

**SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD  
MEETING MINUTES  
March 14, 2019**

**In attendance:** Kathi Thomas-Gibson, Co-Chair, Government, City of Las Vegas  
Emily Paulsen, Co-Chair, Advocate, Nevada Homeless Alliance  
Arash Ghafoori, Co-Vice Chair, Social Service Provider, Nevada Partnership for Homeless Youth  
Amie Duford, Healthcare Provider, Touro University Nevada  
Annie Wilson, Law Enforcement, Las Vegas Metro Police Department  
Carlton Craig, University, UNLV  
Erin Kinard, Health Care Provider  
Hassan Chaudhry, Affordable Housing, Nevada HAND  
Janet Quintero, Alternate, United Way of Southern Nevada  
Jennifer Huse, Alternate, Mental Health Provider, Southern Nevada Adult Mental Health Services  
Joycelyn Jackson, Alternate, Homeless or Formerly Homeless  
Jon Stevenson, Emergency Medical Services, Las Vegas Fire and Rescue  
Kena Adams, Advocate, Indian Voices  
Meg Pike, School District, Clark County School District  
Michael Pawlak, Government, Clark County Social Service  
Peter McCoy, Veteran Service Provider, Veterans Administration  
Phil Washington, Faith-Based  
Rick Damian, Government, City of North Las Vegas  
Stacy DiNicola, Government, City of Henderson  
Troy Oglesbee, Faith-Based, Save A Life

**Absent:** Alletha Muzorewa, Workforce Investment, Workforce Connections  
Chad Williams, Public Housing Authority, Southern Nevada Regional Housing Authority  
Genese Jones-Torrence, Social Service Provider, S.A.F.E. Nest  
Julie Calloway, Government, City of Boulder City  
Lora Picini, Business, Caesars  
Robert Dawson, Social Service Provider, Catholic Charities of Southern Nevada  
Shalimar Cabrera, Veteran Service Provider, U.S. Vets-Las Vegas

**Agenda Item 1. Call to order, notice of agenda compliance with the Nevada Open Meeting Law.**

The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 2:03 p.m., on Thursday, March 14, 2019, at United Way of Southern Nevada, 5830 W. Flamingo Road, Las Vegas, Nevada, 89103.

**Agenda Item 2. Public Comment.**

Peter McCoy, Veterans Administration shared the Veterans Stand Down hosted by U.S. VETS – Las Vegas will be held on April 17, 2019 from 8 am – 5 pm at Big League Dreams Sport Park, 3151 E. Washington Ave. Veterans can pre-register on 3/26, 3/29, 4/9 at U.S. VETS, 525 E. Bonanza Road, 8 am – 12 pm. For general questions, visit the webpage at [www.usvetsinc.org/lasvegas](http://www.usvetsinc.org/lasvegas).

**Agenda Item 3. Approval of the Agenda for March 14, 2019; for possible action.**

A motion was made to approve the agenda. The motion was approved.

**Agenda Item 4. Approval of the Minutes from the February 14, 2019 meeting; for possible action.**

The recorder stopped during the meeting due to a technical glitch, abbreviated minutes provided.  
A motion was made to approve the minutes. The motion was approved.

**Agenda Item 5. Update by co-chairs on recent activities of the Steering Committee; for possible action.**

Emily Paulsen, Nevada Homeless Alliance, updated they have reviewed the recommendations from the collaborative applicants and have assigned working groups to take on that work.

**Agenda Item 6. Recommendations by the Steering Committee for Chairpersons for the Monitoring and ad-hoc Homeless Trust Fund working groups; for possible action.**

Emily Paulsen, Nevada Homeless Alliance, presented the following recommendations - Mae Worthy-Thomas and Lora Picini champions of the Ad-Hoc Homeless Trust Fund, Rick Damian champion for the Monitoring Working Group.

A motion was made to approve the recommendations. The motion was approved.

