



Monitoring Working Group Report to the Board December 2022

Working Group: Monitoring Working Group (MWG)

Champion: Jaini Christison

Meeting date, time, and location: Wednesday, December 14, 2022, at 1:30 PM through WebEx

Attendees: CNLV: Jaini Christison; CCSS: Teresa Etcheberry, Mary Duff, Lizette Mejia, Tameca Ulmer, Krishell Hadsell, PJ Moore; Strategic Solutions: Dr. Justin Gardner, Maurice Page; USVETS: Salvador Patricio; Bitfocus: Jeree Saucedo; SNAMHS: Jenny Huse; Donica M., Martin Castro

Accomplishments - Action Items Completed:

- **Point Allocation of Monitoring for Scoring and Ranking**
 - The Evaluation Working Group has requested that the MWG provide recommendations for the monitoring criteria for use in the 2023 local competition.
 - Providers have voiced concerns that the monitoring criteria included in past competitions need to be more reflective/accurate of actual performance.
 - Discussed how scored criteria are the same for all project types (RRH & PSH), which could potentially penalize projects serving more severe service need populations.
 - Dr. Gardner stated that many more monitoring criteria were shareable, and underutilized in the past. HomeBase has historically determined its specific criteria in the local competition process: housing first, spend down rate, and V3 report (Education and SOAR.
 - Mary Duff shared that based on the consolidated application, HUD is looking to see the scoring and ranking tools with 20% performance and 33% objective criteria.
 - Dr. Gardner stated that the following proposal for the monitoring contract would need to integrate system performance measures at the project level. Dr. Gardner shared it is important to address data concerns and irregularities. Discussion on how to address these concerns with the DSIWG and the Data Quality Management Plan is in development. Dr. Gardner recommends that projects run the same reports completed in monitoring to address data concerns before the monitoring process. Should MWG require projects to submit their reports in six months? This could be discussed with the DSIWG at the JWG, if there is enough time on the agenda.
 - Dr. Gardner shared a composite score with the possibility of communicating with EWG. The V3, spend down rate, and utilization is all performance-based criteria. The client case file, project/program, and main report are all compliance-based. The tool can adjust for an overall monitoring score that breaks into performance and a compliance score. This tool already accounts for populations served (RRH vs. PSH) and works not penalize projects unnecessarily. Group was widely supportive of these approach/criteria being recommended to the EWG.
 - Discussed the CLV's risk analysis earlier in the year and its utilization.
- **Strategic Progress Monitoring Update**
 - Covered in the previous agenda item.
- **Monthly Drawdown Review Updates**
 - Danita is working on automating the collection of this information. The process is being to be established and there is nothing to report.
- **New/ Other Business**
 - PIT Count Homeless Census needs over 600 volunteers for a complete count this year.
 - To register, volunteer on the HelpHopeHome website under What We Do, Homeless Census.

Next Meeting: Wednesday, January 11, 2022, at 1:30 PM through WebEx