



Working Group Report to the Board August 2019

Working Group: Coordinated Entry Working Group (CESWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

Meeting date, time, and location: August 20, 2019 at 1:00 pm at Clark County Social Service (CCSS)

Attendees: Catherine Huang Hara, Linda Godoy, Lou Lacey, Marisa Cervantes, Matt Manlangit, Peter McCoy, Mike Reed, Sashia Whitmire (phone)

Accomplishments - Action Items Completed:

- The group discussed and determined how to increase the number of available trainers for both new assessors and future refresher trainings. It was determined that at least a primary and alternate was needed for each subpopulation. Lou Lacey was recruited to assist with AWOC, Marisa will recruit a family training partner, and Catherine will reach out to the Youth Working Group and touch base with SafeNest for the DV component.
 - New Coordinated Entry (CE) processes will be rolled out with implementation of the CE APR in the spring of 2020. This will be a good opportunity to implement refresher training sometime during the first quarter of 2020.
- Northern Nevada VA has requested access to the CHAT to pilot assessing clients for the BNL. Unclear how this will work if the rest of the CoC continues to use the VI-SPDAT, so more clarification is needed.
- CE monitoring was discussed-there will be new data standards implemented, so Bitfocus has been reaching out to agencies requesting additional entry to get data in compliance. The group would like to explore monitoring in other CoCs for tools and methods.
- A draft of the governance document for the working group was reviewed and discussed, including the membership, and decision-making process. The group decided to become an open group. A draft is due for posting by the end of October.
- Policies and procedures will be resent out to the working group to further edit. Next month's meeting will continue to focus on making updates.
- Other items for future consideration include issues with the CHAT not measuring for frequent users (FUSE), so the CHAT may need to be reviewed.

Next Meeting on September 17, 2019 (3rd Tuesdays) at 1:00 pm at CCSS

Moving On Subgroup: August 28, 2019 (1st Mondays) was CANCELLED

Chairs: Ariana Saunders, CCSS & Sashia Whitmire, WestCare

Accomplishments - Action Items Completed:

- Chair discussed TA options with unsheltered TA team-ongoing support will be provided to implement training program and get assistance with finalizing policy and procedure.
- Developed training curriculum outline- a sub- task force was created to fully develop the curriculum and materials
- **Next Meeting rescheduled to September 23, 2019 at 1:30-3:00 pm at CCSS**

Diversion Subgroup: August 6, 2019 (1st Tuesdays) at 1:00 pm at CCSS

Chairs: Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN

Attendees: Julee King, Tiffany Evans, Tara Ulmer, Aaron Sheets, John Heintzleman, Joe Taylor, Mark Zellmer, Mike Reed, Julee King, Diana Watson, Najea Rodgers, Arcelia Barajas

Accomplishments - Action Items Completed:

- National Alliance for Ending Homelessness was selected as the diversion training provider.
- 2 2-day diversion trainings have been scheduled. The training dates are 9/30 and 10/1 - OR - 10/3 and 10/4. The training will be held at Canyon Ridge Christian Church. The 1st day of each of the sessions will be open to other systems of care (hospitals, law enforcement, and MCO's social workers). The 2nd day will only be for the staff of the assessment sites. A train-the-trainer training will occur in November for community trainers who will continue to provide diversion training once the pilot ends. The training registration process is being set up through Constant Contact.
- Team reviewed the federal documents "Adopting Housing Problem Solving Approaches with Prevention, Diversion and Rapid Exit Strategies", "Homelessness Prevention, Diversion and Rapid Exit", "Problem Solving: An Innovative Approach to Addressing Homelessness" to ensure our community's diversion efforts align with national best practices and standards.
- **Next Meeting on September 3, 2019 at 1:00 pm at CCSS**

Coordinated Entry Task Force: August 13, 2019 (2nd Tuesdays) at 1:00 pm at CCSS

Chairs: Marisa Cervantes, LSSN & Mindy Torres, HOSN

Attendees: Melissa Bowman (Impact), Dana Cole (SafeNest), Linda Godoy, (CCSS), Jennifer Huse (SNAMHS), Lou Lacey (HOSN), Shanta Ragamarion (Safe House), Andrea Rainey (WestCare), Mike Reed (Bitfocus) Sashia Whitmire (WestCare),



