



Working Group Report to the CoC Board September 2019

Working Group: Evaluation Working Group (EWG)

Champion: Stacy DiNicola

Meeting date, time, and location: September 9, 2019 from 8:30–10:30 a.m. at the Clark County Social Service, 3rd Floor

Working Group Members in Attendance: Amanda Wehrman-*phone* (HomeBase), Angela Phillips-*phone* (Habitat for Humanity), Bridget Claridy (HELP of SNV), Catherine Huang Hara (CCSS), Christy Shannon-*phone* (Safe Nest), Danita Osborne-Morris (CCSS), Max Discher-*phone* (HomeBase), Mike Reed-*phone* (BitFocus), Peter McCoy-*phone* (VA), Stephany Coaley-*phone* (City of Las Vegas), Stacy DiNicola (City of Henderson)

1. Continuum of Care NOFA

- **2019 Local Application Process** – Projects are being entered in eSnaps and are due on September 16 to the collaborative applicant for review before submitting the consolidated application on September 30. Suggestions for improving the process next year were discussed and will be shared at the Joint Working Group Meeting on October 14.
- **Funding Recommendations** - The 2019 funding recommendations were shared with the EWG and will be presented to the CoC Board on September 12. All funding recommendations are posted on <http://helphopehome.org/>.

2. **EWG Written Policies & Procedures (P&Ps)** - Each of the main working groups need P&Ps that include the purpose of the group, membership, authority to make decisions, frequency of meetings, receiving feedback, etc. The P&Ps are due by October 31 and will be posted for public comment. Stacy will draft some P&Ps and will share with the larger group for feedback through a shared drive.

3. Rapid Rehousing

- **Rapid Rehousing Learning Collaborative** – The next meeting is on October 2 with National Alliance to End Homelessness.
- **Tentative Rapid Rehousing Funders Meeting on October 1 at 2:00 to 5:00 p.m.**
- **Draft Written Standards** – HomeBase sent an updated draft after they looked at written standards for RRH and ESG programs to align all written standards. The new draft will be reposted for comments.

4. Update on Jurisdictional ESG Funding and Projects

- **City of Las Vegas:** The FY19-20 agreements have been fully executed with HELP of Southern Nevada, Lutheran Social Services, Salvation Army, The Shade Tree, and St. Jude's Ranch for Children. Applications for FY20-21 will be available in October and City of Las Vegas will offer technical assistance to applicants.
- **City of North Las Vegas:** The FY19-20 funds have been awarded to Salvation Army for Rapid Rehousing, The Shade Tree for Emergency Shelter Services, HELP of Southern Nevada for Baby First Services, and Lutheran Social Services for Family Empowerment Program. Agreements have been drafted and are ready for signature. Waiting for funds to be posted in IDIS. Plan to start the FY20-21 grant process in October.
- **Clark County:** Starting the application process for FY20-21.
- **Draft Written Standards:** Updated written standards will be emailed and posted for comment. The EWG has been asked to review and score ESG applications for Clark County. More details to come.



