

The Southern Nevada Rapid Re-housing Learning Collaborative: An Overview

Implementing Rapid Re-housing
Best Practices in Southern Nevada

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RAPID RE-HOUSING CORE COMPONENTS



RRH Core Components

- Housing Identification
- Rent and Move-in Assistance
- Case Management and Services

Rapid Re-Housing (RRH)
ends homelessness for
families and individuals.

RRH HELPS



FIND HOUSING

Help people quickly find housing within one month or less.

PAY FOR HOUSING

Help people pay for housing short term; longer-term help an option.

STAY IN HOUSING

Help access services so people can stay in housing.

The **Core Components** of Rapid Re-Housing help people **find** housing fast, **pay** for housing, and **stay** in housing.

FIND HOUSING

Help people quickly find housing within one month or less.

PAY FOR HOUSING

Help people pay for housing short term; longer-term help an option.

STAY IN HOUSING

Help access services so people can stay in housing.



FIND FAST HOUSING IDENTIFICATION



Build relationships with landlords to have access to as many housing units as possible.



Find and secure housing as quickly as possible after a person or family becomes homeless.



Limit the time a family or individual spends homeless. Move people into housing within **30 days or less**.

FIND HOUSING

Help people quickly find housing within one month or less.

PAY FOR HOUSING

Help people pay for housing short term; longer-term help an option.

STAY IN HOUSING

Help access services so people can stay in housing.



HELP PAY RENT AND MOVE-IN ASSISTANCE



Pay for security deposits, move-in expenses...

... and/or rent and utilities.

Length of assistance varies, but often **4 to 6 months**.

FIND HOUSING

Help people quickly find housing within one month or less.

PAY FOR HOUSING

Help people pay for housing short term; longer-term help an option.

STAY IN HOUSING

Help access services so people can stay in housing.



HELP STAY RAPID RE-HOUSING CASE MANAGEMENT AND SERVICES

Connect families and individuals to services and supports in the community.

Help resolve issues that may threaten housing stability, including conflicts with landlords.



RRH Performance Benchmarks

RRH's three primary goals:

1. Reduce the length of time people spend homeless
2. Exit households to permanent housing
3. Limit returns to homelessness within a year of program exit

THE ROLE OF RAPID RE-HOUSING IN AN EFFECTIVE HOMELESS RESPONSE SYSTEM



Effective Homeless Response System: Goal

House people as quickly as possible
and

divert people from imminent
homelessness whenever possible



Effective Homeless Response System: Approach

Use a systemic approach

to align interventions and resources
across programs in a coordinated way
around this common goal and increase
"system flow"



Effective Homeless Response System: Increase System Flow

System Flow:

