SOUTHERN NEVADA HOMELESSNESS CONTINUUM OF CARE BOARD
MEETING MINUTES
December 9, 2021

In attendance: Aaron Krolikowski, EFSP Board, United Way of Southern Nevada
Albert Chavez, Social Service Provider, Catholic Charities of Southern Nevada
Annie Wilson, Las Vegas Metropolitan Police Department
Catrina Grigsby-Thedford, Advocate, Nevada Homeless Alliance
Christy Shannon, Social Service Provider, S.A.F.E Nest
David Slattery, Emergency Medical Services, Las Vegas Fire and Rescue
Hassan Chaudry, Co-Chair, Business, Foresight Housing Partners
Jaini Christison, Government, City of North Las Vegas
Jennifer Huse, Mental Health Provider, Southern Nevada Adult Mental Health Services
Jocelyn Acevedo, Affordable Housing, Nevada HAND
Katherine Marcal, University, University of Nevada Las Vegas
Kristin Cooper, Government, Clark County
Kyle O'Connell-Mock, Business, Gaming, Aristocrat Gaming
Melissa Jacobowitz, Social Service Provider, Nevada Partnership for Homeless Youth
Robbie DeBuff, Workforce Investment, Workforce Connections
Sanaa Khan, Government, City of Las Vegas
Shalimar Cabrera, Veteran Service Provider, U.S. Vets-Las Vegas
Stacy DiNicola, Government, City of Henderson
Taisacan Hall, Advocate, Young Adults in Charge
Tiasha Croslin, Advocate, True Beginnings

Absent: Jennifer Harris, Homeless or Formerly Homeless
JoAnn Rupiper, Healthcare Provider, Southern Nevada Health District
Julie Calloway, Co-Chair Government, City of Boulder City
Kena Adams, Advocate, Indian Voices
Liz Jarman, Veteran Service Provider, Veterans Administration
Meg Pike, Education, Clark County School District
Phil Washington, Faith-Based, Promise Land Community Church
Rebecca Edgeworth, Healthcare Provider, Touro University Nevada
Tracy Torrence, Public Housing Authority, Southern Nevada Regional Housing Authority
Troy Oglesbee, Faith-Based, Destiny Church

Agenda Item 1. Call to Order, Notice of Agenda compliance with the Nevada Open Meeting Law.
The meeting of the Southern Nevada Homelessness Continuum of Care Board was called to order at 2:00 p.m. on Thursday, December 9th, 2021, via WebEx.

Agenda Item 2. Public Comment.
No comments were posed to the Board.

Agenda Item 3. Approval of the Agenda for December 9, 2021; for possible action.
A motion was made to approve the agenda. The motion was approved.

Agenda Item 4. Approval of the Minutes from the November 18, 2021, meeting; for possible action.
A motion was made to approve the minutes. The motion was approved.

Agenda Item 5. Update by co-chairs on recent activities of the Steering Committee, for possible action.
Catherine Huang Hara, Clark County Social Service, provided an update on the recent activities of the Steering Committee. The Committee discussed the agenda-setting for January and recruitment efforts with board members. The Committee also discussed preliminary data from Project Homeless Connect.

Agenda Item 6. Presentation by the Collaborative Applicant summarizing the 2021 Continuum of Care Consolidated Application submitted to U.S. Housing and Urban Development (HUD); for possible action.
Mary Cannizzaro, Clark County Social Service, shared a presentation summarizing the 2021 Continuum of Care Consolidated Application. Rating Factor 1 evaluates the CoC coordination and engagement process. The team was able to demonstrate how the community partners stepped up and provided a unified response and assistance in new and innovative ways. While established programs continue to serve clients, new programs were added to meet the emerging needs of the community during the pandemic. The team was

