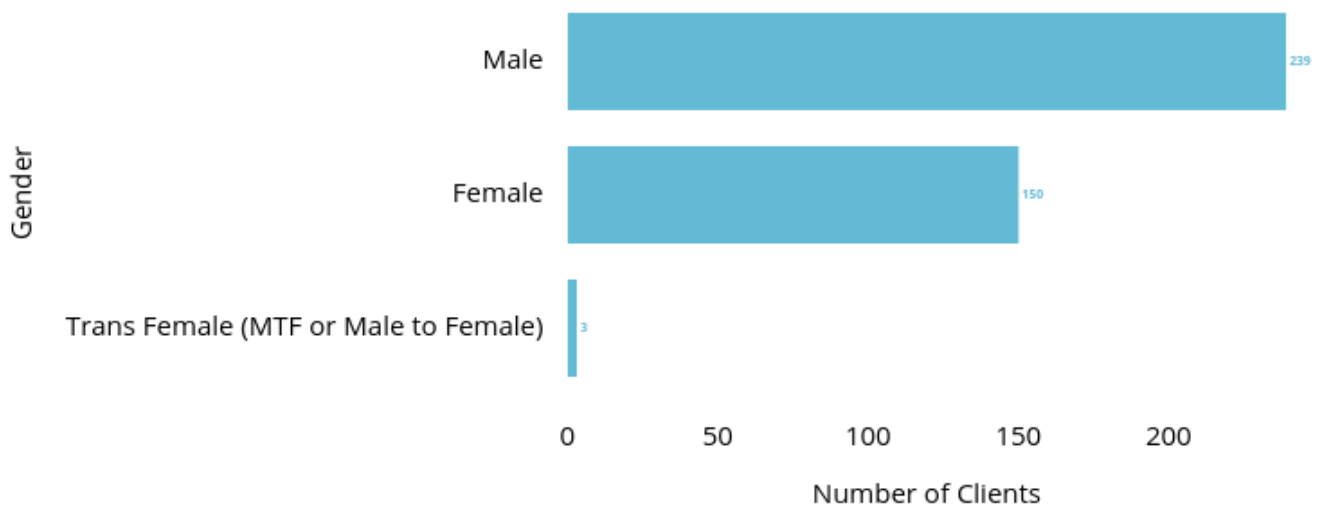
56

Veterans Assessed (past 30 days).

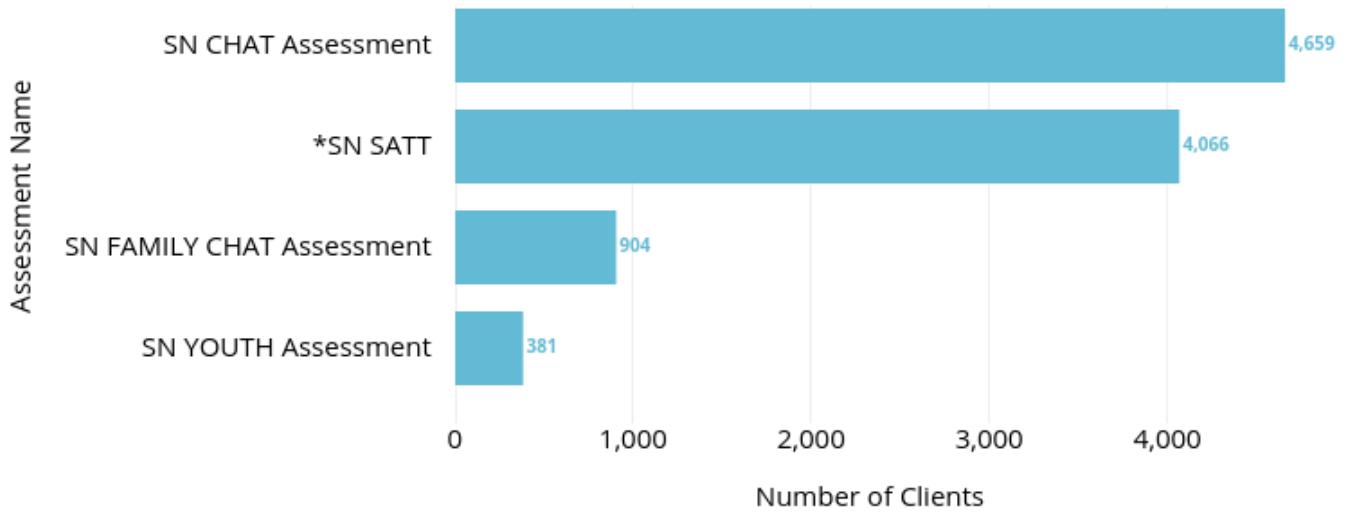
Age Tier of Clients Assessed (past 30 days).



