



Working Group Report to the Board December 2020

Working Group: Coordinated Entry Working Group (CESWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

Meeting date, time, and location: December 8th, 2020 (2nd Tuesdays) at WebEx

Attendees: CCSS: Ashley Brown, Catherine Huang Hara, Lauren Hornaday, Michele Fuller-Hallauer; HOSN: Carla Graham, Celeste Williams, Kelly Robson, Louis Lacey, Mindy Torres; HUD TA: Ashley Barker Tolman

Accomplishments - Action Items Completed:

- Michele Fuller-Hallauer provided an update to the group regarding COVID-19
 - HELP of Southern Nevada has gone back to phase 1.
 - Employees will have limited time at the office.
 - The groups discussed concerns with assessment sites.
 - Assessment sites need to be assessed to determine if housing assessments are being performed.
 - Group discussed concerns that community partners listed on HHH are not actually performing housing assessments.
 - Catherine Huang Hara will reach out to providers to confirm that they are still performing housing assessments.
 - Deadline to confirm is December 10th.
- The group discussed the Housing Surge.
 - Susan Starrett from CSH shared a Power Point presentation of the Housing Surge dashboards.
 - The Dashboards are broken down into 4 tabs
 - Assessments
 - Referrals
 - Enrollments
 - Housed
 - The first surge of Operation HOME funding will go to RRH
- The group discussed future trainings regarding Coordinated Entry Assessors training.
 - The group discussed the possibility of developing a training video.
 - The group discussed starting a live training where attendees could ask questions.
 - The group will continue discussion at the next meeting.

Next Meeting on January 12th, 2020 at 1:00 pm at Via WebEx

Working Group: Moving On Working Group

Co-Chairs: Karen Schneider, Clark County Social Services (CCSS), and Jason Schwartz, UNLV/Mojave

Meeting date, time, and location: December 7th, 2020 (1st Mondays) at WebEx

Attendees: CCSS: Danita Osborne-Morris, Karen Schneider, Kristin Cooper, Matt Manlangit, Natalie Grajeda, Nichole Hancock, Tara Ulmer; CSH: Ariana Saunders; HELP: Mindy Torres

Accomplishments - Action Items Completed:

- New roles and transition within the Moving On initiative were introduced.
 - With Tara Ulmer's promotion to Assistant Manager of the Resource and Development Unit at CCSS, she would be taking over the role of Co-Chair instead of Karen.
 - Considering Sue Augustus's recent retirement, Ariana Saunders is going to be taking over as the group's new CSH Technical Assistance provider.
- Dates set for the Community Training.
 - The Moving On sub-team in charge of the Community Training had set dates, with the initial overview for providers being February 10th and the broader training for case managers held March 3rd.
- Moving On P&P's to be finalized.
 - The group was sent the latest draft of the Moving On Initiative as well as the Moving On Working Group Governance policies and procedures to review. Final recommendations, comments, and updates will be made before the next meeting and finalized then.

Next Meeting on January 4, 2020 at 1:30 pm at Webex



Working Group Report to the Board December 2020

Coordinated Entry Task Force: December 15th, 2020 (2nd Tuesdays) at 1:00 pm at CCSS

Chairs: Mindy Torres, HOSN, Renata Haley, CCSS

Attendees: CCSS: Renata Haley; CLV Courtyard: Talana John, Jason Arroyo; HELP of Southern Nevada: Andrea Canales, Carla Graham, Celeste Williams, Louis Lacey; HopeLink: Yahaira Watkins; HUD TA: Ashley Barker Tolman; SafeNest: Sylvia Davis

Accomplishments - Action Items Completed:

- The Group discussed the Joint Housing Working Group.
 - New name is Landlord Engagement Team
 - Team meets weekly.
 - Landlord mitigation program is a landlord incentive offered to all CoC funded and ESG projects for Landlords to be reimbursed for damages up to \$3,000.
 - Landlord recruitment: landlord recruiting event will be held in mid-January.
 - Once approved, funding will also be available for a dedicated landlord recruiter.
 - The Landlord recruiter will work with CCSS Housing Navigation specifically for Operation HOME.
 - The BCC approved two full-time Housing Navigators and four part-time Management assistants.
- The group discussed Matching concerns/reports/coordinated Entry
 - Current clients on the queue 2319
 - Chronically homeless 666
 - 154 families on the queue
 - 89 youth on the queue
 - Veterans on the queue 2226
 - Chats completed 669
- The group discussed the Hot list.

Next Meeting on January 19th, 2021 at 1:00 pm

Coordinated Outreach Subgroup: (3rd Thursdays) at 1:00 pm via WebEx

Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

Attendees: Clark County Social Service: Catherine Huang Hara, Matt Manlangit, Jasmine Cook; SNHD: Jenny Graztke; HELP: Kristin Jones, Armond Clark, Andrew Smith, Travis Kuest, Alison McCoy, Alyssa Johnson; VA: Liz Jarman; Cloudburst HUD TA: Ashley Barker Tolman Shuler

Accomplishments - Action Items Completed:

- Updated Referral Process in Response to COVID-19 (SNHD)
 - Ashley Barker Tolman Shuler reviewed the COVID-19 Workflow and referral process for referral to testing, client screening process with link for testing
 - COVID symptoms get connected to testing, hopefully same day, with AMR transport
 - SNHD Testing Registration via client or outreach team member
 - If not same day, referral to NCS quarantine
 - Lou Lacey revisited processes regarding unsheltered high-risk referrals for transport to NCS
 - Referrals to Rita Suites non-congregate shelter
 - AMR referrals for those with known COVID diagnosis
 - Liz Jarman: any VA shared housing beds are requiring testing in advance at CRRC
 - If having to wait for a day, will be quarantined prior to testing
 - US Vets using Candlewood
- Discussion of 2021 Homeless Census/Point-in-Time Count (CCSS)
 - Catherine reviewed methodology for the Unsheltered Count and Survey
 - Outreach teams surveying known areas such as encampments and tunnels
 - Continue to use Survey 123 for the survey of basic questions to meet HUD reporting requirements
 - Will also roll out the survey to Coordinated Entry sites if any unsheltered clients get assessed during that time period
- Updates from Teams on Areas of Concern
 - Desert Inn/95 A-frame house that has closed with about 20 people, broken into the building went out with SNHD
 - Sahara and Lamb: 10 structures with tarps and shopping carts, a few tents

Next Meeting: January 21, 2021