able to demonstrate the adaptability, flexibility, and resilience of community partners. The work continues to evolve in Southern Nevada and remains persistent in the pursuit of reaching functional zero for all subpopulations. Some areas to improve include a coordinated effort to meaningfully engage people with lived experience in all aspects of the CoC, from working group development of the written standards, to program development and evaluation of programs. People with lived experience can contribute as valuable team members. The community has also begun efforts to fully evaluate the cultural competency and biases evident in the system. This work will continue and will lead to sustainable changes that ensure racial equity among all programs. The local application process is one that is transparent and involves a wide variety of stakeholders. New community partners need scoring criteria to be included in the Tier 1 and Tier 2 rankings, as applying for a housing program is a cumbersome task. New agencies will need a considerable amount of support to submit a competitive application and that process can start almost a year before the application is due to allow agencies time to develop their infrastructure to meet the HUD threshold requirements. The Evaluation Working Group and the Monitoring Working Group have made some remarkable strides these past few years and will continue moving this process in the right direction. Rating Factor Three is in response to the homeless management information system. While the HMIS usage for the most part meets HUD expectations, VASH beds are still not included that has been discussed previously and is a national issue that HUD is addressing. While the details are still being worked out, this rating factor asked if the Southern Nevada Continuum of Care (SNHCoC) is committed to hosting a Point-in-Time count in 2022, to which the CoC responded yes. System-wide performance factors have been an issue for several years. Looking back at the three most recent applications, the community has not received full points for reducing time in homelessness, reducing recidivism, and increasing income and employment. Of the six Rating Factors in this year's application, only one met HUD's defined measurement. One solution to improve this area is to ask the board and respective working groups explore the reasons for these trends and implement strategies that make system-wide improvements. This will ensure the community not only puts forth strong projects year after year but continues to meet the needs of clients in the most effective and efficient manner. This year's new applications were eligible for up to 10 bonus points for documenting partnership with housing and healthcare resources. The team acknowledges and commends the new project applicants for developing and maintaining these relationships with community partners and including them in their program proposals. This presentation summarizes each of the rating factors and identifies the factors above and below a 75% threshold. The team encourages the CoC to use this summary to identify areas that can be improved upon to ensure the CoC is meeting the immediate needs of the community's most vulnerable members and strengthening the community's response to homelessness and issues that affect individuals and families experiencing homelessness. Working together can help the CoC to remain competitive and maximize federal funding opportunities.

Agenda Item 7. Update by Clark County Social Service on the 2022 Homeless Census; for possible action.
Catherine Huang Hara, Clark County Social Service, provided an update on the 2022 Homeless Census. HUD mandates that each Continuum of Care (CoC) in the nation provide a point in time count of the homeless population during the last 10 days of January. Information is gathered that may impact federal funding allocations depending on how distribution of homelessness is throughout the country on a comprehensive enumeration. For Southern Nevada, this means conducting an annual count with street count canvassing by census tract, surveys to determine subpopulations, and a comprehensive shelter count. The current timeline for the shelter count is January 26th through the 27th. Agencies that provide emergency and transitional housing services will enter their services into the HMIS to provide shelter utilization figures for that night. The team is trying to make some digital determinations around the urban street count of the unsheltered population. The team is still getting feedback from stakeholders to get a sense of participation levels, review jurisdictional partner data, received updated census track information, and the finalize the methodology for this year. The team will continue to update the Board as planning continues. More information will be found at www.helphopehome.org.

Agenda Item 8. Presentation by the Governance Ad-Hoc Group on proposed changes to the Governance Structure and nominees to the Board; for possible action.
Kathi Thomas-Gibson, City of Las Vegas, presented proposed changes to the Governance Structure and nominees to the Board. The Southern Nevada Regional Planning Coalition (SNRPC) was established in 2000 and is comprised of elected officials from Clark County, City of Las Vegas, City of North Las Vegas, City of Henderson, Boulder City, and the Clark County School District. In 2003, a regional effort to address homelessness in Southern Nevada was established by SNRPC and created the SNRPC Committee of Homelessness (SNRPC CoH). The SNRPC CoH also acted as the approving body for the Continuum of Care (CoC) process. Before the adoption of the HEARTH Act in 2009, the CoC recognized Shelter Plus Care, Supportive Housing Program, and Single Room Occupancy grants authorized under the original McKinney Vento Act. The Southern Nevada CoC governance structure recognizes 3 key factors: The initial regional framework designed by the SNRPC in 2003; being the SNRPC CoH; and acknowledging the original McKinney Vento Act while incorporating the new rules and regulations enacted through the HEARTH Act. The new CoC Program defined by the HEARTH Act of 2009, and the reauthorization of the SNRPC CoH and the CoC into one cohesive structure created the Southern Nevada Homelessness Continuum of Care Board (SNH CoC) Board. The purpose of the CoC is to carry out the responsibilities of the HEARTH Act, including the following: establishing a Board to act on behalf of the Continuum of Care; holding monthly meetings

of the full membership; public invitation for new members to join annually; adopting and following written processes to select a board to act on behalf of the CoC; appointing additional committees, subcommittees or work groups; consulting with recipients/sub-recipients to establish performance targets, monitor, evaluate and take action against poor performance; evaluating outcomes of projects funded under the Emergency Shelter Grant (ESG) programs and CoC programs; developing a specific policy to guide the operation of the centralized or coordinated assessment system on how its system will address the needs of homeless individuals; follow written standards for providing CoC assistance; designate and operate an HMIS; update and maintain the CoC plan; and develop and submit the annual application for CoC funds.   Recommendations to the CoC governance structure include formatting, language changes, and revising grammatical errors were introduced to the Board for their review. The Board will vote on the change to the governance structure in January.

