

Working Group Report to the Board

Working Group: Monitoring Working Group

Champion: Rick Damian

Working Group Members: **PRESENT**- Rick Damian (CNLV), Karen Schneider (CCSS), Danita Osborne-Morris (CCSS), Jennifer Huse (SNAMHS), Michelle Johnston (US Vets), Stacey Youngblood (City of Henderson), Bridget Claridy (HELP of Southern Nevada), Julee King (Bitfocus), and Dr. Justin Gardner (Strategic Progress), Tara Ulmer (CCSS), Catherine Huang Hara (CCSS), Amanda Wehrman (HomeBase), Max Descher (HomeBase) Tameca Ulmer (CCSS). **ABSENT** –Annie Wilson (LVMPD), Andrea Blanco (CLV), Bridget Bycina (CCSS-STAR PSH),

July 10, 2019, 1:30pm, Clark County Social Service (1600 Pinto Lane)

Status Updates:

- External Monitoring Process of CoC projects: agencies are in the process of receiving their monitoring results and accompanying tools, reports, and supporting documentation. Strategic Progress has asked for feedback and question on scoring results and any supporting documentation to reference. Tools will continue to be modified to support CoC goals and providers moving forward. Any necessary TA needing to be done will be issued in the way of corrective actions. Final scores for monitoring will need to be submitted to HomeBase no later than the week of August 12th for scoring and ranking team to have during a meeting on August 22nd.
- Performance Monitoring Report (V3): Testing is still underway. Julee asked Michelle and Bridget to send in a list of any issues. Michelle has sent some issues and those issues will be cross checked with client records. Further discussion may be needed in the group to determine if any program logic needs to be changed.
- Housing First Monitoring Tool: Results of tool created by members of the group were presented. There is some concern over subjectivity of the scoring. More discussion is needed on using a more standardized approach.
- Coordinated Entry Compliance: Mike has completed a CE compliance and data quality dashboard that needs to be reviewed by the Coordinated Entry Working Group prior to being used. As the process is fine-tuned, the group will need to work with CEWG on what they would like to specifically see monitored, and the MWG needs to determine a scale of results in order to be integrated into a future monitoring tool.
- Quarterly Monitoring of Drawdowns at Meetings: Subgroup members will be working on a mechanism/parameters to operationalize a quarterly review of drawdowns by CoC funded providers.
- Anti-Discrimination Policy: This is a placeholder; once the Governance Ad Hoc group develops the policy, the MWG will implement and enforce the policy.