



Coordinated Entry Services Working Group Report to the Board December 2022

Working Group: Coordinated Entry Working Group (CESWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Kelly Robson, HELP of Southern Nevada (HOSN)

Next Meeting: January 17th at 1:00 pm

Working Group: Moving On Working Group

Co-Chairs: Brenda Herbstman, Clark County Social Services (CCSS), and Jason Schwartz, UNLV/Mojave

Meeting date, time, and location: January 3rd (1st Mondays) through WebEx at 1:00 pm

- **Attendees:** Bitfocus: Nora Saldivar; CCSS: Alisha Barrett, Brenda Herbstman, Lauren Hornaday, Lizette Mejia, Mary Duff, Natalie Grajeda, Teresa Etcheberry, Andrew Combado, Brenda Barnes, Angela Quinn, Sonya Harris, Andrea Canales, Benita Betterson-Davis, Angela Yenchek, Kristen Carl, Morgan Shah

Accomplishments - Action Items Completed:

- **Emergency Housing Vouchers**
 - As of 12/5/22, we have 506 of the 586 vouchers leased with 89 clients searching. Utilization rate nearing 95% by the end of the year.
 - Goal to reach 100 % utilization rate to obtain more vouchers.
 - Awaiting reallocation batch from HUD to activate waitlist of close to 500 clients.
 - HUD is hosting client listening sessions. We had 51 clients respond to the request-more info to follow.
- **Mainstream Housing Vouchers**
 - The housing authority received 200 vouchers.
 - Upon agreement with the new director, the list of Moving On clients will open.
- **Family Unification Vouchers**
 - Vouchers are at 302. The utilization rate is at 83% this month.
 - A meeting is in place looking for alternative ways that Social Service and Family Service can partner to help raise the utilization rate to 100%.
- **Foster to Youth Independence Vouchers**
 - No update on the application. Pending HUD response
- **ROSS**
 - No updates.
- **Stability Vouchers**
 - Should our community be awarded, we will utilize stability vouchers with referrals going through the CoC with waivers in place.
 - The receipt of the award will determine the allocation of vouchers. Priority will be for individuals in non-congregate shelters seeking to find permanent housing.
- **Self-Sufficiency Assessment – Updates from last quarter.**
 - HMIS – GrantE@Bitfocus.com.
 - The over- age 25 self-sufficiency assessment has no changes.
 - Agencies using the self-sufficiency assessment confirmed no changes to the work in process.
- **Reporting needs**
 - Awaiting data to begin making reporting adjustments.
 - Self -Sufficiency Assessment- More discussions to follow regarding using the highest scores in those assessments to offer clients the vouchers in order of priority.
- **Marketing to Landlords / Property Owners / Potential Program Partners**
 - HelpHopeHome.org has landlord links
- **Shared Housing Updates**
 - Shared housing working group has started developing materials for clients and landlords.
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 - Provider link is available for case managers to find information on how to discuss the topic of shared housing.
 - Continued success from the Leaps team on landlord engagement.
 - An interest form is available on the HelpHopeHome Website. The preference form has a comment box to fill in details as to whether they need supportive services.
 - Costs per bedroom are averaging \$850 a month per room. Most landlords include utilities in the monthly rent.



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- Housing Authority has Anita Keys as Deputy Director. ACB new director is Alisha Jones.
- **Client Navigator**
 - AB309 funding source not approved under budget received. Currently looking for a funding source.
 - Seeking client navigators for assistance in helping clients exit their housing programs and light touch client management.

Next Meeting: February 6th

Coordinated Entry Task Force

Chairs: Mindy Torres, CPLC, Renata Haley, CCSS

Meeting date, time, and location: November 8th (2nd Tuesdays) at 1:00 pm at CCSS

Attendees: Bitfocus: Nora Saldivar; CCSS: Krishell Hadsell, Lauren Hornaday, Renata Haley, Teresa Etcheberry; CPLC: Louis Hixson; HOSN: Carla Graham; Louis Lacey; LIMA: Angel Lash

Accomplishments - Action Items Completed:

- **HMIS UPDATE**
 - Nora Saldivar from Bitfocus shared that the LSA refresher December will take place on 15, 2022 from 11am – 12pm.
- **Matching Concerns/Reports/Coordinated Entry**
 - Current clients on the queue – 4,022
 - Chronic homeless – 1,010
 - Not chronic – 3,012
 - AWOC – 3,311
 - Families - 360
 - Youth - 348
 - Veterans – 3,120
 - Domestic Violence – 38 Families/0 Youth/ 26 AWOC
- **Provider concerns**
 - None

Next Meeting: January 11th at 1:00 pm at CCSS

Coordinated Outreach Subgroup: (3rd Thursdays) at 1:00 pm via WebEx

Chairs: Catherine Huang Hara, CCSS & Louis Lacey, HOSN

Next Meeting: January 19th