Agenda Item 9. Update by the Leadership Team on the activities of Operation HOME!, for possible action.
Michele Fuller-Hallauer, Clark County Social Service provided an update on the activities of Operation HOME!. Operation HOME! is a community-wide initiative to house 2022 of the communities unhoused persons, who have the highest risk of negative impacts from COVID-19, by the end of 2022, and this will be achieved through a variety of interventions to move them to permanent housing and civility. The first intervention was to collaboratively fund 13 agencies using rapid rehousing projects to serve approximately 1,000 households by adding 40 case managers. As of December 9th, there were 300 referred and 106 of those are housed. The team is still in need of landlords with available units. The landlord engagement specialist and housing navigators are working hard to identify units for the effort. Interested landlords can email their information to leaps@clarkcountynv.gov.

Agenda Item 10. Update on local response to and recovery from Coronavirus Disease 19, for possible action.
Kristin Cooper, Government, Clark County Social Service, provided an update that Clark County is continuing assist by providing 322 non-congregate shelter units. The County has added 35 additional units for families. The family units will have the same support services as the existing non-congregate shelter units. Beds are still available for those who are positive for COVID and need to be isolated. The County received $440 million in American Rescue Plan Act (ARPA) funds. The funds will be used to fund basic needs programs.

Agenda Item 11. Update from the Data and Systems Improvement Working Group on current projects, for possible action
Stacy DiNicola, Government, City of Henderson, and Michele Fuller-Hallauer, Clark County Social Service, provided an update from the Data and Systems Improvement Working Group (DSIWG) on current projects. The DSIWG is tasked with reviewing and analyzing data that will assist the CoC in making data-informed decisions. DSIWG reviews all data including homeless-related and other community indicators; receives reports from the HMIS and Census Planning working groups; oversees the implementation of the annual Point-In-Time (PIT) Count; shares findings and recommendations to the relevant working groups and provide updates to the SNHCoC Board. The Governance of the DSIWG includes Membership, Meetings, Leadership, and Decision making. Membership in DSIWG is comprised of stakeholders that represent those who experience homelessness and related systems as it relates to data collection, analysis, system performance, and system improvement. Meetings occur biweekly on Mondays from 8:30 am – 9:30 am. The current leadership is Michele Fuller-Hallauer and Stacy DiNicola. Decisions are made by the consensus of those in attendance. In the event consensus cannot be reached, any member of the group can call for a formal vote. Matt Malangit, Data Analyst, Clark County Social Service shared a presentation on the Operation HOME (OH!) Data Dashboard. The OH! Data Dashboard is a data intelligence dashboard powered by Tableau that is aimed at tracking the OH! housing goal and focuses on upholding the CoC's dedication to providing equitable services. The OH! Data Dashboard features a performance overview of the OH! with six tabs, each focusing on a specific component of OH!, provides a drill down on the presented data via filters; and enables the ability to view data in a racial/gender equity lens. Tab 1 of the OH! Data Dashboard provides an overview of Operation HOME. Tab 2 features the Coordinated Entry flow tab that features numbers of client for each major coordinated entry step such as assessment, referral, enrollment, and housing. Tab 3 features the referral information for OH! and provides data on the number of referrals for each month. Tab 4 is the enrollment tab and provides enrollment data and how many clients have been enrolled based on program and project type. Tab 5 is the housing tab, and it features data for the housing phase of the Coordinated Entry System. Tab 6 is the measures by race, and it features housing demographic data from the Coordinated Entry System. Data from the dashboard is pulled from the HMIS and shows data from the OH! start date of July 1, 2021, to the previous month of the current date. The dashboard will be made available to the public at the beginning of 2022. For more information, please email helphopehome@clarkcountynv.gov.

Agenda Item 12. Questions and answers regarding reports from the Board Working Groups (Community Engagement, Coordinated Entry, Data and Systems Improvement, Evaluation, Monitoring, Planning, Youth), for possible action.
No questions were posed to the Board.

Agenda Item 13. Receive an update from Board members regarding relevant activities within their respective organizations relating to homelessness.

No updates were presented to the Board.

Agenda Item 14. Public Comment
No Comments were posed to the Board.

The meeting adjourned at 3:00 p.m.