

**SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD
MEETING MINUTES
November 14, 2019**

In attendance: Kathi Thomas-Gibson, Co-Chair, Government, City of Las Vegas
Alletha Muzorewa, Workforce Investment, Workforce Connections
Amie Duford, Healthcare Provider, Touro University Nevada
Annie Wilson, Law Enforcement, Las Vegas Metropolitan Police Department
Audra Hamernik, Affordable Housing Developer, Nevada HAND
Chad Williams, Public Housing Authority, Southern Nevada Regional Housing Authority
Jon Stevenson, Emergency Medical Services, Las Vegas Fire and Rescue
Julie Calloway, Government, City of Boulder City
Katherine Marcal, University, Alternate, University of Nevada Las Vegas
Kelly-Jo Shebeck, Government, Alternate, Clark County School District
Kena Adams, Advocates, Indian Voices
Lavonne Atkins, Mental Health Provider, Southern Nevada Adult Mental Health Services
Peter McCoy, Veteran Service Provider, Veterans Administration
Phil Washington, Faith-Based Organizations, Promised Land Community Church
Rick Damian, Government, City of North Las Vegas
Robert Dawson, Social Service Provider, Catholic Charities of Southern Nevada
Shalimar Cabrera, Veteran Service Provider, U.S. Vets – Las Vegas
Stacy DiNicola, Government, City of Henderson
Lt. Timothy Hatchett, Alternate, Law Enforcement, Las Vegas Metropolitan Police Department

Absent: Arash Ghafoori, Co-Vice Chair, Social Service Provider, Nevada Partnership for Homeless Youth
Emily Paulsen, Co-Chair, Advocate, Nevada Homeless Alliance
Genese Jones-Torrence, Social Services Provider, S.A.F.E. Nest
Janet Quintero, Federal Designated EFSP Board, United Way of Southern Nevada
Jennifer Harris, Homeless/Formally Homeless
Lora Picini, Gaming Industry, Caesars
Meg Pike, School District, Clark County School District
Michele Fuller-Hallauer, Government, Clark County Social Service
Troy Oglesbee, Faith-Based, Save-A-Life

Agenda Item 1. Call to Order, Notice of Agenda compliance with the Nevada Open Meeting Law.

The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 2:05 p.m. on Thursday, November 14, 2019, at United Way of Southern Nevada, 5830 W. Flamingo Road, Las Vegas, Nevada, 89103.

Agenda Item 2. Public Comment.

This is an official meeting of the Southern Nevada Homelessness Continuum of Care Board. No public comment was provided.

Agenda Item 3. Approval of the Agenda for November 14, 2019; for possible action.

A motion was made to approve the Agenda. The motion was approved.

Agenda Item 4. Approval of the Minutes from the October 10, 2019 meeting; for possible action.

A motion was made to approve the Minutes. The motion was approved.

Agenda Item 5. Update by co-chairs on recent activities of the Steering Committee; for possible action.

Emily Paulsen, Nevada Homeless Alliance, will not be able to join us today to provide the update.

Agenda Item 6. Presentation by Clark County Social Service and discussion on the 2020 Homeless Census Point-in-Time Count methodology; for possible action.

Danita Osborne-Morris, Clark County Social Service, presented a PowerPoint. There are a few changes being proposed in the implementation of the upcoming event. In a webinar in June 2019, HUD strongly recommended the

use of mobile apps for the 2020 Point-in-Time (PIT) Count. For the next event, PIT Count Teams of the following compositions will be recruited and deployed in four-hour shifts (urban areas): Case Manager/Agency Staff (goal 200 persons); Volunteers (goal 200 persons); Adult or Youth Peer Navigator (goal 200 persons – receives \$25 gift card per shift). Teams drive/walk assigned tracts completing as many interviews as possible and observations when interviews are not safe for the team (incentivizing homeless individuals with clean socks). PIT teams enter data in real time using the app. Strategies: January 28, 2020 – Sheltered Count and Survey of sheltered population; January 29, 2020 – Unsheltered Count and Survey for urban adults and youth including tunnels; and January 30, 2020 – Rural, air patrol and any areas not canvassed on January 29, 2020. Field collection data becomes points on a map. Teams will enter their data on the mobile app which will be tracked in real time at the Count Command Center. Rural and Tunnel Strategies: Goal of 15 volunteers in rural areas; Locals in conjunction with Code Enforcement and Las Vegas Metropolitan Police Department. November 2019: Load surveys into app and test Volunteer recruitment. December 2019: Final documents distributed to leads. Trainings are not ready as of today's Board meeting; they are being finalized and will be provided to leads and Volunteers. January 2020: Final preparations. Conduct Count and Survey. Spring 2020: Anticipate results of count and survey made public. Danita Osborne-Morris mentioned HUD PIT Surveys average seven minutes. Kathi Thomas-Gibson stated there are a lot of unknowns in the PIT timeline, we are in November and she expressed concerns new volunteers will not learn enough to decide to join our 2020 PIT. Chad Williams questioned whether this decision was permanent or one that could be changed again if we had to in the future. Danita identified that methodology can be changed at any point. There was a motion to approve the change in methodology for 2020, and it was accepted.

