

**SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD  
MEETING MINUTES  
November 18, 2021**

**In attendance:** Aaron Krolikowski, EFSP Board, United Way of Southern Nevada  
Albert Chavez, Social Service Provider, Catholic Charities of Southern Nevada  
Annie Wilson, Las Vegas Metropolitan Police Department  
Arash Ghafoori, Social Service Provider, Nevada Partnership for Homeless Youth  
David Slattery, Emergency Medical Services, Las Vegas Fire and Rescue  
Hassan Chaudry, Co-Chair, Business, Foresight Housing Partners  
Jaini Christison, Government, City of North Las Vegas  
Jennifer Huse, Mental Health Provider, Southern Nevada Adult Mental Health Services  
Jocelyn Acevedo, Affordable Housing, Nevada HAND  
Julie Calloway, Co-Chair Government, City of Boulder City  
Katherine Marcal, University, University of Nevada Las Vegas  
Kristin Cooper, Government, Clark County  
Kyle O'Connell-Mock, Business, Gaming, Aristocrat Gaming  
Liz Jarman, Veteran Service Provider, Veterans Administration  
Meg Pike, Education, Clark County School District  
Nathaniel Waugh, Advocate, Nevada Homeless Alliance  
Shalimar Cabrera, Veteran Service Provider, U.S. Vets-Las Vegas  
Stacy DiNicola, Government, City of Henderson  
Taisacan Hall, Advocate, Young Adults in Charge

**Absent:** Christy Shannon, Social Service Provider, S.A.F.E Nest  
Jennifer Harris, Homeless or Formerly Homeless  
JoAnn Rupiper, Healthcare Provider, Southern Nevada Health District  
Kena Adams, Advocate, Indian Voices  
Phil Washington, Faith-Based, Promise Land Community Church  
Rebecca Edgeworth, Healthcare Provider, Touro University Nevada  
Robbie DeBuff, Workforce Investment, Workforce Connections  
Sanaa Khan, Government, City of Las Vegas  
Vera Moore, Advocate, True Beginnings  
Tracy Torrence, Public Housing Authority, Southern Nevada Regional Housing Authority  
Troy Oglesbee, Faith-Based, Destiny Church

**Agenda Item 1. Call to Order, Notice of Agenda compliance with the Nevada Open Meeting Law.**

The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 2:00 p.m. on Thursday, November 18th, 2021, via WebEx.

**Agenda Item 2. Public Comment.**

No comments were posed to the Board.

**Agenda Item 3. Approval of the Agenda for November 18, 2021; for possible action.**

A motion was made to approve the agenda with agenda item 11 being tabled until the December Board meeting. The motion was approved.

**Agenda Item 4. Approval of the Minutes from the October 26, 2021, meeting; for possible action.**

A motion was made to approve the minutes. The motion was approved.

**Agenda Item 5. Update by co-chairs on recent activities of the Steering Committee, for possible action.**

Julie Calloway, Government, City of Boulder City, provided an update on the recent activities of the Steering Committee. At the last meeting, the Steering Committee discussed agenda-setting and governance for 2022.

**Agenda Item 6. Update by the collaborative applicant on the relevant business of the Continuum of Care; for possible action.**

Catherine Huang Hara, Clark County Social Service, provided an update on the relevant business of the Continuum of Care. On Tuesday, November 16<sup>th</sup>, the consolidated application and priority listing in response to the notice of funding opportunity (NOFO) for the FY20/21 Continuum of Care competition were submitted on time. The team anticipates that awards will be announced at the beginning of next calendar year. Preliminary planning has begun for the 2022 Homeless Census. The team is putting together a survey to assist with the planning efforts. The survey will go out to stakeholders and agencies that have participated in the count previously and will help to

assess the level of comfort with methodology. An update on the timeline for the Homeless Census will be provided at the next CoC Board meeting. Lastly, the Southern Nevada Homelessness Continuum of Care (SNHCoC) Board is continuing to recruit those with lived experiences of homelessness to serve on the Board and its associated working groups. New members will be voted on and inducted into the board in January. There will be a recruitment notice that will go out to provide participation, internet, transportation, and possibly child-care stipends to support those members with lived experience while they participate on the Board and in working group activities. Once the recruitment notice is available, please share it with your contacts.