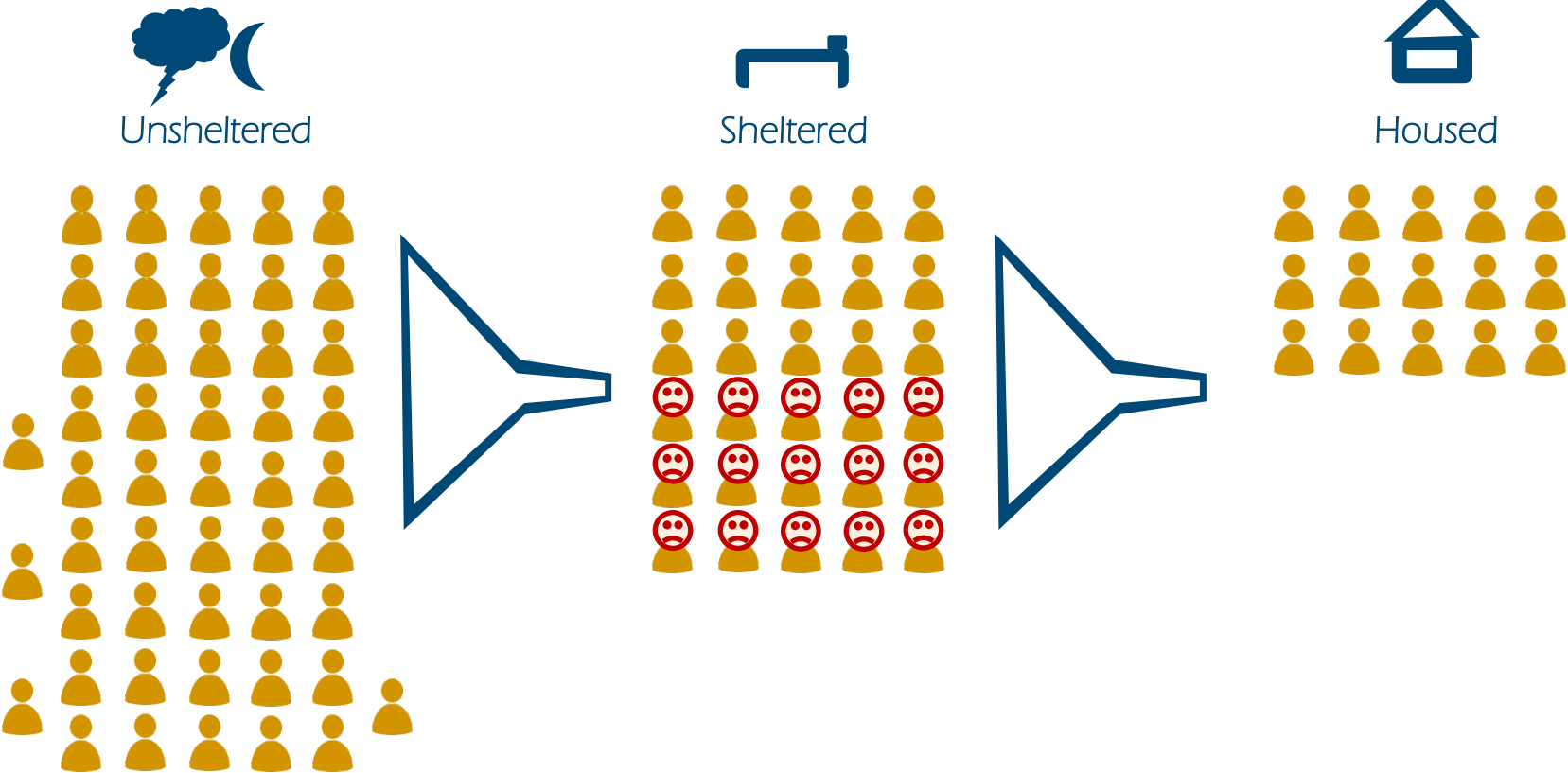
An efficient and coordinated process that moves people from homelessness to housing as quickly as possible



