



## **NOTICE OF MEETING AND AGENDA** **SOUTHERN NEVADA HOMELESSNESS** **CONTINUUM OF CARE BOARD**

**NOTICE IS HEREBY GIVEN** that a meeting of the Southern Nevada Homelessness Continuum of Care Board has been called and will be held at **2:00 p.m. on Thursday, May 9, 2019** in the **Board Room** at the **United Way of Southern Nevada, 5830 W. Flamingo Road, Las Vegas, Nevada 89103** to consider the following:

1. Call to Order; notice of agenda compliance with the Nevada Open Meeting Law.
2. Public Comment — *No action may be taken upon a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action may be taken. Comments will be limited to three minutes.*
3. Approval of the Agenda for May 9, 2019; for possible action.
4. Approval of the Minutes from the April 11, 2019, 2019 meeting; for possible action.
5. Update by co-chairs on recent activities of the Steering Committee; for possible action.
6. Presentation by the Youth Working Group on the status of responding to the FY 2018 Youth Homelessness Demonstration Program (YDHP) Notice of Funding Availability (NOFA) and approval for the collaborative applicant to submit the application; for possible action.
7. Presentation by HomeBase on the evaluation of coordinated entry; for possible action.
8. Presentation by Clark County Social Service on their strategic response to support Southern Nevada's Plan to End Homelessness; for possible action.
9. Presentation by co-chairs on state legislation related to homelessness and affordable housing with discussion on interim strategies to build education and awareness; for possible action.
10. Discussion on moving to electronic board packets; for possible action.
11. Update from the collaborative applicant on reassignment of two CoC-funded projects; for possible action.
12. Update from the collaborative applicant on relevant business for consideration by the Board; for possible action.
13. Questions and answers regarding reports from the Board working groups (Community Engagement, Coordinated Entry, Data & Systems Improvement, Evaluation, Monitoring, Planning, Youth)—*Continuum of Care and Board members may ask questions related to Working Group Reports posted with the agenda. Comments made cannot be acted upon, but may be placed on a future agenda for consideration by the Board.*
14. Receive an update from each board member regarding relevant activities within their respective organizations relating to homelessness—*Board members may speak on any item under this section of the agenda. Members may comment on matters including, without limitation, future agenda items, upcoming meeting dates, and meeting procedures. Comments made cannot be acted upon or discussed at this meeting, but may be placed on a future agenda for consideration by the Board.*
15. Public Comment — *No action may be taken upon a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action may be taken. Comments will be limited to three minutes.*

**Please be aware of the following: items on the agenda may be taken out of order; the Board may combine two or more agenda items for consideration; the Board may remove an item from the agenda or delay discussion relating to an item on the agenda at any time; and the Board may impose a time limit for speaking on an item on the agenda where public comment or testimony is allowed.**

**The United Way of Southern Nevada is accessible to individuals with disabilities. With 24-hour advance request, a sign language interpreter may be made available (TDD (702) 385-7486) or Relay Nevada toll free (800) 326-6868, TT/TDD.**

**Dated:** May 2, 2019

Agenda materials are available upon request by contacting Catherine Huang Hara at [c3h@clarkcountynv.gov](mailto:c3h@clarkcountynv.gov) or (702) 455-5623

This meeting has been properly noticed and posted at the following locations:  
Clark County Government Center, 500 S. Grand Central Parkway, Las Vegas, NV  
City of North Las Vegas, 2250 Las Vegas Boulevard North, North Las Vegas, NV  
City of Boulder City, 401 California Street, Boulder City, NV  
City of Henderson, 240 S. Water Street, Henderson, NV  
City of Las Vegas, 495 S. Main Street, Las Vegas, NV  
[www.HelpHopeHome.org](http://www.HelpHopeHome.org)



**SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD  
MEETING MINUTES  
April 11, 2019**

**In attendance:** Emily Paulsen, Co-Chair, Advocate, Nevada Homeless Alliance  
Arash Ghafoori, Co-Vice Chair, Social Service Provider, Nevada Partnership for Homeless Youth  
Annie Wilson, Law Enforcement, Las Vegas Metro Police Department  
Carlton Craig, University, UNLV  
Hassan Chaudhry, Affordable Housing, Nevada HAND  
Lavonne Atkins, Mental Health Provider, Southern Nevada Adult Mental Health Services  
Mandy Martin, Alternate, Business, Las Vegas Sands  
Meg Pike, School District, Clark County School District  
Michael Pawlak, Government, Clark County Social Service  
Peter McCoy, Veteran Service Provider, Veterans Administration  
Phil Washington, Faith-Based  
Rick Damian, Government, City of North Las Vegas  
Robert Dawson, Social Service Provider, Catholic Charities of Southern Nevada  
Shalimar Cabrera, Veteran Service Provider, U.S. Vets-Las Vegas  
Stacy DiNicola, Government, City of Henderson  
Sylvia Davis, Alternate, Social Service Provider, S.A.F.E. Nest  
Taylor Hough, Alternate, Healthcare Provider, Touro University Nevada

**Absent:** Alletha Muzorewa, Workforce Investment, Workforce Connections  
Chad Williams, Public Housing Authority, Southern Nevada Regional Housing Authority  
David Slattery, Emergency Medical Services, Las Vegas Fire and Rescue  
Erin Kinard, Health Care Provider  
Jennifer Harris, Homeless or Formerly Homeless  
Julie Calloway, Government, City of Boulder City  
Kathi Thomas-Gibson, Co-Chair, Government, City of Las Vegas  
Kena Adams, Advocate, Indian Voices  
Stavan Corbett, United Way of Southern Nevada  
Troy Oglesbee, Faith-Based, Save A Life

**Agenda Item 1. Call to order, notice of agenda compliance with the Nevada Open Meeting Law.**

The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 2:08 p.m., on Thursday, April 11, 2019, at United Way of Southern Nevada, 5830 W. Flamingo Road, Las Vegas, Nevada, 89103.

**Agenda Item 2. Public Comment.**

No public comment.

**Agenda Item 3. Approval of the Agenda for April 11, 2019; for possible action.**

A motion was made to approve the agenda. The motion was approved.

**Agenda Item 4. Approval of the Minutes from the March 14, 2019 meeting; for possible action.**

The recorder stopped during the meeting due to a technical glitch, abbreviated minutes provided.  
A motion was made to approve the minutes. The motion was approved.

**Agenda Item 5. Update by co-chairs on recent activities of the Steering Committee; for possible action.**

Emily Paulsen, Nevada Homeless Alliance reminded that copies of the materials and PowerPoint presentation that will be presented at the meetings should be sent to Catherine Huang Hara a full week in advance so that they can be included in the posting for the meeting. The Steering committee agrees to include a standing agenda item that will allow the Collaborative Applicant to present and take possible action on emerging issues. The Ad Hoc Homeless Trust Fund group will receive direction from and report progress to the Planning Working Group. The Steering Committee also had discussion on making materials for the Board Meetings available electronically and no longer in print. If this change occurs, materials will be posted online at [helphopehome.org](http://helphopehome.org). This will be discussed further at the May Board meeting.

**Agenda Item 6. Presentation by the collaborative applicant on the debrief provided by U.S. Department of Housing and Urban Development (HUD) on consolidated applications for the 2018 Continuum of Care competition; for possible action.**

Danita Osborne-Morris, Clark County Social Service, reported that the CoC has been working with HomeBase since the beginning of this process and they have agreed to do a full deep dive into the local process and into the application to figure out how to improve scores moving forward. The 2018 Overall CoC Competition Breakdown for all CoC's - highest score 190 out of 200; lowest score 47.75; median score 160 and the weighted mean score for all CoC's was 166.75 and we scored 156.75 as a community. The weighted mean score is the mean CoC score based on annual renewal demand for all CoC's. 2018 CoC Scoring Summary - Part 1: CoC Structure and Governance we scored 40.25 out of 52, last year we scored 35 out of 50. Part 2: Data Collection and Quality we scored 39 out of 49, last year we scored 40.5 out of 46. Part 3: CoC Performance and Strategic Planning we scored 66.5 out of 77, last year we scored 72 out of 82. Part 4: Cross-Cutting Policies, we scored 11 out of 22, last year we received a full score. HomeBase has been reviewing all of our previously used materials, scoring and ranking tools, as well as our scoring and ranking policies and procedures. The initial recommendation is around ensuring that our project ranking and selection speaks to questions 1E-1 and 1E-2 to our application. In these questions we lost a total of 10 points that they felt we could receive just by altering our process, by changing our policies and procedures, and our scoring and ranking tools. We need to increase transparency and objectivity, clarification around community priorities, avoid scoring new and first year renewals on data and monitoring, score new applications solely on merit, projects serving severe needs and vulnerabilities, revision of appeals process and larger competition strategy. Transparency and objectivity - recommendation for changing this was to increase consistency across documents, to ensure that our policies and procedures mirrored our scoring tools, adjust the language to better reflect best practices, edit the criteria to be more specific and objective and update the processes around the treatment of DV projects and new and renewal projects. Community priorities recommendations - Describe priorities for current year up front, must be clear and consistent, must be easily understood for the public, applicants and HUD and make evident what the community wants to strategically prioritize using HUD CoC Dollars. New project scoring recommendations - Allow any first-year renewal project without a full year's worth of data to be placed at the bottom of tier 1, ensure P&P changes are made to reflect this methodology and clearly and objectively describes how any why renewal projects with less than 12 months are treated to ensure fairness and manufactured scores should not be used to score new projects. Expectations for FY2019 - YHDP Projects rolling into CoC Renewals; DV Bonus Projects renewal and 2nd Round of DV Bonus. YHDP \$75 million; Currently open and due in May and 4th Round of YHDP expected based on Congress appropriations.

Arash Ghafoori, Nevada Partnership for Homeless Youth suggested when you present on this, can you present it in a table with a column that shows what the old was and a column that shows what the new was as opposed to just describing it.

**Agenda Item 7. Update by the Evaluation Working Group on the 2019 local Continuum of Care Competition, and approval of the Scoring and Ranking Policies and Procedures; for possible action.**

Catherine Huang Hara, Clark County Social Service updated that they are working on an assumption that the NOFA will release at the beginning of May with access to E-snaps, which is the application portal used to submit applications. We received the grant inventory worksheet on Monday to review and are due to return that by next Wednesday. We are anticipating posting the local application for renewal projects by April 16th. On April 29<sup>th</sup> HomeBase will be hosting two different technical assistance sessions for applicants to attend. It's expected that all renewal and potential new applicants attend that training; with the registration for the sessions an account will be created for you to have access to Presto, which is the online application portal for this year. A copy of the scoring and ranking policies and procedures was provided, a markup version is available which has the redline edits of what occurred.

Ms. Paulsen asked how you will project outcomes for those agencies that don't have a full 12 months.

Ms. Huang Hara stated that outcomes are not being projected for these projects. Because they are first-time projects, they are being provided an opportunity to perform and they will only be scored based upon their applications.

Ms. Paulsen and Mr. Ghafoori expressed concerns about the policies and procedures scoring tool not being clear, concise and transparent.

A motion was made to approve the Scoring and Ranking Policies and Procedures. Emily Paulsen, opposed; Arash Ghafoori, abstained. The motion was approved.

**Agenda Item 8. Approval of the policies and procedures for the Monitoring Working Group; for possible action.**

Item tabled.