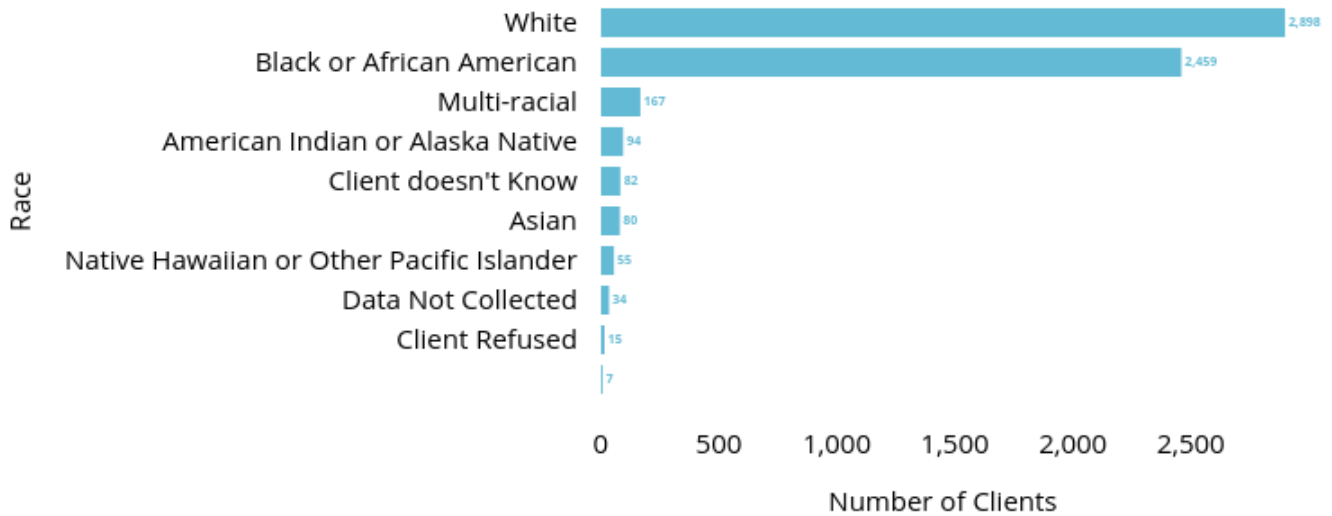
Gender of Clients Assessed (past 30 days)



