



## Working Group Report to the Board May 2019

**Working Group:** Coordinated Entry Working Group (CESWG)

**Champion:** Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

**Meeting date, time, and location:** May 21<sup>st</sup> meeting was CANCELED

**Next Meeting on June 18, 2019 (3<sup>rd</sup> Tuesdays) at 1:00 pm at CCSS**

**Moving On Subgroup: May 6, 2019 (1<sup>st</sup> Mondays) was CANCELLED**

**Chairs:** Ariana Saunders, CCSS & Sashia Whitmire, WestCare

**Accomplishments - Action Items Completed:**

- Review 100 Day plan: The plan needs to be revised and updated. It may not be a “100 Day” plan moving forward, but the format helps keep the group on track. Plan will be updated for next meeting.
  - Dates will be updated to reflect current work and the need for extended deadlines
  - We will convene a policy and procedures sub work group (like we did with the assessment) to focus on identifying the policies and procedures that are of priority.
  - We need to add developing a plan to roll out the program to providers and train CMs
- Moving On Assessment draft (for approval)
  - A sub group worked on this and decided to move forward with the tool from New York, and incorporate additional items
  - We will request feedback from the larger workgroup by April 22<sup>nd</sup>.
  - Once it is finalized, we will test it with a few programs/clients in CCSS and US Vets programs.
  - Testing will be done via Survey Monkey because it will take some time (and resources) to get it programmed into HMIS
- Survey to be sent to providers to determine how many clients are readily identifiable as ready to “move on” to provide some benchmark data and info to build the assessment, budget, and program structure
- **Next Meeting on June 1, 2019 at 1:30 pm at CCSS**

**Diversion Subgroup: May 7, 2019 (1<sup>st</sup> Tuesdays) at 1:00 pm at CCSS**

**Chairs:** Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN

**Accomplishments - Action Items Completed:**

- Reviewed purpose of the working group, and its charge to implement the best proactive practices of Diversion in to the community.
- Group is looking at the trainings and which trainings to pursue, with train the trainer options to be made available on a continuous basis.
  - Cleveland Mediation Center. Two day training for front line staff. Space is limited to 50 people total. May not apply for every community.
  - NAEH – limited on train the trainer, but can create one.
  - Seattle has a local agency that created their own diversion training. That agency does not travel.
  - Family Promise may be able to bring their trainings to Southern Nevada. It was suggested that perhaps we could use their training as a template and develop training.
  - HPN has training and may share.
- Rapid Resolution (RR) is what the VA is calling Diversion. Partnered with our SSVF Providers (US Vets, Salvation Army), they have to kick off RR by October 1.
- Diversion group wants to start with families by the same target date October 1. Family assessment sites do the most assessments. Oct 1 will kick off Diversion for families and RR for Veterans.
- Across the country the average for financial assistance is \$2200 for families. Want to be as flexible as possible- everyone’s situation is unique. We do want to give the best services possible and not be too stringent.
- Soft roll out in September and a hard roll out Oct 1, developing a 100-day challenge.
- HMIS no cost option for the pilot to proceed for now.



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- Develop a diversion agency to show services and what worked and didn't work, and determine what components need to be in HMIS.
- A specific agency can pull data for their agency.
- Discussed parameters of how a diversion flexible funding pool will be used, and possible eligible activities. Still need to determine who can administer such a fund.
- Will continue to discuss with HUD Unsheltered TA options, and provide gaps analysis at the next meeting.
- **Next Meeting on June 4, 2019 at 1:00 pm at CCSS**

**Coordinated Entry Task Force: April 9, 2019** (2<sup>nd</sup> Tuesdays) at 1:00 pm at CCSS

**Chairs:** Marisa Cervantes, LSSN & Mindy Torres, HOSN

**Accomplishments - Action Items Completed:**

- Received an update from Bitfocus = still waiting to turn in the LSA report. New dashboard for coordinated entry.
- Reviewed Looker Reports on current clients on the queue: 1782 total, 706 chronic homeless, 444 non-chronic adults with income while 588 have no income.
- Discussion of coordinated entry concerns: referrals made and not being found, but in HMIS history are receiving services from other agencies – possible sit out period for these referrals. Affordable housing such as quad living, roommate matching (especially for seniors).
- Reviewed and case conferenced regarding 10 clients on the Hot List
- **Next Meeting on June 11, 2019 at 1:00 pm at CCSS**

**Coordinated Outreach Subgroup: May 16, 2019 and June 20, 2019** (3<sup>rd</sup> Thursdays) was CANCELLED

**Chairs:** Catherine Huang Hara, CCSS & Louis Lacey, HOSN

- **Next Meeting on July 18, 2019 at 1:00 pm at CCSS**