



CESWG Working Group Report to the Board May 2021

Working Group: Coordinated Entry Working Group (CESWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

Meeting date, time, and location: May 11th (2nd Tuesdays) at WebEx

Attendees: Bitfocus: Nora Saldivar, Tanya Sutton; CCSS: Ashley Brown, Brenda Herbstman, Catherine Huang Hara, Matt Manlangit; CSH: Susan Starrett; HOSN: Carla Graham, Kelly Robson, Mindy Torres; HUD TA: Ashley Barker Tolman; Shade Tree: Heather Donovan, Jasmine Lee, Sylvia Davis; St. Jude's Ranch for Children: Denise Charles; US Vets-Las Vegas: Adrienne Babbitt

Accomplishments - Action Items Completed:

- **System Modeling Report**
 - Susan Starrett from CSH shared an overview on System Performance Measures
 - The group discussed key performance metrics for Coordinated Entry.
 - The five key metrics are access, assessment, prioritization, referral, and placement.
 - Referrals are based on percentage of all denials where the 'denial reason' is because of the referral from CE not meeting standards (Full Capacity/No Availability, Lack of Eligibility, Needs could not be met by program)
 - Placements are based on % by race/ethnicity of those referred compared to those placed in permanent housing
 - The group will continue discussion on the access, assessment, and prioritization.
- **Specialty Courts**
 - The group discussed the housing options provided by the specialty courts.
 - The Specialty court process would work with the Coordinated Entry process to ensure that clients that are diverted out of the jail system through the specialty courts are truly being assessed through the housing assessment.
 - Group will continue discussion on Specialty courts.
- **Next Steps**
 - Group will discuss Emergency Housing Vouchers at next meeting.
 - Group will continue discussion on COVID-19 assessment.

Next Meeting: June 8th at 1:00 pm via WebEx

Working Group: Moving On Working Group

Co-Chairs: Brenda Herbstman, CCSS, and Jason Schwartz, UNLV/Mojave

Meeting date, time, and location: May 3rd, 2021 (1st Mondays) through WebEx

Attendees: Bitfocus: Tanya Sutton; CCSS: Brenda Herbstman, Danita Osborne-Morris, Karen Schneider, Kristin Cooper, Natalie Grajeda, Nichole Hancock, Tara Ulmer; CSH: Ariana Saunders; Habitat for Humanity: Angela Phillips; LSSN: Tristan Hightower

Accomplishments - Action Items Completed:

- Potential funding opportunities for the Moving On initiative and the Client Navigator SOW and a plan to reach out to the Housing Authority and have them included in the meetings was solidified.
- Marketing to landlords/property owners/potential program partners was discussed as a group and feedback was requested before the next meeting to adjust/update the current plan.
- The Client Navigator SOW was discussed and finalized by the group members.
- Next Steps/To-do's were scheduled and finalized to ensure that items discussed in the meeting would be completed by a set time.

Next Meeting: June 7th at 1:30 pm via WebEx

Coordinated Entry Task Force: May 18th, 2021 (2nd Tuesdays) at 1:00 pm at CCSS

Chairs: Mindy Torres, HOSN, Renata Haley, CCSS

Attendees: Bitfocus: Nora Saldivar; CCSS: Renata Haley; CLV: Maurice Cloutier; HOSN: Andrea Canales, Mindy Torres; Hopelink: Dawnette Fike; MORE Team: Jason Arroyo; St. Jude: Denise Charles

Accomplishments - Action Items Completed:

- **HMIS UPDATE**
 - Tanya: New Data Standards coming up. Will be sending emails to the providers. Upcoming trainings on disabilities.
- **Landlord Engagement Team**
 - No updates currently.
- **Matching Concerns/Reports/Coordinated Entry**
 - Current clients on the queue 2529; chronic homeless 712; families 138; Youth 101; Veterans 2060; Domestic Violence 15 families/13 adults.
- **Operation HOME updates**



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- No updates currently.
- **Housing Surge Coordination Meeting**
 - No update provided.
- **Announcements**

HELP of Southern Nevada Hiring. The Courtyard will be 100% open June 1st.

Next Meeting: June 15th at 1:00 pm

Coordinated Outreach Subgroup: (3rd Thursdays) at 1:00 pm via WebEx

Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

Attendees: CCSS: Catherine Huang Hara, Davida Minor, Matt Manlangit; CLV MORE: Jason Arroyo; HOSN: Lou Lacey, Kristin Jones, Alyssa Johnson, ROC

Accomplishments - Action Items Completed:

- ArcGIS Homeless Locator
 - Triple solution from ArcGIS that is prebuilt
 - Survey 123 form for reporting occurrences of homeless
 - Dashboard that can be published to show where cases are being identified
 - Activity manager for the ROC that will be able to manage and delegate requests
 - Currently will start with interagency access
 - Next steps for implementation
 - ROC trying to figure hosting, access and need to download Survey 123, also can be accessed in a weblink
 - Workforce is another app with ArcGIS that will transfer it to Survey123, data is only entered by MORE Team, can dispatch, or create own dispatches, can assign to specific teams
 - Records the observed information found at the site
 - Number of people, Type of property, Items found, Comments, Upload of 2-3 photos
 - Also have person designated to do different parts, some may be doing the HMIS data entry
- Updates from Teams on Areas of Concern
 - MCIT: Galleria & Stephanie that had previous CMART near 95, packed again with about 30
 - CMART: encampments by Sky Canyon near Kyle Canyon and 95 North underground
 - Big O Tire, Centennial and Azure near 95 North, Officer Richmond at NWAC
 - Spring Mountain onramp underneath, complaint calls regarding the Shade Tree (food poisoning with clients and their children), working with Jasmine Lee
- Vaccine distribution events to unsheltered households with Nevada Homeless Alliance
 - Catholic Charities Pavilion: 2nd and 4th Wednesdays 11:00 am-1:00 pm, 1501 Las Vegas Blvd . North, Las Vegas, 89101
 - Will also distribute 2nd shots of Moderna to anyone who received their first shot at an earlier event on May 26th
 - Unsure of last time LVFR strike teams have been to the Courtyard
 - MCIT is going out every Thursday with SNHD for about a month, about 20 per event with SNHD of single dose J&J
 - Harm reduction outreach with Trac B, SNHD, and Foundation for Recovery
- Project Homeless Connect
 - Pop-Up Events for 2021 with Vaccine Distribution
 - June 1st: 10:00 am-1:00 pm at Cambridge Recreation Center, 3930 Cambridge St, Las Vegas 89119
 - Genevieve: looking for input on future sites with a 2-week turnaround time
 - Any assistance with transportation
 - Lou: abatements are happening often
 - Lou: teams will assist with outreach and flyer distribution to get more involved, working with Leslie and Cynthia at Siegal, Freedom House/Shine the Light
 - Jason: LVRM and Share Village, church on 9th and Ogden

Next Meeting: June 17th 1:00-2:30 pm