



Coordinated Entry System Working Group Report to the Board July 2022

Working Group: Coordinated Entry System Working Group (CESWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

Meeting date, time, and location: July 19th, 2022 (3rd Tuesdays) at WebEx

Attendees: Bitfocus: Nora Saldivar; Catholic Charities: Albert Chavez; CPLC: Mindy Torres; CCSS: Ashley Brown, Catherine Huang Hara, Lauren Hornaday, Mary Cannizzaro, Mary Duff, Michele Fuller-Hallauer, Teresa Etcheberry; FPLV: Barbara Coggins; HOSN: Carla Graham, Celeste Williams, Louis Lacey; HUD TA: Ashley Barker Tolman; VA: Liz Jarman

Accomplishments - Action Items Completed:

- **Emergency Care System and CES**
 - The Coordinated Entry System will maintain connections with the emergency care system (including first responders) using the following techniques.
 - Encouraging emergency service providers to promptly forward information about homeless residents who have been served at night or on the weekend to an appropriate E access site, so that those residents can be integrated into the CE system at the earliest opportunity.
 - Ensuring that all emergency services connected with the CoC, including all domestic violence hotlines, emergency service hotlines, drop-in service programs, emergency shelters, domestic violence shelters, and other short-term crisis residential programs, can receive and care for residents even during hours when CE access points are not available.
 - Ongoing engagement between homeless services providers and emergency medical or behavioral health care providers to discuss strategies for reducing barriers to communication between the health care system and the homeless system of care.
 - Team will review data to determine the best course of action regarding emergency care system and CE.
- **Client ROI challenges**
 - The group discussed client ROI challenges.
 - The group discussed clients who refuse to sign a release of information (ROI) and whether that would prevent them from entering the Coordinated Entry System.
 - Team will review verbal ROIs.
- **Human Trafficking and Domestic Violence**
 - Group discussed adding a drop-down in HMIS that would allow the matcher to disclose whether a client is a human trafficking victim or fleeing domestic violence.
 - Team will hold a special meeting with providers that work with HV and DV clients to discuss updating policies and procedures regarding human trafficking and domestic violence.

Next Meeting on Tuesday August 16th at 1:00 pm via WebEx

Working Group: Moving On Working Group

Co-Chairs: Brenda Herbstman, Clark County Social Services (CCSS), and Jason Schwartz, UNLV/Mojave

Next Meeting on August 1st at 1:30 pm through WebEx

Housing Problem Solving Work Group

Chairs: Albert Chavez, Catholic Charities & Shelly Johnson, CCSS

Next meeting on October 3rd at 11:00 am

Coordinated Entry Task Force

Chairs: Mindy Torres, CPLC, Renata Haley, CCSS

Meeting date, time, and location: July 12th (2nd Tuesdays) at 1:00 pm at CCSS

Attendees: Bitfocus: Jeree Saucedo, Nora Saldivar; HOSN: Carla Graham, Celeste Williams, Louis Lacey; LVMPD: Annie Wilson

Accomplishments - Action Items Completed:

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- **HMIS UPDATE**
 - Nora Saldivar, Bitfocus, shared that Office Hours will be held on July 21st.
 - No updates yet on the Data Standards for the coming fiscal year.



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- **Matching Concerns/Reports/Coordinated Entry**

- Current clients on the queue =3730
- Chronic homeless= 905
- Not chronic = 2779
- AWOC = 3070
- Families = 328
- Youth = 318
- Veterans= 151
- Domestic Violence= 14

- **Provider concerns**

- No update.

- **Agency Updates**

- No update.

Next Meeting on September 22nd at 1:00 pm at CCSS

Coordinated Outreach Subgroup: (3rd Thursdays) at 1:00 pm via WebEx

Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

Next Meeting on August 18th at 1:00 pm