Poor System Flow

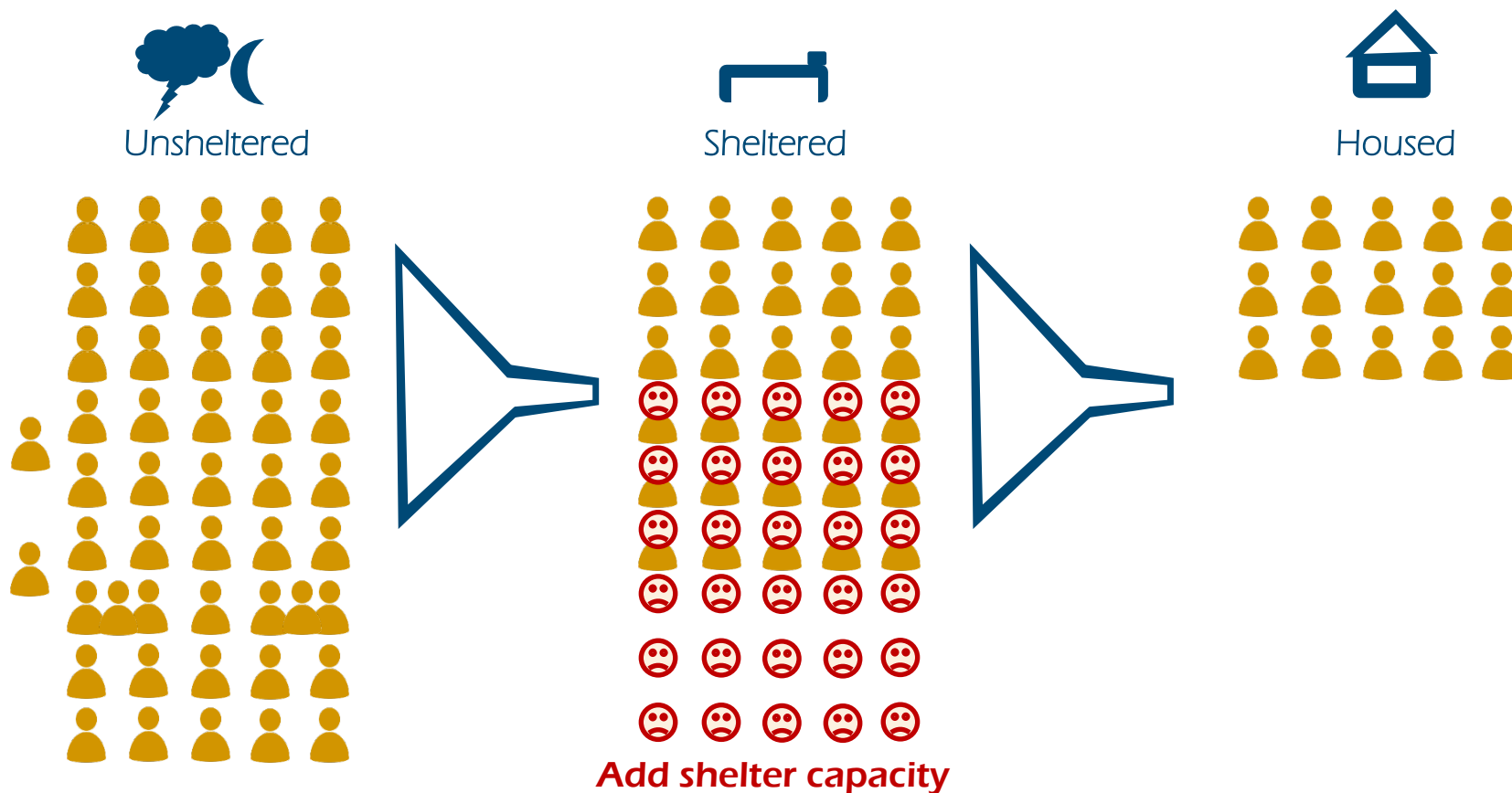
- Unchanging or increasing number of unsheltered people
- Waitlists for shelter
- Long lengths of stay in shelter (more than 30 days)
- High percentage of exits from shelters to homelessness
- Average length of homelessness is not decreasing
- In-flow into homelessness is steady or increasing
- Long waitlists for RRH and PSH (long CES wait list)
- Significant amount of people aren't getting any kind of assistance

