



Working Group Report to the Board March 2021

Working Group: Coordinated Entry Working Group (CESWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

Meeting date, time, and location: March 9th, 2021 (2nd Tuesdays) at WebEx

Next Meeting on April 13th, 2021 at 1:00 pm at Via WebEx

Working Group: Moving On Working Group

Co-Chairs: Brenda Herbstman, Clark County Social Services (CCSS), and Jason Schwartz, UNLV/Mojave

Meeting date, time, and location: March 1st, 2020 (1st Mondays) through WebEx

Attendees: Bitfocus: Julee King; CCSS: Brenda Herbstman, Danita Osborne-Morris, Karen Schneider, Natalie Grajeda, Nichole Hancock, Tara Ulmer; CSH: Ariana Saunders; Habitat for Humanity: Angela Phillips; LSSN: Tristan Hightower

Accomplishments - Action Items Completed:

- Brenda was announced as the new lead for the Moving On Initiative.
- Client Navigator Scope of Work was reviewed and sent to the team for feedback to be discussed at the next Moving On meeting.
- Community Training was postponed until more traction was made with the Client Navigator SOW, the Policies & Procedures, and the Self-Sufficiency Tool.
- Next Steps/To-do's were scheduled and finalized to ensure that items discussed in the meeting would be completed by a set time.

Next Meeting on April 5, 2021 at 1:30 pm through WebEx

Diversion Task Group: (1st Tuesdays) at 1:00 pm at Via WebEx

Chairs: Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN

Next meeting on: No meeting scheduled at this time

Coordinated Entry Task Force: March 16th, 2021 (2nd Tuesdays) at 1:00 pm at CCSS

Chairs: Mindy Torres, HOSN, Renata Haley, CCSS

Attendees: CCSS: Renata Haley; CLV: Maurice Cloutier; HOSN: Andrea Canales, Mindy Torres; HopeLink: Dani Sparks; MORE Team: Jason Arroyo; St. Jude: Denise Charles

Accomplishments - Action Items Completed:

- Meeting postponed until next month.

Next Meeting on April 20th, 2020 at 1:00 pm

Coordinated Outreach Subgroup: (3rd Thursdays) at 1:00 pm via WebEx

Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

Attendees: HUD TA: Susan Starret, CSH; Ashley Barker Tolman Schuler, Cloudburst; HOSN: Jason Lilly, Kristin Jones; Angela Rea; Scott Richardson, Abdul Hamdard, Cole Freitas, Helena Otero, Tiana Elliot, Kelly Robson, Yolanda Bogan, Willie Fata, Chris Engel, Andrew Smith, Alyssa Johnson, Armond Clark, Alison McCoy, Taylor Montano; CCSS: Matt Manlangit, Davida Minor; NHA: Genevieve De Lynch; Guinn Center: Meredith Levine; CLV MORE: Jason Arroyo

Accomplishments - Action Items Completed:

- System Performance Measures and Street Outreach with HUD Technical Assistance
 - Discussion of community measures, to set minimum standards and the goals
 - Baseline data from the HMIS of all the projects feeding into the street outreach category
 - APR for number serviced, data quality, PIT
 - Number served, no minimum standard
 - Exits to Positive Destinations-must have an entry, exit & destination (positive is PH)
 - 16.44%, 681 going to family and friends, only about 53 people when to RRH or PH projects
 - 16.5% for this year
 - Length of Participation exit minus entry date, those not exited are considered stayers
 - Auto exits after 90 days, income not being updated
 - Contacts, rate of engagement, no minimum standard, date of engagement field when services are accepted
 - 94.61 % rate of engagement, Goal of 94%
 - Increases in income from entrance to exit
 - Data Quality Timeliness: .086% were not entered within 7 days, 81% of exit records are 7+ days



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- Completeness: very low error rates
 - Income: not much information collected
- Continued after rate of engagement
- Vaccine distribution to unsheltered households with HUD TA
 - Looking for locations for vaccine distribution, are there some centralized locations
 - Working on trying to continue to provide incentives, like Walmart gift cards
- Project Homeless Connect
 - Pop-Up Events on April 6th 9:00 am-12:00 pm at the CARE Complex, 200 Foremaster
 - May: The Salvation Army with Employment Connect
 - Check Facebook and email Genevieve

Next Meeting: April 15th