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5. **Monitoring Working Group Update** – Internal discussion by collaborative applicant to focus on CoC monitoring and push back ESG monitoring. There have been discussions on how to monitor coordinated entry and harm reduction. The new V3 tool will be available soon. A survey went out to providers to capture feedback on the monitoring process.
6. **Data & System Performance Working Group Update** – The DWG will be receiving demonstrations on two census applications; one from Esri on their Survey123 for ArcGIS application and one from Simtech Solutions on their Counting Us application for potential use during the 2020 Homeless Census.
7. **Youth Working Group Update** – Looking at P&Ps and working on Diversity Inclusion statement and will be provided to the Steering Committee soon. The Youth Homelessness Demonstration Program (YHDP) was not awarded to Southern Nevada. Waiting for feedback and/or debrief on YHDP application. St. Jude’s Ranch for Children is presenting to the CoC Board on September 12 on the human trafficking NOFA that is funded by HUD and DOJ. St. Jude’s will focus on housing and will partner with other agencies to provide services. The application is due on October 30. The Youth Homelessness Summit will be held on November 7 at the Venetian Hotel.
8. **Quarterly Joint Meeting** – The Evaluation, Monitoring, and Data & System Improvements Working Groups will meet on October 14 from 8:30 a.m. to 11:30 a.m. at Clark County Social Service, 1600 Pinto Lane, Las Vegas, NV 89106. Future tentative dates for the next quarterly joint meeting are December 9 or January 13.
9. **Next steps/Action Items**
 - Next Evaluation Working Group Meeting on Tuesday, November 12, 2019 at 8:30 a.m. at Clark County Social Service
10. **Upcoming Community Events**
 - Southern Nevada Homelessness Continuum of Care Meeting on September 12 at 2:00
 - United Way of Southern Nevada Boyd Board Room, 5830 W. Flamingo Rd.
 - Pop-up Project Homeless Connect: September 17 at 9:00 a.m. to 12:00 p.m.
 - Shadow Hills Downtown, 700 E. St. Louis Ave., Las Vegas, NV 89104
 - Mainstream Partners Basic Training: Employment and Legal Resources on September 25 at 1:00 p.m.
 - Clark County Govt. Center, 500 S. Grand Central Pkwy., Las Vegas NV 89155
 - Project Homeless Connect on November 26 from 9:00 a.m. to 4:00 p.m.
 - The Champion Center, 3900 E. Bonanza Road, Las Vegas, NV 89110
 - Improving Lives: Statewide Community Training on September 10 & 11 from 8:30 a.m. to 4:30 p.m.
 - Palace Station Hotel and Casino, 2411 W. Sahara Ave., Las Vegas, NV 89102



SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE
Joint Evaluation/Monitoring/Data & Systems Improvement
Working Groups Quarterly Meeting
October 14, 2019

Join by phone [+1-415-655-0003](tel:+14156550003)

Meeting number (access code): 808 142 981

[Join WebEx Meeting](#) password: e7w5NfRG

1. Introductions – Amanda Wehrman-*phone* (HomeBase), Catherine Huang Hara (CCSS), Christy Shannon-*phone* (SafeNest), Danita Osborne-Morris (CCSS), Jaini Christison-*phone* (City of North Las Vegas), Jenny Hughes-*phone* (SNAMHS), Julee King-*phone* (BitFocus), Karen Schneider (CCSS), Matt Manlangit (CCSS), Maurice Page (Strategic Progress), Max Drescher-*phone* (HomeBase), Michele Fuller Hallauer (CCSS), Michelle Johnson (US Vets), Mike Reed-*phone* (Bitfocus), Natalie Grajeda (CCSS), Nora Saldivar-*phone* (BitFocus), Stacy DiNicola (City of Henderson), Tameca Ulmer (CCSS), Tara Ulmer-*phone* (CCSS)
2. Continuum of Care NOFA
 - a. Debrief of the 2019 Process
 - i. Survey Results – Danita presented survey results and there were only 8 respondents. The results were mixed as far as how easy or hard the process was this year.
 - ii. Identified adjustments for next year:
 1. There were concerns about not having someone with historical knowledge, usually the Collaborative Applicant, to assist the SRT with context. A suggestion was made to include a member of the Collaborative Applicant and revise the P&Ps to reflect the change.
 2. A meeting of the SRT and Monitoring WG prior to Ranking Day would be helpful to alleviate some of the questions from SRT so that they aren't viewing it for the first time the day of.
 3. The DWG, MWG, and CE Working Group along with HomeBase should meet to discuss monitoring tool and score card so that one working group isn't responsible for the entire process and there's more collaboration. Address this at the next Joint Working Group Meeting.
 - b. HomeBase identified some additional adjustments to make for next year:
 1. Ensure all documents are final and consistent before launching applications
 2. Opportunities to improve PRESTO – character limits, more distinguished questions for different project types
 3. Improving the questions
 4. Explore ways to support new applicants – start the process earlier
 5. Strengthen integration with monitoring process – build monitoring results in PRESTO reports
 6. Incorporate collaborative applicant into the ranking day process
 - c. Michele also had some feedback/suggestions to consider for next year:
 1. Some communities require applicants to complete their eSnaps application and submit as a PDF with their local application
 2. Need to define “low threshold” and either not fund any applications below low threshold OR have all SRT members read those low scoring applications so that there can be a robust conversation.

