Working Group Report to the Board
July 2019

Working Group: Coordinated Entry Working Group (CESWG)
Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)
Meeting date, time, and location: July 16, 2019 at 1:00 pm at Clark County Social Service (CCSS)
Accomplishments - Action Items Completed:

- Reviewed and edited part of the Coordinated Entry Policies and Procedures that were originally approved in January 2018. Items for edit include adding Prevention/Diversion, key principles related to anti-discrimination, HUD definitions, referral availability process, grievance procedure, and matching.
- Discussed data and availability of real-time place, requiring all of the program eligibility to reside in the HMIS. Vacancies currently are updated with information received from matchers.
- A contingent of the working group visited East Valley Family Services, who is interested in becoming an assessing agency, and serves Laughlin and Searchlight. The contingent recommended that EVFS be added as an assessing agency, and it was approved by consensus.
- Matching concern regarding an agency that is filtering referrals and deeming clients not appropriate based on income. The CESWG will further explore this situation, and contact the Monitoring Working Group, as the project in question is funded by the CoC.
- Next meeting to continue to focus on updating the policy and procedures.

Next Meeting on August 20, 2019 (3rd Tuesdays) at 1:00 pm at CCSS

Moving On Subgroup: July 1, 2019 (1st Mondays) at 1:30 pm at CCSS
Chairs: Ariana Saunders, CCSS & Sashia Whitmire, WestCare
Accomplishments - Action Items Completed:

- Reviewed updated 100 Day plan. There may be marijuana licensing fees available to assist with shallow subsidies.
- Moving On Assessment draft was tested with no complaints or concerns by US Vets, CSS and Mojave staff. Next steps are to roll-out to broader community and integrate into HMIS.
- Results Base Framework with the Unsheltered TA team
    - o Development of training curriculum discussed with Unsheltered TA team. A task group to develop a local training was suggested to look at content after establishment of policies and procedures.
    - o HUD Field Office to coordinate a meeting with the Housing Authority.
    - o Discussed outcomes of the interventional analysis tool and how to integrate the service into HMIS
    - o Discussion of need for housing navigation.
    - o Survey to be distributed to providers.
- **Next Meeting rescheduled to August 18, 2019 at 12:30-2:30 pm at CCSS**

Diversion Subgroup: July 2, 2019 (1st Tuesdays) at 1:00 pm at CCSS
Chairs: Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN
Accomplishments - Action Items Completed:

- Group had initially arbitrarily decided to choose Grand Rapids Family Promise to conduct training.
- To formalize the training provider selection process, Request for Information (RFI) suggested, the group and decided to utilize a RFI selection process.
- Determined common language and definitions
    - i) Diversion – When prevention is no longer an option, diversion is a strategy that prevents people from entering the homeless system; homelessness is as brief as possible when it occurs. Quick resolution with an end goal without program enrollment.
    - ii) Rapid Resolution – a type of diversion that happens before a person seeking assistance are processed and/or entered into a program; Approximately 30 days before homelessness and 7 days of homelessness RR can provide services.
    - iii) Success – when a household is diverted from entering the homeless system (or program) within 7 days of initial contact by providing a service and/or placing someone in a short term or long term housing situation outside of the normal provision of services; 15% of households that were diverted from entering the

homelessness system. 80% of those that receive diversion have no further instances of homelessness for 45 days.

    iv) Prevention – preventing a housed person from becoming homeless which is usually rental assistance; must prove hardship that let them to needing assistance; an unforeseen unexpected assistance which results in an increase in expenses and/or a decrease in income.

- Determine goals for "Diversion"
    i) 15% of households diverted from entering the homelessness system.
    ii) 80% of those that were diverted have no further instances of homelessness for 45 days.
- Develop and send out RFI; June 15, 2019 deadline at 10am and RFI selection meeting at 1:30pm. National Alliance for Ending Homelessness was selected as the Diversion Training provider.
- **Next Meeting on August 6, 2019 at 1:00 pm at CCSS**

Coordinated Entry Task Force: July 9, 2019 (2nd Tuesdays) at 1:00 pm at CCSS
Chairs: Marisa Cervantes, LSSN & Mindy Torres, HOSN
Accomplishments - Action Items Completed:

- Received an update from Bitfocus = The LSA has been submitted. NOFA released last week-getting data ready for September roll out.
- Joint Housing Working Group = Landlord luncheon postponed indefinitely. Want to start Tenancy Training. New Chair, Rick (CLV)
- Reviewed Looker Reports on current clients on the queue: 1807 total; 684 chronic homeless; 229 non-chronic adults with income while 453 have no income.
- Discussion of coordinated entry concerns: Getting assessments where the client is not homeless and assessments being completed before the one year – scores changes significantly from fourteen to the thirties. Think it is a training issue.
- Provider concerns = None
- Reviewed and case conferenced regarding 10 clients on the Hot List: three referred to the STAR; two referred to LINK; one referral to Hopelink; four removed off the Que.
- **Next Meeting on August 13, 2019 at 1:00 pm at CCSS**

Coordinated Outreach Subgroup: July 18, 2019 (3rd Thursdays) was CANCELLED
Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

- Next meeting will include training from the Southern Nevada Health District on Hepatitis A.
- **Next Meeting on August 15, 2019 at 1:00 pm at CCSS**