



Help Hope Home
Ending Homelessness In Southern Nevada

2023 Southern Nevada Homeless Census Volunteer Frequently Asked Questions

What is involved in volunteering for the census?

Volunteers work in small teams to conduct a visual count and complete brief surveys of persons experiencing homelessness in designated areas/census tracts. The information obtained through your efforts as volunteers will assist service providers, policy makers, funders, and local, state and federal governments to better understand and plan for the needs of those experiencing homelessness.

When will the census take place and how do I register to volunteer?

Urban Count: Thursday, January 26th, 2023 5:00 AM

For volunteer registration, visit <https://signup.com/go/hgSvKin>

When you register be sure to select your preferred location (deployment site) by clicking on the green “SIGN UP” button. Every effort is made to accommodate your preference of deployment sites and times; however each site has a maximum number of volunteers needed. Once the limit has been reached, you may be asked to select a different deployment site.

Who is eligible to volunteer?

Adults and youth (ages 14 and older) are eligible and welcomed to volunteer. Any volunteer under the age of 18 must be in high school and accompanied by a parent or legal guardian during the entire volunteer shift. Volunteers must be available to stay for the entire time.

Will there be volunteer training?

Yes, volunteers will have the opportunity to attend a live-in person training or view a recorded training ahead of the homeless census. Training will educate volunteers about why our community completes a homeless census each year; what to expect during the count; how to prepare; and how to use the count tools.

All registered volunteers will receive further information about training opportunities as that information is made available. Volunteers will be required to complete this training but will have the opportunity to do so at the site ahead of deployment to ensure they have all the information needed before going out to count!

Where do I go on the day of the count?

Volunteers will need to arrive at the site they have registered for by 5:00 AM. If you were contacted about moving to a different site, you will be expected to report there instead. Please arrive on time to receive any last-minute information and receive your assignment.

Can I bring friends, family members or co-workers to volunteer with me?

Yes! You are encouraged to bring as many team members as you can. The more people helping, the better! Every effort is made to allow people to volunteer together but because each team should consist of 3 or 4 people, your group may be asked to split up so more areas can be covered more quickly.

If you are coming by yourself, no problem! You will be paired up with other volunteers.





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What do I need to bring with me on the day of the count?

Bring yourself, your teammates, a flashlight, a fully charged mobile phone and backup power source for mobile devices (if possible), and your positive energy! If you are willing to use your vehicle to drive your team through census tracts, please bring that too and ensure you have enough gas to cover 40 to 60 miles. Anything else needed to complete the count will be supplied to you at your deployment site (i.e. maps, pens/pencils, clipboards, etc.)

What should I wear?

Wear warm, comfortable clothing, such as jeans, coats, and sneakers or closed-toe shoes. Consider dressing in layers as you may be assigned to a walking tract or a driving tract in which case you will have to get out of the car to conduct surveys with individuals you come in contact with. We encourage everyone to wear brightly colored clothing and if possible, bright green shirts.

Will I be working with people who are or were homeless?

Individuals with lived experience are instrumental in count efforts from planning to count. Volunteers may be teamed with a member of social service provider or a navigator who has experienced or is currently experiencing homelessness. These navigators serve as experts to help find and identify locations that may be inhabited by those who are currently homeless.

What safety measures are being put in place for volunteers?

Volunteer safety is the number one priority! Keep in mind the following safety protocols designed to keep you and your teammates safe:

- Volunteer training will review safety protocols.
- Volunteers are always deployed in teams, so no one ever goes out alone. Stay with your team!
- You will have direct contact with the deployment captains at your site. They will be available to answer your calls and texts if you have questions or concerns. When you sign in at your deployment site, be sure to provide your contact information. Be sure to receive the handout with their contact numbers before you leave with your team to count.
- If you come across an area where you do not feel safe, do not enter.
- Do not enter tunnels, washes, or abandoned buildings. There are specially trained teams that count in these areas.

What if I need documentation saying I volunteered?

Staff at the deployment sites will be able to provide you with a letter that verifies your participation.

I volunteered before and didn't really see any homeless people. Why?

We are required to canvas any census tracts where there was even one person experiencing homelessness seen during the previous census events or during the most recent 12 months. If you don't see anyone, you are identifying areas that won't need to be counted next year, which is very helpful.

What if I have other questions not answered here?

If you have questions email HelpHopeHome@clarkcountynv.gov.

