



## Working Group Report to the Board April 2019

**Working Group:** Coordinated Entry Working Group (CESWG)

**Champion:** Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

**Meeting date, time, and location:** April 16<sup>th</sup> meeting was CANCELED

**Next Meeting on May 21, 2019 (3<sup>rd</sup> Tuesdays) at 1:00 pm at CCSS**

**Moving On Subgroup: April 1, 2019** (1<sup>st</sup> Mondays) at 1:30 pm at CCSS

**Chairs:** Ariana Saunders, CCSS & Sashia Whitmire, WestCare

**Accomplishments - Action Items Completed:**

- Review 100 Day plan: The plan needs to be revised and updated. It may not be a “100 Day” plan moving forward, but the format helps keep the group on track. Plan will be updated for next meeting.
  - Dates will be updated to reflect current work and the need for extended deadlines
  - We will convene a policy and procedures sub work group (like we did with the assessment) to focus on identifying the policies and procedures that are of priority.
  - We need to add developing a plan to roll out the program to providers and train CMs
- Moving On Assessment draft (for approval)
  - A sub group worked on this and decided to move forward with the tool from New York, and incorporate additional items
  - We will request feedback from the larger workgroup by April 22<sup>nd</sup>.
  - Once it is finalized, we will test it with a few programs/clients in CCSS and US Vets programs.
  - Testing will be done via Survey Monkey because it will take some time (and resources) to get it programmed into HMIS
- Survey to be sent to providers to determine how many clients are readily identifiable as ready to “move on” to provide some benchmark data and info to build the assessment, budget, and program structure
- **Next Meeting on May 6, 2019 at 1:30 pm at CCSS**

**Diversion Subgroup: April 2, 2019** (1<sup>st</sup> Tuesdays) at 1:00 pm at CCSS

**Chairs:** Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN

**Accomplishments - Action Items Completed:**

- Update on SSVF projects development of a rapid resolution community plan with VA-funded projects starting on October 1<sup>st</sup>. The plan is in alignment with the diversion pilot. Plan has the following goals:
  - Rapidly resolve the housing crisis for those experiencing first time homelessness
  - Reduce the number of people entering the homeless service system OR increase the number of people who self-resolve or are diverted from homelessness with rapid resolution/diversion services
  - Increase the flexible resources available to the COC to reach Goals #1 /#2.
- Training Review Team met and reviewed some best practice options from Cleveland Mediation Center and the National Alliance or OrgCode. SSVF providers are meeting in Los Angeles, so will provide and update at next meeting.
- Research for diversion pilot includes data review of assessment sites with most assessments completed. Securing sites for the pilot includes inviting agency directors/managers to the next meeting. Development in Clarity is minimal. HMIS training to be done by September 1<sup>st</sup>, with soft launch on September 15<sup>th</sup>.
- Flexible Funding may be available by October 1<sup>st</sup> to align with the timeline of rapid resolution. Determination is still to be made on who can manage the funds.
- Next steps include adding managed care organizations to plan and seeking info from Connecticut Coalition to End Homelessness.
- **Next Meeting on May 7, 2019 at 1:00 pm at CCSS**

**Coordinated Entry Task Force: April 9, 2019** (2<sup>nd</sup> Tuesdays) at 1:00 pm at CCSS

**Chairs:** Marisa Cervantes, LSSN & Mindy Torres, HOSN

**Accomplishments - Action Items Completed:**



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- Received an update on the Joint Housing Working Group, which reports to Planning: Navigation Team is developing a project towards landlord retention and will look at best practices in other communities. Group is also developing tenancy training. That team is meeting April 15<sup>th</sup> 11:00 am-12:30 pm at CCSS.
- Reviewed Looker Reports on current clients on the queue: 1797 total, 724 chronic homeless, 455 non-chronic adults with income while 579 have no income. More detail is needed on reason for denials, as not all providers are including that in the notes.
- Discussion of coordinated entry concerns, related to vacancies, selecting the correct assessment for household type, and contact information for locating clients.
- Update was given on CCSS STAR TH-RRH project, with the goal of service 96-105 clients per year.
- Reviewed and case conferenced regarding 10 clients on the Hot List
- **Next Meeting on May 14, 2019 at 1:00 pm at CCSS**

**Coordinated Outreach Subgroup: April 25, 2019** 1:00-2:30 pm (3<sup>rd</sup> Thursdays) at CCSS

**Chairs:** Catherine Huang Hara, CCSS & Louis Lacey, HOSN

**Accomplishments - Action Items Completed:**

- Received a presentation from UNLV on water quality in washes where they would like to partner with outreach teams to survey clients and areas of concern. Informed UNLV that Touro University also recently had a similar project in relation to infectious disease. HELP of Southern Nevada offered to make contact to make a future plan.
- Discussed bringing back quarterly outreaches and gaining involvement from other teams.
- VA shared latest a good low income housing list.
- Announced reminders for future events:
  - Southern Nevada Homelessness Continuum of Care Board Meeting: May 9<sup>th</sup> 2:00 pm
  - Family Connect: May 15<sup>th</sup> 2:00-7:00 pm at Cambridge Recreation Center, 3930 Cambridge St, Las Vegas
    - HELP of Southern Nevada will be performing F-CHATS, locate families and bring them inside
- **Next Meeting on May 16, 2019 at 1:00 pm at CCSS**