

**SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD
MEETING MINUTES
August 12, 2021**

In attendance: Aaron Krolikowski, EFSP Board, United Way of Southern Nevada
Albert Chavez, Social Service Provider, Catholic Charities of Southern Nevada
Christy Shannon, Social Service Provider, S.A.F.E Nest
Dawn Christensen, Business, Gaming, Aristocrat Gaming
Emily Paulsen, Advocate, Nevada Homeless Alliance
Hassan Chandry, Co-Chair, Business, Foresight Housing Partners
Jaini Christison, Government, City of North Las Vegas
Jennifer Huse, Mental Health Provider, Southern Nevada Adult Mental Health Services
JoAnn Rupiper, Healthcare Provider, Southern Nevada Health District
Jocelyn Acevedo, Alternate, Affordable Housing, Nevada HAND
Jon Stevenson, Emergency Medical Services, Las Vegas Fire and Rescue
Julie Calloway, Co-Chair Government, City of Boulder City
Katherine Marcal, University, University of Nevada Las Vegas
Kena Adams, Advocate, Indian Voices
Kristin Cooper, Government, Clark County
Maurice Cloutier, Government, City of Las Vegas
Meg Pike, Education, Clark County School District
Melissa Jacobowitz, Social Service Provider, Nevada Partnership for Homeless Youth
Robbie DeBuff, Workforce Investment, Workforce Connections
Shalimar Cabrera, Veteran Service Provider, U.S. Vets-Las Vegas
Stacy DiNicola, Government, City of Henderson
Theresa Butler, Advocate, Young Adults in Charge

Absent: Annie Wilson, Las Vegas Metropolitan Police Department
Jennifer Harris, Homeless or Formerly Homeless
Liz Jarman, Veteran Service Provider, Veterans Administration
Phil Washington, Faith-Based, Promise Land Community Church
Rebecca Edgeworth, Healthcare Provider, Touro University Nevada
Tracy Torrence, Public Housing Authority, Southern Nevada Regional Housing Authority
Troy Oglesbee, Faith-Based, Destiny Church
Vera Moore, Advocate, True Beginnings

Agenda Item 1. Call to Order, Notice of Agenda compliance with the Nevada Open Meeting Law.

The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 2:00 p.m. on Thursday, July 8th, 2021, via WebEx.

Agenda Item 2. Public Comment.

No comments were posed to the Board.

Agenda Item 3. Approval of the Agenda for August 12, 2021; for possible action.

A motion was made to approve the agenda. The motion was approved.

Agenda Item 4. Approval of the Minutes from the July 8, 2021, meeting; for possible action.

A motion was made to approve the minutes. The motion was approved.

Agenda Item 5. Update by co-chairs on recent activities of the Steering Committee, for possible action.

Julie Calloway, Government, City of Boulder City provided an update on the recent activities of the Steering Committee.

At the last meeting, the committee discussed upcoming agenda items and workgroup updates through November. The Committee also discussed governance, ad hoc, and recommendations for potential changes to the governance.

Agenda Item 6. Update by the collaborative applicant on relevant business of the Continuum of Care; for possible action.

Catherine Huang Hara, Clark County Social Service, provided an update on the relevant business of the Continuum of Care. The team is currently anticipating the release of the 2021 Notice of Funding Opportunity (NOFO) for the continuum of care competition. The renewal project intense in Presto has been received and the team is currently waiting to hear more information regarding the NOFO. An update will be provided at the next SNHCoC Board meeting.

Agenda Item 7. Update by the Clark County School District on the Title I HOPE (Homeless Outreach Program for Education), for possible action.

Meg Pike, Education, Clark County School District, shared a presentation on Title I Hope (Homeless Outreach Program for Education). The Title I Homeless Outreach Program for Education of the Clark County School District works to remove barriers for homeless students to enroll in school and educate school personnel, parents, and unaccompanied youth of the education options under McKinney-Vento federal law. The McKinney-Vento definition of homelessness is children and youth who lack a fixed, regular, and adequate nighttime residence including those who are unsheltered; residing in a shelter/transitional housing program; doubled up due to economic hardship, or residing in a hotel/motel due to lack of options. Title I Hope helps to identify students that may be eligible for assistance. Once a student is identified, they are identified for the remainder of the school year. Students must requalify at the beginning of each school year. Title I Hope helps to assist students in acquiring required enrollment documents; provides school supplies and hygiene items; provides funding to assist students with school/exam fees, and provides access to technology. Title I Hope looks for new and innovative ways to improve collaboration with new agencies to better serve homeless children and youth/families. Contact Meg Pike at Meg.Pike@nv.ccsd.net for more information.

Agenda Item 8. Update by the Leadership Team on the activities of Operation HOME!, for possible action.

Michele Fuller Hallauer, Government, Clark County Social Service, provided an update on the activities of Operation HOME. Operation HOME! (OH!) is a community-wide initiative to house 2,022 of our community's unhoused persons who have the highest risk for negative impact by the year 2022. Thanks to the generosity of the United Way of Southern Nevada, whose team provided 400 move-in kits ready to be utilized. Also, thanks to the Church of Jesus Christ of Latter-Day Saints for providing 75 welcome home kits that are filled with essential items that are needed for clients as they move into their homes. 140 people have been matched with a case manager to enter the rapid rehousing program, 7 people have been housed and 5 people are close to being housed. The landlord engagement team desperately needs your assistance in identifying landlords that have available units and are willing to partner with OH!. Please email leaps@clarkcountynv.gov with information regarding landlords interested in partnering with OH! or visit www.HelpHopeHome.org and click on the landlord tab for more information.