A "Stuck" System



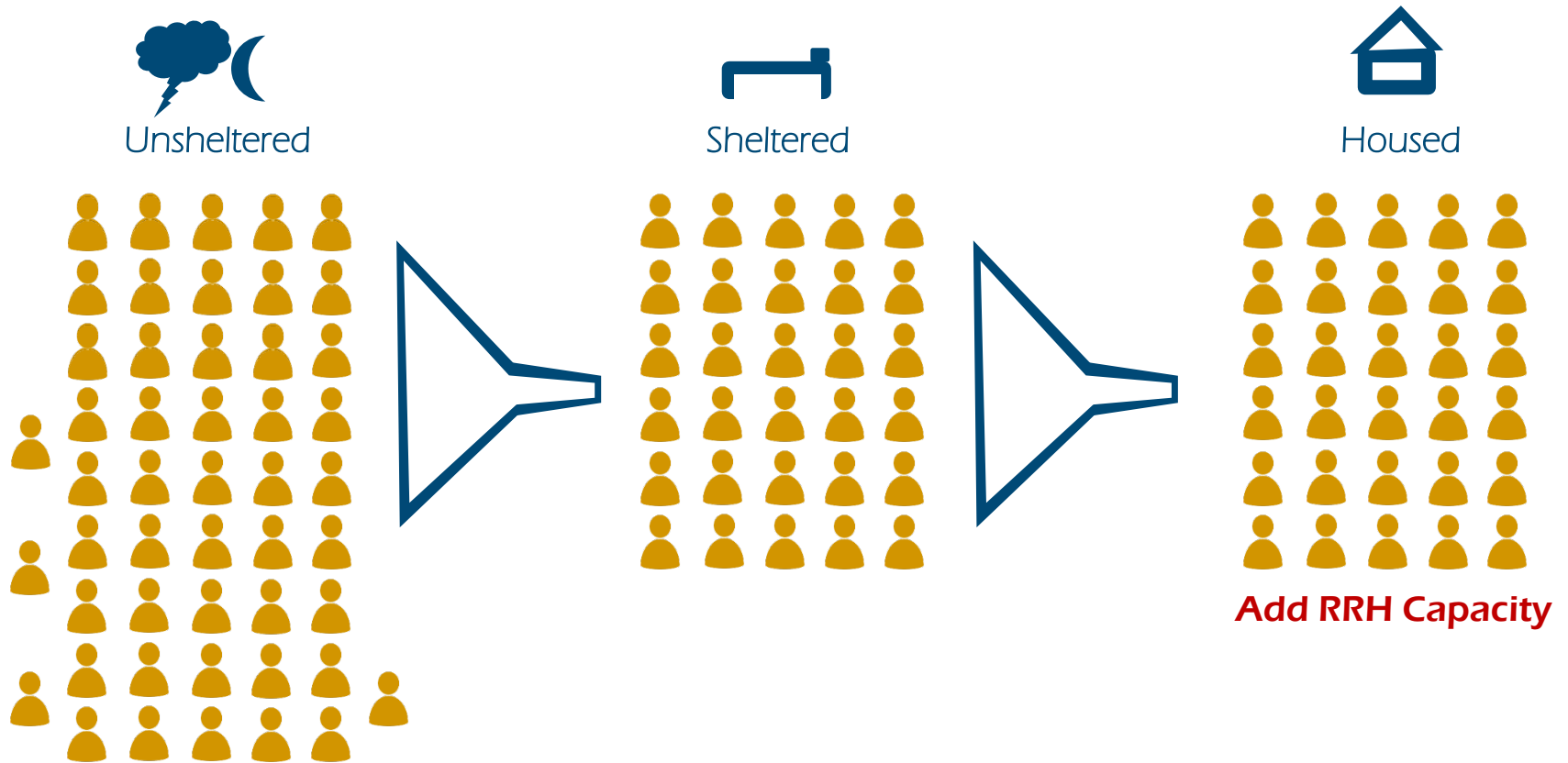
49 unsheltered + 30 sheltered = **79**

Adding More Shelter Capacity



$$34 \text{ unsheltered} + 45 \text{ sheltered} = 79$$

Adding More Rapid Re-housing Capacity



$$34 \text{ unsheltered} + 30 \text{ sheltered} = 64$$

An Effective Homeless Response Means...

- Right-sizing your system
- Having standardized rapid re-housing to scale that is aligned with best practices is the BEST way to get flow in your system
- Treating each person's episode of homelessness as an URGENT CRISIS that needs a quick permanent housing resolution

The Role of Rapid Re-Housing

- RRH helps people obtain permanent housing and end their homelessness quickly
- RRH creates system flow by moving people from the streets and shelter into permanent housing quickly
- RRH shortens the length of time people spend homeless
- RRH decreases returns to homelessness
- RRH works for most people experiencing homelessness

So...

The Role of Rapid Re-Housing



So...

RRH should be an ***integral and primary part*** of every homeless crisis response system

**SOUTHERN NEVADA
RAPID RE-HOUSING
LEARNING
COLLABORATIVE**



Southern Nevada RRH Learning Collaborative Participating Teams

1. Catholic Charities
2. HELP
3. HopeLink
4. Keeping Families Together
5. Lutheran Social Services
6. Safe Nest
7. Salvation Army
8. St. Jude's
9. STAR
10. US Vets

What is a Learning Collaborative?

A Learning Collaborative is an opportunity for organizations to make changes in the way they operate while being supported by their community peers and national experts



What is a Learning Collaborative?

