



Data and Systems Improvement Working Group

Report to the Board

December 2022

Working Group: Data and Systems Improvement Working Group (DSIWG)

Champion: Michele Fuller-Hallauer, Clark County Social Service (CCSS) & Lauren Boitel, Impact Nevada

Meeting date, time, and location: December 5, 2022 (1st Monday) at WebEx

Attendees: Bitfocus: Jeree Saucedo, Nora Saldivar, CCSS: Ashley Brown, Catherine Huang Hara, Michele Fuller-Hallauer, PJ Moore; COH: Hayley Jarolimek; CPLC: Mindy Torres; HUD TA: Alissa Parish, Ashley Barker Tolman. ImpactLV: Lauren Boitel; VA: Heather Berard

Accomplishments - Action Items Completed:

- **System Performance Measures**
 - Looker reports will be downloaded into an excel format.
 - The data services team has built out all the measures according to demographic.
 - Lauren Boitel, Alyssa Parrish, and Ashley Barker Tolman will meet in January to discuss SPMS and new analysis tool.
 - SPM reporting is due at the end of February.
 - Bitfocus will continue to work on SPM spreadsheet.
 - The team will continue to review data and discuss with outreach teams ways to increase successful exits.
- **Data Quality Plan Update**
 - The team discussed the development of a Southern Nevada specific data quality plan.
 - Data quality plan will be updated in partnership with other CoC's.
 - The team will review community benchmarks to make sure that they are attainable by other communities.
 - PJ and Mary (CCSS) will work with Bitfocus to update the Data Quality Plan.
 - Updates will be provided to group as changes are produced.
- **PIT survey Update**
 - The team will be meeting with Nick Barr from UNLV to discuss data extrapolation.
 - PJ is now entering the paper survey into Survey123.
 - Question added to survey to indicate opioid use or abuse.
 - Volunteers will arrive at deployment station at 5 AM and deploy at 6 AM.
 - PJ will be able to share the Survey123 by December 12th for piloting to occur that week.
- **Next steps**
 - The group will conduct further examinations of SPM.
 - Continue discussion regarding the PIT.

Next meeting: January 9th at 1:00 pm

Working Group: Unsheltered Census Sub-Working Group

Champion: Mary Duff, Clark County Social Service (CCSS) & Denise Charles, St. Jude

Meeting date, time, and location: November 28, 2022 (3rd Mondays) at WebEx

Attendees: Catholic Charities: Albert Chavez; CCIT: Jackie Ramirez; CCSS: Ashley Brown, Brenda Herbstman, Danita Osborne-Morris, Mary Duff; CLV: Stephaney Coaley; CNLV: Jaini Christison, Jason Lilly; COH: Joseph Chidiac, Jonathan Rodriguez, Stacy DiNicola; CPLC: Kristen Jones, Mario Guzman, Mindy Torres, Talana John; HOSN: Alyssa Johnson, Louis Lacey; Just the One: Marisa Cervantes; NPHY: Allison Steinzor, Emi Spotleson, Melissa Jacobowits; SNAMHS: Jennifer Huse; St. Jude: Denise Charles; VA: Heather Berard

Accomplishments - Action Items Completed:

- **Methodology review**
 - 15 zero tracts have been eliminated.
 - Jackie Ramirez from the GIS team presented a preview of the updated deployment area map.
 - The team is working on an analysis of youth data that has been collected.
 - The team will use the quantitative data to determine which zip codes contain high numbers of youth homelessness. Location tracking is on pause until the 2024 Census.
 - Employment captains are still needed at Parkdale and SNAMHS.
 - Volunteer leads are still needed at Cambridge, CLV, SNAMHS and Parkdale.
 - The outreach teams will work to create a flyer to distribute to inform clients of the upcoming census.
 - Resource guide has been updated and Ela from Nevada partners is working on the Spanish translation of the Resource guide.
 - Bus passes and gift cards are in process and will be delivered to deployment stations a week before the PIT.



Data and Systems Improvement Working Group Report to the Board December 2022

- Deployment materials will be ready for pick up Jan. 9/10th for training.
- **Youth Specific Strategies**
 - Team is working to analyze youth specific data to determine youth hotspots.
- **Training update**
 - Training dates will be January 9th and 10 with a virtual option.
 - Maps will be available on January 24th.
 - Training team is working to develop language to assist the volunteer on how to end the conversation at the end of the survey.
- **Survey Development**
 - Observational age question – HUD Office hours 12/7
 - HUD has requested that volunteers not assume the demographics of the individuals that are be surveyed.
 - The deployment team has removed the age question from the survey.
- **Volunteer Recruitment**
 - Flyer and press release ready as of 12/5- 600 volunteers needed.
 - 49 volunteers have been recruited as of 12/19.
 - Volunteer flyers have been sent out to providers, case managers, deployment captains and co captains.
 - Flyer has been sent to the United Way and UNLV School of Medicine.
 - 14 and older can volunteer if accompanied with a parent.

Next meeting: December 19th and January 23rd