**Agenda Item 9. Presentation by the Southern Nevada Leadership Team on the outcomes of the 100-Day Challenge on Youth Homelessness; for possible action.**

Meg Pike, Clark County School District, provided an update on the outcomes of the 100 day challenge. Timeline: Orientation was held in October 2018 where Community leaders came together with HomeBase to commit to the challenge and identified those key areas that are lacking in our system for serving youth in the homeless situations. November 2018 - Launched workshop, we traveled to Miami and identified a concrete goals and assigned roles. Goal/Sub Goal - In 100 days we will prevent 50 system-involved youth from entering homelessness and house 100 youth under the age of 25 with new and/or innovative housing solutions. We broke that into sub goals of collecting data, housing and prevention. Amended Goal - In 100 days we will prevent 50 system-involved youth from entering homelessness and house 100 youth under the age of 25. 20% of those youth will be housed with new and/or innovative housing solutions. The challenge was complete March 6th. 46 out of the 50 system-involved youth were prevented from entering into homelessness. 91 out of the 100 youth experiencing homelessness under the age of 25 were housed. 10% of the 20% of the youth

housed were with new and/or innovative housing solutions. What worked - Collaboration among systems, case conferencing, increased landlord engagement and consolidation of housing resources for youth. What didn't work – Youth matching mixers, youth unwilling to leave current program and not enough youth were willing to live with a roommate. Next Steps – Youth Collaboration, Standardized Case Management Training, Resource Sharing and Diversified and Flexible Funding.

**Agenda Item 10. Update by the Youth Working Group on the FY 2018 Youth Homelessness Demonstration Program (YDHP) Notice of Funding Availability (NOFA); for possible action.**

Danita Osborne-Morris, Clark County Social Service, provided an update on YHDP Round 3. Awards - The minimum award per community will be \$1 million and the maximum award will be \$15 million. In previous rounds, communities of our size of population have received between four and six million dollars in funding. Projects - The awarded projects will be for an initial 2 years grant term. Planning Projects will be for 1 year terms and are non-renewable. During the past year, YAC has been engaged in many significant projects including but not limited to the development of the plan, development of training materials for the annual youth count, the 100 day challenge, the Housing Summit and the Youth Summit. Timeline – CoC Board Approval May 9, 2019; Awards announced August 15, 2019; Coordinated Community Plan December 15, 2019. Our Goal – By utilizing the feedback we received on our Round 2 application, along with the general debrief from Round 1, our goal is to be in the top 8 highest scoring communities for the non-rural category.

**Agenda Item 11. Presentation by Clark County School District on Title I Homeless Outreach Program for Education (HOPE); for possible action.**

Meg Pike, Clark County School District, presented that CCSD is the fifth largest School District in the nation and personnel has over 42,000 employees. For McKinney-Vento Local Education Liaison, there are 2 Title I HOPE Coordinators, 8 Title I HOPE Support Staff and 4 Title I HOPE Project Facilitators. The Title I Homeless Outreach Program for Education of the Clark County School District works to remove barriers for homeless students to enroll in school and educate school and community agency personnel, parents, and unaccompanied youth of the educational options under McKinney-Vento federal law. The McKinney-Vento Homeless Assistance Act defines children and youth who lack a fixed, regular, and adequate nighttime residence as homeless. Last year, there were over 15,000 students identified as homeless and this year 13,487 students have been identified.

**Agenda Item 12. Update from the collaborative applicant on relevant business for consideration by the Board; for possible action.**

No updates were given

**Agenda Item 13. Questions and answers regarding reports from the Board working groups (Community Engagement, Coordinated Entry, Data & Systems Improvement, Evaluation, Monitoring, Planning, Youth)**

No questions were asked

**Agenda Item 14. Receive an update from each board member regarding relevant activities within their respective organizations relating to homelessness**

Shalimar Cabrera, U.S. Vets-Las Vegas shared, the Veterans Stand Down will be held on Wednesday, April 17th at Big League Dreams 3151 E. Washington from 8 am – 5 pm.

**Agenda Item 15. Public Comment**

No public comment

**The meeting adjourned at 4:10 p.m.**



**SNH CoC Steering Committee  
Meeting Minutes  
04/17/2019  
Las Vegas City Hall**

**Present:** Emily Paulsen, Kathi Thomas-Gibson, Michele Fuller-Halluaer, Arash Ghafoori, Rick Damian, Mike Pawlak, Stacy DiNicola, Meg Pike.

**New Business:**

**I. Set Agenda for May CoC Board Meeting**

- i. Authorization for the Collaborative Applicant to submit an application for YHDP on behalf of the SNHCoC.*
- ii. Approval of the Monitoring Working Group Policies and Procedures*
- iii. Presentation by Homebase on the Evaluation of Coordinated Entry*
- iv. Presentation from Clark County Social Service on the Strategy for Homeless Initiatives Funding*
- v. Presentation on State legislation related to homelessness and affordable housing and discussion on interim strategies to build education and awareness (presented by Emily and Kathi)*
- vi. Discussion on moving to electronic board packets for meetings*
- vii. Update from the Collaborative Applicant on the reallocation of a CoC Project.*

**II. Working Group Policies and Procedures**

- i. Steering Committee recommendations for Governance:*
  - *Each working group should establish policies and procedures (P&Ps) specific to the groups functions by October 2019, if not already established. P&Ps will not be standardized across groups.*
  - *Review/Board Approval:*
    - *Working Groups should post the P&Ps for public comment for 30 days on HelpHopeHome.org. Board Members and CoC Members should be notified of the posting.*
    - *Following the 30-day public comment period, the working group should review all feedback and determine if any changes to the P&Ps should be made.*

- *Following revisions, the Working Group Chair should present the feedback and revisions made to the SNHCoC Board with explanation for why feedback has been incorporated or not.*
- *The Board will vote to approve, revise, or reject the P&Ps.*
- *Annual review*
  - *Working Groups should review policies and procedures at least annually, following the aforementioned process for approval.*

### **III. Recommendations from the Data & System Improvement Working Group for the 2019 Census Report**

- *Data and systems working group has discussed issuing a less cumbersome version of the PIT count report that would consist of infographics accompanied by written narratives for explanation and clarification (similar to facts sheets produced by Nevada Homeless Alliance).*

### **IV. Consistency with Board reports and working group meeting minutes for Board packets**



- *Briefly discussed the use of a uniform template for board reports. The group came to a consensus that as long as the information was there, it was not necessary to issue a uniform template.*

### **V. VI: Other:**

- *Last BCC meeting had a discussion regarding next year's upcoming community-wide census. Mike Pawlak recommends the Homeless Census Working Group should collaborate and share data and/or best practices to ensure this hard to reach population is included.*
- *Working groups should determine timeline for starting and completing special projects to improve the CoC performance/consolidated application score. Emily will email chairs to ask them to do so.*

# YOUTH HOMELESSNESS DEMONSTRATION PROGRAM



Request for SNH CoC Board Approval  
May 9, 2019

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## YHDP Round 3 Key Points

- Opportunity announced **March 14<sup>th</sup>**
  - Due on or before **May 15<sup>th</sup>**
- Up to 25 communities will **share \$75 million** in funding
  - At least 8 communities will be rural
  - Funding is determined by a formula that accounts for the population of persons living in poverty and the 2 bedroom FMR for the geographic area.
    - Each YHDP community will be awarded at least \$1 million
  - Awards become part of the CoC annual renewal demand

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## YHDP Community Expectations






Aug 15, 2019 Announcements	Dec 15, 2019 Coordinated Community Plan Submission	Jan 15, 2020 HUD reviews and asks questions	April 15, 2020 Community responds to all of HUD's concerns	May 2020 HUD begins contracting process
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## Our Application

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## What investment was made?

	Last Year	This Year
CCSS Staffing	200+	100+
Community Partner Time	100+	100+
YHDP Team Hours	3,500+ hours	5,630 hours
In-Kind Commitments	\$300,000+	\$357,912+





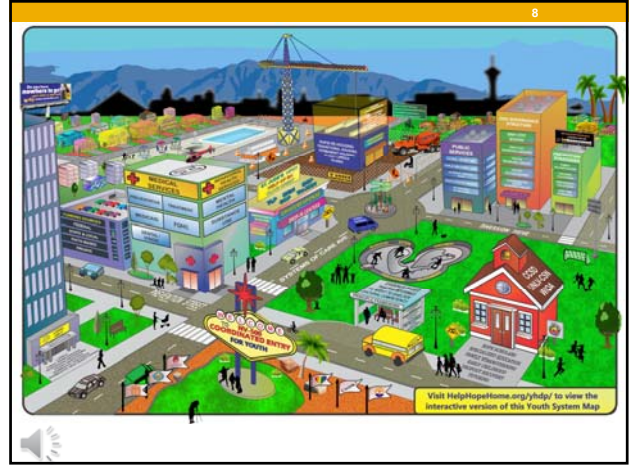
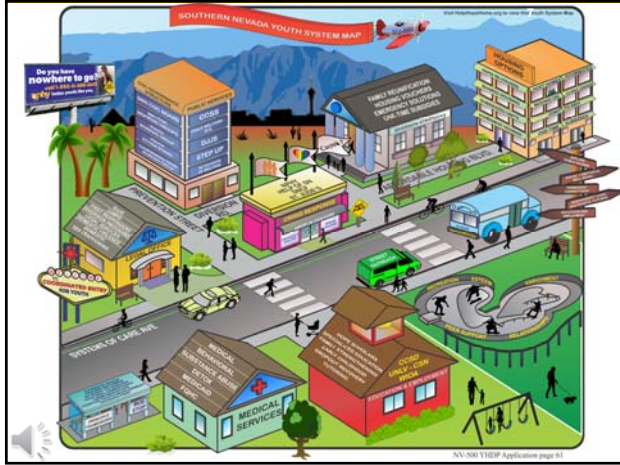


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## YHDP Scores

Category	Maximum Points
Leadership Capacity	20 points
Current Resource Capacity	5 points
Community Need	10 points
Capacity for Innovation	15 points
Collaboration	20 points
Youth Collaboration	10 points
Data and Evaluation Capacity	<u>20 points</u>
	100 points



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### Next Steps

Help Hope Home  
Ending Homelessness in Southern Nevada

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Help Hope Home  
Ending Homelessness in Southern Nevada

## SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE Annual Coordinated Entry System Evaluation Summary

### Background and Methodology

Each Continuum of Care (CoC) that receives CoC and/or ESG Program funding from the US Department of Housing and Urban Development (HUD) is required to develop and implement a centralized or coordinated assessment system, commonly known as “coordinated entry.” Coordinated entry is the community’s process for assessing the vulnerability of all people experiencing homelessness within the CoC to prioritize those most in need of assistance for available housing and services. The goals of coordinated entry are: (1) to increase the efficiency of the local crisis response system, (2) improve fairness in how housing and services are allocated, and (3) facilitate rapid access to services, including housing and mainstream benefits.