**Agenda Item 7. Update by the Leadership Team on the activities of Operation HOME!, for possible action.**

Kristen Cooper, Government, Clark County Social Service, provided an update on Operation HOME!. The team is rolling out the housing problem-solving pilot as a part of the ongoing housing collaborative. Currently, Operation HOME has housed 64 households. The team is still in need of landlords with available units. For any interested landlords, please contact leaps@clarkcountynv.gov.

**Agenda Item 8. Approval of recommendations from the Trust Fund Committee on using funding from the Homeless Trust Fund as flexible funding for Operation HOME!, for possible action.**

Kristin Cooper, Government, Clark County Social Service, presented an overview on the recommendations from the Trust Fund Committee on using funding from the Homeless Trust Fund as flexible funding. Flexible funds can be used for move-in costs, including deposit and first month's rent, moving supplies, and the cost of a moving truck; rental application fees and payments for background and credit checks; fees for securing identification documents like birth certificates, and social security cards; transportation; previous housing debt/rental arrears if resolving will facilitate an immediate housing placement; utility deposits and arrears needed to secure housing; and certifications or license fees related to school or employment. The process to use flexible funds includes using proceeds from the Homeless Trust Fund. The Trust Fund Committee creates the centralized fund and then funds are administered by United Way of Southern Nevada. All agencies with certified Housing Problem Solving (HPS) Specialists will work with central fund administrators to access the funds on behalf of households receiving HPS support. Fund administrators will utilize a CoC-approved matrix to identify the funding source that should be utilized for each HPS request. Financial assistance should be issued to the requestor the same day the request is received, whenever possible, and within three business days at maximum. The nature of HPS moves quickly, and often a safe housing resolution for that very night is dependent on the financial assistance request being fulfilled. A motion was submitted to the Board for approval. The motion was approved.

**Agenda Item 9. Presentation by the Monitoring Working Group on the outcomes of 2021 Continuum of Care (CoC) and the Emergency Solutions Grant (ESG) monitoring with Strategic Progress, for possible action.**

Dr. Justin Gardner, Strategic Progress, provided an overview of the 2021 monitoring outcomes for the CoC and the Emergency Solutions Grant (ESG). To fulfill the requirements of the data sharing process for the Notice of Funding Opportunity (NOFO) with Home Base for year 3, a virtual setting was created to utilize lessons learned from year 2 to design a fully virtual monitoring process that would continue to provide extra monitoring services, resources, and support. Considering the COVID constraints in year 4, the team will continue with the same processing and virtual site visits with the opportunity for some limited in-person site visits to address the specific needs of providers or monitoring needs. Tools and scoring have been updated to include the Likert scale. This new scale provided the ability to broaden out the categories and allows for results to be specifically assigned based on how often compliance with each standard tool is present. These tools included the main monitoring tool, program-specific monitoring tools, the housing first standard assessment program tools, and the client case file tool. Other tools that were used included the performance monitoring V3, the spending drawdown tool, and the utilization rate tool. For Year 4, the team will be utilizing the same basic toolset and making minor modifications to the outcome of delivery scoring. Twenty-eight projects in total were monitored, which included an overall scoring increase for the second straight year. The average score was 81.9, an increase of 2.5 points. The highest score was 97.3 with an increase of 5.5 points, and the lowest score was 59.7 with an increase of 10.6 points. Overall, nine projects scored 90 points or higher than the 19 integrated PRESTO projects. The next eight project scores were in the 80s and then you have the next six projects in the 70s. Followed by four projects in the 60s and only one in the 50s.

