



CESWG Working Group Report to the Board November 2021

Working Group: Coordinated Entry Services Working Group (CESWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

Meeting date, time, and location: November 9th, 2021 (2nd Tuesdays) at WebEx

Attendees: CCSS: Ashley Brown, Brenda Herbstman, Catherine Huang Hara, Mary Cannizzaro, Joann Celeste, Lauren Hornaday, Matt Manlangit, Teresa Etcheberry; CPLC: Lou Hixon; HOSN: Carla Graham; HUD TA: Alissa Parish, Ashley Barker Tolman

Accomplishments - Action Items Completed:

- **Equity Analysis**
 - The group continued the discussion on Equity Analysis.
 - Equity Analysis focuses on the structural racism that ultimately impacts the people that are being served.
 - Data was pulled from the 2020 LSA and APR reporting.
 - 2,435 people assessed and active on the queue.
 - 9.8 average assessment score for people assessed and active on the queue.
 - As of September 9th, 2021, the average of people on the queue is 44.
 - 43% multiracial, 2% Asian American/American Indian/Alaskan Native/Pacific Islander.
 - 48% African American, 42.6% white.
- **New Assessor/Assessment Site Checklist**
 - The group has been discussing the development and implementation of a checklist for new assessment sites.
 - New assessment sites will have to agree to use and maintain access to HMIS, understand the fidelity of administering Coordinated Entry Assessment tools, employees will need to attend Coordinated Entry Assessor training, and agree to abide by the system practice to help people in Southern Nevada experiencing homelessness.

Next Meeting on December 14th, 2021 at 1:00 pm at Via WebEx

Working Group: Moving On Working Group

Co-Chairs: Brenda Herbstman, Clark County Social Services (CCSS), and Jason Schwartz, UNLV/Mojave

Meeting date, time, and location: **November 1st, 2021** (1st Mondays) through WebEx (Meeting held in August for September to accommodate the holiday falling on the original Moving On meeting)

Attendees: Bitfocus: Nora Saldivar, Gabriel di Chiara; CCSS: Brenda Herbstman, Kristen Cooper, Danita Osborne-Morris, Mary Cannizzaro, Matt Manlangit, Nichole Hancock, Karen Schneider; LSSN: Tristan Hightower; NV Legal Services: Morgan Shah

Accomplishments - Action Items Completed:

- The Moving On Trainings for agency directors and case managers were scheduled for early December. The group was encouraged to volunteer to assist with the presentation pieces in the trainings.
- The final version of the Landlord Engagement Brochure was sent to Catherine to bring before the Community Engagement Working Group and is waiting on a response.
- Next Steps/To-do's were scheduled and finalized to ensure that items discussed in the meeting would be completed by a set time.

Next Meeting: December 6th at 1:30 pm via WebEx

Housing Problem Solving Work Group (1st and 3rd Thursdays) at 11:00 am at Via WebEx

Chairs: Michele Fuller-Hallauer, CCSS & Shelly Johnson, CCSS

Attendees: Anthem: Emily Paulsen; Bitfocus: Gabriel Dichiara, Nora Saldivar; Catholic Charities: Albert Chavez; CCSS: Ashley Brown, Catherine Huang Hara, Joseph Taylor, Matt Manlangit, Shelly Johnson; CLV: Gregory Grey; CPLC: Lou Hixon; LVRM: Allison Martinez; Hopelink: Aaron Sheets; HUD TA: Ed Boyte; UNLV: Katherine Marcal

Accomplishments - Action Items Completed:

- **HPS structured roll out, funding and staffing**
 - HPS Program roll out expected in January.
 - Group discussed program funding and the use of flex funds to assist with rental assistance and other housing cost.
 - The group is looking to hire 10 program staff members through September 2022.
 - The group will continue discussion on how to integrate the Housing Problem Solving approach to the work that many members of the community are already doing.
- **Connecting with those currently doing HPS work-identifying other opportunities**
 - Group discussed connecting with those that are currently doing HPS work within the community.



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- Agencies such as Catholic Charities, CPLC, HopeLink, and U.S. Vets have continued to perform diversion/HPS work through the pandemic by using private funding.
- A refresher training will be offered to the group to familiarize group members with the Housing problem solving conversation.
- Training will include new data as well as expanded definitions.
- Training team will conduct a survey to determine which agency staff members will need training.
- **HPS Outcomes Small Group**
 - Group discussed using system performance data to measure success.
 - The three main categories used to measure success are number of clients with a positive exit destination, recidivism, and frequency of activity in the homeless system.
 - The group discussed developing a system level tracking of data to help determine those within the community that will benefit from the Housing Problem Solving program.
- The frequency of activity in the homeless service system data will be analyzed to determine the percentage of people that return to the system after having the HPS conversation
- **Next steps**
 - Group will continue to analyze data.

Next meetings: December 13th, 27th via WebEx (moving to Mondays)

Coordinated Entry Task Force: November 16th, 2021 (2nd Tuesdays) at 1:00 pm at CCSS

Chairs: Mindy Torres, HOSN, Renata Haley, CCSS

Attendees: Bitfocus: Nora Saldivar, Gabriel DiChiara; CCSS: Renata Haley; CPLC: Arnisha Clark, Kristen Jones, Talana John; HOSN: Carla Graham, Celeste Williams; Hopelink: Dawnette Fike; MORE Team: Jason Arroyo; Shade Tree: Jasmine Lee

Accomplishments - Action Items Completed:

- **HMIS UPDATE**
 - Nora from Bitfocus shared that the team is currently reviewing Federal updates
 - HIC & PIT training Dec 17th
- **Matching Concerns/Reports/Coordinated Entry**
 - Current clients on the queue – 3,262
 - Chronic homeless – 689
 - Not chronic – 2,573
 - AWOC – 2,363
 - Families - 348
 - Youth - 131
 - Veterans – 3,113
 - Domestic Violence – 20
- **Operation HOME updates**
 - No updates currently.
- **Provider Concerns**
 - No updates currently.

Next Meeting on December 21st at 3pm

Coordinated Outreach Subgroup: November 18th meeting cancelled (3rd Thursdays) at 1:00 pm

Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

Next Meeting: December 16th via WebEx