



CESWG Working Group Report to the Board September 2021

Working Group: Coordinated Entry Working Group (CESWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

Meeting date, time, and location: September 14th, 2021 (2nd Tuesdays) at WebEx

Attendees: CLV: Maurice Cloutier; CCSS: Ashley Brown, Brenda Herbstman, Mary Cannizzaro, Joann Celeste, Lauren Hornaday, Michele Fuller Hallauer, Teresa Etcheberry; CPLC: Lou Hixon; HOSN: Kelly Robson, Louis Lacey, Carla Graham; HUD TA: Ashley Barker Tolman; US Vets: Giovanni Lomagno

Accomplishments - Action Items Completed:

- **Emergency Housing Voucher (EHV) discussion**
 - 574 clients have been referred for Vouchers.
 - 251 clients have already attended a briefing session.
 - 12 clients have been withdrawn for not showing up for the criminal history checks or for being non-compliant with the program.
 - 87 clients are scheduled to receive their vouchers this week.
- **Operation HOME update**
 - ESG and CDBG -CV dollars are being used to find 13 agencies to hire about 40 case managers.
 - The Landlord Engagement Team and Property Services Team is still looking for available units.
 - Individuals that are considered high-risk for negative impacts of COVID-19 are being prioritized to move from non-congregate shelter into available rapid-rehousing units.
- **Equity Analysis**
 - The team is in the process of analyzing data.
 - A survey that assesses CE assessors to determine whether the demographics of the assessors represent the clients they are servicing.
 - The group will continue the discussion at the next CESWG meeting
- **New Assessment Sites (Nevada Health Centers)**
 - The group discussed implementing an assessment questionnaire for new agencies to sign up to be an assessor agency.
 - The group approved Nevada Health Centers as an assessment site.
- **Transfer clients form RRH to PSH**
 - The group discussed the development of the PSH Taskforce.
 - Some members of the group will help to establish the parameters of the taskforce.
- **Next Steps**
 - Group will discuss Emergency Housing Vouchers at next meeting.
 - Group will continue discussion on Equity Analysis and New Assessment Sites.

Next Meeting: October 12th at 1:00 pm Via WebEx

Working Group: Moving On Working Group

Co-Chairs: Brenda Herbstman, Clark County Social Services (CCSS), and Jason Schwartz, UNLV/Mojave

Meeting date, time, and location: August 30th, 2021 (1st Mondays) through WebEx (Meeting held in August for September to accommodate the holiday falling on the original Moving On meeting)

Attendees: Bitfocus: Nora Saldivar; CCSS: Brenda Herbstman, Kristen Cooper, Danita Osborne-Morris, Mary Cannizzaro, Matt Manlangit, Nichole Hancock; LSSN: Tristan Hightower

Accomplishments - Action Items Completed:

- The current version of the Landlord Engagement Brochure was shared with the group. Due to lack of meeting attendance, final feedback from the group will be shared with Tristan before the next meeting and sent to the Community Engagement Working Group for their approval.
- The scope of work for the Client Navigator position was finalized and a possible funding source has been identified. The next steps for this will be looking at the criteria for getting this position filled, whether that is interviews, written responses from candidates, etc.
- Next Steps/To-do's were scheduled and finalized to ensure that items discussed in the meeting would be completed by a set time.

Next Meeting: October 4th at 1:30 pm via WebEx



CESWG Working Group Report to the Board September 2021

Coordinated Entry Task Force: August 17th, 2021 (2nd Tuesdays) at 1:00 pm at CCSS

Chairs: Mindy Torres, HOSN, Renata Haley, CCSS

Attendees: Bitfocus: Nora Saldivar, Gabriel Di'Chiara; CCSS: Renata Haley; CLV: Maurice Cloutier; HOSN: Andrea Canales, Mindy Torres; Hopelink: Dawnette Fike; LIMA: Angel Lash; MORE Team: Jason Arroyo; Shade Tree: Tyra Mitchell; St. Jude: Denise Charles

Accomplishments - Action Items Completed:

- **HMIS UPDATE**
 - Data Standards go into effect Oct 1st Nora will give a presentation to CEFT at next meeting 10/19/21, General Refresher & General Navigation training October 13th 10:30 am- 12pm.
- **Landlord Engagement Team**
 - No updates currently.
- **Matching Concerns/Reports/Coordinated Entry**
 - Current clients on the queue – 3,120
 - Chronic homeless – 657
 - Not chronic – 2,463
 - AWOC – 623
 - Families - 26
 - Youth - 11
 - Veterans –??
 - Domestic Violence – 16 clients pending referrals
- **Operation HOME updates**
 - No updates currently.
- **Provider Concerns**
 - Obtaining release of information for non HMIS users to participate in Hot List discussion.
- **Announcements**
 - Sub working group planning in the process to work on barriers with current RRH, TH and PSH referral and chronicity barriers.

Next Meeting: October 19th at 1:00 pm

Coordinated Outreach Subgroup: (3rd Thursdays) at 1:00 pm via WebEx

Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

Attendees: CCSS: Catherine Huang Hara, Matt Manlangit; Shawn Smith; HOSN: Lou Lacey, Alyssa Johnson; CLV MORE: Jason Arroyo; NHA: Genevieve Gutierrez de Lynch; NLV: Megan Blas; Zion Foundation: Ashton Pankaew

Accomplishments - Action Items Completed:

- Follow-Up on Ramping Up County Use of Workforce with ESRI
 - Tracking and deployment for outreach
 - MORE has used it and recommends working with it and evolving with Survey 123, challenges have been minor
 - County continues working on homeless reporter, met with ESRI to provide some more choices in the reporter tool, suggest beta test the outreach
 - NLV staff has used Workforce, but will likely start likely with Clarity Beta
 - Other HOSN Teams will also test beta, and ROC will work with Bitfocus
- Updates from Teams on Areas of Concern
 - HOSN: Charlie Frias Park Task Force is being put together and is meeting on October 25th, overnights are diminishing, many complaints filed; Flamingo Wash Outreach on October 4th, canvas area to provide services, didn't want people to move away
 - MORE: working on certain areas in conjunction with COP, mostly at parks, providing assistance, try to spearhead major cleanups and have MORE go out in advance
 - NLV: outreach team isn't up yet, public works Lake Mead/Pecos intersection (near Clark County), would like a coordinated effort, 10 encampments, coming out of wash and in corners, some folks are getting arrested, would like more outreach workers, Owens north is NLV, other pins are in County
- Vaccine distribution events to unsheltered households with Nevada Homeless Alliance

Next Meeting: October 21st at 1:00 pm via WebEx