In late 2018, the Southern Nevada Homelessness CoC contracted with HomeBase – a HUD technical assistance provider that has worked on issues related to homelessness in Southern Nevada for a decade – to conduct the annual evaluation of the CoC’s coordinated entry system. To inform the evaluation report, HomeBase relied on and reviewed an array of data sources and collection methods including:

- Aggregate HMIS data provided by the community’s HMIS administrators in response to the evaluation framework developed by HomeBase;
- An online survey targeted to all non-consumer stakeholder organizations involved in the Southern Nevada Homelessness CoC coordinated entry system;
- Eight on-site consumer focus groups facilitated by HomeBase staff with clients housed and not yet housed from each of the following subpopulations: single adults, families, youth and transition-aged youth (TAY), and survivors of domestic violence;
- Four on-site provider focus groups facilitated by HomeBase with the following provider groups: CE Working Group, CE Task Force, matchers, and DV provider(s); and
- Coordinated entry governance documents.

HomeBase submitted the final evaluation report to the CoC’s Collaborative Applicant on February 28, 2019. The final report contained analysis and recommendations related to three overarching focus areas: (1) Access; (2) Assessment and Prioritization; and (3) Referral and Placement.

### Key Findings and Recommendations

The full evaluation report contains complete analysis, findings, and recommendations. Recommendations are reproduced in their entirety below. However, certain recommendations are more salient than others and require more immediate attention. We have **emphasized** and provided background on those priority recommendations below as appropriate.

## Access

- Develop strategies to better inform and promote access for clients in remote areas and other populations that utilize coordinated entry at lower rates, including:
  - Conduct regular comparisons of completed assessments and homeless populations data (PIT, etc.) to determine if any populations are disproportionately disconnected from coordinated entry;
  - Develop and distribute targeted marketing tools, such as small cards that clients can keep and share with others, to better inform clients about coordinated entry;
  - Ensure that all coordinated entry resources are available to any large local populations of non-English speakers; and
  - Utilize communication networks among those experiencing homelessness, including utilizing the resources outlined above.
- Address access issues specific to coordinated entry for youth, including:
  - Conduct deep analysis of coordinated entry accessibility for unaccompanied minors; and
  - Ensure that Safe Place sites and school counselors receive consistent training on coordinated entry.
- Ensure staff at all access points are regularly trained on identifying the signs of domestic violence so they can more quickly refer survivors to DV-specific providers

## Assessment and Prioritization

- *[Background: Stakeholders overwhelmingly believe that the current assessment tools in are useful and accurate in assessing client vulnerability, and that the prioritization scheme is prioritizing the most vulnerable clients for interventions as intended. However, there were also widespread concerns about how assessment tools are administered.]* **Implement strategies to improve the consistency and validity of assessments, including:**
  - **Establish a process for the review of re-assessments that occur soon after an original assessment and/or produce an assessment score much different than the original assessment, including establishing a threshold above which a significant score change would trigger case conferencing to understand and address the situation;**
  - **Require all assessors at an organization to complete an annual recertification to continue administering assessments. Recertification might include a review of the organization's previous year assessments to pinpoint any areas requiring discussion or clarity; and**
  - **Consider sanctions for organizations that do not follow established policies and procedures around administering assessments, including temporary loss of assessment privileges.**
- Develop an orientation packet for clients that contains information about what to expect and what is expected after the assessment is complete.


- Set policy on how to prioritize clients who were assessed using previous assessment tools (i.e., VI-SPDAT).
- Consider extending the period of time that is considered by assessment tools (beyond the current three-year period).

## Referral and Placement

- *[Background: Stakeholders also reported satisfaction with the referral process, but HMIS data shows that only about a third of all referrals were accepted during the reporting period. Among referrals that were not accepted, the leading cause was that the referral was not accepted within 30 days so it expired and the client was return to the community queue, followed by no client response, lack of client eligibility for program, and undefined other reasons.]* **Address the very high proportion of referrals that are denied for cause or let expire through a variety of measures, including:**
  - Consider removing referral expiration and requiring that programs check in with a matchmaker before denying referrals;
  - Consider updating the referral denial reasons and providing guidance to agencies receiving referrals regarding when it is appropriate to select a reason. If guidance already exists, failure to comply should be addressed;
  - Encourage providers to add notes that will help the matchmaker for future referrals (for the client or for the program); and
  - Consider adding auto-generated HMIS notices that pop up when referrals are denied and include next steps that users should take if they are still in contact with the client, or if the client returns in the future for services (e.g., making sure contact and assessment information is up-to-date).
- *[Background: HMIS data from several agencies indicate extended periods of time (more than 2-3 works) from referral to enrollment. Providers Indicated that the most common reason for this extended timeframe was mainly due to Issues locating clients referred to the program.]* **Experiment with methods to increase provider ability to locate clients after referral, including:**
  - Consider leveraging outreach teams to contact persons near the top of the community queue before enrollments are made to begin working on documenting eligibility for PSH;
  - Ask additional questions about how to locate client and collect client contact information (i.e., email address, family member or friend who can get a message to client about housing opportunity);
  - To decrease the time between referral and enrollment, consider developing a standard referral location checklist to support providers in finding referred persons; and,
  - Follow written policies about removing clients form queue if they have not checked in within a certain time and update system accordingly.
- Consider conducting a deeper analysis of the factors affecting the PSH CES timeline to answer the following questions:

- Is the recent closure of other PSH projects responsible for the extended timelines from assessment to housing move-in?
- Are referrals held up due to a lack of communication around program openings?
- Are PSH providers appropriately moving on participants who have stabilized to free up capacity to serve more vulnerable clients?
- What is causing delays between enrollment and move-in for project-based PSH participants?
- Support RRH and PSH providers in building capacity around landlord engagement and housing-focused case management.
- Create and implement a strategy for regular review (i.e., quarterly) of referral outcomes to respond to any system challenges and trends.
- Ensure that policies and procedures around matching have been updated to reflect recent centralization of matching into one agency, and that all stakeholders understand the new matching process.

# Clark County's Strategic Response to Support Southern Nevada's Plan to End Homelessness




Proposal Overview  
Presented to the Southern Nevada Homelessness CoC  
May 9, 2019

Mike Pawlak, Social Service Director  
Michele Fuller- Hallauer, Social Service Manager

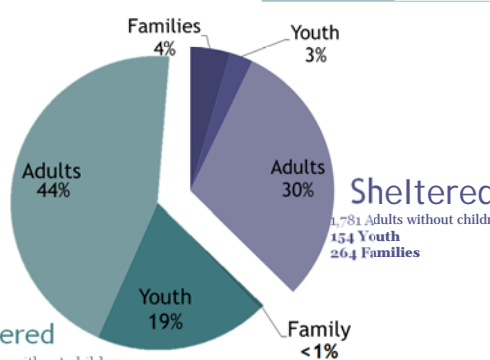
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The 2018 Point-in-Time (PIT) Count identified 6,083 homeless persons in Southern Nevada.



\*2019 PIT Count anticipated to be released June 2019.

2



**Sheltered**  
1,781 Adults without children  
154 Youth  
264 Families

**Unsheltered**  
2,706 Adults without children  
1,145 Youth  
33 Families






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### Our Homelessness System of Care

- Housing Crisis**  
(The leading cited barriers to obtaining housing are lack of income and the inability to afford rent.)
- Community-Wide Coordinated Entry System to Receive Services (Community Queue)**
- Diversions**  
Housing Interventions with Case Management: Emergency, Short-Term, Long-Term
- Exit to Self-Sufficiency**  
Without Housing Subsidy / With Housing Subsidy

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### Current Housing Interventions

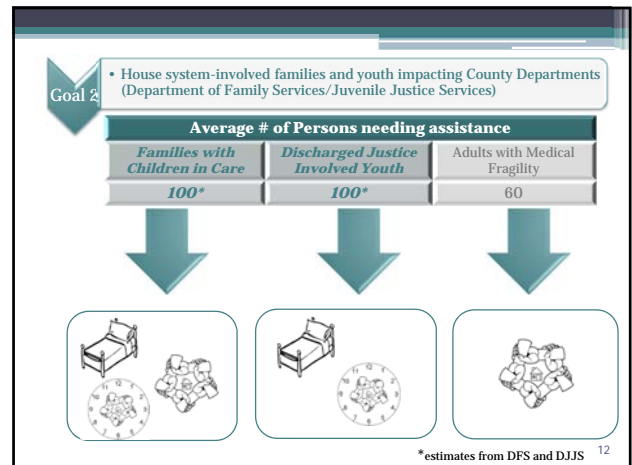
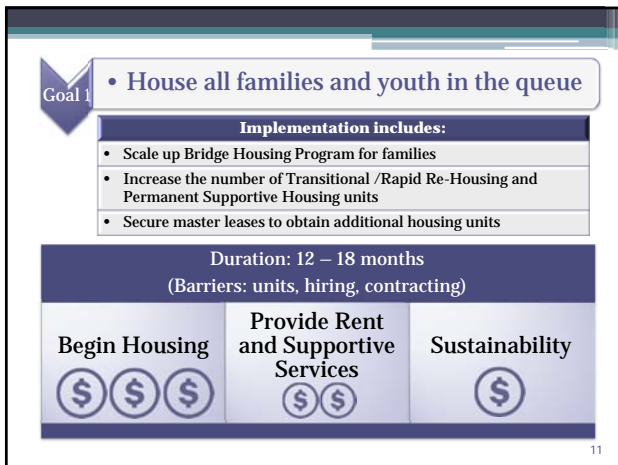
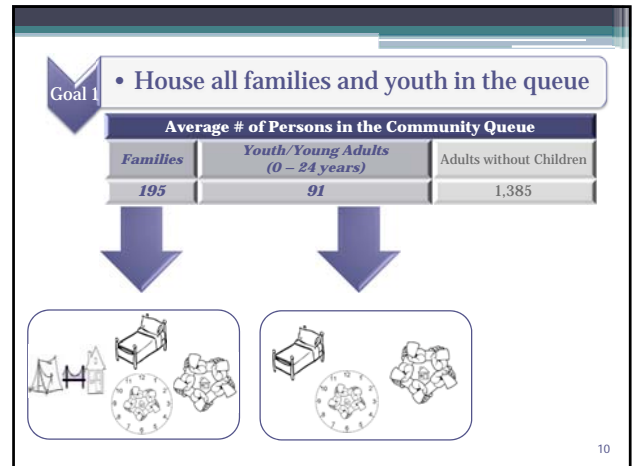
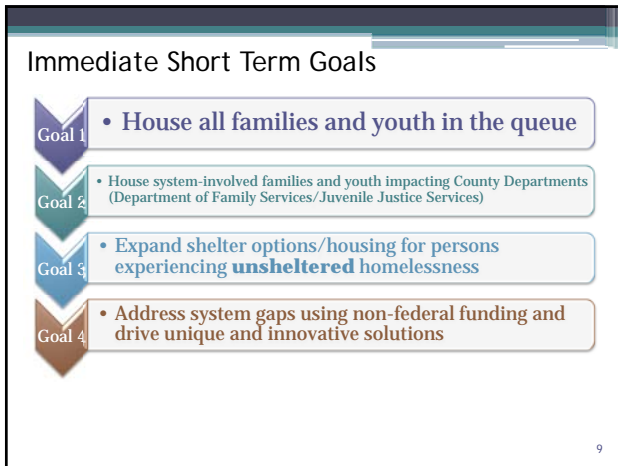
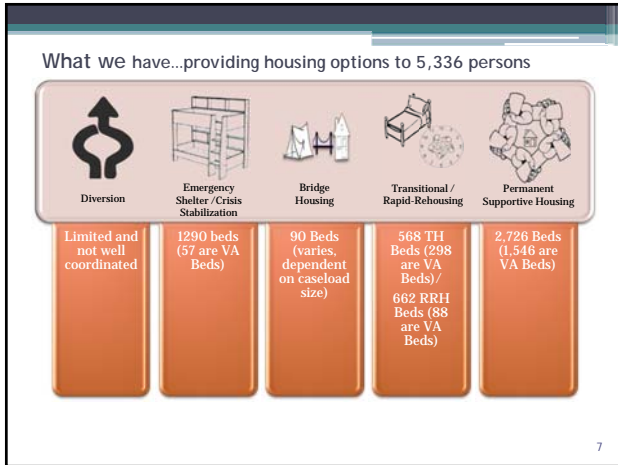
 <b>Diversions</b>	 <b>Emergency Shelter/Crisis Stabilization</b>	 <b>Bridge Housing</b>	 <b>Transitional/Rapid-Rehousing</b>	 <b>Permanent Supportive Housing</b>
Divert families from homeless services by providing assistance so they can maintain housing	Improve the capacity of the crisis stabilization and emergency shelter system and connect to supportive housing	Provide immediate housing and services for families eligible for housing programs	Assist families and youth move to self-sufficiency through flexible housing options and limited case management	Offer permanent housing and intensive case management to families, youth and individuals

