



## Working Group Report to the Board September 2019

**Working Group:** Coordinated Entry Working Group (CESWG)

**Champion:** Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

**Meeting date, time, and location:** September 17, 2019 at 1:00 pm at Clark County Social Service (CCSS)

**Attendees:** Bitfocus: Mike Reed (phone); CCSS: Catherine Huang Hara, Linda Godoy, Matt Manlangit; HELP of Southern Nevada: Louis Hixson, Louis Lacey; Lutheran Social Services of Nevada: Marisa Cervantes; VA: Peter McCoy

**Accomplishments - Action Items Completed:**

- The group discussed and finalized draft of the governance document for the working group, including the membership, and decision-making process. The group has become an open group.
- The group will next meet to further finalize the policies and procedures.

**Next Meeting on October 15, 2019 (3<sup>rd</sup> Tuesdays) at 1:00 pm at CCSS**

**Moving On Subgroup: September 23** (1<sup>st</sup> Mondays, rescheduled due to holiday) at 1:30 pm at CCSS

**Chair:** Ariana Saunders, CCSS

**Accomplishments - Action Items Completed:**

- Discussed TA provided by Unsheltered TA team that includes subject matter expert on Moving ON
  - Provided project planning tools that were reviewed with the group
  - The focus will be on establishing the recommended "Leadership Team" to help with system wide implementation and decision making
  - **Next steps:** review the Policy examples, fill in the project plan, and recruit individuals for Leadership Team
- Established relationship with first landlord thanks to work by Kristin Cooper (CCSS, CRM unit)
  - Betty Jean apartments (formally Parsons Place) has set aside 10 units for the Moving On initiative
  - This will be treated as a pilot program and will help with revising policies as needed.
  - Sub group met with the landlord and took a tour
  - **Next steps:** work with PSH providers to identify tenants that would be eligible for this new property
- **Next Meeting on October 7, 2019 at 1:30-3:00 pm at CCSS**

**Diversion Subgroup: September 3, 2019** (1<sup>st</sup> Tuesdays) at 1:00 pm at CCSS

**Chairs:** Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN

**Attendees:** Bitfocus: Julee King, Mike Reed; City of Las Vegas: Najea Rodgers, Walter Poston; CCSS: Ariana Saunders, Joe Taylor, Tara Ulmer, Tiffany Evans; HELP of Southern Nevada: Louis Hixson, Mindy Torres; HopeLink of Southern Nevada: Aaron Sheets; US Vets-Las Vegas: John Heintzleman

**Accomplishments - Action Items Completed:**

- Continued registering attendees for the diversion training. The training dates are 9/30 and 10/1 - OR - 10/3 and 10/4. The training will be held at Canyon Ridge Christian Church.
- Finalized details and logistics of training.
- Received commitment letter of \$50,000 contribution towards diversion program from Anthem.
- Finalized diversion agenda items (acceptance of contribution and authority to grant funds to pilot sites) scheduled for 10/15/19 BCC meeting.
- Finalized diversion data items for HMIS set-up.
- **Next Meeting on November 5, 2019 at 1:00 pm at CCSS (October cancelled for Diversion Training)**

**Coordinated Entry Task Force: September canceled for the Community Training Summit** (2<sup>nd</sup> Tuesdays) at 1:00 pm at CCSS

**Chairs:** Marisa Cervantes, LSSN & Mindy Torres, HOSN

- **Next Meeting on October 9, 2019 at 1:00 pm at CCSS**

**Coordinated Outreach Subgroup: September 19, 2019** (3<sup>rd</sup> Thursdays) at 1:00 pm at CCSS

**Chairs:** Catherine Huang Hara, CCSS & Louis Lacey, HOSN

**Attendees:** HOSN: Abdul Hamdard, Alison McCoy, Alyssa Johnson, Andrew Smith, Armond Clark, Chris Engel, Hayli Peticoff, Heather Hannah, Kat Moore, Joe Bork, Lisa Solby, Rikka Racelis, Scott Richardson, Travis Kuest, Yolanda Bogan; SNHD: Jenny Gratzke; TSA: Nick Lenderman; VA: Adam Calderon

