



Working Group Report to the Board November 2019

Working Group: Coordinated Entry Working Group (CESWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

Meeting date, time, and location: November 19, 2019 at 1:00 pm (3rd Tuesdays) at Clark County Social Service (CCSS)

Attendees: Bitfocus (phone): Julee King, Mike Reed, Nora Saldivar; CCSS: Catherine Huang Hara; East Valley Family Services: Nicole Huber; HELP of Southern Nevada: Kelly Robson (phone), Louis Hixson (phone), Louis Lacey (phone) Mindy Torres; UNLV: Katherine Marçal

Accomplishments - Action Items Completed:

- Recruited trainers for December 3rd New Assessor training; will discuss 2020 trainings and trainers in January, with the likely start date to be around March with the new coordinated entry data standards.
- Discussed assessment being done by outreach staff in facilities and discussed a specific situation. More information is needed. Also discussed two other client situations; further troubleshooting is needed.
- Follow-up from PADL meeting on treatment and employment housing programs where a previous service is required to “graduate” into the next program. Will reach out to such projects to find out current process and discuss at next meeting.
- Briefly discussed 1915i and potential impact on coordinated entry; further discussion with more attendees is needed.
- Coordinated entry compliance monitoring is going to begin, but feedback on what to monitor is needed from the group. Bitfocus will run initial data on percentage of enrollment s that didn’t go through CE and details on denials.
- Bitfocus suggested turning on the program availability function in HMIS, which would require training of program staff to implement. Bitfocus will return with steps on implementation for review in January, and potential rollout at the February PADL meeting.

Next Meeting on January 21, 2020 at 1:00 pm at CCSS

Diversion Task Group: November 5, 2019 (1st Tuesdays) at 1:00 pm at CCSS

Chairs: Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN

Attendees: Bitfocus: Julee King, Mike Reed; CCSS: Joe Taylor, Michele Fuller Hallauer, Tiffany Evans, Tara Ulmer; Hopelink: Aaron Sheets; CLV: Najea Rodgers; HOSN: Mindy Torres; UNLV: Kate Marçal; US Vets: Zechariah Hillyard (subbing for Kimi Schroeder)

Accomplishments - Action Items Completed:

- Scheduled the Diversion Train-the-Trainer training for Dec 13th.
- Diversion agenda items (acceptance of contribution and authority to grant funds to pilot sites) approved at the 10/15/19 BCC meeting.
- Clarified diversion goal: 15% of whoever is enrolled in Diversion and received services - housed last night, and no housing tonight and 15% enrolled in Diversion services diverted from entering the homeless services.
- Discussed discrepancies and resolutions in HMIS diversion set-up.
- Drafted governance document.
- Briefed UNLV Professor who will be evaluating the diversion pilot.

Next meeting on December 3, 2019 1:00 pm.

Coordinated Entry Task Force: November 12, 2019 (2nd Tuesdays) at 1:00 pm at CCSS

Chairs: Marisa Cervantes, LSSN & Mindy Torres, HOSN

Attendees: Bitfocus: Mike Reed, Nora Saldivar; CCSS: Lauren Hornaday; HELP of Southern Nevada: Andrea Canales, Louis Hixson, Mindy Torres; HopeLink of Southern Nevada: Della Wade; Nevada Behavioral Health: Maurice Cloutier; Nevada Partnership for Homelessness Youth: Melissa Taylor; Safe House: Shanta Ragomarion; WestCare: Sashia Whitmire

Accomplishments - Action Items Completed:

- Update from Bitfocus: Coordinated Entry Data Standards went into effect May 1st, 2020. CE to have everyone enrolled into a program. Data cleanup will need to be completed by May 1st.
Joint Housing Working Group: Working on building shared housing; engaging the Housing Authority and appropriate FMR rates for the areas. Dec 9th is the next meeting.
- Looker Reports: Current clients on the queue 1914 total; 730 chronic homeless; 251 families; 93 Youth.
- Matching: Matcher (Lou Hixson) stated the scores are going up. New Matchers have been hired, as previous matchers have been promoted.
Provider concerns: Safe House has a back log of referrals being sent to CE, but scores are very low. **Questions for the Leadership Team (CE):** How do we get the DV clients housed with lower scores, and what will happen to the Safe Haven clients when the program ends?



Working Group Report to the Board November 2019

Hot List: Went over ten clients: one was snoozed for 30 days; one exited for not wanting to pay rent; one needs an updated CHAT; one moved into housing today; three will be referred to New Beginnings and three will be referred to the STAR and C-Chip.

- **Next Meeting on December 10, 2019 at 1:00 pm at CCSS**

Coordinated Outreach Subgroup: November 21, 2019 (3rd Thursdays) at 1:00 pm at CCSS

Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

Attendees: CCSS: Jennifer Fluharty, Matt Manlangit; Cultivate: Mickey Zaragoza; HOSN: Abdul Hamdard, Alison McCoy, Alyssa Johnson, Andrew Smith, Jones, Travis Kuest; Real Change: Daniel Lock; Sober Homiez Outreach Ministry: Erica Jevors; Jamie Bustos Paul Marino Jr., Robert Bustos; TSA: Donald Gripper; Jade Johnson; Touro University: Amie Duford, Kyle, Spencer

Accomplishments - Action Items Completed:

- **Wound Care Presentation by Touro University (Amie Duford, Kyle, Spencer)**
 - Mobile Medical Unit
 - Staffed by PA or Doctor with students for medical exams and evaluation
 - Rapid strep, pregnancy
 - Most are preventative care with assistance to navigate insurance
 - Partners with Volunteers in Medicine
 - Water sample study
 - Culturing wounds in the field to see if its consistent with what is found in the soil
 - Basic Wound Care, First Aid Kit basics
 - Skin conditions
 - Cellulitis: bacterial skin infection of the deepest layers of skin, usually lower legs
 - Risk factors: weakened immune system,
 - Abscess: pocket of fluid or puss associated with bacterial infection
 - Injection site wounds: contaminations from dirty needles
 - Infection, abscess, further spread of infection
 - Bacteria loves sugar
 - Abrasions: open wound from rubbing against a surface, can expose nerve endings
 - Foot ulcers: drainage, swelling, irritation, redness, strange odor
 - Venous stasis
 - Neurotrophic (diabetic)
 - Arterial (ischemic)
 - White socks to see when there are wounds
 - Prevention is better than treating
 - Most wounds require daily dressing changes, wash daily
 - Use creams/ointments
 - Cover wounds with clean bandages
- **Project Homeless Connect**
 - November 26, 2019 at the Champion Center
 - Pre-Registration
 - Roles—will go out to big encampments
 - Transportation availability and areas for pick-ups
- **Updates from Teams on Areas of Concern**
 - Tunnels by Flamingo Cambridge 40 visible
 - Wash by Boulder Highway near Siegal Suites/Miracle Mile 50
 - Desert Inn/Pecos McLeod 20
 - 1792 N. Rancho 25-30—known to MCIT
- **Items for Future Agendas**
 - Policies & Procedures/Governance for the working groups
 - Homeless Census
 - Tunnel Count: January 29th
 - Rural Count: January 30th: Laughlin & Mesquite?
- **Next Meeting on December 18, 2019 at 1:00 pm at Clark County Social Service**