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### Clark County's Contribution: Supporting a Healthy System

<b>Outreach \$1.35 Million</b> Mobile Crisis Intervention Team (MCT) + LINK Outreach <b>\$1.2 Million</b> Street Outreach Program Youth (YO Team) \$150,000	<b>Prevention/Diversions \$33.1 Million</b> Financial Assistance (FAS) <b>\$5.8 Million</b> Welfare Set-Aside Program (WSAP) \$658,770 Indigent Nursing Home <b>\$2.4 Million</b> Group Care <b>\$1.2 Million</b> Homemaker Services <b>\$1.2 Million</b> HPFTAY \$250,000	<b>Transitional/Rapid Rehousing \$3.72 Million</b> Hospital to Home \$548,141 ESG-RRH Program (ESG) \$231,982 CABHI/LHIF TBRA \$1,008,528 Keeping Families Together (NCE) \$164,000 Living Beyond 2 \$194,000 STAR TH-RRH \$1,580,916
<b>Bridge Housing \$3.2 Million</b> Bridge Housing Program <b>\$2 Million</b> Bridge (FAS) <b>\$1,200,000</b>	<b>Emergency Housing \$2.3 Million</b> Year Round Shelter <b>\$1.3 Million</b> Inclement Weather Shelter <b>\$673,910</b> Emergency Shelter Program (ESG) \$347,973	<b>Permanent Supportive Housing \$5 Million</b> New Beginnings \$1,285,908 Healthy Living \$568,648 Built for Zero Public/Private Partnership \$328,000 (NCE-FUSE) Next Step (NCE-FUSE) \$890,000 STAR PSH \$1,607,673

Bold represents Clark County Funds



**Goal 2**

- House system-involved families and youth impacting County Departments (Department of Family Services/Juvenile Justice Services)

**Implementation includes:**

- Establish Step Up (current program housing aging-out foster youth) look-a-like program for juvenile justice involved youth
- Revive/Expand the Keeping Families Together collaborative program between DFS & CCSS
- Expand Hospital to Home public/private partnerships based on best practices maximizing managed care organizations blended funding model

**Duration: ongoing**

**Begin Interventions**    **Continue Programming**

(\$ \$ \$)                      (\$ \$ \$)

13

**Goal 3**

- Expand shelter options/housing for persons experiencing **unsheltered** homelessness

Average # of Persons needing assistance		
Families	Youth	Adults without Children
33	1,145	2,706

14

**Goal 3**

- Expand shelter options/housing for persons experiencing **unsheltered** homelessness

**Implementation includes:**

- Expand youth shelter beds and housing
- Expand low barrier shelter beds throughout the community

**Duration: ongoing**

**Begin Interventions**    **Continue Programming**

(\$ \$ \$)                      (\$ \$ \$)

15

**Goal 4**

- Address system gaps using non-federal funding and drive unique and innovative solutions

Diversion	Landlords	Moving On With Increased Capacity
<ul style="list-style-type: none"> <li>Divert people from entering homelessness</li> <li>Coordinated regional tracking of providers and outreach</li> </ul>	<ul style="list-style-type: none"> <li>Increase number of participating landlords and add units, units, units</li> </ul>	<ul style="list-style-type: none"> <li>Develop churn in the system by helping clients move on when they are ready</li> </ul>

16

**Goal 4**

- Address system gaps using non-federal funding and drive unique and innovative solutions

**Implementation includes:**

- Develop diversion program with flexible combination of short-term services and financial assistance such as:
  - One month rental assistance
  - Car repair
  - Utility deposit or payment of arrears
- Expand initiatives and create pool of flexible funding incentives for housing units and programming
- Develop shallow subsidy program to free up other permanent housing beds

17

Diversion	Emergency Shelter/Crisis Stabilization	Bridge Housing	Transitional / Rapid-Rehousing	Permanent Supportive Housing
<ul style="list-style-type: none"> <li>Develop pilot program including:                             <ul style="list-style-type: none"> <li>Train providers</li> <li>Create flexible fund</li> <li>Establish standards</li> <li>Track Outcomes</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>-Add <b>76</b> shelter beds for Youth</li> <li>-Add <b>300</b> community-wide, low barrier housing shelter beds</li> </ul>	<ul style="list-style-type: none"> <li>-Implement at least <b>180</b> family bridge housing placements based on best practice</li> </ul>	<ul style="list-style-type: none"> <li>-Keep <b>100</b> justice involved youth from cycling into homelessness</li> <li>-Keep <b>100</b> welfare-involved families together through reunification efforts</li> <li>-Add <b>200</b> RRH beds by expanding high performing projects</li> </ul>	<ul style="list-style-type: none"> <li>-Add <b>60</b> PSH beds by expanding high performing PSH projects</li> </ul>

**Establish Aggressive Campaign for Affordable Housing Opportunities**

\*100 welfare-involved families include approximately 133 adults and 200 children  
 \*\* 1,249 total beds added to system of care

18

## Acronyms

- HUD: US Department of Housing & Urban Development
- SNH CoC: Southern Nevada Homelessness Continuum of Care
- SN-CHAT: Southern Nevada Community Housing Assessment Tool
- PIT: Point-in-Time Homeless Count
- AWOC: Adults without Children
- Youth: Youth aged up to 24
- BFZ: Built for Zero
- FUSE: Frequent Users of System Engagement
- CABHI: Cooperative Agreement to Benefit Homeless Individuals
- LIHTF: Low-Income Housing Trust Fund

### Housing Types

- ES: Emergency Shelter
- TH: Transitional Housing
- RRH: Rapid Rehousing
- PSH: Permanent Supportive Housing
- TBRA: Tenant Based Rental Assistance

### County Departments

- CCSS: Clark County Social Service
- DFS: Department of Family Services
- DJJS: Department of Juvenile Justice Services

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## Questions...

Emily Paulsen  
Kathi Thomas-Gibson

## Relevant Updates on the Nevada Legislature

### AB 73

**Provides for additional sources of funding for services and affordable housing for persons who are homeless or indigent**

Homelessness Working Group in Clark County

Originally, this bill was sponsored by The City of Las Vegas and would have: (1) authorized Clark County to increase the Real Property Transfer Tax by \$0.25 on every \$500 of value on certain properties and (2) would have authorized Cities to increase the sewer surcharge up to \$25 annually to fund services and affordable housing for people who are homeless or indigent.

The Bill was amended in the Assembly and sponsorship was adopted by the Committee on Taxation and Assemblywomen Dina Neal

As amended, AB73 will require:  
The Board of County Commissioners of Clark County and the governing bodies of each city in Clark County to create a working group to:

- (1) Consider methods to reduce homelessness in Clark County; and
- (2) Identify sources of funding for programs created to reduce homelessness in Clark County

3. Prepare and submit a report to the Board and governing bodies set or before October 1, 2020, which sets forth these recommendations

4. Requires the Board and governing bodies to hold a public hearing on the report and set forth the reason for rejecting a recommendation in the report on the record at the public hearing

**Last Action Taken**  
Passed Assembly, In the Senate Committee on Revenue and Economic Development

### AB 174

Nevada Interagency Council on Homelessness

Requires the Department of Health and Human Services to provide administrative support to the Council and for the Council to

- Coordinate the response of state and local agencies to address homelessness
- Promote collaboration among these agencies to address homelessness
- Develop a Statewide Strategic Plan for addressing homelessness in Nevada
- Establish a technical assistance committee to provide advice and information to assist the Council
- Increase awareness of issues related to homelessness in this State

**Last Action Taken**  
• Passed Assembly. In the Senate Committee on Government Affairs

### AB 363

Promoting Homeless Youths' Access to Vital Records

- 1 Provides a one-time fee waiver for state ID cards and driver licenses for homeless youth under age 25
- 2 Allows school district liaisons and social workers to acquire youth's birth certificates at no cost
- 3 Allows unaccompanied youth to obtain statements of birth at no cost for the purpose of admission to school or securing employment

**Last Action Taken**  
Passed Assembly, In Senate and referred to the Senate Committee on Growth and Infrastructure.  
Heard on May 2nd in the Senate Committee on Growth and Infrastructure

### AB 461

Provide Assistance to Homeless Youth to Access Opportunities for Post-Secondary Education

- 1 Creates a Liaison for Post-Secondary Education for Homeless Pupils within the Nevada System of Higher Education (NSHE)
- 2 Authorizes the Board of Regents to grant a waiver of registration and laboratory fees for homeless and unaccompanied pupils.
- 3 Conduct an annual analysis of homeless and unaccompanied pupils in the State to assess their needs

**Last Action Taken**  
Passed Assembly, In the Senate Committee on Education.

### AB 461-provide assistance to homeless youth to access opportunities for post-secondary education

- A database to track, monitor and analyze trends in the rates of graduation and retention of H/U pupils;
- Develop a model for college and career readiness for H/U pupils;
- Collaborate with persons at a high school responsible for H/U pupils
- Collaborate with high schools to identify H/U pupils to refer such pupils to appropriate support services after the admission of such pupils to an institution of higher education within this State;
- Establish connections between and collaborate with financial aid offices, student support services and campus housing services of institutions of higher education within this State;
- Identify and refer H/U pupils to mentoring programs;
- Increase awareness among teachers, instructors, professors and other staff members of institutions of higher education who work with pupils on issues relating to H/U pupils
- Establish a plan for housing H/U pupils when campus housing is not available, including, without establishing a list of host homes in the local community and keeping one or more campus housing buildings open.