Agenda Item 7. Presentation by Strategic Progress on 2019 monitoring of Emergency Solutions Grant (ESG) and Continuum of Care (CoC) projects; for possible action.

Dr. Justin Gardner, Strategic Progress, provided a PowerPoint presentation on monitoring outcomes of the 27 programs with 12 providers. Outline for Presentation: Goals for Presentation; Purpose and Need; Year 1 Process for External Monitoring; Year 1 Results from External Monitoring; Year 1 Lessons Learned; Recommendations and Proposed Year 2 External Monitoring; and Questions and Answers. Presentation Goals: Goal 1 – Present to the MWG/CoC Board the process and results from Year 1 External Monitoring; Goal 2 – Discuss Lessons Learned from initial year of monitoring; Goal 3: Field and respond to questions from MWG/CoC Board related to External Monitoring; Goal 4: Outline Year 2 process, approach, and timeline; and Goal 5 – Present Recommendations for Year 2 External Monitoring. Survey went out to providers regarding the year 1 monitoring process those results are included within the presentation and final report with Lessons Learned. The External Monitoring Team identified that they would be working the Monitoring Working Group and the Collaborative Applicant to streamline tools, communication and processes in the next round of monitoring, ensuring that everything aligns with HUDs requirements. Shalimar questioned if providers at some point would be brought into the mix as they have additional funding sources and need to ensure that additional requirements don't conflict with those processes and become overburdensome to the providers as sometimes HUD procedures around process can be very vague. Recommendations for the next round of monitoring that were identified are: incorporation of Housing First compliance; CESWG to determine parameters for Coordinated Entry Compliance; HMIS working group to determine parameters to measure provider usage of HMIS (consistent usage, clear guidance to providers, mechanism to ensure providers can acknowledge understanding of expectation and development of parameters for scoring tool to be included in monitoring score); Deployment of v3 tool in HMIS; MWG to review current and additional monitoring tools; MWG to collaborate with EMT to create weighting parameters for all new and existing scoring elements; MWG and EMT to work with HomeBase to improve reporting, procedures and communication around the CoC Local Competition; finalize and provide clear and consistent written standards for ESG and CoC programs. A motion was made to approve the proposal for SNHCoC External Monitoring Year 1 – 2019 Annual Report by the Strategic Progress Team, accept recommendations as discussed for year 2 monitoring and board to direct working groups to complete the tasks identified in recommendations. To develop a scalable and sustainable External Monitoring Process, the Lessons Learned section of the Annual Report included results from a Provider Survey in addition to presented lessons learned from the perspective of the Monitoring Working Group, the Collaborative Applicant, and the Strategic Progress EMT. The motion to approve the Strategic Progress proposal presented was passed.

Agenda Item 8. Presentation by the Youth Working Group on the FY2018 Youth Homeless Demonstration Program (YHDP) application submission debrief; for possible action.

Meg Pike, Clark County School District (CCSD) Title I Hope, and Catherine Huang Hara, Clark County Social Service (CCSS) developed the PowerPoint presentation, Catherine Huang Hara presented during the SNHCoC Board Meeting. The YHDP grant application serving Clark County youth was a .67 point away from receiving the HUD grant award.

The maximum HUD score for the YHDP grant application is 100 points. The 2018 YHDP application received 95.00. The 2019 YHDP application received 90.41. The strengths of our most recent application included: 35+ agencies listed representing all of the intervention options; Identified methodologies of youth count; Identified the most prominent factors that contribute to youth homelessness; and Ongoing relationship and sharing data with CCSD, Child Welfare, Juvenile Justice, Parole and Probation, etc. The needs of our most recent application include: Continue to engage child welfare, justice systems and institutions of mental and physical health; Describe metrics to ensure youth return to safe environments after discharge; Formal recruitment strategy for new homeless projects to HMIS for youth-dedicated projects; Demonstrate how data is used to develop strategies to prevent and end youth homelessness; Engage youth in the evaluation and quality improvement work in the community; Consider/prioritize subpopulations such as LGBTQ, PCO and pregnant and parenting youth; and We also now have a strong Data and System Improvement Working Group and Matt Manlangit serving as the CoC Data Analyst. To apply for the FY19/20 YHDP “To Do List” includes: Conduct deeper dive into Needs Assessment/Gaps Analysis; Continue work on strategic plan to prevent and end youth homelessness; Authentically engage youth; and Ensure sound methodology for count in youth in PIT Count/Survey.

