



## Coordinated Entry Services Working Group Report to the Board October 2021

**Working Group:** Coordinated Entry Working Group (CESWG)

**Champion:** Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

**Meeting date, time, and location:** Meeting canceled (2nd Tuesdays) at WebEx

**Next Meeting on November 9<sup>th</sup> at 1:00 pm at via WebEx**

**Working Group:** Moving On Working Group

**Co-Chairs:** Brenda Herbstman, Clark County Social Services (CCSS), and Jason Schwartz, UNLV/Mojave

**Meeting date, time, and location:** **October 4, 2021** (1<sup>st</sup> Mondays) through WebEx (Meeting held in August for September to accommodate the holiday falling on the original Moving On meeting)

**Attendees:** Bitfocus: Nora Saldivar; CCSS: Brenda Herbstman, Kristen Cooper, Danita Osborne-Morris, Mary Cannizzaro, Matt Manlangit, Nichole Hancock; LSSN: Tristan Hightower; NV Legal Services: Morgan Shah; UNLV Health Mojave: Jason Schwartz

**Accomplishments - Action Items Completed:**

- The Moving On Training and the Self-Sufficiency Assessment were discussed and dates determined. Nora is going to connect with her team at Bitfocus to determine if they will facilitate the training. This will be determined at the next meeting.
- The final version of the Landlord Engagement Brochure was shared with the group and Tristan has sent it to the Community Engagement Working Group. This is waiting on approval and feedback.
- Next Steps/To-do's were scheduled and finalized to ensure that items discussed in the meeting would be completed by a set time.

**Next Meeting on November 1<sup>st</sup> at 1:30 pm via WebEx**

**Housing Problem Solving Work Group** (1<sup>st</sup> and 3<sup>rd</sup> Thursday) at 11:00 am at Via WebEx

**Chairs:** Michele Fuller-Hallauer, CCSS & Kelly Robson, HOSN

**Attendees:** Anthem: Emily Paulsen; Bitfocus: Gabriel DiChiara, Nora Saldivar; Catholic Charities: Albert Chavez; CCSD: Meg Pike; CCSS: Ashley Brown, Catherine Huang Hara, Joseph Taylor, Matt Manlangit, Michele Fuller-Hallauer, Shelly Johnson; CLV: Gregory Grey; CPLC: Lou Hixon; LVRM: Allison Martinez; HOSN: Kelly Robson, Louis Lacey; HopeLink: Aaron Sheets; HUD TA: Ed Boyte, Julie McFarland; Salvation Army: Ryan McDonald; UNLV: Katherine Marcal

**Next meeting on October 7<sup>th</sup> & 21<sup>st</sup> via WebEx**

**Accomplishments - Action Items Completed:**

- **HPS Overview**
  - Michele gave an overview on the former Diversion Work Group which will now be called Housing Problem Solving Work Group (HPS).
  - The group will focus on the housing problem solving conversation to assess the needs of everyone.
  - Group will meet on the first and third Thursdays
- **Data**
  - Katherine Marcal gave an overview of the data from the previous Diversion pilot.
  - The pilot data will help to assess whether the agencies are providing more prevention services than Diversion.
  - Data will help to determine if having a problem-solving conversation can help to divert individuals from the homeless system.
- **Co-Chairs**
  - Group is accepting volunteers to co-chair
- **Next steps**
  - Group will continue to work on definitions.
  - Group will continue to analyze data.

**Coordinated Entry Task Force:** August 17<sup>th</sup>, 2021 (2<sup>nd</sup> Tuesdays) at 1:00 pm at CCSS

**Chairs:** Mindy Torres, HOSN, Renata Haley, CCSS

**Attendees:** Bitfocus: Nora Saldivar, Gabriel DiChiara; CCSS: Renata Haley; CPLC: Arnisha Clark, Kristen Jones, Talana John; HOSN: Carla Graham, Celeste Williams; HopeLink: Dawnette Fike; MORE Team: Jason Arroyo; Shade Tree: Jasmine Lee

**Accomplishments - Action Items Completed:**

- **HMIS UPDATE**



## Coordinated Entry Services Working Group Report to the Board October 2021

- Nora Saldivar from Bitfocus, presented an overview of the Data Standards.
- LSA training November 10<sup>th</sup> at 10:30am
- HIC & PIT training Dec 8<sup>th</sup>
- **Matching Concerns/Reports/Coordinated Entry**
  - Current clients on the queue – 2,951
  - Chronic homeless – 751
  - Not chronic – 1,713
  - AWOC – 2,389
  - Families - 359
  - Youth - 149
  - Veterans – 3,166
  - Domestic Violence – 45

**Next Meeting: December 21<sup>st</sup> at via WebEx**

**Coordinated Outreach Subgroup:** (3<sup>rd</sup> Thursdays) at 1:00 pm via WebEx

**Chairs:** Catherine Huang Hara, CCSS & Louis Lacey, HOSN

**Attendees:** CCSS: Catherine Huang Hara; HOSN: Lou Lacey, Alyssa Johnson; North Las Vegas: Megan Blas; City of Las Vegas MORE: Jason Arroyo

### **Accomplishments - Action Items Completed:**

- Follow-Up on Workforce with ESRI
  - Verifying budget availability, getting a quote for deployment tracking
- 2022 Homeless Census
  - January 27<sup>th</sup> (could start on night of 26<sup>th</sup> if overnight methodology is used)
    - COVID-19 considerations
    - Lou: possibility of returning to the tunnels, liked the sampling but no data on tunnels (29 people, 7 teams, 3 vacancies; outreach at night for vehicle count (Cornerstone, Sunset, Charlie Frias), mobile homes, do some recon work, operational in Henderson, HPD, Code Enforcement, encampments mapped, Henderson Code and PD for access in HMIS; Annie/LVMPD looking at securing Clarity Card printers
    - Megan: would want volunteers to be involved to cover the areas, many are in the tunnels; NLVPD has to escort into the tunnels, parking enforcement Craig Ranch Park, first time, fully staff with 3 workers, also interested in card printing and will confer with Lou on the process
    - Jason: let us know when and who is needed, community services department, deployed out of main street with 12 people, 5 teams (supposed including the nonprofits)
    - Giovanni: most staff are vaccinated; clients too
    - Catherine: parks and rec engagement
- Updates from Teams on Areas of Concern
  - Charlie Frias Park Task force, removing screens, Parks & Rec, LVMPD Spring Valley Area Command, County Commissioner, Park Police plan outreach
  - Koval/Palos Verdes clean-up, need a post-meeting to see if the problem is reduced
    - Hasn't heard about it being rescheduled
    - More folks showed up at the agency the following work, some sent to 5 to LINK and 4 to OH!
  - Clean the World dispatch
  - Pecos/Lake Mead tunnel cleaned out, all in tunnels and only allowed to go with PD once per week
  - 1011 E. Alexander Tunnel, provide incentives to get folks to come out of the tunnel for outreach
- Vaccine distribution events to unsheltered households with Nevada Homeless Alliance
  - [www.nvcovidfigther.org](http://www.nvcovidfigther.org); (800) 401-0946
  - Catholic Charities: Wednesday, December 15<sup>th</sup> at 10:00 am-1:00 pm at 1501 Las Vegas Blvd, Las Vegas 89101
- Project Homeless Connect
  - November 17<sup>th</sup> at Pearson Community Center, 1625 W. Carey Avenue, North Las Vegas 89032, 9:00 am- 4:00 pm
    - Flyers from NHA  
<http://nevadahomelessalliance.org/ConnectEvents>

**Next Meeting: December 16<sup>th</sup>**