**SB 103**

- Authorizes local governments to reduce or subsidize impact fees, fees for the issuance of building permits and fees imposed for the purpose for which an enterprise fund was created to assist in maintaining or developing a project for affordable housing if the project meets certain requirements and the governing body takes certain actions.
- Requires certain governing bodies to adopt at least six of the following measures:
  - Reducing or subsidizing in whole or in part impact fees and fees for the issuance of building permits collected and fees imposed for the purpose or which an enterprise fund was created.
  - Discounting, donating, or leasing land to developers for affordable housing
  - Requesting to purchase land owned by the Federal Government at a discounted price for the creation of affordable housing
  - Establishing a trust fund for affordable housing that must be used for the acquisition, construction or rehabilitation of affordable housing.
  - Establishing a process that expedites the approval of plans and specifications relating to maintaining and developing affordable housing.
  - Providing money, support or density bonuses for affordable housing developments that are financed, wholly or in part, with low-income housing tax credits, private activity bonds or money from a governmental entity for affordable housing.
  - Providing financial incentives or density bonuses to promote appropriate Transit-oriented housing developments that would include an affordable housing component.
  - Providing direct financial assistance to qualified applicants for the purchase or rental of affordable housing.
  - Providing money for supportive services necessary to enable persons with supportive housing needs to reside in affordable housing in accordance with a need for supportive housing

**Last Action Taken**  
Passed Senate. In the Assembly Committee on Government Affairs

**SB 104**  
Improve the Current Statewide Low-Income Housing Database Maintained by the Housing Division of the Department of Business and Industry

- Revises the current statewide low-income housing database maintained by the Housing Division of the Department of Business and Industry**
- Requires local governments to cooperate with the Housing Division to provide annual reports of information related to affordable housing for the statewide database**
- Last Action Taken**  
Passed Senate. In the Assembly Committee on Government Affairs

**SB 147**  
Equal Opportunities for Pupils who are Homeless, in Foster Care, or Unaccompanied, to Graduate High School

- Ensure that homeless, unaccompanied, and foster care pupils equal opportunities to receive a high school diploma
- Requires each school district, including charter schools, to
  - Develop a procedure to identify pupils in these circumstances
  - Review the academic plan for each pupil and adjust the plan to maximize the progress of the pupil towards graduation
- Last Action Taken: Passed Senate. In Assembly and referred to Committee on Education

**SB 151**  
Revises Provisions Related to Certain Proceedings Concerning Property

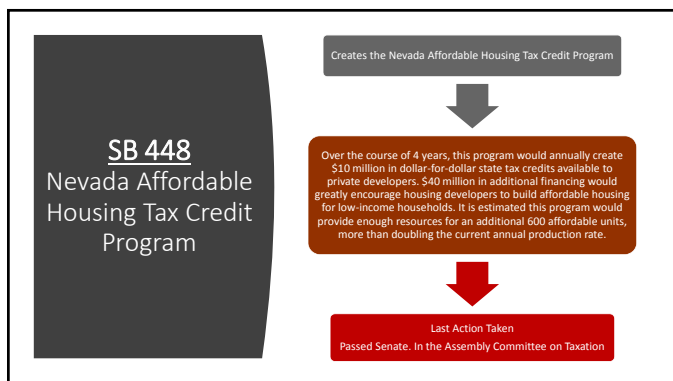
- Increases the period from 5 to 7 judicial days for a tenant to pay rent or surrender the premises**
- Increases the period of removing a tenant in default for rental payments from 24 to 36 hours after court order**
- Last Action Taken**  
Passed Senate. In the Assembly Committee on Judiciary

**SB 398**  
Revises Provisions Relating to Affordable Housing

- Includes the development or redevelopment of affordable housing and any action taken to ensure the availability or affordability of housing as matters of local concern for a board of county commissioners or the governing body of a city
- States that these provisions do not prohibit a board of county commissioners or governing body from accepting a payment of money in lieu of the performance of an obligation imposed upon a person by ordinance
- Last Action Taken: In the Assembly Committee on Government Affairs

**SB 425**  
Medicaid 1915i

- Requires the Director of DHHS to include in the State Plan for Medicaid an option to provide certain additional home and community-based services, including, to the extent authorized, tenancy support services
- 1. Governor's Budget includes a general fund budget request of \$621K in FY 2020 and \$1.3 million in FY 2021 for Medicaid 1915i waiver, which will generate additional federal and other funding totaling \$2.6 million in FY 2020 and \$5.2 million FY 2021.**



**Policy Council on Homelessness**

Vision Statement:  
To identify local and state policy changes that will make homelessness rare, brief, and one time in Nevada and to advocate for the implementation of those policies

The Policy Council on Homelessness seeks to support policies that will

- Decrease the number of people experiencing homelessness
- Increase the development of affordable housing
- Increase funding for homeless and housing related services in the State of Nevada

**Policy Council on Homelessness Members**

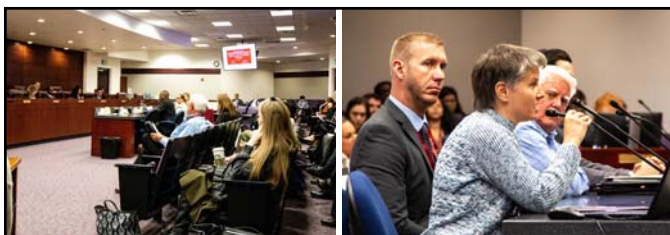
- Boyd Gaming
- Credit One Bank
- Downtown Vegas Alliance
- Greater Las Vegas Real Estate Association
- Guinn Center
- Help of Southern Nevada
- Impact Nevada
- Las Vegas Sands Corp.
- Nevada Homeless Alliance
- Nevada Partnership for Homeless Youth
- Northern Nevada Continuum of Care (Ex-Officio)
- Southern Nevada Continuum of Care (Ex-Officio)
- UNLV School of Social Work (Ex-Officio)
- UNLV School of Public Policy (Ex-Officio)
- Interagency Council on Homelessness (Ex-Officio)

Housing and Homelessness Awareness Day at the NV Legislature  
March 26<sup>th</sup> 2019

**Statewide Homeless Vigil and Call for Housing Justice**

- The lives of the 408 Homeless Nevadans from Clark County and Washoe County who died between Jan 2018-Dec 2018 were honored.

Lunch Panel on Affordable Housing and Homelessness



Bill Hearings on AB 174 and SB 448

Discussion: Next Steps for  
Education and Action

## **Southern Nevada Homelessness Continuum of Care**

### **Working Group Report to the Board**

**Working Group:** Community Engagement

**Champion:** Emily Paulsen, Nevada Homeless Alliance

Meeting Date: April 8th, 2019

Time: 1:30pm Location: Clark County Social Service, 1600 Pinto Lane.

Working Group Members Present: Emily Paulsen, Catherine Huang Hara, Mae Worthy-Thomas, Danita Osborne-Morris, Lora Picini, Kelly Swan, Kolanda Scott

#### **Accomplishments-Action Items Completed:**

- Updated guidelines/policies and procedures for CoC media platforms
- Developed plan for Speaker's Bureau promotion
- Monthly Newsletter development and improvements
- Help Hope Home Orientation is available quarterly-Register from the Help Hope Home Community Calendar
- HelpHopeHome.org is now being managed and improved by a Web Development company.

#### **Other projects completed:**

- Speakers Bureau is live
- Youtube Channel live
- Updated Fact Sheets
- Established Social Media guidelines and strategies
- Published Mini-Documentaries on homelessness
- Establishment of Communications Plan (Formalized vetting process for use of CoC logo and messaging)

#### **Announcements:**

- Next CoC Orientation will be held on May 20<sup>th</sup> at 3pm at CCSS, 1600 Pinto Lane
- Community Engagement meetings held on the 2nd Monday of every month at 1:30pm at CCSS, 1600 Pinto Lane, 3rd Floor Training Room
- Follow Help Hope Home on Facebook and Twitter
- Check out our website! [www.helphopehome.org](http://www.helphopehome.org)





## Working Group Report to the Board April 2019

**Working Group:** Coordinated Entry Working Group (CESWG)

**Champion:** Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

**Meeting date, time, and location:** April 16<sup>th</sup> meeting was CANCELED

**Next Meeting on May 21, 2019 (3<sup>rd</sup> Tuesdays) at 1:00 pm at CCSS**

**Moving On Subgroup: April 1, 2019 (1<sup>st</sup> Mondays) at 1:30 pm at CCSS**

**Chairs:** Ariana Saunders, CCSS & Sashia Whitmire, WestCare

**Accomplishments - Action Items Completed:**

- Review 100 Day plan: The plan needs to be revised and updated. It may not be a “100 Day” plan moving forward, but the format helps keep the group on track. Plan will be updated for next meeting.
  - Dates will be updated to reflect current work and the need for extended deadlines
  - We will convene a policy and procedures sub work group (like we did with the assessment) to focus on identifying the policies and procedures that are of priority.
  - We need to add developing a plan to roll out the program to providers and train CMs
- Moving On Assessment draft (for approval)
  - A sub group worked on this and decided to move forward with the tool from New York, and incorporate additional items
  - We will request feedback from the larger workgroup by April 22<sup>nd</sup>.
  - Once it is finalized, we will test it with a few programs/clients in CCSS and US Vets programs.
  - Testing will be done via Survey Monkey because it will take some time (and resources) to get it programmed into HMIS
- Survey to be sent to providers to determine how many clients are readily identifiable as ready to “move on” to provide some benchmark data and info to build the assessment, budget, and program structure
- **Next Meeting on May 6, 2019 at 1:30 pm at CCSS**

**Diversion Subgroup: April 2, 2019 (1<sup>st</sup> Tuesdays) at 1:00 pm at CCSS**

**Chairs:** Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN

**Accomplishments - Action Items Completed:**

- Update on SSVF projects development of a rapid resolution community plan with VA-funded projects starting on October 1<sup>st</sup>. The plan is in alignment with the diversion pilot. Plan has the following goals:
  - Rapidly resolve the housing crisis for those experiencing first time homelessness
  - Reduce the number of people entering the homeless service system OR increase the number of people who self-resolve or are diverted from homelessness with rapid resolution/diversion services
  - Increase the flexible resources available to the COC to reach Goals #1 /#2.
- Training Review Team met and reviewed some best practice options from Cleveland Mediation Center and the National Alliance or OrgCode. SSVF providers are meeting in Los Angeles, so will provide and update at next meeting.
- Research for diversion pilot includes data review of assessment sites with most assessments completed. Securing sites for the pilot includes inviting agency directors/managers to the next meeting. Development in Clarity is minimal. HMIS training to be done by September 1<sup>st</sup>, with soft launch on September 15<sup>th</sup>.
- Flexible Funding may be available by October 1<sup>st</sup> to align with the timeline of rapid resolution. Determination is still to be made on who can manage the funds.
- Next steps include adding managed care organizations to plan and seeking info from Connecticut Coalition to End Homelessness.
- **Next Meeting on May 7, 2019 at 1:00 pm at CCSS**

**Coordinated Entry Task Force: April 9, 2019 (2<sup>nd</sup> Tuesdays) at 1:00 pm at CCSS**

**Chairs:** Marisa Cervantes, LSSN & Mindy Torres, HOSN

**Accomplishments - Action Items Completed:**



## Working Group Report to the Board April 2019

- Received an update on the Joint Housing Working Group, which reports to Planning: Navigation Team is developing a project towards landlord retention and will look at best practices in other communities. Group is also developing tenancy training. That team is meeting April 15<sup>th</sup> 11:00 am-12:30 pm at CCSS.
- Reviewed Looker Reports on current clients on the queue: 1797 total, 724 chronic homeless, 455 non-chronic adults with income while 579 have no income. More detail is needed on reason for denials, as not all providers are including that in the notes.
- Discussion of coordinated entry concerns, related to vacancies, selecting the correct assessment for household type, and contact information for locating clients.
- Update was given on CCSS STAR TH-RRH project, with the goal of service 96-105 clients per year.
- Reviewed and case conferenced regarding 10 clients on the Hot List
- **Next Meeting on May 14, 2019 at 1:00 pm at CCSS**

