



## Working Group Report to the Board April 2021

**Working Group:** Coordinated Entry Working Group (CESWG)

**Champion:** Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

**Meeting date, time, and location:** April 13<sup>th</sup>, 2021 (2nd Tuesdays) at WebEx

**Attendees:** Bitfocus: **Nora Saldivar, Tanya Sutton**; CCSS: Ashley Brown, Brenda Herbstman, Catherine Huang Hara, Matt Manlangit; CSH: Susan Starrett; HOSN: Carla Graham, Kelly Robson, Mindy Torres; HUD TA: Ashley Barker Tolman; NPHY: Arash Ghafoori, Melissa Jacobowitz; Shade Tree: Heather Donovan, Jasmine Lee, Sylvia Davis; St. Jude: Denise Charles; US Vets: Adrienne Babbitt

**Accomplishments - Action Items Completed:**

- **COVID-19 update**
  - The group discussed COVID-19 prioritization.
  - RRH prioritization will be based on COVID-19 risk factors
  - Risk factors include Age, and Underlining conditions.
  - Applies t individuals in Non-Congregate shelter.
  - Team will work to transition clients out of hotels/motels
- **Youth CE issues**
  - The group discussed Youth Coordinated Entry issues.
  - Extended length of time that a youth can remain on the queue.
  - Inappropriate referrals.
  - Youth in need of a higher level of care circling around referrals to youth agencies without being referred to the most appropriate setting.
  - Client choice not being practiced.
  - Inequitable access to the CE queue between providers.
  - The group discussed proposed solutions to the youth CE issues.
  - Reinstating core coordination meetings built on authentic collaboration between providers and matchers.
  - To facilitate true care coordination, allow all providers access to see the community.
- **Next Steps**
  - Group will continue discussion on Youth CE issues.
  - Group will continue discussion on COVID-19 assessment.

**Next Meeting: May 11<sup>th</sup> at 1:00 pm at Via WebEx**

**Working Group:** Moving On Working Group

**Co-Chairs:** Brenda Herbstman, Clark County Social Services (CCSS), and Jason Schwartz, UNLV/Mojave

**Meeting date, time, and location:** April 5<sup>th</sup>, 2020 (1<sup>st</sup> Mondays) through WebEx

**Attendees:** Bitfocus: Julee King, Tanya Sutton; CCSS: Brenda Herbstman, Danita Osborne-Morris, Karen Schneider, Kristin Cooper, Matt Manlangit, Natalie Grajeda, Nichole Hancock, Tara Ulmer; Habitat for Humanity: Angela Phillips; HELP: Mindy Torres; LSSN: Tristan Hightower; UNLV Mojave: Jason Schwartz

**Accomplishments - Action Items Completed:**

- The current version of the Client Navigator Scope of Work was reviewed by the group. The updated version was sent out to the group for final updates to be reviewed and finalized at the next meeting.
- Potential funding opportunities for the Moving On initiative were discussed.
- The group brainstormed different partners to invite and/or engage into the Moving On initiative and a list of those individuals were created to invite to the meetings.
- Next Steps/To-do's were scheduled and finalized to ensure that items discussed in the meeting would be completed by a set time.

**Next Meeting on May 3, 2021 at 1:30 pm through WebEx**

**Diversion Task Group:** (1<sup>st</sup> Tuesdays) at 1:00 pm at Via WebEx

**Chairs:** Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN

**No meeting scheduled at this time**

**Coordinated Entry Task Force:** April 16<sup>th</sup>, 2021 (2<sup>nd</sup> Tuesdays) at 1:00 pm at CCSS

**Chairs:** Mindy Torres, HOSN, Renata Haley, CCSS

**Attendees:** CCSS: Renata Haley; CLV: Maurice Cloutier; HOSN: Andrea Canales, Mindy Torres; HopeLink: Dawnette Fike; MORE Team: Jason Arroyo; St. Jude: Denise Charles



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### Accomplishments - Action Items Completed:

- **HMIS UPDATE**
  - 2022 Data Standards changes coming in the fall.
  - HUD manual will be published Aug 3<sup>rd</sup>
  - Any updates needed will be made by Oct 1<sup>st</sup> in HMIS.
  - The 2021 Refresher Information will be on May 12<sup>th</sup>- about ROI's – Paper/Electronic/Verbal.
- **Landlord Engagement Team**
  - Padmission to start May 1<sup>st</sup>. Clients will be able to see the units and fill out the rental application electronically like Zillow. Over Forty Landlords will be participating in Padmission.
- **Matching Concerns/Reports/Coordinated Entry**
  - Current clients on the queue 2896 total; chronic homeless 43; 52 families are on the que; 116 Youth on the que; CHATS completed 96.
- **Provider concerns**
  - HOPE LINK stating they are not receiving referrals from Safe House. Matchers stating, they are not receiving many referrals from them.
- **Housing Surge Coordination Meeting**
  - No update provided.

**Next Meeting on May 18<sup>th</sup>, 2021 at 1:00 pm**

**Coordinated Outreach Subgroup:** (3<sup>rd</sup> Thursdays) at 1:00 pm via WebEx

**Chairs:** Catherine Huang Hara, CCSS & Louis Lacey, HOSN

**Attendees:** CCSS: Matt Manlangit, Catherine Huang Hara; HOSN: Lou Lacey, Kristen Jones, Armond Clark; NLV: Serafin Calvo; US Vets-Las Vegas: Giovanni Lomagno; Caridad: Laura Navarro de Sanchez

### Accomplishments - Action Items Completed:

- System Performance Measures and Street Outreach
  - Discussion of community measures
  - Determination of local goals—wrap-up
- Vaccine distribution events to unsheltered households with Nevada Homeless Alliance
  - Catholic Charities Pavilion: 2<sup>nd</sup> and 4<sup>th</sup> Wednesdays 11:00 am-1:00 pm, 1501 Las Vegas Blvd . North, Las Vegas, 89101
    - Will also distribute 2<sup>nd</sup> shots of Moderna to anyone who received their first shot at an earlier event
    - Open to staff and clients
    - April 28<sup>th</sup>, May 12<sup>th</sup>
- 2021 Homeless Census/Point-in-Time Count (CCSS)
  - Review of Unsheltered Methodology in HDX, answered survey process questions.
- Update from US Vets and North Las Vegas on current outreach activities
  - Giovanni: only able to set-up tabling and have clients come to them
    - Back at Pop-Up PHC, no longer with MORE Teams
    - SSVF Outreach specialist 3 people
  - Serafin: North Las Vegas has outreach that will be starting funded by ESG-CV for 2 years, looking forward and hopeful to continue project beyond this funding. Homeless Services Coordinator coming on by end of April.
- Updates from Teams on Areas of Concern
  - Lou is scouting locations and areas that can accommodate the shower unit
    - Flamingo, Rio, Flaming Caesars Palace Tunnel Abatement from In-The-Works on April 28<sup>th</sup>
    - Wyoming near railroad tracks
    - Roughly 20 encampments in a quarter mile near DI overpass
    - Spring Mountain Overpass near I15 North and abandoned hotel with squatters, broken windows, "don't bother, we are sleeping"
- Project Homeless Connect
  - Pop-Up Events for 2021 with Vaccine Distribution
    - April 21<sup>st</sup> 9:00 am-12:00 pm at HELP of Southern Nevada, 1640 E Flamingo Rd, Las Vegas 89119
    - May 4<sup>th</sup> TBD—feedback on possible locations
      - Lou: will let Emily know of any locations that make sense



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- Serafin: CARE Court with jail and correctional facility is having an event to get rid of warrants on April 19<sup>th</sup> and 20<sup>th</sup>, possibly for May 4<sup>th</sup> at risk or currently homelessness, warrant is a barrier to getting employment

**Next Meeting: May 20<sup>th</sup> at 1:00 pm**