There were 21 ESG projects monitored for the period of July 1, 2019, to June 30, 2020. Scores increased from the previous year with an average score of 83.1, a high score of 99.3, and the lowest score being 64.1. In total, 6 projects scored 90 points or higher, and out of the 49 projects that were monitored, there were 15 that were 90 points or higher this year. There have been some positive results for the ESG rankings by providers and by scoring. The top third of projects scored 89.5 or higher, the middle third scored from 79.5 to 88.1, and the lowest 3rd with a score of 64.1 to 78.5. Recommendations relate to the HMIS data quality, compliance tools, and coordinated entry tools. The team will be making some modifications to those recommendations from year 1 and then working through getting providers to provide a summary of their project-specific goals and accomplishments within the monitoring year for consideration as well as monitoring activities for reporting. The recommendations this year include fine-tuning the deliverables to the homeless service providers so they can have more accessibility in utilizing the recommendations that are coming out of the monitoring tools and the

outcomes from monitoring. With a few tool adjustments, the profile, the checklist summary, as well as the client interview tool for beta testing and continued engagement with the Monitoring Working Group and HomeBase to better integrate monitoring scores, the team will conduct a review of performance measures from HUD and align the monitoring tools with those measures to support the CoC.

**Agenda Item 10. Update on local response to and recovery from Coronavirus Disease 19, for possible action.**

Kristin Cooper, Government, Clark County Social Service, provided an update on Clark County's response to COVID-19. Operation HOME! (OH!) is the community-wide initiative to house 2022 of our communities unhoused persons who are at the highest risk for negative impacts for COVID-19 by the end of 2022. This goal will be achieved through a variety of interventions to move clients from homelessness to permanent housing. The first intervention was collaboratively funding 13 agencies for rapid rehousing that will serve at least 1000 households by adding over 40 case managers. As of today, there are 50 case managers on board, 316 households have been referred and 84 of those have been housed. The team needs landlords with available units. Interested landlords can email [leaps@clarkcountynv.gov](mailto:leaps@clarkcountynv.gov). Clark County is continuing to house over 350 people in the non-congregate shelter and that includes the two hotels and the COVID positive housing. There are 71 applications currently under review for urgent issues such as food delivery, behavioral health, and other types of services needed in the community.

Julie Calloway, Government, City of Boulder City, provided an update on that on Monday, November 15<sup>th</sup> they held a pop-up clinic for those wanting a COVID-19 booster shot.

**Agenda Item 11. Update from the Data and Systems Improvement Working Group on current projects, for possible action**

Item tabled until next Board meeting.

**Agenda Item 12. Questions and answers regarding reports from the Board Working Groups (Community Engagement, Coordinated Entry, Data and Systems Improvement, Evaluation, Monitoring, Planning, Youth), for possible action.**

No questions were posed to the Board.

**Agenda Item 13. Receive an update from Board members regarding relevant activities within their respective organizations relating to homelessness.**

Nathaniel Waugh, Advocate, Nevada Homeless Alliance, provided an update regarding Project Homeless Connect. Preliminary numbers for Project Homeless Connect are 445 clients attended, and 1900 services entered into the HMIS, which does not include the services of individuals who aren't connected to the HMIS. Food was generously donated by Three Square and prepared by the Culinary Academy. Also, Catrina Grigsby from the Salvation Army will now be the new Executive Director of Nevada Homeless Alliance beginning on November 29<sup>th</sup>.

Shalimar Cabrera, Social Service Provider, U.S. Vets-Las Vegas, shared that they are having a Give-a-Thon that ends Saturday, November 20<sup>th</sup>. The goal is to raise \$150,000. All proceeds will go to supporting programs for Veterans.

Meg Pike, Education, Clark County School District, shared that Young Adults in Charge (YAC) is in the process of finalizing their handbook and they're also in the process of redesigning the flyer that is used for recruitment. The flyer will most likely mirror the new YAC logo.

Arash Ghafoori, Social Service Provider, Nevada Partnership for Homeless Youth (NPHY), shared that the Youth Summit took place on November 4<sup>th</sup> and was a huge success. The event had in-person attendees as well as virtual attendees. Members of YAC and NPHY ambassadors put together a one-part theater piece, one-part instructional video that will be available soon.

**Agenda Item 14. Public Comment**

No Comments were posed to the Board.

The meeting adjourned at 3:00 p.m.