Agenda Item 9. Presentation by Clark County Social Service on efforts to address frequent users of public systems; for possible action.

Brenda Herbstman, Clark County Social Service, prepared a video presentation for SNHCoC Board in her absence to describe programs to address frequent users of our public systems. The purpose of this video and PowerPoint presentation was to demonstrate the model for transparency for the SNHCoC Board. As a community, we need to continue to develop this program. CSH determined through reduced usage of jails, health services and shelters, each individual housed through FUSE would generate \$15,000 in public savings: Psychiatric inpatient hospitalization days were lower; Jail days were lower; FUSE participants stayed housed; and Shelter use declined dramatically. CCFUSE was awarded \$1,652,924 for rental assistance and case management of chronically homeless frequent users of Clark County Detention Center (CCDC) and similar systems. During Year 1, a Data Sharing Agreement was developed so that the Data Partitioning Model could be implemented. CCFUSE Launch: February 2017 – the Data Partitioning Model launched; Spring 2017 – the first clients were identified; and Summer 2017 – began housing clients. Realizing the limitations based on HUD’s new definition of chronic homelessness, pilot programs using a manual process began with Henderson, Las Vegas, and North Las Vegas detention centers and courts. The data partitioning model continues with CCDC. Scaling Data Integration: February 2018 – CCSS, Bitfocus, CCDC and others submit application for Scaling Data Integration to expand the capabilities of the data partitioning model. We are awarded this Technical Assistance grant from CSH. The CCFUSE application with HUD is rewritten and approved. It is now call STAR TH-RRH (Stability, Tenancy, Access, Restore Transitional Housing – Rapid Rehousing) for frequent users who are literally homeless at the time of arrest. Services include short-term housing (up to 2 years) and case management. Chronically homeless frequent users may qualify for STAR PSH and other PSH programs in our community. BJA FY18 TIPS Addressing Precipitous Increases in Crime: CCSS/CCDC applied in 2018 and were awarded 10/1/2018 – 2 years for \$500,000 to expand our data partitioning model to include all jurisdictions in Clark County and align our system so that we can identify frequent users of multiple detention centers throughout the community; and for a data analyst to help us improve outcomes.

Agenda Item 10. Notification of opening of public comment period for working group governance documents; for possible action.

Kathi Thomas-Gibson suggested and later recommended to the SNHCoC Board perhaps the Assembly Bill (AB) 73 Legislative Group, as they ironically just met in the Boyd Gaming Conference Room prior to the November 14th SNHCoC Board Meeting, should be involved in the SNHCoC Board Meetings. Next month, recommendations are sought for the new vacant Board seat. The SNHCoC Board agreed that the Governance Structure of the Board will change in December 2019.

Agenda Item 11. Questions and answers regarding reports from the Board working groups (Community Engagement, Coordinated Entry, Data & Systems Improvement, Evaluation, Monitoring, Planning, Youth).

Respective champions have been presented the opportunity to each provide an update if warranted. There were no reports from the Board’s Working Groups or questions.

Agenda Item 12. Receive an update from board members regarding relevant activities within their respective organizations relating to homelessness.

A female SNHCoC Board Member stated, "the way the new City of Las Vegas Homeless Ordinance passed was a monument decision made." "The Homeless Ordinance was never placed on the SNHCoC Board Agenda." "What are we (SNHCoC Board) standing for?" "We were not part of these conversations." We should have been given the opportunity to give our position as the SNHCoC Board. Kathi Thomas-Gibson stated, "we were not asked about policy, I am not going to comment." The next SNHCoC Board Meeting will be Thursday, December 6, 2019 at United Way of Southern Nevada. Project Homeless Connect will be November 26, 2019 at the Champion Center (3900 E. Bonanza Road, Las Vegas, NV 89110). The 24th annual Homeless Vigil will be held on December 12, 2019 at the CARE Complex, on Foremaster Lane beginning at 4:30 p.m.

Agenda Item 13. Public Comment.

No comments from the public.

The meeting adjourned at 4:14 p.m.