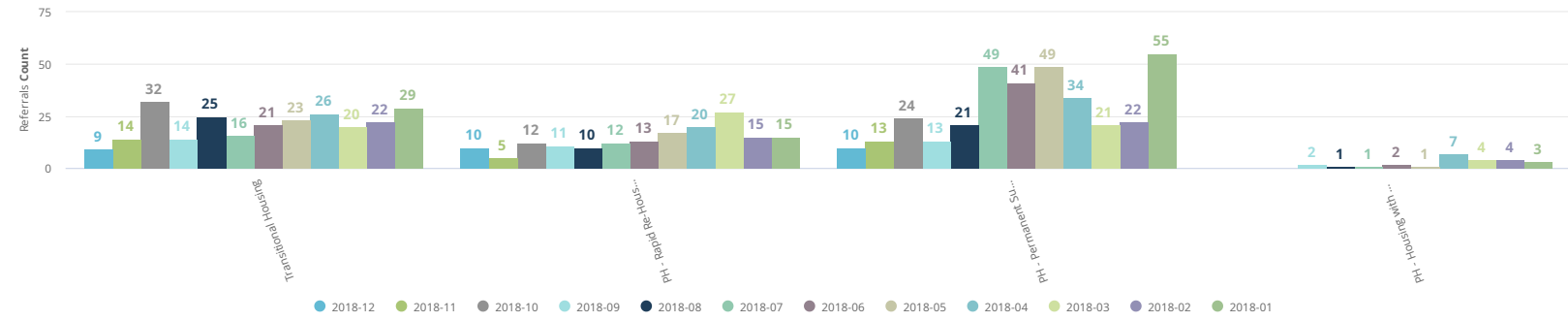
**Coordinated Outreach Subgroup: April 25, 2019** 1:00-2:30 pm (3<sup>rd</sup> Thursdays) at CCSS

**Chairs:** Catherine Huang Hara, CCSS & Louis Lacey, HOSN

**Accomplishments - Action Items Completed:**

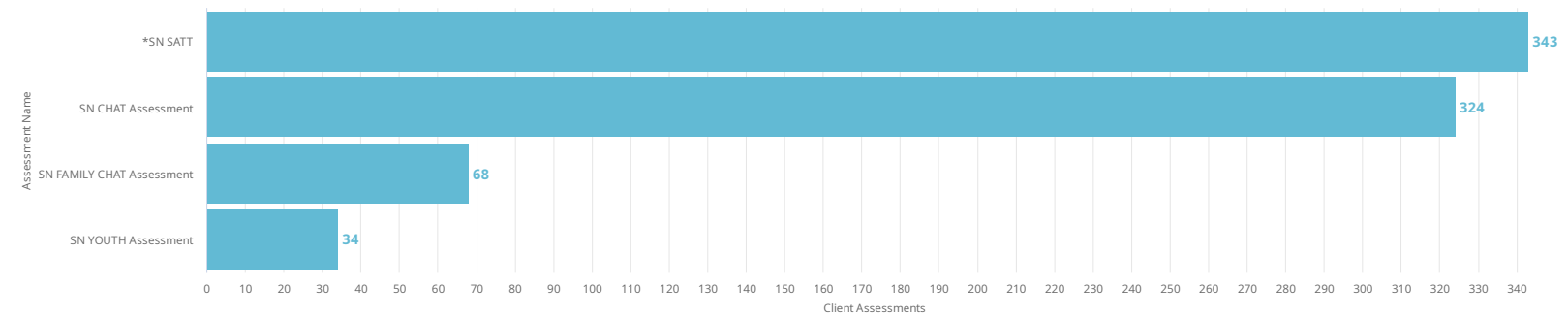
- Received a presentation from UNLV on water quality in washes where they would like to partner with outreach teams to survey clients and areas of concern. Informed UNLV that Touro University also recently had a similar project in relation to infectious disease. HELP of Southern Nevada offered to make contact to make a future plan.
- Discussed bringing back quarterly outreaches and gaining involvement from other teams.
- VA shared latest a good low income housing list.
- Announced reminders for future events:
  - Southern Nevada Homelessness Continuum of Care Board Meeting: May 9<sup>th</sup> 2:00 pm
  - Family Connect: May 15<sup>th</sup> 2:00-7:00 pm at Cambridge Recreation Center, 3930 Cambridge St, Las Vegas
    - HELP of Southern Nevada will be performing F-CHATS, locate families and bring them inside
- **Next Meeting on May 16, 2019 at 1:00 pm at CCSS**

2018 SN CE Monthly Referrals Accepted in Programs by Type

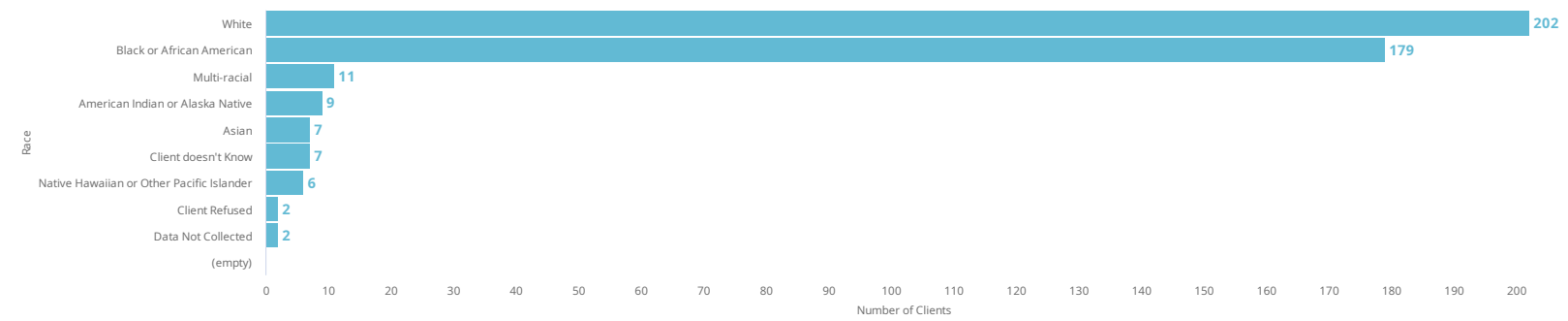


ASSESSMENT ACTIVITY FOR THE PAST 30 DAYS

Completed Assessments by Type (past 30 days).



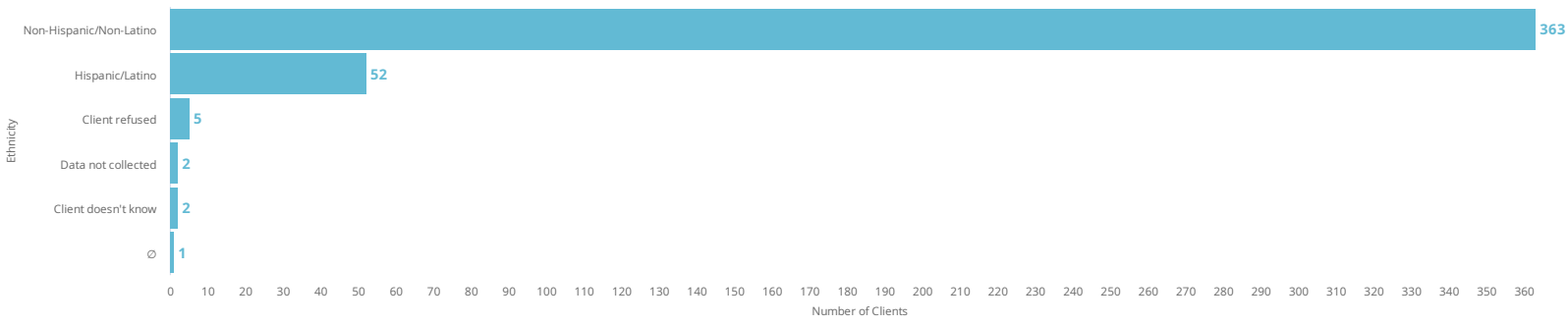
Race of Clients Assessed (past 30 days)



426

Total Assessments (past 30 days)

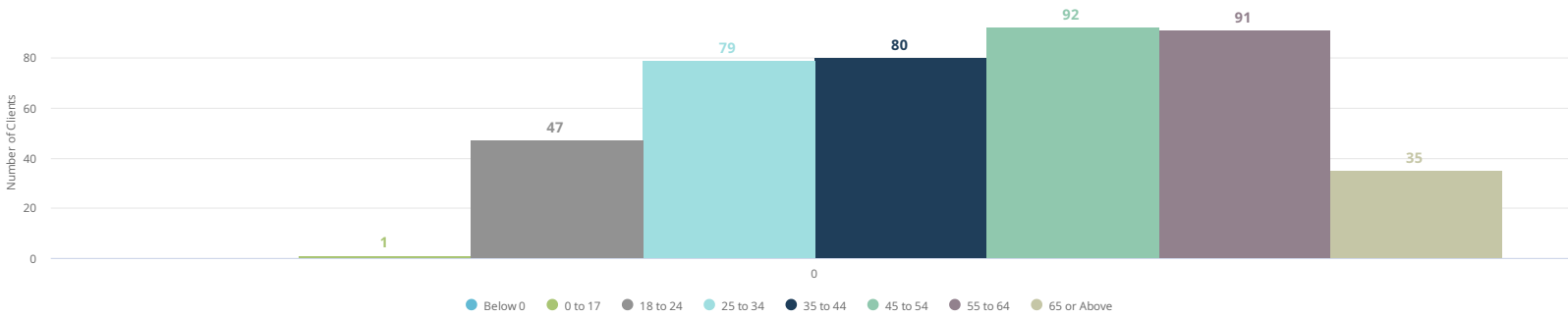
Ethnicity of Clients Assessed (past 30 days)



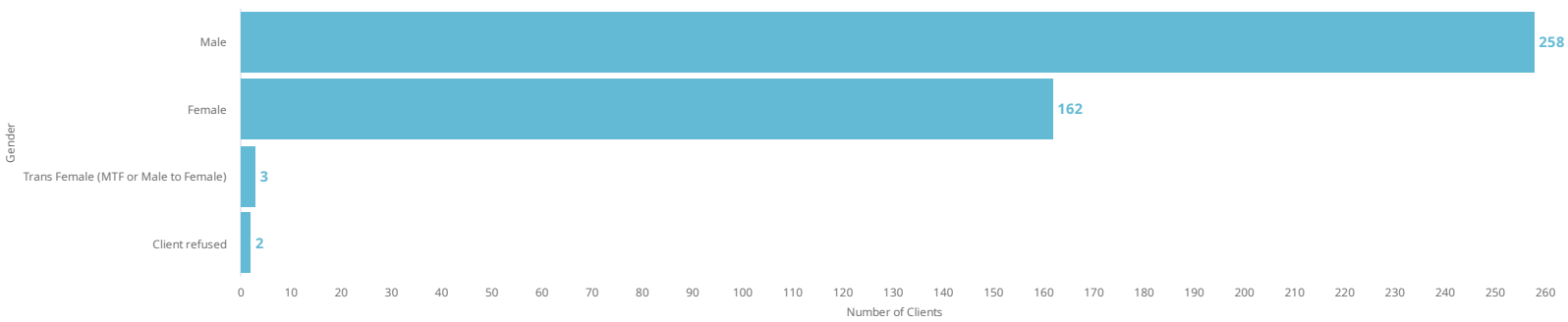
51

Veterans Assessed (past 30 days).