- Helps organizations improve rapid re-housing services and outcomes for people experiencing homelessness
- Establishes data-driven goals to strengthen program practices and align with national best practices
- Provides training, in-person meetings, technical assistance, with national experts and other organizations in the collaborative



Why a Learning Collaborative?

Southern Nevada is:

- Implementing a system-wide approach to ending homelessness
- Aligning with national rapid re-housing standards and benchmarks
- Ramping up rapid re-housing to reduce homelessness across the region



Learning Collaborative Goals

Improve Outcomes to Reduce Homelessness in Southern Nevada

- Reduce time from homelessness to permanent housing
- Move more households from homelessness to permanent housing
- Provide rapid re-housing that is inclusive, screens people in rather than screens them out, and can serve anyone
- Reduce returns to homelessness
- Increase System Flow



Learning Collaborative Goals

Shift Practice for Effectiveness and Efficiency

- Align rapid re-housing practice with the national standards and benchmarks
- Develop organizational change to improve outcomes
- Establish aggressive organizational benchmarks



Establish Learning Collaborative Benchmarks

What specific benchmarks should our Learning Collaborative set to reach our goals to:

- Increase exits to permanent housing
- Assist more households to exit homelessness
- Reduce the length of time from program enrollment to permanent housing move in

Establish Learning Collaborative Benchmarks

Some of Southern Nevada's Goals:

- Increase # of people served by 20% within 6 months
- Reduce recidivism
- Reduce eligibility barriers and improve Housing First focus

Action Planning

Objective	Action Steps	30 Day Goal	60 Day Goal	90 Day Goal
Implement a Housing First approach				
Create robust landlord recruitment and housing identification strategy				
Ensure provision of short term, flexible and individualized financial assistance to maximize resources				
Provide short term, housing-focused individualized home-based rapid re-housing case management				

What's Happening Over the Next Year?

Date	Activity
End of Week of April 8th	RRH LC Announcement including a “save the date” for both the Introductory Call/Webinar and RRH Workshop
April 18 th	Pre-work packet sent to participants
April 23 rd , 10:00 a.m. PT	Introductory Call/Webinar for participants
May 1, 2019, 8:30 – 4:30	LC Session 1: Rapid Re-Housing Best Practices Workshop
April 17 – May 15 th	Establish teams, participate in pre-session call, prepare baseline data, and review orientation materials
May 15, 2019	Pre-Work Packet Due
June 12, 2019, 8:30 – 4:30	LC Session 2 Action Session: One day in-person meeting, and development of action plans
June – September 2019	Implementation of action plans, bi-weekly team meetings, participation in online forums, monthly metrics submission, and monthly conference calls
Week of August 19th, 2019	LC Session 3 Site Visits/One-on-One Consultation: with each participating organization
Week of September 30 th , or October 7 st 2019	LC Session 4 Rapid Re-Housing Challenge Session: One-day in-person meeting, development of action plans
October 2019 – January 2020	Implementation of 100-day housing challenge plans, weekly challenge email check-ins, online forums, and a conference call on day 50
Early November	LC Session 5 On-site Mid-Way Check-in
Early February 2020	LC Session 6 Housing Challenge Conclusion and Sustaining Momentum Session: In person one-day meeting, challenge results, development of action plans to sustain momentum
February – April, 2020	Remote check-in on sustaining momentum

What's Next

- Completed Action Plans Due June 19th
- First Team Check-In Call for July 2019
- Site Visits Week of August 19th
- Webinars
- Next In-Person Session for all Teams – Sept/Oct 2019

Rapid Re-housing Resources

- Urban Institute's Summary of Research on RRH

<https://www.urban.org/sites/default/files/publication/54201/2000265-Rapid-Re-housing-What-the-Research-Says.pdf>

- NAEH Rapid Re-housing Resource Page

<https://endhomelessness.org/rapid-re-housing-works/>

- NAEH Rapid Re-housing Performance Benchmarks and Performance Standards

<https://endhomelessness.org/resource/rapid-re-housing-performance-benchmarks-and-program-standards/>

- NAEH Rapid Re-housing Toolkit

<https://endhomelessness.org/resource/rapid-re-housing-toolkit/>

Contact Us!

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