3. Have all SRT members read all new applications or have all SRT members summarize their applications to the rest of the team

3. Policies and Procedures/Governance for Working Groups

- a. Aligning of documents – P&Ps should align and not conflict with other working group processes. EWG and DWG governance documents are similar as far as content.
- b. Due for posting by October 31st – EWG and DWG will send their draft governance documents to their respective groups for feedback and then send document to Help Hope Home for posting on the website. Add a footer to the bottom of the document to direct people where to send comments; send comments to Chairs of the working. Documents will be available for 30-day comment period until the end of November, changes will be made in December and Chairs will present the final version in the January meeting.

4. Monitoring Update

- a. V3 tool updates – Bitfocus has made edits to the logic in the V3 report.
- b. Next monitoring for FY 2018-2019 CoC Projects and ESG – The MWG is drafting a timeline for FY18-19 monitoring and will monitor CoC projects in November for July 2018 to June 2019 and then 2 years of ESG projects. Reviewing all monitoring tools now and preparing for the MWG.

5. 2020 Southern Nevada Homeless Census

- a. January 28-30, 2020
- b. Census Working Group will meet on October 24 to discuss upcoming census. DWG will be selecting a new census/survey app at their October 21 meeting. The Steering Committee is considering new methodology for the 2020 census and will work out details at the next Steering Committee meeting on October 16.

6. Rapid Rehousing

- a. Learning Collaborative update – The second action planning meeting occurred in October to create a goal for the entire group which is to house 500 households. Nine groups participating in the learning collaborative. Everyone agreed on consistent messaging about the programs and included in the written standards.
- b. Written Standards Update – Draft written standards for RRH, ESG, and CE System have been shared. HomeBase has reviewed the documents and made notes about conflicts or no conflicts for easier review. There is no deadline but having RRH and CE System written standards complete prior to the next competition would be preferred.

7. Diversion

- a. Training and Pilot – Diversion and rapid resolution are similar. SSVF (Salvation Army and US Vets) kicked off a diversion program October 1 in our community and there was training held on September 30 where approximately 100 community members attended to understand what diversion is, including hospitals and healthcare providers. They requested more community training. There are 5 diversion sites or “front door” locations for families. Anthem came forward with \$50,000 to contribute to Diversion pilot and CCSS is matching that amount for family providers. Train the trainer on diversion will occur in November. NAEH has been conducting the diversion training.

8. Update on Jurisdictional ESG Funding and Projects
 - a. City of Las Vegas – No updates
 - b. City of North Las Vegas – No updates
 - c. Clark County – No updates
 - d. Written Standards for ESG – discussed in during previous agenda item

9. Third Quarterly Joint Meeting with Evaluation, Monitoring, and Data Systems & Performance Working Groups: December 9th at 8:30 am-11:30 am
 - a. Clark County Social Service 1600 Pinto Lane, Las Vegas NV 89106
 - i. Agenda Item Suggestions
 1. Intro to monitoring tool
 2. Strategize for monitoring
 3. Discuss DWG prioritization process
 4. Updates to census process

10. Working Groups Schedule (all at Clark County Social Service 1600 Pinto Lane, Las Vegas NV 89106)
 - a. Community Engagement: October 14th 1:30-3:00 (<https://zoom.us/j/661827626>)
 - b. Coordinated Entry Systems: October 15th, 1:00 pm-5:00 pm
 - c. Data & Systems Improvement: October 21st, 8:30 am
 - d. Planning: TBD – pending the meeting schedule of the new AB73 Committee
 - e. Youth Working Group: October 28th, at 8:30-10:30 am
 - f. Evaluation: Tuesday, November 12th, 8:30-10:30 am (meeting on Tuesday due to holiday)
 - g. Monitoring: November 13th, 1:30-3:00 pm

11. Upcoming Community Events
 - a. Statewide CoC Meeting, Northern Nevada Hopes, October 23rd-24th
 - i. Agenda with times forthcoming
 - b. Southern Nevada Homelessness Continuum of Care Meeting: November 14th, 2:00 pm
 - i. United Way of Southern Nevada Boyd Board Room, 5830 W. Flamingo Rd, Las Vegas
 - c. MPBT: Compassion Fatigue, October 23rd at 1:00 PM
 - i. 500 S. Grand Central Parkway, Las Vegas, NV 89155
 - d. Project Homeless Connect: November 26th
 - i. The Champion Center, 3900 E. Bonanza Rd, Las Vegas 89110

Meeting adjourned at 10:42 a.m.