**Agenda Item 7. Recommendations by the Steering Committee on assignment of tasks to working groups towards improving CoC performance; for possible action.**

Emily Paulsen, Nevada Homeless Alliance, provided the following recommendations by working group: annually conduct anti-discrimination training-Planning; implement a CoC-wide anti-discrimination policy-Governance to establish policy and monitoring group to enforce policy; implement discharge policy to ensure those exiting systems of care are not discharged onto the street-Youth to implement for youth, Coordinated Entry to implement for all other populations; strategy to address the unique needs of unaccompanied youth under 24-ongoing with Youth; establish homeless admissions preference with Southern Nevada Regional Housing Authority: Housing subgroup; all beds in community are captured in HMIS-Data and Systems Improvement.

A motion was made to approve the recommendations. The motion was approved.

**Agenda Item 8. Presentation by Clark County Social Service on the outcomes of the Emergency Shelter Learning Collaborative that was facilitated by the National Alliance to End Homelessness; for possible action.**

Catherine Huang Hara, Clark County Social Service, provided an overview Emergency Shelter Learning Collaborative. The Emergency Collaborative is an opportunity for shelters to make changes in the way they operate and improve their outcomes alongside their peers while being supported by training and technical assistance from national experts and their community leaders.

Who Participated - Clark County Social Service, Jurisdictional Funders and Community Leaders and Shelters; Catholic Charities Las Vegas Rescue Mission/Family Promise, SafeNest, The Salvation Army, The Shade Tree and Help of Southern Nevada/Shannon West Homeless Youth Center. Timeline for Learning Collaborative – May; Initial training: Day-long Workshop “Best Practices in Emergency Shelter”), Pre-Work Submission of Information and Action Session: Day-long Workshop. June-August -Action Period; Regular internal team meetings, Monthly data metrics submission and Remote and in-person technical assistance. September-January 2019; Housing Challenge Period: Ramp up work done during Action Period in order to make significant improvements in key outcomes (length of stay, exits to permanent housing, etc.). WHAT was accomplished - Shifted the Goal of Emergency Shelter; Shifted to a Low-barrier and Housing-focused Emergency Shelter Model in Southern Nevada, Implemented Best Practices, Re-tooled the Rules, Built Staff Capacity, Used Data to Set Performance Goals and Collected Emergency Shelter Outcome Metrics. Total Housed in Southern Nevada in 100 Days, 181 households. The learning collaborative collectively reported increasing their exits to permanent housing by 200%.

**Agenda Item 9. Presentation by the Nevada Homeless Alliance on the outcomes of the 2018 Fall Project Homeless Connect; for possible action.**