**Accomplishments - Action Items Completed:**

- Planning for October Quarterly Outreach (last week of October)
  - Data Collection, to include entering an HMIS service enrollment for the outreach



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- Locations: large encampments of 15 or more, which will start to be identified next week
- Will have to follow-up with officers and MORE
- Project Homeless Connect Transportation Planning for November 26, 2019 at the Champion Center
  - Assess transportation availability and areas for pick-ups, with transportation needs to be assessed and added to pre-registration HMIS form
    - Meeting with agencies about two weeks prior of who can provide transportation including The Salvation Army, HOSN, and US Vets
    - Stops: Courtyard, The Salvation Army, The Shade Tree, US Vets/Las Vegas Rescue Mission (dedicated drivers to those areas back/forth), Sunset Park, Cambridge/Molasky Park
    - Will have a pick-up locations from the Champion Center to go back to the original stops
    - Metro volunteers to assist with crowd control and traffic
    - Items limited to what can fit with them on the vehicles
    - Will print Clarity Cards—see if it will be used for quicker check-in
    - Will let Public Works know about PHC, and try to get an idea of clean-ups or abatement
- For check-in, verify if they are or aren't in the HMIS already and not recreate
- **Next Meeting on October 17, 2019 at 1:00 pm at The Salvation Army**



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**Working Group:** Coordinated Entry Working Group (CESWG)

**Champion:** Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

**Meeting date, time, and location:** **October meeting cancelled** (1:00 pm at Clark County Social Service (CCSS))

**Next Meeting on November 19, 2019 (3<sup>rd</sup> Tuesdays) at 1:00 pm at CCSS**

**Moving On Subgroup: October 7, 2019** (1<sup>st</sup> Mondays, rescheduled due to holiday) at 1:30 pm at CCSS

**Chair:** Ariana Saunders, CCSS

**Attendees:** Bitfocus: Julee King, Nora Saldivar; CCSS: Karen Schneider, Kristin Cooper, Natalie Grajeda; HELP of Southern Nevada: Mindy Torres; Lutheran Social Services of Nevada: Marisa Cervantes; US Vets-Las Vegas: Zechariah Hillyard; UNLV/Mojave Mental Health: Jason Schwartz

**Accomplishments - Action Items Completed:**

- Discussed recent visit to the Betty Jeanne units (NHSSN)
  - Reviewed rental application packet; identified potential barriers and discussed flexibility provisions
  - Discussed potential candidates from programs that may be able to apply
  - **Next steps:** survey to be sent to providers asking for referrals, establish prioritization for referrals
- Discussed TA provided by Unsheltered TA team that includes subject matter expert on Moving On
  - Talked about TA recommendation about establishing a leadership team to include CoC leadership, SNHRA, PSH providers, and those with lived experiences
  - Proposed the renaming of the working group to the Moving On Leadership Team
  - **Next steps:** continue review the Policy examples, fill in the project plan, and recruit individuals for Leadership Team
- **Next Meeting on November 4, 2019 at 1:30-3:00 pm at CCSS**

**Diversion Subgroup: Meeting cancelled for Diversion Training** (1<sup>st</sup> Tuesdays) at 1:00 pm at CCSS

**Chairs:** Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN

**Accomplishments - Action Items Completed for Diversion Training:**

- Attendance:
  - 9/30 – 93
  - 10/1 – 53
  - 10/3 – 79
  - 10/4 – 30
  - Total attendance = 255
- Pilot Assessment Sites – Family Promise, HELP, HopeLink, LSSN, CLV Courtyard/MORE, US Vets, Salvation Army
- Attendees included representatives from:
  - Homeless Providers – (Staff from Pilot Assessment Sites, SN CHIPS)
  - Behavioral Health (Horizon Health, Therapeutic Solutions Behavioral Health, Better Minds Better Communities)
  - Managed Care Organizations (Silver Summit, United Health Group)
  - Education (UNLV)
  - Workforce Development (Nevada Partners)
  - Health (Southern Nevada Health District, First Med, Dignity Health, Southern Nevada Health Services, Ryan White Program, Sunrise Hospital)
  - Housing (Nevada Hand)
  - Mental Health (SNAMHS)
  - Domestic Violence provider (Safe Nest)
  - Veterans (Dept of Veteran Affairs)
  - Law Enforcement/Justice System (LVMPD, NV Dept of Corrections, LV Detention Center, Veterans Treatment Court)
  - Clark County Social Service
  - Other: NV State Assembly, CLV Dept of Public Safety, Renew Therapeutic Enhancement Services
- Diversion Pilot launched Monday, October 7, 2019.
- **Next Meeting on November 5, 2019 at 1:00 pm at CCSS**