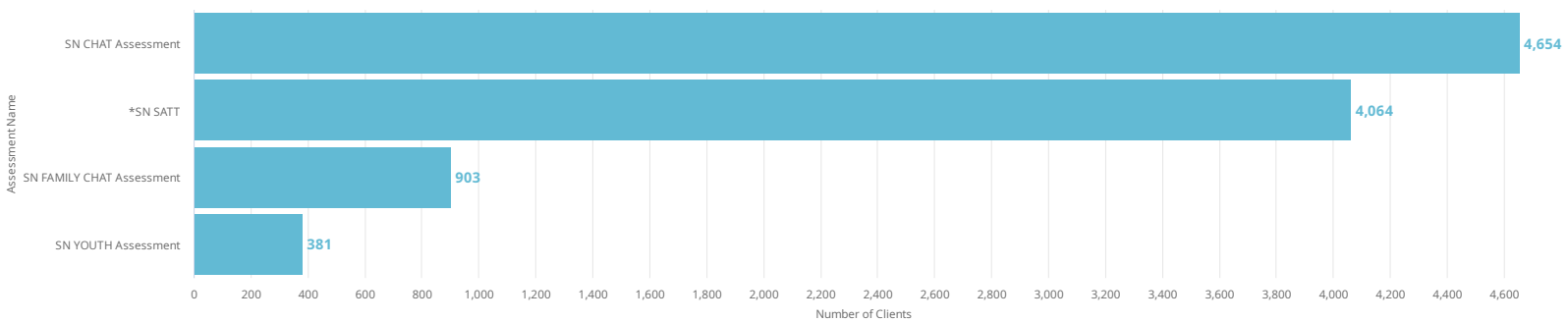
Age Tier of Clients Assessed (past 30 days).



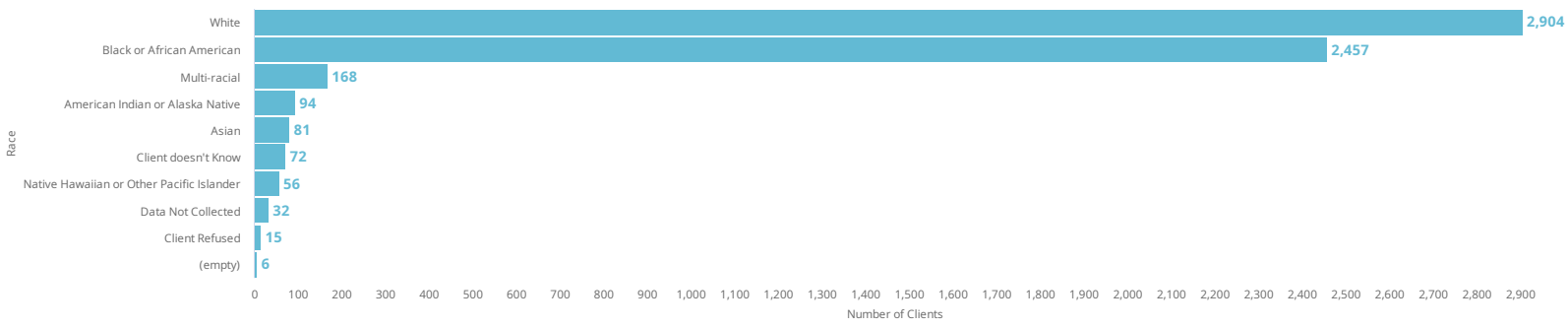
Gender of Clients Assessed (past 30 days)



2018 Completed Assessments by Type.



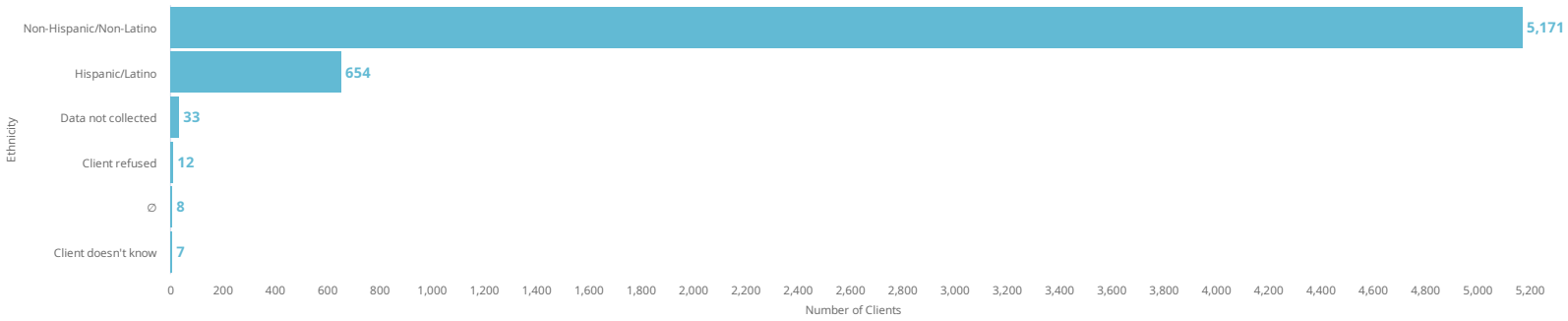
### 2018 Race of Clients Assessed



6,157

2018 Total Assessments.

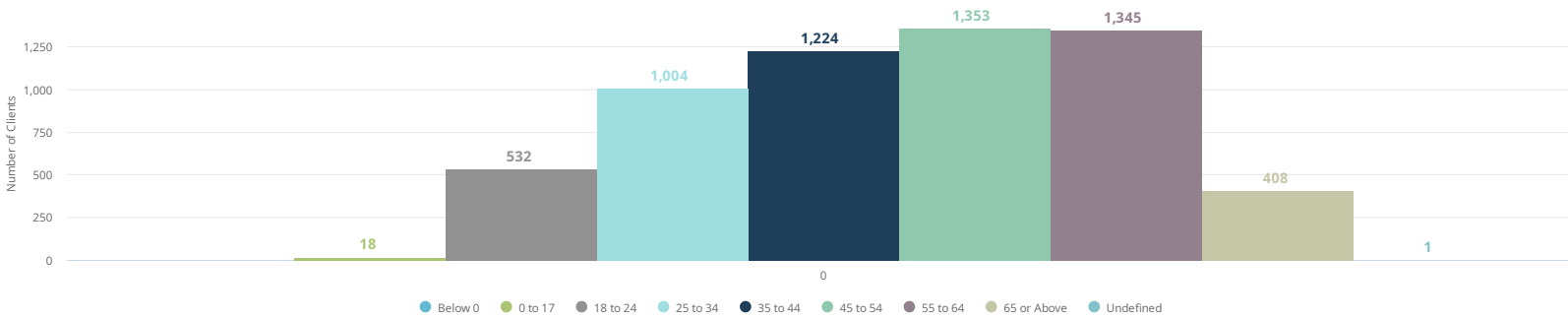
### 2018 Ethnicity of Clients Assessed



1,147

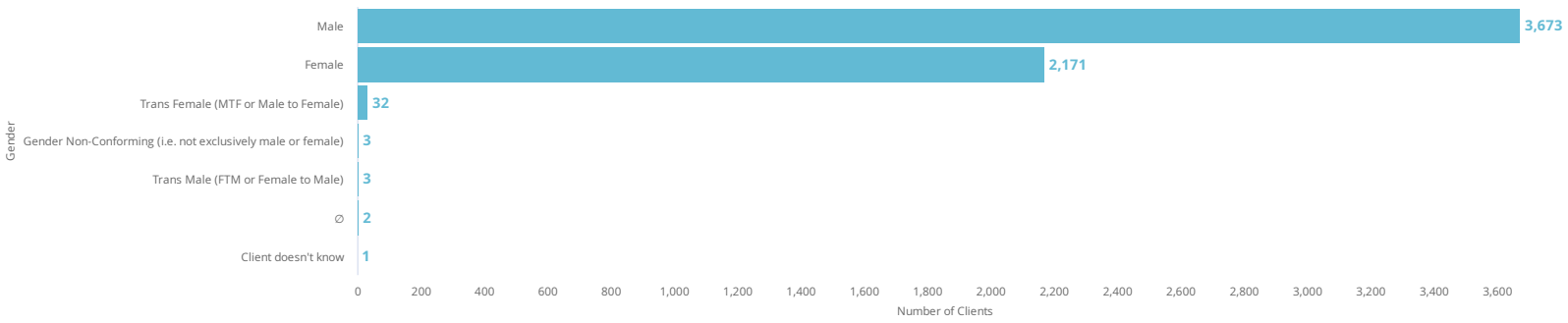
2018 Veterans Assessed.

### 2018 Age Tier of Clients Assessed.



### ASSESSMENT ACTIVITY DURING CALENDAR YEAR 2018 (YTD)

# 2018 Gender of Clients Assessed



# Data and System Improvement Working Group Report to the CoC Board

**Working Group:** Data and System Improvement

**Champions:** Michele Fuller-Hallauer and Stacy DiNicola

**Meeting Details:** April 1, 2019, from 8:30 a.m. – 10:30 a.m., at Clark County Social Service

**Working Group Members in Attendance:** Ariana Saunders (CCSS), Dr. Carlton Craig (UNLV), Michele Fuller-Hallauer (CCSS), Michelle Livings (SNHD), Tanya Sutton (BitFocus), Shelley Price (City of Henderson), Stacy DiNicola (City of Henderson)

## **Accomplishments-Action Items Completed:**

### **1. Determine next steps for data needed for the 2019 CoC Local Application process**

- At the Joint Working Group Meeting on March 11, the Evaluation Working Group asked the Data Working Group to make some priorities for the upcoming application year. Based on the County's goals to expand and increase the number of rapid rehousing units for families and youth in the community, the DWG made the following recommendations for the Evaluation Working Group for the 2019 CoC competition:
  - Preserve the programs that we have if they are high-performing
  - Prioritize Dedicated Plus for any new or reallocated funds to increase RRH for AWOCs
  - Encourage the DV Bonus project to be ready for this year's competition

### **2. Discuss the 2019 Census Report and recommendations to the CoC Steering Committee**

- For the past 10 years, the SNH CoC has developed a comprehensive census report to summarize the results of the Point in Time count and the Housing Inventory Chart
  - HUD only requires some of the data from this report but not all of it
  - HUD works with TA provider and CoC to vet and approve the data
  - Then the CoC works with BitFocus to complete the report
- This year the Data Working Group will be working with BitFocus to write the 2019 Census Report for Southern Nevada. This may be a transition year where data is presented differently compared to previous years.
  - Organize data on one-pagers with visuals and summaries to make them more appealing and easier to digest
  - The target audience includes service providers, the general public, the media, local jurisdictions, etc.
  - Suggestion to include a rhetorical question at the bottom of each one-pager to trigger ideas about the data – teaching tool

## **Next Steps:**

- Reschedule the April 15<sup>th</sup> meeting to May 6<sup>th</sup> at 8:30 a.m. and hear updates from the Steering Committee on recommendations for Census Report

## **Data and System Improvement Working Group Report to the CoC Board**

- Make recommendations to the Evaluation Working Group for prioritization of upcoming local application process

**Next Meeting on Monday, May 6, 2019, from 8:30 to 10:30 a.m. at Clark County Social Service**

### **Sub-Working Group Updates:**

**Working Group:** HMIS

**Champion:** Erin Kinard

**Meeting Details:** March 20, 2019, from 1:30 p.m. – 3:00 p.m. (3<sup>rd</sup> Wednesday of each month) at Clark County Social Service

**Working Group Members in Attendance:** Catherine Huang-Hara (CCSS), Danita Osborne-Morris (CCSS), Erin Kinard (Seven Hills), Jennifer Huse (SNAMHS), Julee King (BitFocus), Mindy Torres (HELP of SNV), Peter McCoy/Ryan France (VA-CRRC), Sanaa Khan (City of Las Vegas), Tanya Sutton (BitFocus)

### **Accomplishments-Action Items Completed:**

- Finalized the revised HMIS User Application - the revisions allow for more information to be collected up front by the end user applying for HMIS access.

