



## Working Group Report to the Board June 2019

**Working Group:** Coordinated Entry Working Group (CESWG)

**Champion:** Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

**Meeting date, time, and location:** June 18, 2019 at 1:00 pm at Clark County Social Service (CCSS)

**Accomplishments - Action Items Completed:**

- Reviewed Looker Report data on denials by agencies and individuals with Bitfocus, with majority due to client no-shows. Will further review data on enrollment percentages
- Due diligence on connecting referred clients to referred housing service, and the responsibilities of the housing provider to locate clients.
  - Agencies must review client contact information
  - Share be-on-the-lookout (BOLO) list from matcher to Coordinated Outreach twice per week
  - Further discussion will be taken to the steering committee
- East Valley Family Services interested in becoming an assessing agency, and serves Laughlin and Searchlight. Members of group will meet with agency to get more information to determine participation.
- Matching concerns included pausing people on the queue due to inactivity, multiple incomplete referrals, or refusing housing. To further be reviewed for due diligence implementation. Also working on assessing DV clients.
- HMIS Concerns and determinations of homeless status and chronicity. Chairs to further discuss with Bitfocus. Coordinated Entry data standards to be instituted in April 2020.
- Next meeting to focus on review of policy and procedures.

**Next Meeting on July 16, 2019 (3<sup>rd</sup> Tuesdays) at 1:00 pm at CCSS**

**Moving On Subgroup: June 3, 2019 (1<sup>st</sup> Mondays) at 1:30 pm at CCSS**

**Chairs:** Ariana Saunders, CCSS & Sashia Whitmire, WestCare

**Accomplishments - Action Items Completed:**

- Reviewed updated 100 Day plan
  - Will collect more information from the 9 other communities receiving TA on Moving ON
- Moving On Assessment draft – was approved
  - Tested with a few programs/clients in CCSS and Mojave.
  - Need to test with US Vets programs and a youth program
- Completed a Results Base Framework with the Unsheltered TA team
  - Developed additional short term goals
  - Will receive more assistance from the TA team including feedback on training curriculum, data dashboard and a peer to peer discussion with local PHAs.
- **Next Meeting on July 1, 2019 at 1:30 pm at CCSS**

**Diversion Subgroup: June 4, 2019 (1<sup>st</sup> Tuesdays) at 1:00 pm at CCSS**

**Chairs:** Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN

**Accomplishments - Action Items Completed:**

- Reviewed purpose of the working group, and its charge to implement the best proactive practices of Diversion in to the community.
- Confirmed assessment sits for the pilot.
- Discussed and selected trainer.
- Developed training development team.
- Discussed HMIS components a separate follow-up meeting with HMIS provider (Bitfocus) will need to occur.
- Reviewed gaps analysis and identified items that must be considered for the diversion pilot.
- **Next Meeting on July 2, 2019 at 1:00 pm at CCSS**



## Working Group Report to the Board June 2019

**Coordinated Entry Task Force: June 9, 2019** (2<sup>nd</sup> Tuesdays) at 1:00 pm at CCSS

**Chairs:** Marisa Cervantes, LSSN & Mindy Torres, HOSN

**Accomplishments - Action Items Completed:**

- Received an update from Bitfocus = The LSA Report will be submitted June 26<sup>th</sup>. Data Standards are now in hand and will roll out in September.
- Joint Housing Working Group = No meeting last month
- Reviewed Looker Reports on current clients on the queue: 1834 total, 721 chronic homeless, 450 non-chronic adults with income while 613 have no income.
- Discussion of coordinated entry concerns: Tried to match roommates and there was an altercation with the clients. Still have the issue with the DV Assessments and who can administer the assessment. The Shade Tree does not do the DV assessments and refers victims to the Courtyard to complete a CHAT. Will bring this issue to the Leadership Team.
- Provider concerns = HOPE Link stating a lot the referrals they received are not chronically homeless. Asking is there a way to transfer = Silver Summit or HPN – have to be high utilizers.
- Reviewed and case conferenced regarding 15 clients on the Hot List: two referred to the LINK; two self-resolved; one in sober living.
- **Next Meeting on July 9th, 2019 at 1:00 pm at CCSS**

**Coordinated Outreach Subgroup: May 16, 2019 and June 20, 2019** (3<sup>rd</sup> Thursdays) was CANCELLED

**Chairs:** Catherine Huang Hara, CCSS & Louis Lacey, HOSN

- **Next Meeting on July 18, 2019 at 1:00 pm at CCSS**