**Coordinated Entry Task Force: October 9, 2019** (2<sup>nd</sup> Tuesdays) at 1:00 pm at CCSS



## Working Group Report to the Board October 2019

**Chairs:** Marisa Cervantes, LSSN & Mindy Torres, HOSN

**Accomplishments - Action Items Completed:**

- Update from Bitfocus: Data Standards went into effect Oct 1<sup>st</sup>, 2019. HUD now wants the LSA report and System Measure report sent at the same time. CE has till April 2020 to have everyone enrolled into a program.
- Joint Housing Working Group: Tenancy Support meeting will be held tonight 10/8 at LSS. The second session will be in November. Landlord meeting Oct 22<sup>nd</sup>. Great turn out for the Landlord summit.
- Looker Reports: Current clients on the queue 1778 total; 658 chronic homeless; 473 non-chronic adults with income while 618 have no income.
- Provider concerns: Safe Nest stating sending referrals to CE and no referrals being made. We explained referrals for the housing programs are based on their assessment score. Also, Safe Nest, stated that Human Trafficking, is not on the DV Assessment.
- Hot List: Went over ten clients-four were already in housing programs. Two will be referred to Safe Haven. One is being taken off the Que for not wanting to follow program rules or provide any documentation on her identity
- **Next Meeting on November 12, 2019 at 1:00 pm at CCSS**

**Coordinated Outreach Subgroup: October 17, 2019** (3<sup>rd</sup> Thursdays) at 1:00 pm at CCSS

**Chairs:** Catherine Huang Hara, CCSS & Louis Lacey, HOSN

**Attendees:** CCSS: Jennifer Fluharty, Matt Manlangit; HOSN: Abdul Hamdard, Alison McCoy, Alyssa Johnson, Andrew Smith, Chris Engel, Heather Hannah, Jason Lilly, Kristin Jones, Joe Bork, Lisa Solby, Nancy Amaya, Rikka Racelis, Scott Richardson, Travis Kuest, Yolanda Bogan; NPHY: Marquan Ellis, Rico Ocampo, SNHD: Jenny Gratzke; TSA: Donald Gripper; Jade Johnson, Nick Lenderman

**Accomplishments - Action Items Completed:**

- Planning for October Quarterly Outreach (last week of October)
- Project Homeless Connect Transportation Planning for November 26, 2019 at the Champion Center
  - Assess transportation availability and areas for pick-ups, with transportation added to pre-registration HMIS form, with "Pick up" option will be for designated area pick up. "Other note" drop down does not give option write notes. Will make a call to make sure if this needs to be used for an encampment pick up site.
  - Needing to assess how to transport those in wheelchairs
  - Pick up locations include Courtyard, The Salvation Army, and US Vets. Courtyard: Will use security officers to provide logistic security.
  - Other vehicles will go and visit and pick up homeless at encampments.
  - By 1:30pm, all vehicles will be at the Champion Center to bring clients back to pick-up locations.
  - There will be a logistic plan to avoid line confrontation.
- Areas of Concern
  - Nellis-Boulder Hwy – Major Encampment – There is a lot of needle use, drugs, and crime.
    - Southern Nevada Health District – went to the encampment to make sure everyone was vaccinated for Hepatitis A.
  - Wetlands – There is a large of population of homeless.
    - Weekend team will survey encampment and if it has become bigger, it will be added to the list of outreach.
  - Encampment near Costco– about 20 homeless people.
  - B and Owens lot – has been secured and fenced. There is an encampment near the train tracks and Salvation Army.
- Youth Street Outreach Team: will begin services on October 31<sup>st</sup>
- **Next Meeting on November 21, 2019 at 1:00 pm at Clark County Social Service**