### **Near term – Action Items In-progress/Pending:**

- Ongoing training for the agency PADL's
- End-user satisfaction survey was distributed in March – results will be reviewed during April's meeting.
- Finalizing the HMIS Fast Facts sheet

### **Goals Not Yet Met/Issues:**

- HMIS end user MOU's and determining who has signature authority
- Identification of a tool to utilize for monitoring the HMIS lead.
- Updated Licensing Policy – the working group is still in the process of developing a licensing policy that outlines the number of licenses per agency, as well as the threshold determining funding source for each license.

**Next Meeting on Wednesday, April 17, 2019 from 1:30 – 3:00 p.m. at Clark County Social Service**



## Working Group Report to the Board April 2019

**Working Group:** Evaluation Working Group (EWG)

**Champion:** Mike Pawlak

**Meeting date, time, and location:** April 8, 2019 from 8:30 a.m. – 10:30 a.m. at the Clark County Social Service, 3<sup>rd</sup> Floor Training Room

**Working Group Members:** **PRESENT** – Alisha Barrett – *phone* (CCSS – Ryan White), Amanda Wehrman – *phone* (HomeBase), Angela Phillips – *phone* (Habitat for Humanity), Bridget Claridy (HELP of Southern Nevada), Catherine Huang Hara (CCSS), Christy Shannon – *phone* (Safe Nest), Danita Osborne-Morris (CCSS), Erica McWhorter – *phone* (HomeBase), Max Discher – *phone* (HomeBase), Mike Pawlak (CCSS), Stacy DiNicola (City of Henderson), Stephany Coaley – *phone* (City of Las Vegas), Tanya Sutton – *phone* (BitFocus), Tameca Ulmer – *phone* (CCSS)

**Accomplishments - Action Items Completed:**

### 1. Continuum of Care NOFA

#### a. 2019 Application Process

- i. **Timeline for Local Application Process** – Staff is working with HomeBase to get PRESTO ready for the upcoming CoC competition. Staff provided FY2019 CoC Competition Timeline and are hoping to launch the renewal application the week of April 15 and have applications due on June 7. Applications for new programs will be available in May to be aligned with information from the NOFA but renewals will be able to complete applications sooner. Monitoring has already started, and it looks like it will be done in May. There will be mandatory TA sessions with HomeBase on April 29 and HomeBase is looking at an online option for those who are not able to attend the in-person training. Some of these dates on the timeline will change based on the NOFA.
- ii. **Review Policies and Procedures for Scoring and Ranking** – HomeBase reviewed existing policies and procedures and made recommendations for changes to ensure they align with HUD priorities and are consistent with our scoring tool. They also considered the HUD debrief information on the FY2018 CoC award results. The Scoring & Ranking P&Ps will be revised and presented to the CoC Board on Thursday, April 11 for approval.

### 2. Update on Jurisdictional ESG Funding and Projects

- a. **City of Las Vegas:** Granted new funding for FY 19-20 to five agencies for homeless prevention, ES and RRH.
- b. **City of North Las Vegas:** No updates.
- c. **Clark County:** For the FY 17-18 allocations, there were funds left over from St. Jude's Ranch for RRH project for single fathers and those funds were reallocated to Salvation Army. FY 18-19 is underway, and some funds were reallocated from Catholic Charities. FY 19-20 recommendations are going to the BCC for approval on April 22 - youth, intact families and DV victims. Considering moving the ESG process away from CDAC to the CoC EWG for review.

### 3. Monitoring Working Group Update - The MWG is working to complete monitoring for all CoC funded projects. Monitoring letters were sent to providers two weeks ago and desk audits have begun. Site visits will be taking place in April and should wrap up by April 30. Secondary monitoring visits will be scheduled as needed based on first visits. Feedback will be given to providers at the conclusion of monitoring.

- a. Next Meeting: April 10, 2019 at 1:30 – 3:00 p.m. at Clark County Social Service

### 4. Data & System Performance Working Group Update – The DWG met on April 1 and discussed recommendations for the EWG to prioritize projects in FY 2019 CoC competition. The DWG recommended preserving the programs that we have if they are high-performing, prioritizing Dedicated Plus for any new or reallocated funds to increase RRH for AWOCs and encourage the DV Bonus project to be ready for this year's competition. The DWG will be working with BitFocus to complete the 2019 Census Report.

- a. Next Meeting: May 6, 2019 at 8:30 – 11:00 a.m. at Clark County Social Service



## Working Group Report to the Board April 2019

5. **Youth Working Group Update** –100-Day Challenge for Youth Homelessness Update – Results of the 100-day challenge will be presented to the CoC Board on Thursday, April 11. Recommendations will be shared with the leadership of the other working groups on May 8 from 1:00 p.m. – 3:00 p.m. The YWG is also working on completing the application for the Youth Homeless Demonstration Project (YHDP).
  - a. Next Meeting: April 22, 2019 at 9:00 a.m. at Clark County Social Service
  
6. **Second Quarterly Joint Meeting** – Evaluation, Monitoring, and Data & System Improvements Working Groups will meet on June 10 at 8:30 a.m. to 11:30 a.m. at Clark County Social Service, 1600 Pinto Lane, Las Vegas, NV 89106. Future tentative dates for quarterly joint meetings are September 9 and December 9.
  
7. **Next steps/Action Items**
  - a. Next Evaluation Working Group Meeting on May 13, 2019 at 8:30 – 10:30 a.m. at Clark County Social Service
  
8. **Upcoming Community Events**
  - Quarterly Partner Agency Data Lead Meeting: April 9 at 9:00 a.m.
    - Clark County Social Service, 1600 Pinto Lane, Las Vegas, NV 89106
  - Southern Nevada Homelessness Continuum of Care Meeting: April 11 at 2:00 p.m.
    - United Way of Southern Nevada Boyd Board Room, 5830 W. Flamingo Rd, Las Vegas, NV 89103
  - Pop- Up Homeless Connect: April 16 at 11:00 a.m.
    - Shadow Hills Downtown, 700 E. St Louis Avenue, Las Vegas, NV 89104
  - Family Connect: May 15 at 2:00 p.m.
    - Cambridge Recreation Center, 3930 Cambridge Street, Las Vegas, NV 89119
  - Help Hope Home 101 Orientation: May 20 at 3:00 p.m. – 5:00 p.m.
    - Clark County Social Service 1600 Pinto Lane, Las Vegas, NV 89106

# Southern Nevada Homelessness Continuum of Care Board

## Youth Working Group

Monday, April 22, 2019

### **Attendees:**

Arash Ghafoori, NPHY; Melissa Jacobowitz, NPHY; Allison Steinzor, NPHY; Catherine Huang-Hara (CCSS); Amy Licht (Olive Crest); Denise Charles (SJRC); Meg Pike (CCSD Title I HOPE); Joe Taylor (CCSS Step UP); Brenda Herbstman (CCSS); Ariel Racine (CC DFS); Krystal Griffin (Community Counseling Center of S. NV); Taisacan Hall (S. NV Youth Action Board, *Young Adults in Charge*)

### **Meeting Agenda**

#### **I. Welcome & Introductions**

#### **II. Youth Coordinated Entry System**

Catherine shared that the Coordinated Entry Working Group will begin holding four-hour “power meetings” on the third Tuesdays of the month. Home Base recently provided recommendations of how to improve our CE System after holding CE focus groups and interviews with community members, which will be presented at the CoC Board Meeting in May.

#### **III. Funding Opportunities**

##### **a. Youth Homelessness Demonstration Project**

Brenda, coordinator of this year’s YHDP application, explained that she is currently reviewing feedback provided by YWG members. Stakeholder capacity forms are still needed from particular jurisdictions, medical and health, youth service, and TA providers by April 26<sup>th</sup>. A semi-final draft will be released soon. Final revisions are needed by 4/30.

#### **IV. 100 Day Challenge Sustainability**

Meg shared details about last month’s 100 DC Sustainability Conference in Chicago, when our community presented on our accomplishments along with other 100 DC communities. There will be a 100 DC Team meeting on May 1<sup>st</sup>. On May 8<sup>th</sup> there will be a “What’s Next Workshop” between system leaders, CoC Board members, and 100 DC Team members.

#### **V. Continuum of Care**

##### **a. The Movement to End Youth Homelessness**

NPHY announced that the Movement to End Youth Homelessness will be presented at the June CoC Board Meeting.

##### **b. Non-Discrimination/Diversity/Equity/Inclusion Policy**

YWG reviewed examples of equity statements from corporate and nonprofit entities. It was agreed that the YWG will create their own statement and present it to the CoC Board to assist in the creation of a CoC-wide policy. The YWG encouraged YAC to get involved with other youth groups to join the YWG in creating the equity statement.

##### **c. Written Discharge Planning Policy**

During the 100 DC, there was a focus on enhancing discharge policies for systems-involved youth as a method of prevention. The YWG will work on creating a uniform youth discharge planning policy over the next few months to help ensure that no youth are discharged from child welfare, medical, or corrections institutions into homelessness.

#### **VI. Youth Action Board Update**

Taisacan, member of *Young Adults in Charge*, spoke on YAC’s behalf. Over the past month, YAC informed sections of the YHDP application draft and discussed how they can contribute to YHDP. YAC is working on creating policies and procedures. In March, Taisacan advocated on behalf of homeless youth at the Housing and Homelessness Awareness Day at the State Capitol, and testified to the Nevada Assembly in support of AB 363, a bill that if passed would waive fees for homeless youth to obtain their original or duplicate ID’s, driver’s licenses, and birth certificates. YAC members assisted in drafting the language of AB 363.

#### **VII. YWG Policies & Procedures**

##### **a. Membership Structure**

##### **b. Attendance Policy**

##### **c. Decision-Making Structure**

This agenda item was stayed until the next meeting; it was mentioned that since being restructured as a CoC primary working group, the YWG must formalize its membership structure and create its own policies and procedures.

#### **VIII. Agency Updates**

NPHY shared they have two upcoming events next month: the Homeless Youth in the Alley Bowling Tournament on Saturday, May 11<sup>th</sup>, and the Sands Cares INSPIRE Charity Concert featuring Kelly Clarkson on Friday, May 24<sup>th</sup>.