



Working Group Report to the Board November 2020

Working Group: Data and Systems Improvement Working Group (DSIWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Stacy DiNicola, City of Henderson

Meeting date, time, and location: November 2nd, 16th, 30th (Monday) at WebEx

Attendees: Bitfocus: Julee King, Mike Reed; COH: Stacy DiNicola; CCSS: Ashley Brown, Catherine Huang Hara, Danita Osborne-Morris, Kristen Garrett, Matt Manlangit, Michele Fuller-Hallauer; Cloudburst (HUD TA): Ashley Barker Tolman; CSH: Susan Starrett; the Guinn Center: Daniel Liden; HOSN: Louis Lacey; NHC Christine Hess; NVDV: Tom McCourt; UNLV: Katherine Marcal.

Accomplishments - Action Items Completed:

- Mike Reed from Bitfocus presented an overview of Housing Surge dashboard to the group for review.
 - Dashboard includes data on client demographics, date of last interaction in HMIS and any recent enrollment in the last 60 days.
 - The data will help to identify the unhoused population in HMIS.
 - The smaller data team will be meeting to review the housing surge data.
- The group discussed performance metrics for Rapid Rehousing.
 - Susan Starrett from CSH discussed goals 1 and 3 with the group
 - Goal number 1 is based on key performance data such as length of time to move in and how many clients served.
 - Goal number 3 is based on developing performance benchmarks for each of the program models.
- Team will be looking at existing data sources to measure key performance metrics.
- The data will help to develop the minimum standard and the community goal for each RRH program.
- The group provided feedback to CSH on the performance goals scorecard.
- Susan Starrett from CSH presented an overview of the performance goals spreadsheet with the group.
 - CSH will continue to work with Bitfocus to pull data to establish baseline data.
 - Group will continue to discuss and review the Housing Surge data dashboard.

Next meeting: December 7th

Working Group: HMIS

Champion: Catherine Huang Hara, Clark County Social Service (CCSS)

Meeting date, time, and location: November 17th (3rd Wednesday) at WebEx

Attendees: Bitfocus: Julee King, Nora Saldivar; CCSS: Ashley Brown, Catherine Huang Hara, Matt Manlangit; LVMPD: Dr. Annie Wilson; HOSN: Mindy Torres; NPHY: Alison Steinzor; VA: Peter McCoy

Accomplishments - Action Items Completed

- The group discussed the LSA verification process.
- Flags were filed by ABT associates, 200 flags within Southern Nevada.
 - Bitfocus will review flags and make changes accordingly.
 - After review, Bitfocus will upload revised files into HDX 2.0. Review will go through the end of December.
- Group discussed the development of the new VASH data tool.
- Shelter count will proceed per HUD.
 - PIT Data can be pulled from HMIS without having to do face to face count.
- HUD has provided additional guidance regarding the unsheltered count.
 - Communities can request not to perform unsheltered count.
 - 82 communities have been chosen to do a sample count.
- The group reviewed public alerts in HMIS.
 - Nora Saldivar from Bitfocus shared that there had been a slight increase in BOLO alerts.
 - Increase in CHAP and transportation alerts in October.
- Group discussed HMIS related items in Coordinated Entry.
 - Julie from Bitfocus shared with the group that there are currently 580 clients on the Emergency Shelter Queue.
 - Bitfocus will perform compliance review on the queue process and will continue to review until client count goes down.
 - Bitfocus would like to review process during next training.
- The Housing Availability Functionality program will be pushed out to April or May of 2021.

Next meeting: January 20th