



Working Group Report to the Board February 2021

Working Group: Coordinated Entry Working Group (CESWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

Meeting date, time, and location: February 9th, 2021 (2nd Tuesdays) at WebEx

Attendees: **Bitfocus:** Julee King; **CCSS:** Ashley Brown, Catherine Huang Hara, Michele Fuller-Hallauer; **HOSN:** Carla Graham, Kelly Robson, Louis Lacey, Mindy Torres; **HUD TA:** Ashley Barker Tolman; **St. Jude:** Denise Charles; **US Vets:** Adrienne Babbitt

Accomplishments - Action Items Completed:

- **COVID-19 update**
 - Kelly Robson shared that Non-Congregate shelter is full.
 - HOSN is now using emergency lodging to place clients.
 - Working with Rita and Super 8 to secure vacancy for NCS.
 - Currently there are 194 rooms occupied out of the 213 available at Rita Suites.
 - The group discussed issues with COVID positive facility trying to refer clients, hospital is bypassing the matchers and contacting crossroads directly.
- **Emergency Shelter**
 - The group discussed clients not receiving the COVID-19 assessment.
 - The group discussed how to make sure clients are referred to the emergency shelter queue that express the need for emergency shelter during initial assessment.
 - Coordinated Entry APR deadline is October 1st
 - APR will include enrollment and emergency shelter queue referrals.
 - Next Emergency Shelter Leadership Council Meeting will be held on March 8th.
 - The group discussed creating a one-sheets guide on emergency shelter queue referrals.
 - Guide will be passed out to the attendees of the Emergency Shelter Leadership Council Meeting.
- **Operation HOME! Housing Surge Coordination**
 - The group discussed prioritizing high-risked non-congregate shelter clients on the queue.
 - After review of the BOLO list, a request was made to Matt Manlangit to modify the filters on the BOLO list.
 - Currently there is no Pandemic Priority Exception (PPE) scores assigned in HMIS.
 - The group will continue to work on assigning PPE scores in HMIS which will be used in screening clients during the COVID-19 assessment.
- **Next Steps**
 - Group will continue discussion on assigning PPE scores inside of HMIS.
 - Group will continue discussion on COVID-19 assessment.

Next Meeting on April 13th, 2021 at 1:00 pm at Via WebEx

Working Group: Moving On Working Group

Co-Chairs: Tara Ulmer, CCSS, and Jason Schwartz, UNLV/Mojave

Meeting date, time, and location: February 1st, 2020 (1st Mondays) through WebEx

Accomplishments - Action Items Completed:

- Meeting was postponed until next month.

Next Meeting on March 1, 2021 at 1:30 pm through Webex

Diversion Task Group: (1st Tuesdays) at 1:00 pm at Via WebEx

Chairs: Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN

Next meeting on: No meeting scheduled at this time

Coordinated Entry Task Force: February 16th, 2021 (2nd Tuesdays) at 1:00 pm at CCSS

Chairs: Mindy Torres, HOSN, Renata Haley, CCSS

Attendees: CCSS: Renata Haley; CLV: Maurice Cloutier; HOSN: Andrea Canales, Mindy Torres; HopeLink: Dani Sparks; MORE Team: Jason Arroyo; St. Jude: Denise Charles

Accomplishments - Action Items Completed:

- **Matching Concerns/Reports/Coordinated Entry**
 - Current clients on the queue 2767 total; chronic homeless 720; 165 families are on the queue; 94 Youth on the queue; CHATS completed 2216



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- **Provider concerns**
 - Maurice Cloutier (CLV) shared that Metro is in the process of shutting down illegal group homes.
 - Seniors with Dementia are not able to perform their ADL's.
 - The team referred her to Shared Village – the rent is \$456 for a fully furnished unit, including utilities.
- **Housing Surge Coordination Meeting**
 - No update provided.

Next Meeting on March 16th, 2020 at 1:00 pm

Coordinated Outreach Subgroup: February 18th (3rd Thursdays) at 1:00 pm via WebEx

Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

Attendees: CCSS: Catherine Huang Hara, Matt Manlangit; HOSN: Kristin Jones, Jason Lilly, Louis Lacey

Accomplishments - Action Items Completed:

- **2021 Homeless Census/Point-in-Time Count (CCSS)**
 - Status of Data Collection
 - Observational Counts vs. Surveys: Matt is still compiling data by census tract, 450ish inputs (still need to clean-up test inputs, 45 on 1/27, 389 on 1/28; more submitted up to 2 weeks afterwards, last day was 2/3.
 - Troubleshooted additional data entry and divergent data points in the wrong geography.
 - Debrief on the process
 - Lou reported that it went smoother than anticipated, found about a dozen people by Laughlin, a clean-up had recently occurred, some found in tires under the main strip
 - Wrap-up activities
 - Jason is going through the gift cards/bus passes to check the inventory. Looking for location information for areas with 10 or more people for proactive outreach. Matt will provide for the first week of March.
 - Folks were very receptive of items provided (hats, socks, gift cards, bus passes, etc.)
 - 25 total staff from HOSN, day 1: 9 hours, 25 people (225) day 2: 7 hours 7 people (49) day 3: 2 people 4 hours (8); 30 hours prep (Lou Jason)
 - MORE: TBD
- **Updates from Teams on Areas of Concern**
 - Laughlin: Metro requested assistance for 2/24, taking 2 people, area had been recently cleaned and only 1 hidden tent
 - Public Works areas seem to be on a routine schedule, and doesn't seem to be an effective use of their time, can the recurring areas be quantified, new locations Monday-Thursday, 12 each month are reoccurring, photos are sent and updated of the waste in the area, example Trop & Harmon, monthly, McCleod and DI every 2 months, 4201 Rochelle, Vegas Valley/Tree Line every 3 months, can there be a schedule could there be a 3 person team just for public works
 - ROC is prioritizing commission requests
 - Work still being prioritized for NCS, staff at 2/3 capacity daily due to illness, unable to effectively case management encampments, still limited to seeing clients on-site on Wednesdays, also doing assessments via phone
- **Project Homeless Connect**
 - Pop-Up Events for 2021
 - March 2nd 9:00 am-12:00 pm at 3823 Desert Inn Road, Las Vegas

Next Meeting on: March 18th