

Memorandum of Understanding

Between the

Southern Nevada Homelessness Continuum of Care and Goodwill Industries of Southern Nevada, Inc.

Operation HOME! Clearance Center Program

This Memorandum of Understanding establishes a partnership between the Southern Nevada Homelessness Continuum of Care ("SNH CoC") and Goodwill Industries of Southern Nevada, Inc. ("GSN")

1. MISSION

The mission of Operation HOME! is to house 2,022 people experiencing homelessness who are at risk of severe illness from COVID-19 by December 31, 2022. Thirteen agencies in Southern Nevada have been funded by Clark County, the cities of Las Vegas, North Las Vegas, and Henderson to set up a rapid rehousing program to house these clients. The Operation HOME! initiative, the associated federal funding, and the funded agencies are working in cooperation with the SNH CoC, a regional planning body that coordinates housing and services funding for homeless households.

The mission of GSN is the following:

- Expand access to wrap-around support services by building capacity across the GSN network
- Improve job quality outcomes by equipping career advancers with locally relevant skills
- Increase the numbers of people connected with good jobs through expanded employer relationships and retention support
- Divert more goods from landfills through growth in retail
- Increase funding for our mission and opportunities for internal development through a more profitable retail operation.

Together, the parties enter the MOU to mutually promote increased housing stability, independence, and personal growth for the newly housed clients.

2. PURPOSE AND SCOPE

The intended results of this collaboration are to increase Operation HOME! clients' housing stability by supplying the basic furniture needs for their new units. The target population are households currently experiencing homelessness who are at increased risk of severe illness from COVID-19. Each party to this MOU is responsible for its own expenses related to the MOU. There will not be an exchange of funds between the parties for tasks associated with this MOU.

3. RESPONSIBILITIES

The parties agree to the following responsibilities for this MOU:

Operation HOME! Agencies in the SNH CoC agree to:

- Communicate with the GSN point of contact in advance of arrival to ensure proper expectation management in terms of support and items available

Operation HOME! Clearance Center Program MOU

- Only bring Operation HOME! clients to the Clearance Center to participate in this program
- Prepare clients for the visit by explaining the following:
 - All their furniture needs may not be met in one visit
 - Items in the Center are gently used and may show some signs of wear
 - Only furniture items from the Center are available under this program at no cost to the client or agency
 - Furniture items cannot be held or saved for a future pickup
- Assist the client in picking out furniture for their new unit
- Email Greg Milton at Greg.Milton@sngoodwill.org and Bryce Cardin at BryceC@sngoodwill.org to let GSN know that a case manager will be bringing a client to the warehouse
- Case managers will bring identification to every visit with a client to show that they are currently employed with an Operation HOME! agency and will show that identification if asked by a Goodwill Clearance Center employee
- Procure transportation and manpower to move the furniture from the Clearance Center to the new unit
- List GSN as a partner for Operation HOME! when applicable
- Allow GSN to publicize and/or promote their partnership with Operation HOME!
- Submit completed GSN inventory form to Clearance Center point of contact at the conclusion of each client visit if furniture is procured for use in measuring GSN's impact

GSN agrees to:

- Allow case managers and their clients to access the Clearance Center after operating hours 4pm-6pm seven days a week to select and take furniture to their new homes for no cost
- Allow access to a loading dock for case managers and clients to move selected furniture into a moving truck
- Name a point of contact for the Clearance Center for case managers to call in advance to ask about current furniture stock. The initial point of contact for the Center will be:

Name: Greg Milton

Phone number: 702-283-4868

Email address: greg.milton@sngoodwill.org

4. LOCATION

All furniture available for this program is located at the Goodwill Clearance Center. The Center is open seven days a week from 8am to 4pm and the address is:

Dean Martin & Blue Diamond Goodwill Clearance Center
7940 S. Valley View, Suite 100
Las Vegas, NV 89139

Agencies will be able to access the warehouse seven days a week from 4pm to 6pm with their clients.

5. PARTICIPATING AGENCIES

These 13 agencies are participating in the Operation HOME! initiative and will have access to the Goodwill Clearance Center furniture with their clients at no cost to the agency. All case managers under the Operation HOME! Program will comply with this MOU.

- HopeLink of Southern Nevada
- Jewish Family Services Association
- HELP of Southern Nevada
- The Salvation Army
- The Shade Tree Inc.
- The Just One Project
- Catholic Charities of Southern Nevada
- St. Jude's Ranch for Children
- Lutheran Social Services of Nevada
- Asian Community Development Council
- Nevada Partners
- Southern Nevada CHIPs
- CPLC

6. TERMS

This MOU is valid until December 31, 2022, when the Operation HOME! initiative is scheduled to conclude. Upon written mutual agreement, this MOU could be extended or transferred to a new rehousing program. Either organization may terminate this MOU upon thirty (30) days written notice without penalties or liabilities.

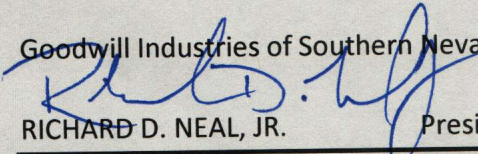
IN WITNESS WHEREOF, the following parties hereto to have caused this MOU to be executed by their duly authorized representatives on this _____ day of _____ 2021.

Southern Nevada Homelessness Continuum of Care:

Name Title

Name Title

Goodwill Industries of Southern Nevada, Inc.


RICHARD D. NEAL, JR.

President & CEO

7-29-21

Name

Title

Date