Rapid Rehousing is not the only part of the OH! initiative. Diversion and Rapid Exit are also critical parts of a healthy system of care. Diversion and rapid exit are essential outcomes of the same intervention of services that are provided for an individual or family just at slightly different points in the access of the services system. Housing Problem Solving starts with a conversation that is intended to identify the strength of a household and its existing networks of support to explore safe housing options outside of home services. Active housing problem solving involves much more than simply asking a pre-prescribed set of questions. It's carried out by trained individuals that are experienced in asking open questions and exploring conversations. Staff members use empathy, active listening, conflict resolution, and mediation skills during the housing problem conversation. Sometimes the solutions are simply mediating a conflict with family members or friends or connecting to other resources like health, social services, and employment, and other times the solution might include a one-time financial service. Essentially, Diversion and Rapid Exit are outcomes of the same intervention or service that are provided to a family or individual through housing problem-solving conversations. The OH! Leadership team has been discussing the implementation of Housing Problem Solving as the intervention, with Diversion and Rapid Exit being the outcome of that intervention in hopes that this method will minimize some confusion as the introduction and implementation of Rapid Exit is presented to the community.

Agenda Item 9. Approval of a memorandum of understanding (MOU) between the SNHCoC and Goodwill Industries of Southern Nevada on a partnership for Operation HOME! Clearance Center program, for possible action.

Kristin Cooper, Government, Clark County Social Service, presented the Memorandum of Understanding (MOU) between the SNHCoC and Goodwill Industries of Southern Nevada on a partnership for Operation HOME! Goodwill Industries has granted access to the furniture clearance center to OH! clients and their case managers. There will be no cost to clients or agencies for access to the furniture center. The MOU outlines the procedure and details the responsibilities of the partner agencies. The furniture clearance center is located at 7940 S. Dean Martin Dr. A motion to approve the MOU was presented to Board. The motion was approved.

Agenda Item 10. Update on local response to and recovery from Coronavirus Disease-19, for possible action.

Kristin Cooper, Government, Clark County Social Service, provided an update on Clark County's response to COVID-19. The County is continuing to provide beds for those that are COVID positive and for those coming out of hospitals. The County is also continuing to provide non-congregate shelter through WellCare at two sites, which currently remain full.

Agenda Item 11. Update from the Community Engagement and Planning Work Groups on current projects, for possible action.

Emily Paulsen, Advocate, Nevada Homeless Alliance, provided an update on the current projects of the Community Engagement Working Group. The goal of the Community Engagement Working Group is to lead efforts as it relates to coordinate messaging, media outreach, inventory of community partners, public service announcements, educational materials, and website contact with the Southern Nevada Homelessness Continuum of Care. Some of the main tools that the team uses to share information include the Help Hope Home

website, newsletter, Facebook page, and YouTube channel. The Community Engagement Working Group meets once a month. For more information or to provide any feedback please contact Catherine Huang Hara at C3H@clarkcountynv.gov or Emily Paulsen at emily@nevadahomlessalliance.org.

Maurice Cloutier, Government, City of Las Vegas provided an update on current projects of the Planning Working Group. The team will be focusing on having more robust meetings and increasing group participation. Group meets every 4th Thursday. The next meeting is scheduled for Thursday, August 26th at 3 pm.

Agenda Item 12. Questions and answers regarding reports from the Board Working Groups (Community Engagement, Coordinated Entry, Data and Systems Improvement, Evaluation, Monitoring, Planning, Youth), for possible action.

No questions were posed to the Board.

Agenda Item 13. Receive an update from Board members regarding relevant activities within their respective organizations relating to homelessness.

Theresa Butler, Advocate, Young Adults in Charge (YAC), provided an update. YAC is currently working on a handbook which details the policy and procedures for members of YAC. The YAC team is also working on a library of training. The hours of appreciation submission will be provided on September 7th.

Maurice Cloutier, Government, City of Las Vegas, shared that on August 24th the Recuperative Care Center, which has been offering medical respite for COVID positive individuals, will be celebrating its first anniversary.

Emily Paulsen, Advocate, Nevada Homeless Alliance (NHA), shared that NHA is moving forward with the Fall Project Homeless Connect at a reduced scale. The event will be held at the Pearson Community Center on Wednesday, November 17th. On November 16th NHA will be holding a resource fair specifically for case managers and agency service staff.

Genevieve De Lynch, Advocate, Nevada Homeless Alliance, shared that NHA is also holding a Housing Connect. The event will be held at the Cambridge Recreation Center on August 24th from 10 am to 5 pm.

Meg Pike, Education, Clark County School District, shared that CCSD is hiring for multiple positions. Open positions include support professional positions, teachers, and lunchroom personal.

Kena Adams, Advocate, Indian Voices, shared that the Art contest is on hold until further notice.

Julie Calloway, Government, City of Boulder City, shared that the November SNHCoC Board Meeting has been changed due to the Veterans Holiday and will now be held on November 18th.

Agenda Item 14. Public Comment

No comments were posed to the Board.

The meeting adjourned at 3:30 p.m.