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Accomplishments - Action Items Completed:

- Joint Housing Working Group = Doughnuts and coffee with landlords event will be hosted at 9:00 am on August 21st at Clark County Social Service. Certificates of appreciation, focused discussion and a time for questions and answers for the community landlords. The summit will be on September 10 and 11, save the dates have been sent out. Linda asked for housing providers to think about success stories and landlord success stories to share at the summit. There will be a landlord lunch and learn at Clark County Social Service on October 22. The tenancy training is scheduled for October 8th and 15th at Lutheran Social Services.
- Provider concerns = WestCare has a concern with a client with severe medical issues. This client needs a liver transplant; however, the doctor will not put the client on the transplant list until the client has secured housing. The client has had a CHAT, but the priority level is 21.5. The client is chronically homeless, so may be eligible for LINK when the referrals are at that priority level. Safe Nest has a client that was referred to the Salvation Army for Rapid Rehousing, but the client was told that there would be a two month wait, due to their income not being enough. HELP of Southern Nevada recommended that this client will be referred to one of their programs. Safe Nest staff, Dana would like to follow-up on this referral with Kelly.
- Assessment tool concerns = WestCare has a client that received a CHAT, the previous CHAT priority was 18 and the new CHAT priority was 40. There are suspicions that the client was coached by another client to answer yes to every question. This is being investigated by the Coordinated Entry Working Group Chairs.
- Referral follow-ups from last meeting: Two (2) of the clients from the Hot List have been housed and six (6) have been removed from the Queue due to no activity.
- Reviewed and case conferenced regarding 10 clients on the Hot List: two (2) referred to LINK, one (1) referred to CCSS KFT program; one (1) client had duplicate profiles and CHATs, five (5) removed off the Queue.
- Announcements: Linda announced that WSAP is now available at CCSS and discussed the eligibility requirements.
- **Next Meeting on September 10, 2019 at 1:00 pm at CCSS**

Coordinated Outreach Subgroup: August 15, 2019 (3rd Thursdays) at 1:00 pm at CCSS

Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

Attendees: City of Las Vegas: Jason Arroyo; HOSN: Alison McCoy, Hayli Peticoff, Heather Hannah, Sharon Shearrill, Lisa Solby, Chris Engel, Joe Bork, Andrew Smith, Travis Kuest, Almond Clark, Kristy Jones, Kat Moore; SNHD: Cheryl Radeloff; TSA: Jade Johnson, Don Gripper; US Vets: Giovanni Lomagno; VA: Adam Calderon, Rolo Abanilla

Accomplishments - Action Items Completed:

- Training with questions and answers was provided by from Cheryl Radeloff, Southern Nevada Health District Senior Health Educator, on Hepatitis A, with some discussion on MRSA and current West Nile Virus outbreak.
 - For Hep A, primary populations at-risk are those experiencing homelessness and drug users.
 - Best protection is to get vaccinated and use precautions such as gloves and disinfectants that can clean Hep A. Other educational materials are available online and southernnevadahealthdistrict.org
 - Insect repellent and protective clothing are best for prevention of West Nile.
 - MRSA mostly is present in hospital setting.
- Project Homeless Connect is on November 26th. Lou will begin coordinating transportation at least a month in advance.
 - Inventory of vans and drivers needed
 - Determine if there is any transportation arrangement could be made for the Courtyard, which was most of the traffic last year since the event relocated.
- Quarterly outreach scheduled for last week of October. Outreach will include PHC early registration and distribution of flyers.
- Homeless outreach areas of concern include:
 - I-15/I-95 underneath on bank of the freeway by the turtle (at least 10 tents)
 - Miller street off of the 15 North near Lake Mead by train tracks (25 encampments)
 - Russell & Boulder Highway near Whitney Park closed the restrooms (30)
 - Third and Lewis in the mornings (9-15 people)
 - Maryland Parkway near WestCare
 - 15 NB before Spring Mountain coming off of Industrial
 - Caesar's Palace Tunnel
- **Next Meeting on September 19, 2019 at 1:00 pm at CCSS**