Kate Royer, Nevada Homeless Alliance shared the outcome of Project Homeless Connect held on November 20, 2018. Served 2,500 individuals; 128 participating organizations/departments; 115 service booths; 689 community volunteers. Outreach - 366 transported to the event by HELP of Southern Nevada. Housing & Coordinated Entry -170 housing assessments, 118 housing wait list check-ins, 10 permanent housing placements, 3 transitional housing placements, 19 emergency housing/shelter placements. Community Resources - 44 assisted with SNAP applications or redeterminations, 23 assisted with Medicaid applications or redeterminations, 24 EBT cards issued same day, 15 social security cards issued, 40 assisted w/with birth certificate and/or Nevada State ID recovery, 46 provided food pantry assistance, 145 bus passes (non-medical). Clark County Social Service - 147 received financial assistance with rent and/or utilities, 198 assisted with information, referrals, and/or follow-up appointments. Seniors - 59 enrolled in meal programming. Youth & Young Adults - Assistance available included hygiene kits, shelter placement, employment referral and job training enrollment, and more. Veterans - 16 assisted with Veterans Benefits Administration claims. Mental Health & Recovery - 97 provided drug and/or alcohol support, 21 appointments for additional/ongoing support. Job Readiness - 145 provided with business attire, 462 received same day employment support, information, and/or referrals, 6 enrolled in job training programs, 16 appointments for additional/ongoing employment support. Families with Children - 46 enrolled in families with children programming such as WIC, Head Start, and parenting classes. Medical, Dental, & Vision - 189 medical screenings, 93 vaccinations, 7 mammograms, 223 vision screenings, 64 pairs of frames/reading glasses, 14 hearing screenings, 28 bus passes (medical), 53 HIV tests, 30 Hepatitis C tests, 75 doses of overdose reversal drug, 186 received contraceptives, 105 dental screenings, 83 fluoride varnishes, 228 toothbrushes/toothpaste, 77 appointments for additional/ongoing medical, dental, or vision care. Legal Aid & Courts - 25 received tax services, 72 assisted with legal information, 9 intakes by America Civil Liberties Union, 70 assisted by North Las Vegas City Attorney’s Office, 22 assisted by District Attorney Family Support Division, 72 assisted with disability related claims, 157 assisted by Las Vegas Justice Court, 268 assisted by Las Vegas Municipal Court. Pets - 112 pets served, 240 pounds of food, 72 pets vaccinated, 12 spay/neuter (free of charge) appointments. Connect Store - 920 bottoms, 1,406 shirts/sweaters/coats, 802 hats/scarves/gloves, 1,227 pairs of socks, 228 pairs of shoes, 1,336 hygiene kits (from various sections throughout event), 412 blankets, 492 food bundles, 176 boxes of diapers/toiletries. Spiritual Care - 412 bibles. 1,536 hot meals were served and 280 haircuts were provided. Guest Exit Survey - 86% reported receiving services they would not have otherwise, 89% reported feeling better about their physical wellness, 92% reported receiving everything they needed, 92% reported location was accessible.

Upcoming Pop-Up PHC; March 19th, 10:30 am – 1:30 pm at The Salvation Army, 35 West Owens Avenue. April 16th, 11:00 am – 2:00 pm at Shadow Hills Downtown, 700 East Saint Louis Avenue. Family Connect May 15th, 2:00 pm – 7:00 pm at Cambridge Recreation Center, 3930 Cambridge Street.

**Agenda Item 10. Questions and answers regarding reports from the Board working groups (Community Engagement, Coordinated Entry, Data & Systems Improvement, Evaluation, Monitoring, Planning, Youth)**

No questions were asked.

**Agenda Item 11. Receive an update from each board member regarding relevant activities within their respective organizations relating to homelessness.**

Michele Fuller-Hallauer, Clark County Social Service, announced that HUD released the FY 2018 YHDP NOFA. \$75 million in funding will be awarded through this NOFA to up to 25 communities (8 of which will be rural). The Youth Homelessness Demonstration Project is a funding opportunity to bring resources to the community to address youth homelessness. The deadline for submissions is May 15, 2019. We will need to ask the board for approval to submit at the May meeting.

A motion was made to give the collaborative applicant permission to apply for the Youth Homelessness Demonstration Project. The motion was approved.

Meg Pike, Clark County School District, reported the 100 day challenge on Youth Homelessness ended March 6<sup>th</sup>. We had a goal in multiple parts; the first part was our team would work to prevent 50 system involved youth from entering homelessness; out of those 50 we prevented 46 youth from exiting into homelessness. The second part of that goal was to house 100 youth experiencing homelessness under age 25; of that 100 we housed 91. The other piece of the goal was 20% of those 100 housed would be with new and innovative housing solutions, we are at 10%.

Emily Paulsen, Nevada Homeless Alliance, shared the Statewide Homeless and Call for Housing Justice will be held on March 25<sup>th</sup>. Speakers from across the state will talk about the need for housing justice. March 26<sup>th</sup> is Housing & Homelessness Awareness Day.

Michael Pawlak, Clark County Social Service, shared we are continuing to trend up in our ability to apply for and secure additional funding on behalf of COC, however, we trended down on our score in terms of our national competitiveness. Last year we were well above that medium score, this year we were below. HomeBase is going to work with us to help us strategically address where we missed the points.

**Agenda Item 12. Public Comment**

No public comment

**The meeting adjourned at 3:08 p.m.**