



## Working Group Report to the Board January 2021

**Working Group:** Quarterly Joint Working Group meeting

**Champion:** Catherine Huang-Hara, Clark County Social Service (CCSS) Danita Osborne Morris (CCSS), Michele Fuller-Hallauer (CCSS), Stacy DiNicola, City of Henderson (COH); Kelly Robson, HELP of Southern Nevada (HOSN)

**Meeting date, time, and location:** January 11<sup>th</sup>, 2021 (Monday) at WebEx

**Attendees:** Bitfocus: Julee King; CCSS: Ashley Brown, Catherine Huang-Hara, Danita Osborne-Morris, Jasmine Cook, Kristen Garrett, Matt Manlangit, Michelle Fuller Hallauer, Nichole Hancock, Tameka Ulmer; CLV: Andrea Blanco; CNLV: Jaini Christison; COH: Stacy DiNicola; CSH: Susan Starrett; HomeBase: Max Discher; HUD TA: Ashley Barker Tolman; NVDVS: Daniel Liden; NVHC: Christine Hess  
US Vets: Michelle Johnston; VA: Liz Jarman;

### Accomplishments - Action Items Completed:

#### Data and Systems Improvement Working Group

- Susan Starrett from CSH provided an update to the group regarding the Housing Surge Dashboard.
  - All the Data is currently being housed inside of HMIS.
  - CSH is still working with Bitfocus to clean up the Data.
  - DSIWG has been discussing which part of the data do we want to go public and which part will just be for the CoC.
- The data dashboard is categorized into 4 tabs
  - Assessments
  - Referrals
  - Enrollments
  - Housed
- Data can be reviewed by several demographics such as
  - Race
  - Gender
  - Ethnicity
  - Household Type
  - Age
- The Group has also been preparing for the HIC/PIT count.
  - The team is doing a modified Census count this year.
  - The 2021 PIT sheltered count will take place on the night of January 27<sup>th</sup> through the morning of January 28<sup>th</sup>
  - Data will be captured and pulled from HMIS.
  - The team will be working with outreach teams for the unsheltered count.
  - UNLV will work with the Census team on sampling methodology.
  - The team will be distributing PPE to providers and for those surveyed.

#### Evaluation Working Group

- Max Discher from Homebase provided an update on the 2020 NOFA.
  - The 2020 Continuum of Care NOFA will automatically be renewed for all projects with grant terms expiring.
  - Funding that would have been allocated for 2020 projects will be carried over to 2021.
- The group discussed Presto updates and Monitoring Integration.
  - A system for the community called Presto is a Homebase tool that is used to score projects for local competition purposes during the CoC NOFA.
- Homebase discussed technical trainings for 2021.
  - Landlord Engagement and Tenant Rights
  - Housing Quality Standards Information
  - Rent Reasonableness
  - Fair Market Rents
  - Utility Allowances
  - COVID-19 Waiver information
- Trainings will be offered once a month



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### Monitoring Update

- This is the year two outcome report for monitoring that was conducted in collaboration with the monitoring working group and the collaborative applicants.
  - The external Monitoring conducted monitoring and audit oversight activities which included A retrospective assessment; proactive issue identification and correction; develop standardize monitoring tools and processes.
  - In total this year there were 22 ESG programs monitored from January 1, 2018, through June 30, 2019, across 11 providers. Additionally, 31, CoC programs were monitored for July 1, 2018-June 30, 2019 across 11 providers.
  - Year 2 process consisted of separate ESG and CoC monitoring schedules with standardized tools and processes. Tools modifications made to the tools based on recommendations from year 1, resulted in more comprehensive and comparable monitoring results with increased emphasis on objective, measurable tools.
  - For ESG year 2 the team found that there are still some providers whose programs are administered and managed using separate databases beyond HMIS.
- From a tool perspective, there is still a need for improved and expanded reporting applications for monitoring such as The V3 of the Performance Monitoring Report; Coordinated Entry/Intake assessment tool; housing first; and HMIS Data Compliance. Recommended timeline for year 3 tool development, modification, and integration by November -December 2020.
- The Evaluation and Monitoring working groups will work to develop and adopt standard rules and expectations concerning data quality and the utilization of HMIS

**Next Quarterly Joint meeting: April 12<sup>th</sup> at 8:30 am**