2018 Completed Assessments by Type.



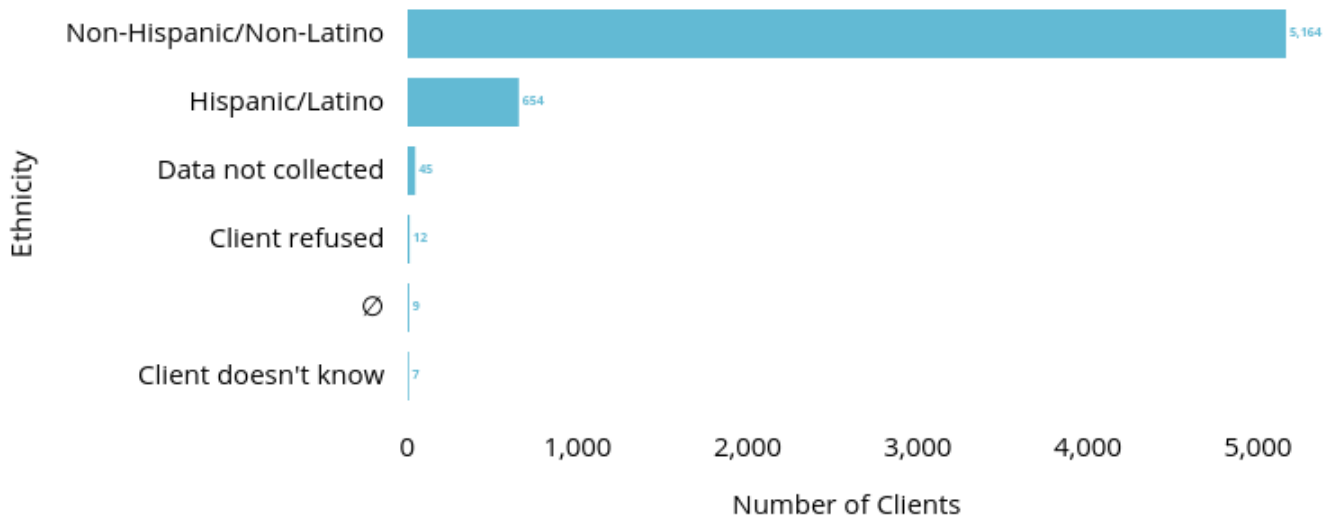
2018 Race of Clients Assessed



2018 Total Assessments.

6,161
2018 Total Assessments.

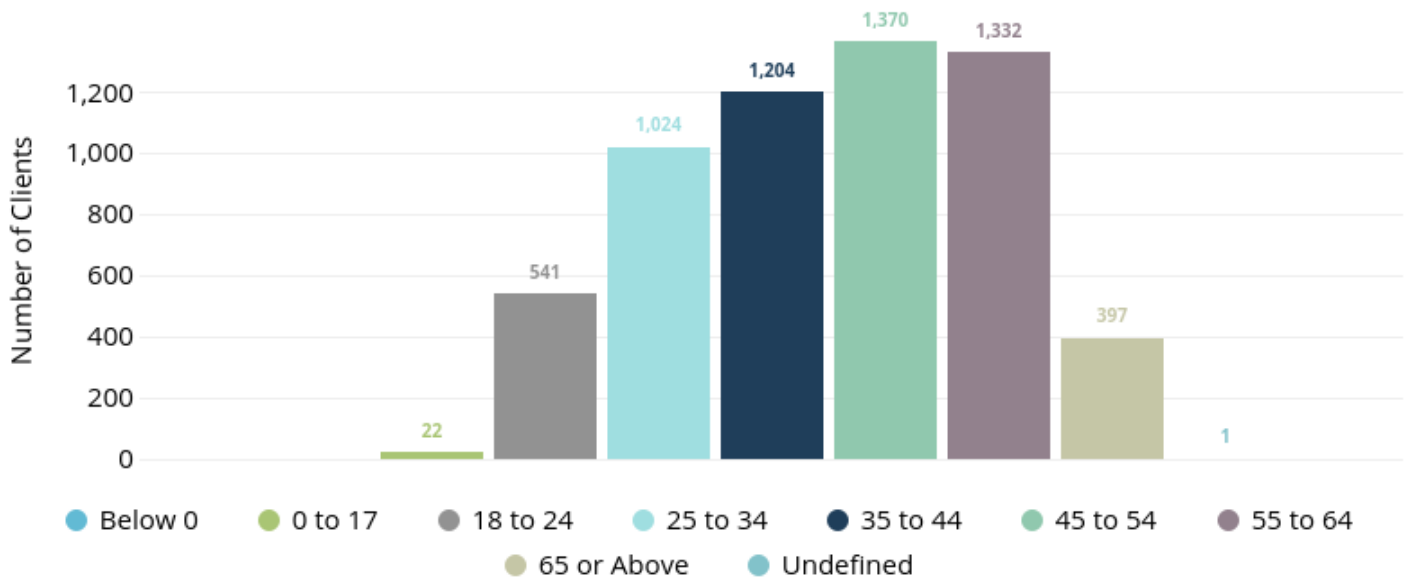
2018 Ethnicity of Clients Assessed



2018 Veterans Assessed.

1,146
2018 Veterans Assessed.

2018 Age Tier of Clients Assessed.



ASSESSMENT ACTIVITY DURING CALENDAR YEAR 2018 (YTD)

2018 Gender of Clients Assessed

